



# Accommodations & Packages

## 2023

Heidelberg



**modern** elegant

**delicious**

**traditional**

**central**

cultural

famous

classical

diverse



# Welcome!

## **Heidelberg Marketing GmbH**

Neuenheimer Landstrasse 5  
69120 Heidelberg / Germany  
Phone +49 6221 5840-226  
Fax +49 6221 5840-222  
[reservation@heidelberg-marketing.de](mailto:reservation@heidelberg-marketing.de)  
[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

---

The service team is pleased  
to help you.\*

Monday - Thursday  
9:00 am - 6:00 pm  
Friday  
9:00 am - 3:00 pm

\* subject to change

Let your journey through Heidelberg begin – there is a lot to discover! In this brochure, we have put together short trips that you should not miss. We provide complete packages on various subjects that include matching hotels – to guarantee your perfect stay.

Experience our beautiful city on the Neckar River with its world-famous castle ruin, the romantic Old Town and the legendary atmosphere of a young university city. Enjoy the magic of special places and a plethora of events during any season.

No matter if you want to stay close to the city center, have a unique, romantic or family-like accommodation, you will certainly find something that suits your taste. Our team will be happy to assist you in finding your ideal accommodation.

Our city is delicious, romantic, scientific, captivating, cultural and much more. Choose what you want to explore first. Our package offers will let you experience Heidelberg just as you like it. Look forward, for example, to special events such as our Heidelberg Castle Illuminations or discover Heidelberg's unique natural scenery.

Contact us. We will turn your stay into a unique experience – visit Heidelberg, the city, where so many have left their hearts before.

Have fun exploring!

**Your Heidelberg Marketing team**



## Discover Heidelberg

– how it's done:

- 1 Choosing your trip: tell us when you would like to arrive, the number of rooms needed, the number of people traveling, and the name of the package from this brochure.
- 2 Finding your accommodation: we will make you an offer with matching hotels for your stay in Heidelberg.
- 3 Choosing your hotel: pick a hotel from our suggestions. We will book your accommodation and send you a booking confirmation.
- 4 Welcome to Heidelberg! Before arriving you will receive all documents for your package at the Tourist Information at the Heidelberg main station.

### We look forward to meeting you!

Our partner hotels are listed on page 22. Bookings are possible on request, and based on availability, for up to 14 persons. If your chosen hotel category / preferred hotel is no longer available, the prices may change. Please note that you have to request your package at the latest 3 working days before your planned arrival.

---

**Heart Tip** Save at the weekend with a stay at a first class hotel – thanks to our first class weekend rate (see note "first class weekend" in the price tables). This rate covers arrival on Friday at the earliest and departure on Monday at the latest; public holidays are treated as weekends.

---

**Note** Please note that, according to legal regulations, after the conclusion of contracts regarding domestic tourism services, particularly in the case of contracts for accommodations, guided tours and cultural events. There is no statutory right of withdrawal, except that there could be a cancellation – which generally involves a fee – in line with the agreed terms and conditions or of the statutory provisions.



# HeidelbergCARD

Heidelberg in your pocket!

The HeidelbergCARD is already included in all packages and offers you numerous advantages and discounts within the entire city area.

## Benefit from the following included services:

- castle ticket including admission to the castle courtyard, the barrel cellar as well as the German Pharmacy Museum and the fare for the funicular railway trip to the castle with continuation of the trip to the Molkenkur station (return trip including one stop)
- combination ticket (one-time free entrance to the University Museum, the Student Prison and the special exhibition)
- free use of public transport in Heidelberg
- numerous discounts on tours, museums, leisure activities, restaurants and shops

Further information can be found here:



Main area  
Heidelberg



HeidelbergCARD

**!** Note The HeidelbergCard can also be booked without a package with best price guarantee.



Bookable from April to October 2023

## Lose your heart in Heidelberg

This journey will let you experience why so many have lost their hearts to our city. Explore the picturesque and charismatic alleys during a walking tour of the Old Town and see the many small places that make Heidelberg one of the most beautiful cities. The busy activity in the historical city core will draw you in and make you forget your everyday life in its unique atmosphere. A trip aboard a solar-powered boat on the Neckar River offers a very special view of the scenery. Surely, you too will love our city, which is inseparably connected to German Romanticism!

