

Use Case	Use Case #	Search Action	Results Outcome	Recommendations	Name
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	Shows generic 3 adverse events graphs, including for a device, which I did not search for	Recognize as a drug and do not show device.	Caroline
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	Doesn't recognize either drug name	Name the drug name pulling data for.	Caroline
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	Doesn't recognize an attempt at comparison.	Design comparison view	Caroline
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	Doesn't highlight interactions between drugs at top.	Pull interaction information or at least data information from drug labels.	Caroline
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	1,000 even results - why so many, what does this mean?	Narrow down event results. Explain what 'results' means.	Caroline
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	No contextual information about what I'm seeing	Add text descriptions about what FDA data it is pulling from.	Caroline
Compare 2 drugs for interactions	4	'Adrucil and Cytosan'	Want to narrow down search	Give me help or tips of what to type in. Provide search help or example searches.	Caroline
Is this symptom a drug side effect?	1	Aricept	Age group label is skewed		Caroline
Is this symptom a drug side effect?	1	Aricept	Want to click on 'required intervention'	Enable clicks to drill down	Caroline
Is this symptom a drug side effect?	1	Aricept	Doesn't have info about symptom or condition for why taking drug	Future- pull data about related symptom, condition, and side effect	Caroline
Is this symptom a drug side effect?	1	Aricept	Doesn't have info about side effects.	Future- pull data about related side effects 'dizziness'	Caroline
Is this symptom a drug side effect?	1	then Donepezil	Graphs for adverse events change slightly for generic of same drug		Caroline
What is risk profile of drug?	3	Elidel for kids'	pulls up for kids over Elidel	recognize 'for kids' to pull label information about warnings and safety for kids	Caroline
What is risk profile of drug?	3	Elidel risks	still don't get an overall idea of risk level	Future- create a risk profile card for all drugs	Caroline
What is risk profile of drug?	3	Elidel risks	don't know how Elidel compares to others	Compare risks of drugs that fall under same condition that Elidel treats	Caroline
Is this medical device safe?	7	DexCom G4	doesn't recognize this search term and just has random graphs	match, help during search to push towards a word that does exist in database. Don't allow bad searches.	Caroline
Is this medical device safe?	7	DexCom	Still just has different random graphs that don't apply. Why is it even pulling this data?	If it's not a close match, don't show anything and instead provide search suggestions.	Caroline
Is there a generic?	6	generic of Paxil	Showed stuff about Paxil but nothing in labeling about potential generic version.	recognize 'generic' to pull from label.	Caroline
Is there a generic?	6	generic of Paxil	Says '6 recalls' up top but no recalls over time in the graph	Fix inconsistencies between graphs	Caroline

Does this recall affect me?	2	Sabra Recall	383 recalls associated with Sabra but none of them have the name Sabra in it.	Why so many recalls here? Is it pulling the word 'recall' too?	Caroline
Does this recall affect me?	2	Sabra Recall San Francisco	nothing specific about SF	Show recalls by geography	Caroline
typical treatment for people like me?	5	Celexa for women	Surfaced information about Salmon, totally irrelevant		Caroline
typical treatment for people like me?	5	Celexa or Paxil	no comparison info was surfaced. I don't know if I'm looking at one or both drugs.	show comparison or splits if type in 2 drug names.	Caroline
Is this symptom a drug side effect?	1	rilutek hallucination side effect	als medication hallucination side effect		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	Now I'm going back to google		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	Device and I'm not using a device		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	This looks like all drugs and what percentage male or female have - that's not useful		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	about my search - it triggered medication and turned it into drugs and turned it into random graphs		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	It's confusing that it says 100 event results and then shows three graphs		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	And I can't click anywhere so there's no information anywhere		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	And now I'm going back to google		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	I would want to see any reported hallucination side effects for any people taking ALS		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	I would like to see reports- if reports trigger any of these search strings		Brian
Is this symptom a drug side effect?	1	rilutek hallucination side effect	I would also like to see discussion forums of people who may have had similar questions		Brian
Is this symptom a drug side effect?	1	amyotrophic lateral sclerosis	percentages are different now that typed in different condition name	support condition searches in addition to drug testing	Brian
What is risk profile of drug?	3	Elidel review	I was looking for a review of elidel		Brian
What is risk profile of drug?	3	Elidel review	I might even type in the drug name to see what results it has and narrow my search more from there.		Brian
What is risk profile of drug?	3	Elidel review	I think we're trying to ask general questions about whether this has been described to many people		Brian
What is risk profile of drug?	3	Elidel review	whether it's safe		Brian

What is risk profile of drug?	3	Elidel review	Whether it does what I'm told its supposed to do		Brian
What is risk profile of drug?	3	Elidel review	I would start at wikipedia and webmd and see what they say and narrow my search from there.		Brian
Does this recall affect me?	2	Sabra hummus recall	I would assume that if you put recall at all in your search it would search all recalls and shows anything that has 1 or both		Brian
Does this recall affect me?	2	Sabra hummus recall	I could scroll through them and hopefully there wouldn't be 100's of them		Brian
Does this recall affect me?	2	Sabra hummus recall	If there were one in the news, it would be at the top		Brian
Does this recall affect me?	2	Sabra hummus recall	If it's recent I would expect it very easy that a bunch of search terms would lead me there.		Brian
Does this recall affect me?	2	Sabra hummus recall	I don't have to be educated about searching.		Brian
Does this recall affect me?	2	Sabra hummus recall	First type first drug and learn about it		Brian
Does this recall affect me?	2	Sabra hummus recall	While doing that I would be looking for the other one in whatever I'm reading to see if they mention it at all or mention it paired		Brian
Does this recall affect me?	2	Sabra hummus recall	I would then do the same with the second		Brian
Does this recall affect me?	2	Sabra hummus recall	If I hadn't found the connection I would type in both together, I would include an AND.		Brian
Does this recall affect me?	2	Sabra hummus recall	Or include something like "drug 1 and drug 2"		Brian
Does this recall affect me?	2	Sabra hummus recall	then "drug 1 with drug 2" so that I found that exact search string		Brian
Does this recall affect me?	2	Sabra hummus recall	first try to find out exactly how to search for it to see how they are paired in FDA's writeups.		Brian
Does this recall affect me?	2	Sabra hummus recall	First thing I would wonder if they are equal or if 1 is more potent than drug 2		Brian
Does this recall affect me?	2	Sabra hummus recall	Drug 1 supplemented by Drug 2?		Brian
Does this recall affect me?	2	Sabra hummus recall	Or drug 1 combined with drug 2?		Brian