

# MD SAYEDUR RAHMAN

Address: Jashore Sadar, Jashore, Khulna, Bangladesh

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## Career Objective:

To secure a position with a stable environment. To obtain a position that will enable the use of my strong organizational skills and ability to work with people. To work under pressure. To make myself cooperative and helpful for team works.

## Employment History:

### 1. Trainee System Engineer

(July, 2023 – Present)

#### Sheba Platform Ltd

Jashore, Khulna, Bangladesh

#### Duties/Responsibilities

- System Monitoring: Constantly monitor and respond to transaction alerts, fraud alerts, and system errors.
  - System Health Checks: Regularly check AWS VPNs, proxy responses, server statuses, server error and Apps error.
  - Ticket Management: Create, solve, and follow up on tickets using Clickup and gPlex.
  - Troubleshooting: Address hardware and software issues, set up VPNs, and manage network connectivity.
  - Administrative Tasks: Maintain logs, manage email accounts, configure admin portal access and dashboard management.
  - Collaboration: Participate in daily team meetings and investigation discussions.
  - Reporting: Prepare daily, weekly, and incident reports.
- Taking care of the whole system under Fintech and take action according to need.

### 2. IT Support Engineer

(June, 2022 – July, 2022)

#### Walton Digi-Tech Industries Ltd

Bashundhara R/A, Dhaka

#### Duties/Responsibilities

- Monitoring 3.97 lakhs Walton Tab by VMware workstation for the project of BBS (2022) with troubleshooting issues and provide technical support.
- Support the IT team in maintaining hardware, software and other system.

## Academic Qualification:

### Master of Science (MSc) in Computer Science & Engineering

Islamic University

CGPA: 3.35 out of 4

2024 (1 year)

**Bachelor of Science (BSc) in Computer Science & Engineering**

Bangladesh University of Business and Technology (BUBT)

CGPA: 3.87 out of 4

2022 (4 years)

**Higher Secondary Certificate (HSC) in Science**

Satkhira Govt. College

CGPA: 4.00 out of 5

2017 (1 year)

**Secondary School Certificate (SSC) in Science**

Rasulpur Secondary School, Satkhira

CGPA: 5.00 out of 5

2015 (1 year)

**Achievements:**

Published Conference Paper

Paper Title: Comparison of Different CNN Model used as Encoders for Image Captioning

DOI: [10.1109/ICDABI53623.2021.9655846](https://doi.org/10.1109/ICDABI53623.2021.9655846)

Published Conference Paper

Paper Title: To Predict Customer Churn By Using Different Algorithms

DOI: [10.1109/DASA54658.2022.9765155](https://doi.org/10.1109/DASA54658.2022.9765155)

Published Conference Paper

Paper Title: Bahdanau Attention Based Bengali Image Caption Generation

DOI: [10.1109/DASA54658.2022.9765268](https://doi.org/10.1109/DASA54658.2022.9765268)

**Specialization:****Fields of Specialization**

- Computer Science/Engineering
- System Administrator
- DevOps
- React
- Leadership
- Cyber Security
- Machine Learning
- Problem Solving
- Data Analysis
- HTML & CSS
- JavaScript
- Bootstrap
- Github

**Programming:**

Programming Language: C, C++, Python, PHP, Java.

Solved many problems from URI, UVa, Codeforces etc.

**Projects:**

I Have the experience of working with some educational projects. Such as Online Shopping App, Online Quiz Examination System and Supershop Billing System etc.

**Language Proficiency:**

English	Bangla	Hindi
Reading: High	Reading: High	Reading: Low
Writing: High	Writing: High	Writing: Low
Speaking: High	Speaking: High	Speaking: High

**Personal Details:**

Father's Name : MD Shahidul Islam  
Mother's Name : MRS Sajida Khatun  
Date of Birth : January 1, 1999  
Gender : Male  
Marital Status : Married  
Nationality : Bangladeshi  
Religion : Islam  
Permanent Address : Rasulpur, Satkhira Sadar, Satkhira Sadar, Satkhira 9400  
Current Location : Jashore Sadar, Jashore

**Reference (s):**

Reference: 01		Reference: 02	
Name	: Julker Nain	Dr-Firoz Mridha	
Organization	: Sheba Platform Ltd	American International University-Bangladesh	
Designation	: IT Executive	Associate Professor, CSE	
Address	: Dhaka, Bangladesh	Dhaka, Bangladesh	
Mobile	: 01620011033	01674791594	
Relation	: Professional	Academic	