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Participation in the public walking tour of the Old Town (1.5 hours)
- Ticket for a trip on the solar boat "Neckarsonne"



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	125 €	185 €	240 €
	Single room	165 €	260 €	350 €
First class weekend	Double room	135 €	210 €	280 €
	Single room	190 €	310 €	420 €
First class	Double room	145 €	230 €	310 €
	Single room	210 €	350 €	480 €

For an additional charge, the boat trip can also be booked as a 3-hour castle tour (round trip). We will be happy to assist you in planning.



Bookable all year round for 2 people and more

## Crisscross through Heidelberg

Explore Heidelberg in all directions by bus and with a very special view of the backdrop of Heidelberg's Old Town. Accompanied by a tour guide, this City and Castle Sightseeing Tour along the Neckar River will take you up to Heidelberg Castle. During the subsequent outdoor tour, your guide will introduce you to the history of the fascinating building. You will also visit the inner courtyard and the famous Great Barrel. After the tour, you can visit the German Pharmacy Museum and then enjoy the ride on the funicular railway back to the Old Town which is included in your castle ticket.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- City and Castle Sightseeing Tour including castle ticket (2 hours) \*



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 130	€ 190	€ 245
	Single room	€ 180	€ 280	€ 370
First class weekend	Double room	€ 140	€ 215	€ 285
	Single room	€ 205	€ 325	€ 435

\* Schedule for the City and Castle Sightseeing Tour, meeting point Neckarmünzplatz (information panel at the bus stop):

April – October (German): Friday, Saturday and Whitsunday 1:30 pm (except September 30, 2023)

November – March (German): Saturday 1:30 pm



Bookable at the weekends of June 3, July 8 and September 2, 2023

## Heidelberg Castle Illumination

The Heidelberg Castle Illuminations in June, July and September cast their spell on thousands every year. Bengali fires illuminate the world-famous ruin in a mysterious red light, in memory of the destruction of the castle in the Palatinate War of Succession. The origin of the subsequent fireworks from the Alte Brücke (Old Bridge), however, is a romantic one. Prince Elector Frederic V had fireworks held in 1613 for his new wife Elisabeth Stuart, thereby founding this tradition that is now more than four hundred years old. Experience the Heidelberg Castle Illumination from the front seats as the highlight of a 1.5 hour boat trip into the Neckar valley. When the anchor is lowered at the Alte Brücke, you will have a gorgeous view of the spectacle.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Fireworks boat trip on Saturday evening with the "Weisse Flotte Heidelberg" \*
- 2-course menu on board
- Participation in the public walking tour of the Old Town (1.5 hours)



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 195	€ 255	€ 310
	Single room	€ 240	€ 330	€ 430
First class weekend	Double room	€ 205	€ 280	€ 345
	Single room	€ 265	€ 375	€ 485

#### \* Schedule for the boat trip to the Heidelberg Castle Illumination:

Admission as of 7:00 pm, departure at 8:00 pm, end approx. 11:00 pm. The seats on the ship are reserved for you. Drinks are charged separately and paid on-site.



Bookable from April 14 to October 8, 2023

## **BUGA flower pot (German National Garden Show)**

Combine your visit to BUGA 23 in Mannheim with an eventful and at the same time relaxing stay in Heidelberg and book our event-specific package.

In addition to a day ticket for the German National Garden Show, this package includes a varied program in our attractive city. Benefit from the advantages of our HeidelbergCard, which allows you, among other things, to visit the world-famous castle ruin as well as the Student Prison of the University of Heidelberg, the oldest university in Germany. Get to know the charm of the historic Old Town on a guided tour and enjoy a 3-course menu in a restaurant in the heart of the Old Town setting - sit back and relive the experience.

### **Included services**

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Day ticket for the German National Garden Show 2023 (BUGA, one-time access to the exhibition areas)
- Participation in the public walking tour of the Old Town (1.5 hours)
- 3-course menu in a restaurant in the Old Town

### **Price per person (in €)**

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 170	€ 235	€ 285
	Single room	€ 220	€ 310	€ 400
First class weekend	Double room	€ 185	€ 255	€ 325
	Single room	€ 240	€ 355	€ 470
First class	Double room	€ 195	€ 275	€ 355
	Single room	€ 260	€ 395	€ 530





Bookable from July 21 to August 27, 2023

## Summer Special – stay 3 nights, pay for 2

Visit Heidelberg in summer and enjoy sunbathing in the meadows along the Neckar River, or explore the romantic Old Town in mild evening temperatures. In the warm season, life is exuberant in Heidelberg's twisty alleys. The many cozy cafés and pubs offer places in the summer air and in the middle of our city's busy activity. Many cultural highlights will make your summer in Heidelberg a memorable experience. Because the sun is shining so much nicer here, we will pay for the third night of your stay.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Participation in the public walking tour of the Old Town (1.5 hours)
- Ticket for a trip on the solar boat "Neckarsonne" (50 minutes)



