

Dominic Nathan

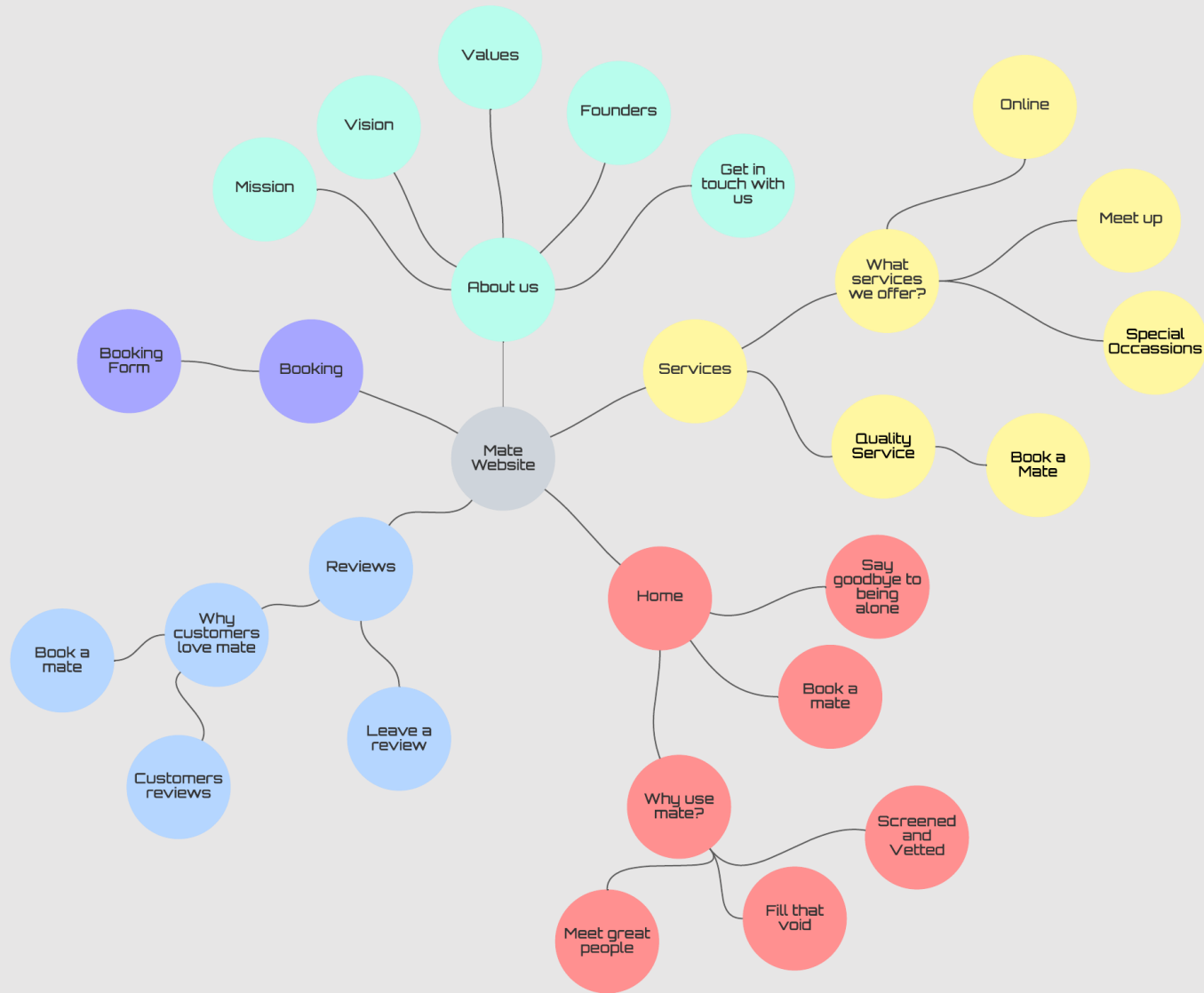
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Website User Manual



