

# Building Winning Business Cases

**Andy Yun**  
Senior Solutions Engineer



# Andy Yun

## *Senior Solutions Engineer*

- SQL Server DBA & DB Developer
- Chicago Suburban User Group Chapter Leader
- Chicago SQL Association – Director-at-Large
- Working with SQL Server since 2001
- Speaking since Early 2014
- Microsoft MVP (2017-2018)



ayun@sentryone.com

<https://blogs.sentryone.com/andyyun/>  
@SQLBek

# Setting the Stage

a.k.a. I Like Analogies

# What Do You See?



# And Behind the Scenes?

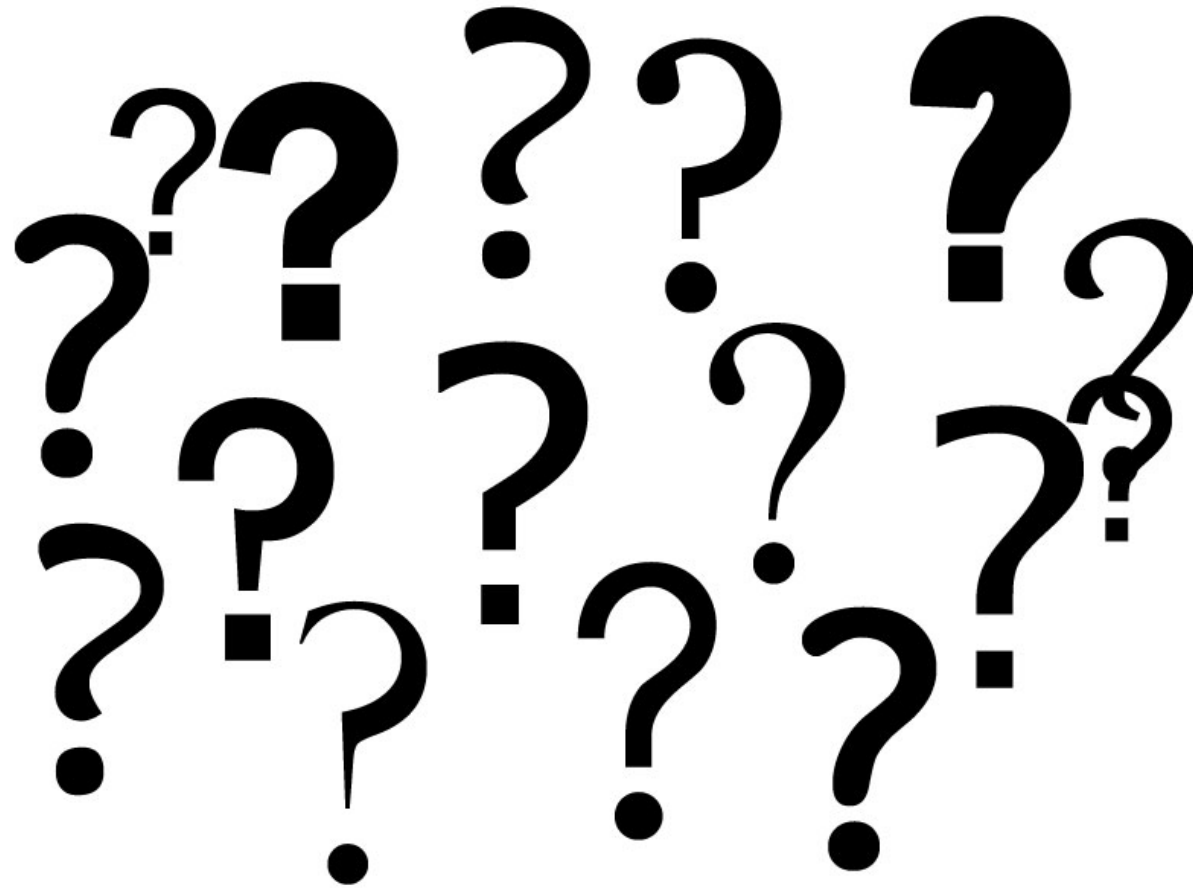




# What Drives Business?



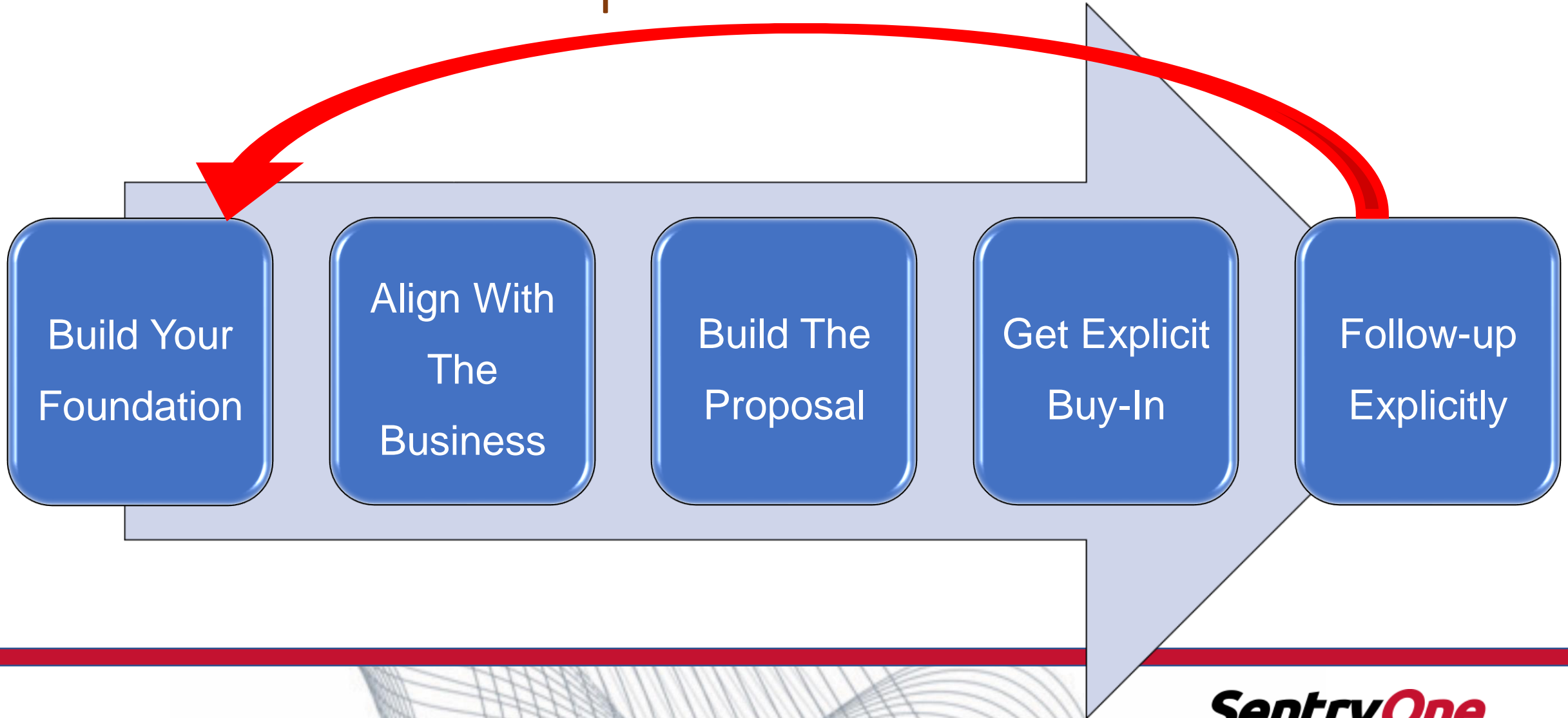
# Changing Hearts & Minds



# A Process!



# Follow The Steps!



# Build Your Foundation

What is the base idea/proposal?

Stay on target

Who, What, When, Where, and Why?

Organize these tidbits

# Credibility

Build competency in:

- Technical knowledge
- Communication skills
- Listening skills
- Team building
- Professionalism

# Political Capital

- Make friends
- Demonstrate competence
- Earn trust & integrity



# Align With The Business - Macro

## Understand the Business

- Needs
- Goals
- Pains

# Align With The Business - Micro

Who is affected?

- Benefit?
- Hindered?

Role play & ask questions!

