



# MD Sayedur Rahman

## System Engineer

To secure a position with a stable environment. To obtain a position that will enable the use of my strong organizational skills and ability to work with people. To work under pressure. To make myself cooperative and helpful for team works.

✉ srsayed2677@gmail.com

📍 Jashore Sadar, Jashore, Khulna, Bangladesh

🌐 [linkedin.com/in/sayedurrahman01](https://www.linkedin.com/in/sayedurrahman01)

📞 +8801788790001

📄 [sr-sayed.github.io/Portfolio/](https://sr-sayed.github.io/Portfolio/)

🐙 [github.com/SR-SAYED](https://github.com/SR-SAYED)

## WORK

### Trainee System Engineer Sheba Platform Ltd

07/2023 - Present

Jashore, Khulna, Bangladesh

#### Tasks

- Alert Monitoring: Constantly monitor and respond to transaction alerts, fraud alerts and system errors.
- System Health Checks: Regularly check AWS VPNs, proxy responses, server statuses, server error and Apps status.
- Ticket Management: Create, solve and follow up on tickets using Clickup and gPlex.
- Troubleshooting: Address hardware and software issues, set up VPNs, and manage network connectivity.
- Administrative Tasks: Maintain logs, manage email accounts, configure admin portal access and dashboard management.
- Collaboration: Participate in daily team meetings and investigation discussions.
- Reporting: Prepare daily, weekly and incident reports.
- Taking care of the whole system under Fintech and take action according to need.

### IT Support Engineer Walton Digi-Tech Industries Ltd

06/2022 - 07/2022

Bashundhara R/A, Dhaka

#### Tasks

- Monitoring 3.97 lakhs Walton Tab by VMware workstation for the project of BBS (2022) with troubleshooting issues and provide technical support.
- Support the IT team in maintaining hardware, software and other system.

## EDUCATION

### MSc Engineering in CSE Islamic University

01/2023 - 01/2024

CGPA: 3.35

### BSc Engineering in CSE Bangladesh University of Business and Technology - BUBT

02/2018 - 03/2022

CGPA: 3.87

## SKILLS

Computer Science/Engineering

System Administrator

React (Leaning Continue)

DevOps (Learning Continue)

Problem Solving

HTML, CSS, JavaScript

Machine Learning and Deep Learning

Leadership

Communication Skills

Data Analysis

Documentation

Project Management

Github

## ACHIEVEMENTS

### Published Conference Paper

- Paper Title: Comparison of Different CNN Model used as Encoders for Image Captioning (DOI: [10.1109/ICDABI53623.2021.9655846](https://doi.org/10.1109/ICDABI53623.2021.9655846))

### Published Conference Paper

- Paper Title: To Predict Customer Churn By Using Different Algorithms (DOI: [10.1109/DASA54658.2022.9765155](https://doi.org/10.1109/DASA54658.2022.9765155))

### Published Conference Paper

- Paper Title: Bahdanau Attention Based Bengali Image Caption Generation ( DOI: [10.1109/DASA54658.2022.9765268](https://doi.org/10.1109/DASA54658.2022.9765268))

## PROGRAMMING

Programming Language: C, C++, Python, PHP, Java.

Solved many problems from URI, UVa, Codeforces etc.

## PROJECTS

I Have the experience of working with some educational projects. Such as Online Shopping App, Online Quiz Examination System and Supershop Billing System etc.

## LANGUAGES

English

Full Professional Proficiency

Hindi

Elementary Proficiency

Bangla

Native or Bilingual Proficiency