Mind Map



Appendix 1

By Dominic Nathan

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Introduction

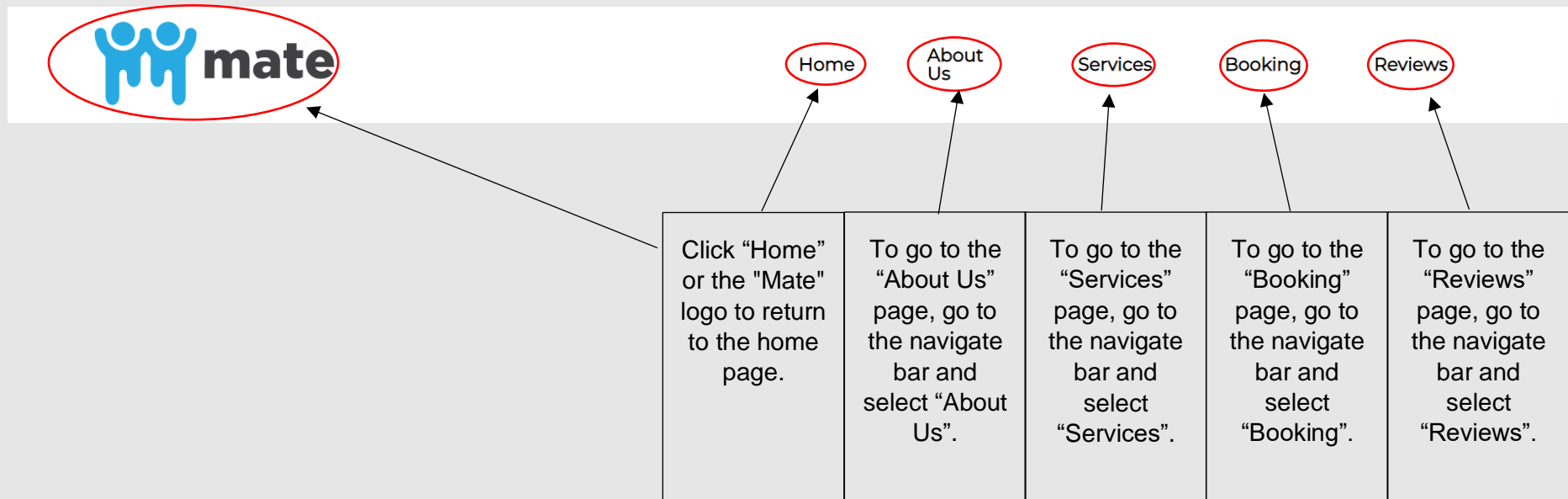
Mate was created to help you make true and deep friendships. Mate has made meeting people easy, so you'll never be alone again. Mate checks and validates every application to ensure our customers are safe. Mate utilises user feedback to enhance the quality of our services and website operation.

Key Points

- Algorithm to match you with the perfect “Mate”
- Variety of services
- Step by Step booking form

We recognise that learning to use a new product may be intimidating, so we've created this user guide to help you navigate our website to get the most out of our services.

Navigation Overview



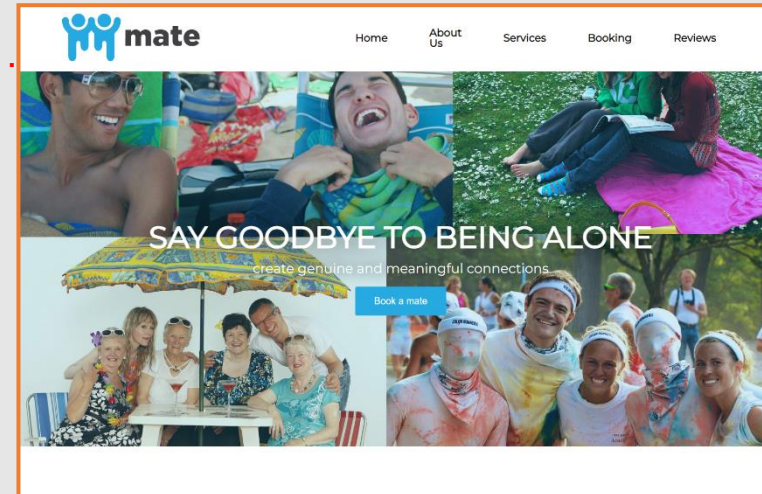
Every webpage has a navigation bar at the bottom, with each button performing the same purposes as the explanations above.