- Rational AND irrational

# Identify Weaknesses

One weakness generally isn't an obstacle

Two or more weakness can be a big obstacle

Train & prepare to overcome your weaknesses

Find allies

# Build The Proposal

Write it THREE times!

1. Full Proposal
2. Executive Summary
3. Elevator Pitch



# Answer The Questions

1. What is the situation
2. What are the opportunities & consequences
3. What is the ROI
4. Be prepared to address risk

**LOGIC**



**EMOTION**

# But What If...



# Test

Just like finding weaknesses

Leverage your allies

Test again... and again...



# Once You Propose...

Be open and ask for feedback

- It's okay to retreat and revise

“Let's Pretend...”

Secure explicit buy-in

Call to Action... no ambiguous next steps

# Follow-Up

Put a summary in writing

Put a date on action items

Check in regularly

Say “Thank you”

# Recap

1. Build Your Foundation
2. Align With The Business
3. Build The Proposal
4. Get Explicit Buy-In
5. Follow-Up

# Thank you!

Want To Learn More About SentryOne?  
Book a demo with a Solutions Engineer!  
<http://www.sentryone.com/BookADemo/>

Andy Yun  
ayun@sentryone.com | @SQLBek  
<http://blogs.sentryone.com/andyyun/>  
<http://sqlbek.wordpress.com>