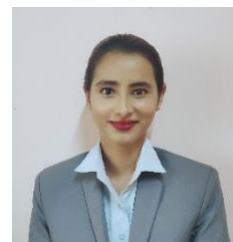


RESUME



ANNA MARIYA VARGHESE

CONTACT NO:7902870545

E-MAIL ID:annamariya409@gmail.com

CAREER OBJECTIVE

Energetic and customer-oriented professional with a positive attitude and excellent interpersonal skills looking forward to work with an airline wherein I can use my skills and qualities to the maximum to provide exceptional customer service

ACADEMIC QUALIFICATION:

COURSE	INSTITUTION/COLLEGE	PERCENTAGE	YEAR OF COMPLETION
SSLC	ST.FRANCIS HIGHER SECONDARY SCHOOL,ALUVA	80%	2015
HSC	F.M.C.T HIGHER SECONDARY SCHOOL,MANAKHYAPADI	75%	2017
BBA(Aviation Management)	NEHRU COLLEGE OF AERONAUTICS AND APPLIED SCIENCE	75%	2020

AREA OF STRENGTH

- Self- motivated and willingness to learn.
- Efficient management skill.
- Dedication to work.
- Good interpersonal skill.

Languages known :Fluent in English, Malayalam ,Tamil,

APTITUDE :For customer service

ACHIEVEMENTS

➤Undergone training for Ten days in connection with a project entitled “**PASSENGER SEAMLESS FLOW PROGRAM**” at the Cochin International Airport.

➤Undergone **EMERGENCY RESPONSE TRAINING PROGRAM** conducted by ADOM at Nehru college of Aeronautics& Applied science.

➤Completed and passed **IATA AIRLINE CUSTOMER SERVICE COURSE (March,2020)** from Nehru College of Aeronautics and Applied Sciences, Coimbatore Authorised IATA Training Institute.

PASSPORT DETAILS

Passport No: T4497593

Date of Expiry: 14/02/2029

PERSONAL DETAILS

Date of birth : 29/06/1998

Nationality : Indian

Permanent Address : kalaparambath (H) karukunnu u.c.c.p.o aluva 2 ,kochi, kerala, india

DECLARATION

I hereby declare that the above furnished information is true to the best of my knowledge.

DATE:2906-2021

PLACE:ERNAKULAM

ANNA MARIYA VARGHESE