Home

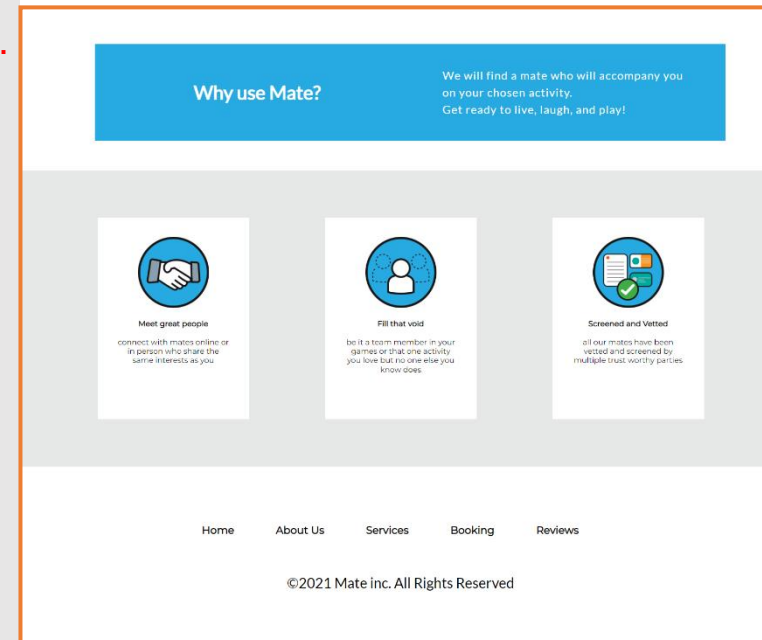
You'll notice that the home page is broken up into two separate sections.

- The navigation menu, "Mate" motto, and "Book a mate" button are all in section one, clicking the button will take you to the booking page.
- The "Why Use Mate?" statement, benefits of utilising Mate, as well as various explanations and a footer navigation menu, are found in section two.

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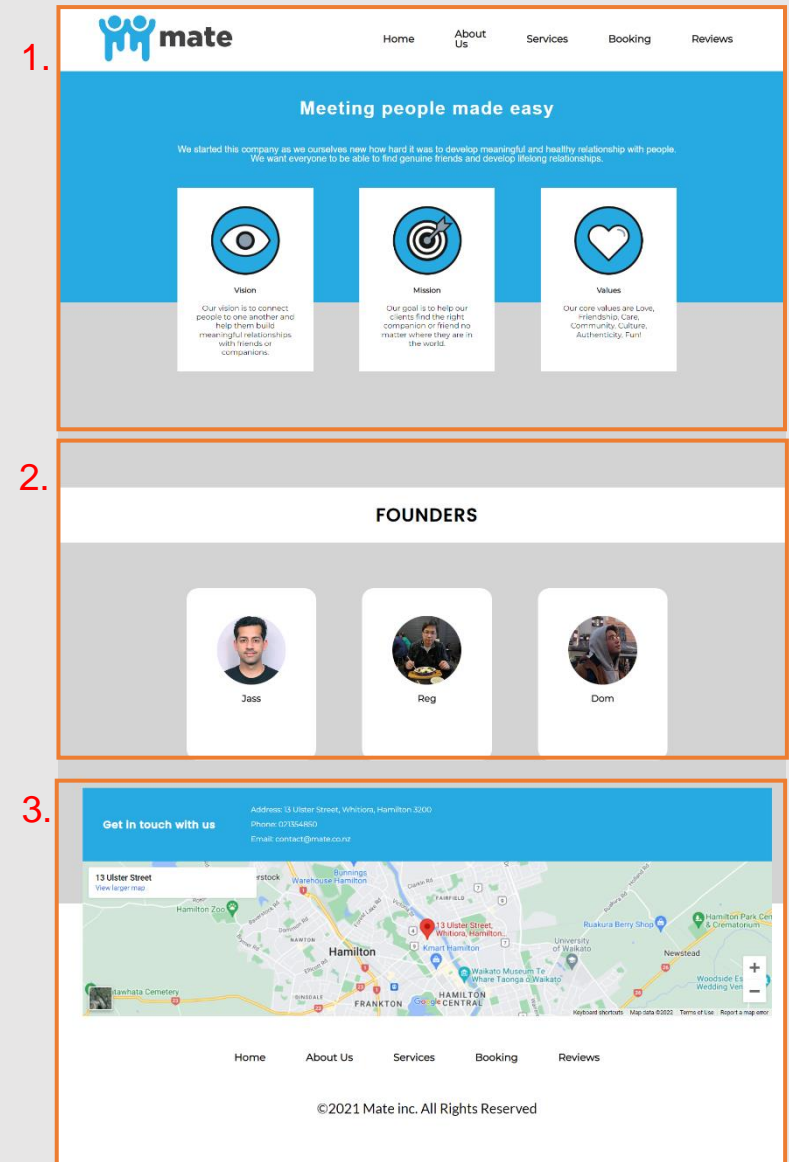


About Us

You'll see that the About Us page is divided into three sections.

