SanthooshKrishna R

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EXPERIENCE

IT System Engineer (Contract)

VertX Solutions (Dec - 2022 To June - 2023)
Client Name   : Cognizant Technology Solutions (Location: India / Chennai)
- Application support and testing tools & IDE'S, bug tracking tools.
- Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes.
- Proven working experience in installing, configuring and troubleshooting UNIX /Linux based environments.
- Support the end users with the VPN, CITRIX and L1 network related issues.
- Handing the priority calls P1, P2 and P3 for the Network related and also VPN issue.
- Troubleshooting VDI issues to the end users.

EDUCATION

- **PRIST UNIVERSITY THANJAVUR**
  2018-2021
  BCA- Bachelor of computer application.
  8.21 **CGPA**
- **ST PETER'S HIGHER SECONDARY SCHOOL THANJAVUR**
  2018
  12TH - HSC
  52- Percentage
- **ORIENTAL HIGHER SECONDARY SCHOOL THANJAVUR**
  2016
  10TH - SSLC
  62- Percentage

PROJECTS

Project Name : Cash Converter Android Project.
- **Project Detail :** Developed a Java using android application.
- This application helps to calculate the money value.
- **Tech stack:** Using XML & Java, Android Studio.

CERTIFICATION

- Forage Virtual Experience Program Participant - July 2023
  Participated in the open access **Forage** Virtual Experience Program, Task Completed include: A,B,C
- Completed Advance Java - Learntube
- Course on broadband & networking TRAINING COURSE Completed in **BSNL**.

SKILLS

- **Languages :** Java, MYSQL, HTML , CSS, JavaScript Basics.
- **Tools & Technologies :** Git**,** Eclipse, Intellij Idea, Putty.
- **Database :** SQL Server.
- **Solid networking knowledge :** (OSI network layers, TCP/IP)
- **Systems :** Windows & Linux.
- MS Office,Excel,Photoshop.

SOFT SKILLS

- Problem-solving
- Time management
- Communication

STRENGTHS

- Active Listening
- Easily adaptable
- Flexibility

LANGUAGES

- **Tamil**
- **English**
- **Telugu**