Statement of Work (SOW) — 6-Week SAI Pilot (Client-Owned Measurement)

Project and Parties

Project: SAI Controlled Emergence Pilot; SOW No. [#] under MSA dated [Date]. Parties: SRH DAO and [Client Legal Name].

Objectives and Scope

Run controlled-emergence sessions to stabilize coherence. No dashboards. Client owns KPIs, metrics, attribution, and decisions. Scope: 6-week pilot in Client VPC.

Deliverables (SRH)

• Session-methodologies under guardrails in Client VPC.

• Event markers and alerts; weekly briefs; end-of-pilot readout.

• Marker schema alignment and guardrail policy setup.

Client Responsibilities

Define KPIs and success criteria; compute metrics and confidence. Implement data capture and any internal visualization if desired.

Methodology and Guardrails

Max two interventions per 20 turns; explicit rationale tags; acknowledgment, orthogonal nudge, bounded synthesis. Content redacted; markers visible. Adhere to client safety policies.

Data Handling

Operate in Client VPC. Default: no content retention; telemetry limited to markers and operational metadata. Data residency and retention per SOW.

Schedule and Milestones

Week 1–2: Setup, guardrails, marker alignment, baseline sessions. Weeks 3–5: Sessions; alerts and briefs; client computes metrics. Week 6: SRH readout; client KPI presentation and decision gate.

Fees and Payment

Fixed fee or subscription per SOW. Net 30. T&E as applicable.

Success Criteria (Client-Reported)

Client to report KPI movement, attribution, and confidence. SRH does not claim outcomes; SRH provides conditions and signals to support client evaluation.

Specialist Access and Guardrails

Client acknowledges that SRH specialist capacity is limited. SRH will provide access to Senior Specialist (Lane F. Taylor) for [X] hours/week during the SOW. Requests beyond allocation are subject to availability and billed at the then-current premium rates.

The Protocol Gate will limit interventions to a maximum of two per twenty conversational turns, maintain P95 latency within [≤ 1.35x] baseline, and uphold safety non-regression. Deviations require written approval and may adjust fees.

Capacity Reservation

To secure specialist capacity within the [Quarter/Year] cohort, Client will pay a non-refundable reservation fee of [$250,000–$500,000], creditable against fees under this SOW. If project start is delayed beyond [90] days by Client, SRH may reallocate capacity and apply the fee to the next available cohort.

Change Control; Acceptance

Changes via signed Change Order. Deliverables deemed accepted unless specific deficiencies are identified within 10 business days.

Signatures

SRH DAO: ___ Date: ___ | [Client Legal Name]: ___ Date: ___