- The navigation menu, corporate statement, vision, mission, and values statements are all included in section one.
- Section two features three separate profile cards for each of the founders, with the name and a photo of each founder on the front of each card, and a small paragraph on the back of each card explaining why the founder decided to create “Mate”.
- Section three includes contact information such as
 - Address
 - Phone number
 - Email
 - Integrated Google maps that displays the location of our office.

Located at the bottom of the page is the footer navigation menu.

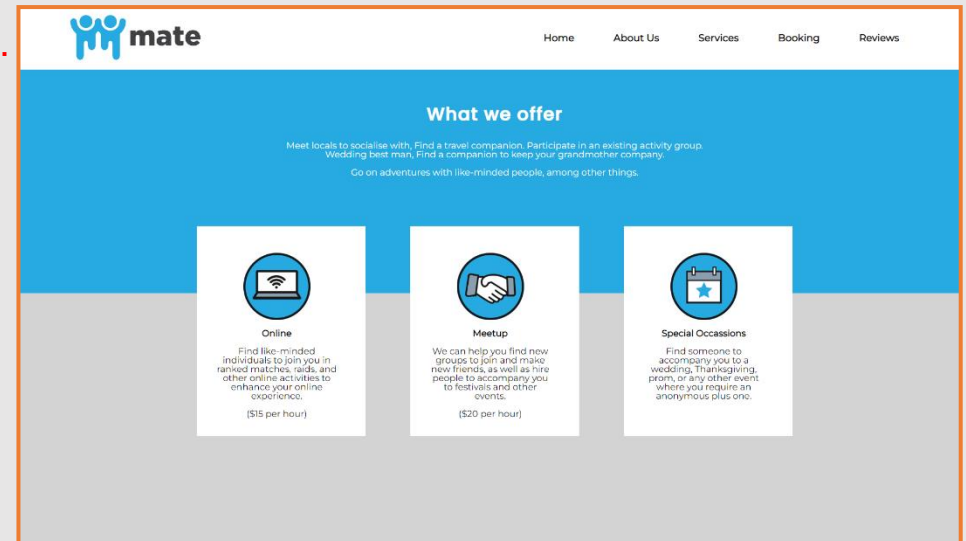


Services

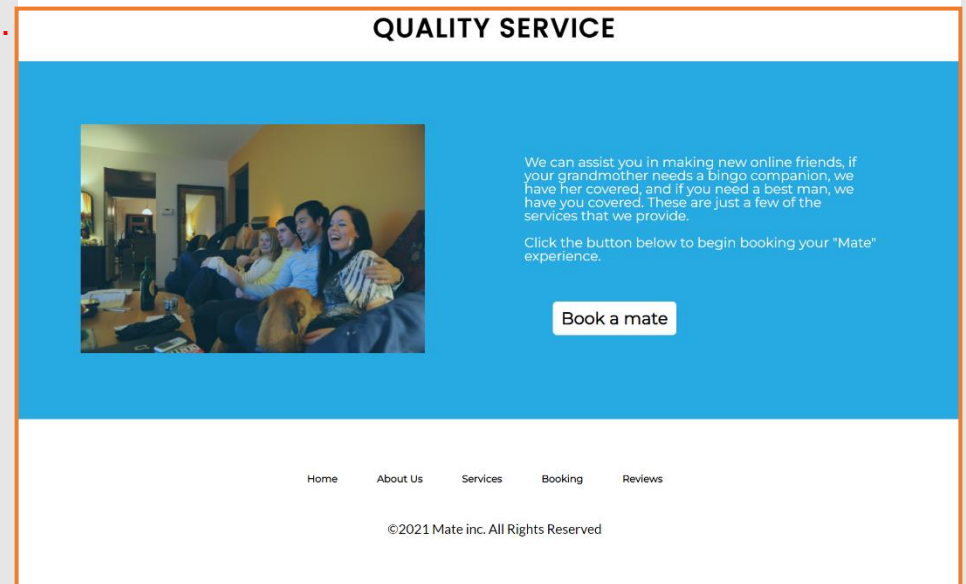
The Services page is broken up into two sections.

