**CLASS CONFIRMATION**

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| **Course:** WorkshopPLUS - SQL Server: Performance Tuning and Optimization **Start Date:** Tuesday, June 1, 2021 12:01pm (Eastern Standard Time) **Instructor:** John Deardurff  The Training Access Key is listed below and is only need for those who will be working on the virtual lab environments. The classroom presentation will be in a Teams environment.  The Training Access key will also provide access to the Slides Deck, Lab Manuals, and Demo Files. I have attached a file that contains instructions on how to access the course materials and includes the course agenda.  My personal demos and slides can be found on my [[Github](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgithub.com%2FSQLMCT%2FSQLSlides%2Ftree%2Fmaster%2FPerformance_Tuning_2021&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672154770%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=hc96TNkC5H9UBMmE46KaqIJ1KgMlXcrZDIPT%2FZnrJ2I%3D&reserved=0)](https://github.com/SQLMCT/SQL_Performance_Tuning) under the Performance Tuning 2021 folder.  I look forward to a fun and informative week of training. |

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| **John Deardurff**  Microsoft Customer Engineer (Global Technical Team)  Microsoft Certified Trainer (Regional Lead)  MBA: IT Management  [https://www.SQLMCT.com](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.sqlmct.com%2F&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672154770%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=RGmw0zMoIxQn56mUoY0%2BO%2F5OMRfzKhPgnZs6Lr8RpNE%3D&reserved=0)  Office: (317) 705-6900 |

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| **Student Access Information**   |  |  | | --- | --- | | Access [your workshop here](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2FLearningCampus&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672164729%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=7Ry%2BLfABqT5t9RswgWCuP9VRIkuaqBfVuy9ItjJtJZI%3D&reserved=0) | [Go!](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2FLearningCampus&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672164729%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=7Ry%2BLfABqT5t9RswgWCuP9VRIkuaqBfVuy9ItjJtJZI%3D&reserved=0) | | hero |
| **ACCESS INFORMATION FOR WORKSHOP DELIVERY**  Training Key: **107CF3288A6A44C3**  Please ensure the Training Key is distributed during the class delivery.  To access course materials, ask students to navigate to [https://aka.ms/LearningCampus](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2FLearningCampus&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672184644%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=KNSng9iwNkJ555yTsOnwcJvksQEk2zuy4iqkJCZP%2FV8%3D&reserved=0). From there, students sign in with a Microsoft Account (Live ID).  After logging in, hover **WorkshopPlus** in the top nav ribbon and then click **My Training**. Then click **Redeem Training Key**at the top of the page, and follow the prompts which will give students access to course materials.   |  | | --- | | **SUPPORT**  Email and phone support are available. Support requests are addressed in the order in which they are received. Support requests can be made by submitting a ticket to us at [https://www.learnondemandsystems.com/customer-support/](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.learnondemandsystems.com%2Fcustomer-support%2F&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672184644%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=g32XIedO6Il%2Fvtvq8CegNVc0kehnHTXMtBt6tIRy%2BbE%3D&reserved=0).   For urgent platform support, call support at **(866) 668-7505** (toll free in North America). To expedite assistance, include class details (course, start/end date, location, instructor, training key) in your support inquiry.  **CUSTOMER INFORMATION**  Hosted Labs sessions will be available to customers at the scheduled event start date and time and until the end of the class.  Students will continue to have post-event access for up to 180 days following the event. Their existing lab session will only be retained during event itself.  For workshops where students are bringing their own laptop we recommend that you distribute the system requirements to them up front. This way students can validate that labs will run off their hardware and contact support prior to event start if they have any questions.  **SYSTEM REQUIREMENTS**  To test the lab access and view system requirements, have students go to [https://aka.ms/lodtest](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2Flodtest&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672194596%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=XkkJm8KxX0sog1UPgwZMkGLgByGogukbSJgoIuB3YCg%3D&reserved=0). This page contains detailed systems requirement information. Students can also launch a test lab to ensure the lab environment works on their computer. Students who will be using their own laptops are encouraged to verify that they can successfully launch labs from the platform prior to their class. |  |  | | --- | | Thank you again for using the Hosted Labs provided by Learn on Demand Systems. | | [Microsoft Logo](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Flodlabmanual.blob.core.windows.net%2Fgraphics%2Fmicrosoft.png&data=04%7C01%7CJohn.Deardurff%40microsoft.com%7C06b6f4af68664962555308d90e78ecd2%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637556735672194596%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0&sdata=kQDgOZig2psYfnmbqOu05Y%2FxxufLuJDC57QrH54qbtQ%3D&reserved=0)© 2021 Microsoft Corporation | | |

