



MD Sayedur Rahman

System Engineer

Seeking a role within a structured and growth-oriented organization where I can apply a systematic approach to problem-solving, effective collaboration, and strong organizational skills. I aim to contribute to team efficiency and decision-making processes while continuously improving my ability to perform under pressure and adapt to new challenges.

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📄 sr-sayed.github.io/Portfolio/

🐙 github.com/SR-SAYED

WORK

L1 System Engineer

Sheba Platform Ltd

01/2025 - Present

Jashore, Khulna, Bangladesh

Tasks

- Managed server logs, debugging, and data-driven issue resolution. Built dashboards (Superset, Metabase), automated tasks via Google Sheets, controlled VPN/access, handled alerts, tickets, vendor communication, and system health monitoring.

Junior System Engineer

Sheba Platform Ltd

07/2024 - 12/2024

Jashore, Khulna, Bangladesh

Tasks

- Handled system monitoring, vendor communication, and access control. Managed tickets (ClickUp, gPlex), performed server and VPN health checks, resolved technical issues, supported reporting, and maintained admin access and logs.

Trainee System Engineer

Sheba Platform Ltd

07/2023 - 06/2024

Jashore, Khulna, Bangladesh

Tasks

- Monitored systems and alerts, performed health checks, managed tickets (ClickUp, gPlex), assisted in troubleshooting, maintained logs and access, and supported team reporting and collaboration.

IT Support Engineer

Walton Digi-Tech Industries Ltd

06/2022 - 07/2022

Bashundhara R/A, Dhaka

Tasks

- Monitored 3.97 lakh Walton Tabs via VMware for BBS 2022 project, providing tech support and troubleshooting. Assisted IT team in hardware, software, and system maintenance.

EDUCATION

MSc Engineering in CSE

Islamic University

01/2023 - 01/2024

CGPA: 3.35

BSc Engineering in CSE

Bangladesh University of Business and Technology - BUBT

02/2018 - 03/2022

CGPA: 3.87

SKILLS

Computer Science/Engineering

System Administrator

Leadership

DevOps

Problem Solving

Machine Learning and Deep Learning

Communication Skills

Data Analysis

Documentation

Project Management

Github

Cyber Security

ACHIEVEMENTS

Published Conference Paper

- Paper Title: Comparison of Different CNN Model used as Encoders for Image Captioning (DOI: [10.1109/ICDABI53623.2021.9655846](https://doi.org/10.1109/ICDABI53623.2021.9655846))

Published Conference Paper

- Paper Title: To Predict Customer Churn By Using Different Algorithms (DOI: [10.1109/DASA54658.2022.9765155](https://doi.org/10.1109/DASA54658.2022.9765155))

Published Conference Paper

- Paper Title: Bahdanau Attention Based Bengali Image Caption Generation (DOI: [10.1109/DASA54658.2022.9765268](https://doi.org/10.1109/DASA54658.2022.9765268))

PROJECTS

Gained hands-on experience by working on educational projects such as an Online Shopping App, an Online Quiz Examination System, and a Supershop Billing System, demonstrating practical skills in application development and system design.

LANGUAGES

English

Full Professional Proficiency

Bangla

Native or Bilingual Proficiency

Hindi

Elementary Proficiency