- Section one includes the navigation menu, the "What we offer" statement, the services provided by Mate, as well as a brief description of each service and cost.
- Section two features a small paragraph outlining what "Mate" can help with in terms of services, as well as a "Book a mate" button, which will send you to the booking page to book your experience, and a navigation menu in the footer.

1.



2.



Booking

The Booking page contains only one section.

- This section contains the navigation menu, booking form and footer navigation menu.
- The booking form is divided into five steps, each of which must be completed before proceeding to the next; a step-by-step infographic has been prepared for you on the following page to demonstrate how to use the booking form.

1.

The screenshot shows the 'Personal Details' section of the booking form. The form is titled 'Personal Details' and contains three input fields: 'First Name...', 'Last Name...', and 'Email:'. The email field has a placeholder 'email@email.com...'. Below the input fields are two buttons: 'Reset' and 'Next'. A progress indicator with five dots is shown below the buttons, with the first dot being filled. The form is part of a larger page with a navigation menu at the top and a footer at the bottom.

mate

Home About Us Services Booking Reviews

Personal Details

Name:

First Name...

Last Name...

Email:

email@email.com...

Reset Next

Home About Us Services Booking Reviews

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Infographic

BOOKING FORM PROCESS

A screenshot of the 'Personal Details' form. It contains four input fields: 'Name', 'Last Name', 'Email', and 'Password'. There are 'Back' and 'Next' buttons at the bottom right.

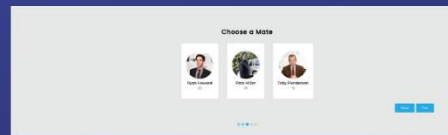
Step 1. Personal Details

In order to proceed to the next page, you must fill out all of the fields on this form. Your first and last names, as well as your email address, must be entered.

A screenshot of the 'Additional Details' form. It includes a dropdown for 'Age', a dropdown for 'Gender', and three dropdowns for 'Hobbies/Interests'. There are 'Back' and 'Next' buttons at the bottom right.

Step 2. Additional Details

Enter your age. Choose three different hobbies/interests from the drop-down menu, as well as your gender.

A screenshot of the 'Choose a Mate' form. It displays three profile pictures of potential matches. There are 'Back' and 'Next' buttons at the bottom right.

Step 3. Select A Mate

Choose a mate from the options on the page. If you don't like what you see, go back to the previous page and choose an other hobby or interest.

A screenshot of the 'Activity Details' form. It includes dropdowns for 'Hours', 'Activity', and 'Description'. There are 'Back' and 'Next' buttons at the bottom right.

Step 4. Activity Details

Select the number of hours you want to spend together (minimum 1 hour in person and online), an activity, and a description of what you want to do.

A screenshot of the 'Payment Details' form. It includes input fields for 'Cardholder Name', 'Card Number', 'Expiration Date', and 'CVV'. There are 'Back' and 'Next' buttons at the bottom right.

Step 5. Payment Details

Enter all card information, including the cardholder's name, card number, expiration date, and CSV. Before clicking confirm, you must also agree to the terms and conditions.



Reviews

The Reviews page contains only one section.

- This part comprises the navigation menu, the statement "Why our customers love mate," a slideshow of customer reviews, the "book a mate" button, and our review form.
- To leave a review, simply enter your name, email address, and review in the comment box; once you've finished writing your review, click "Leave a review." This will send us an email, which we will either post to our website slideshow or respond to based on your review.

1.

mate

Home About Us Services Booking Reviews

Why our customers love mate

Our customers love to use mate as it secure, safe, affordable and everyone is super friendly.

Karen G

"I was bored with having to search through so many different sites to find friends, but with Mate, finding friends was made simple because these people shared common interests and hobbies with me. Thanks Mate"

Book a mate

Name:
John Doe

Email:
john@example.com

Comment:
Leave your comment here...

Leave a review

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