



MD Sayedur Rahman

System Engineer

To secure a position with a stable environment. To obtain a position that will enable the use of my strong organizational skills and ability to work with people. To work under pressure. To make myself cooperative and helpful for team works.

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📄 sr-sayed.github.io/Portfolio/

🐙 github.com/SR-SAYED

WORK

System Engineer Sheba Platform Ltd

07/2023 - Present

Jashore, Khulna, Bangladesh

Tasks

- System Monitoring: Constantly monitor and respond to transaction alerts, fraud alerts and system errors.
- System Health Checks: Regularly check AWS VPNs, proxy responses, server statuses, server error and Apps error.
- Ticket Management: Create, solve and follow up on tickets using Clickup and gPlex.
- Troubleshooting: Address hardware and software issues, set up VPNs, and manage network connectivity.
- Administrative Tasks: Maintain logs, manage email accounts, configure admin portal access and dashboard management.
- Collaboration: Participate in daily team meetings and investigation discussions.
- Reporting: Prepare daily, weekly and incident reports.
- Taking care of the whole system under Fintech and take action according to need.

IT Support Engineer Walton Digi-Tech Industries Ltd

06/2022 - 07/2022

Bashundhara R/A, Dhaka

Tasks

- Monitoring 3.97 lakhs Walton Tab by VMware workstation for the project of BBS (2022) with troubleshooting issues and provide technical support.
- Support the IT team in maintaining hardware, software and other system.

EDUCATION

MSc Engineering in CSE Islamic University

01/2023 - 01/2024

CGPA: 3.35

BSc Engineering in CSE Bangladesh University of Business and Technology - BUBT

02/2018 - 03/2022

CGPA: 3.87

SKILLS

Computer Science/Engineering

System Administrator

React (Learning Continue)

DevOps (Learning Continue)

Problem Solving

HTML, CSS, JavaScript

Machine Learning and Deep Learning

Leadership

Communication Skills

Data Analysis

Documentation

Project Management

Github

ACHIEVEMENTS

Published Conference Paper

- Paper Title: Comparison of Different CNN Model used as Encoders for Image Captioning (DOI: [10.1109/ICDABI53623.2021.9655846](https://doi.org/10.1109/ICDABI53623.2021.9655846))

Published Conference Paper

- Paper Title: To Predict Customer Churn By Using Different Algorithms (DOI: [10.1109/DASA54658.2022.9765155](https://doi.org/10.1109/DASA54658.2022.9765155))

Published Conference Paper

- Paper Title: Bahdanau Attention Based Bengali Image Caption Generation (DOI: [10.1109/DASA54658.2022.9765268](https://doi.org/10.1109/DASA54658.2022.9765268))

PROGRAMMING

Programming Language: C, C++, Python, PHP, Java.

Solved many problems from URI, UVa, Codeforces etc.

PROJECTS

I Have the experience of working with some educational projects. Such as Online Shopping App, Online Quiz Examination System and Supershop Billing System etc.

LANGUAGES

English

Full Professional Proficiency

Hindi

Elementary Proficiency

Bangla

Native or Bilingual Proficiency