

MD SAYEDUR RAHMAN



Address: Jashore Sadar, Jashore, Khulna, Bangladesh

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Career Objective:

To secure a position with a stable environment. To obtain a position that will enable the use of my strong organizational skills and ability to work with people. To work under pressure. To make myself cooperative and helpful for team works.

Employment History:

1. Trainee System Engineer

(July, 2023 – Present)

Sheba Platform Ltd

Jashore, Khulna, Bangladesh

Duties/Responsibilities

- System Monitoring: Constantly monitor and respond to transaction alerts, fraud alerts, and system errors.
- System Health Checks: Regularly check AWS VPNs, proxy responses, server statuses, server error and Apps error.
- Ticket Management: Create, solve, and follow up on tickets using Clickup and gPlex.
- Troubleshooting: Address hardware and software issues, set up VPNs, and manage network connectivity.
- Administrative Tasks: Maintain logs, manage email accounts, configure admin portal access and dashboard management.
- Collaboration: Participate in daily team meetings and investigation discussions.
- Reporting: Prepare daily, weekly, and incident reports.

Taking care of the whole system under Fintech and take action according to need.

2. IT Support Engineer

(June, 2022 – July, 2022)

Walton Digi-Tech Industries Ltd

Bashundhara R/A, Dhaka

Duties/Responsibilities

- Monitoring 3.97 lakhs Walton Tab by VMware workstation for the project of BBS (2022) with troubleshooting issues and provide technical support.
- Support the IT team in maintaining hardware, software and other system.

Academic Qualification:

Master of Science (MSc) in Computer Science & Engineering

Islamic University

CGPA: 3.35 out of 4

2024 (1 year)

Bachelor of Science (BSc) in Computer Science & Engineering

Bangladesh University of Business and Technology (BUBT)
CGPA: 3.87 out of 4
2022 (4 years)

Higher Secondary Certificate (HSC) in Science

Satkhira Govt. College
CGPA: 4.00 out of 5
2017 (1 year)

Secondary School Certificate (SSC) in Science

Rasulpur Secondary School, Satkhira
CGPA: 5.00 out of 5
2015 (1 year)

Achievements:

Published Conference Paper

Paper Title: Comparison of Different CNN Model used as Encoders for Image Captioning

DOI: [10.1109/ICDABI53623.2021.9655846](https://doi.org/10.1109/ICDABI53623.2021.9655846)

Published Conference Paper

Paper Title: To Predict Customer Churn By Using Different Algorithms

DOI: [10.1109/DASA54658.2022.9765155](https://doi.org/10.1109/DASA54658.2022.9765155)

Published Conference Paper

Paper Title: Bahdanau Attention Based Bengali Image Caption Generation

DOI: [10.1109/DASA54658.2022.9765268](https://doi.org/10.1109/DASA54658.2022.9765268)

Specialization:

Fields of Specialization

- Computer Science/Engineering
- System Administrator
- DevOps
- React
- Leadership
- Cyber Security
- Machine Learning
- Problem Solving
- Data Analysis
- HTML & CSS
- JavaScript
- Bootstrap
- Github

Programming:

Programming Language: C, C++, Python, PHP, Java.

Solved many problems from URI, UVa, Codeforces etc.

Projects:

I Have the experience of working with some educational projects. Such as Online Shopping App, Online Quiz Examination System and Supershop Billing System etc.

Language Proficiency:

English	Bangla	Hindi
Reading: High	Reading: High	Reading: Low
Writing: High	Writing: High	Writing: Low
Speaking: High	Speaking: High	Speaking: High

Personal Details:

Father's Name : MD Shahidul Islam
Mother's Name : MRS Sajida Khatun
Date of Birth : January 1, 1999
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Rasulpur, Satkhira Sadar, Satkhira Sadar, Satkhira 9400
Current Location : Jashore Sadar, Jashore

Reference (s):

Reference: 01		Reference: 02
Name	: Julker Nain	Dr-Firoz Mridha
Organization	: Sheba Platform Ltd	American International University-Bangladesh
Designation	: IT Executive	Associate Professor, CSE
Address	: Dhaka, Bangladesh	Dhaka, Bangladesh
Mobile	: 01620011033	01674791594
Relation	: Professional	Academic