### Price per person (in €)

Hotel category	Type of room	1 night	2 oder 3 nights
Comfort	Double room	€ 120	€ 185
	Single room	€ 170	€ 260
First class weekend	Double room	€ 135	€ 220
	Single room	€ 190	€ 340
First class	Double room	€ 145	€ 245
	Single room	€ 210	€ 390



Bookable all year round for 2 people or more

## City & Quest – Heidelberg's interactive quiz

The city puzzle game "City & Quest" offers a truly unique opportunity to see the city through new eyes. Whether as a couple, with the family or with friends – the game provides the perfect combination of fun and exploration. The ideal group size is two to six people. An app for smartphone or tablet is used to navigate during the puzzle tour and to input the solution. In addition, a City & Quest bag with equipment needed to solve the puzzles will be handed out. The game starts in the heart of Heidelberg's Old Town. On the route of about three kilometers, you will find eleven other stations. All players must prove their creativity, co-operation and powers of deduction in order to master the tricky puzzles!

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Digital City & Quest scavenger hunt (App based) \*
- (2.5 hours)



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 110	€ 175	€ 240
	Single room	€ 155	€ 250	€ 345
First class weekend	Double room	€ 125	€ 200	€ 275
	Single room	€ 180	€ 300	€ 420
First class	Double room	€ 135	€ 225	€ 310
	Single room	€ 200	€ 345	€ 485

\* The app is required for the rally and can be downloaded in advance (via Android/IOS). The download is free. A deposit payment of € 50 in cash for the City & Quest bag is obligatory. The deposit will be made at Hostel Lotte, Burgweg 3, 69117 Heidelberg.



Bookable all year round

## AHOY - welcome aboard for a culinary delight

Would you like to complement your stay in Heidelberg with a themed culinary experience on board of a ship? If so, come aboard and enjoy this package.

You will stay overnight in a single or double room in a comfort or first class hotel. In the evening, you can round off the day with a theme cruise on the ship including a menu. In addition to theme evenings such as an Italian evening or a Kurpfälzer evening, where typical regional dishes are served, a relaxed Grill & Chill cruise, or even a Captain's Dinner with wit and charm, you can choose from various dates and theme cruises. From April to October, the package can also be booked including a public tour of the Old Town for an additional charge.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Themed boat trip including dinner on a ship of the "Weisse Flotte Heidelberg" \*

### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 180	€ 235	€ 295
	Single room	€ 240	€ 320	€ 410
First class weekend	Double room	€ 190	€ 260	€ 330
	Single room	€ 250	€ 360	€ 470
First class	Double room	€ 200	€ 280	€ 360
	Single room	€ 270	€ 400	€ 530



An overview of all available dates and trips can be found [here](#).

\* Drinks are charged separately and paid on-site.



Bookable from April to October 2023 for 4 people and more

## Delectable Heidelberg

Besides the breathtaking scenery, Heidelberg offers a lot for all senses. This package will show you the culinary side of the city. A delightful tour through our Old Town will let you explore the most delicious sides of Heidelberg. The exclusive tour "Delectable Heidelberg" will let you enjoy a perfectly co-ordinated experience. An aperitif matured under the sun of Baden, a regional 3-course menu in two traditional Heidelberg restaurants, topped off with a sweet Heidelberg treat. Time and paths between the courses will be spiced up entertainingly with enjoyable stories. A ride in the solar boat will complete your stay with a unique view of the city. This is a tour for true connoisseurs who want to fall in love with Heidelberg for good.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Participation in the public walking tour "Delectable Heidelberg" through the Old Town (3 hours, only in German) \*
- Ticket for a trip on the solar boat "Neckarsonne" (50 minutes)



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 205	€ 255	€ 315
	Single room	€ 250	€ 340	€ 425
First class weekend	Double room	€ 220	€ 285	€ 355
	Single room	€ 275	€ 385	€ 495

\* Times "Delectable Heidelberg" tour, meeting point Marktplatz (Market Square), Herkulesbrunnen (Hercules Fountain): starts at 5:30 pm, April 1/22, May 6/27, June 10/24, July 1/29, August 5/26, September 9/23 and October 7/14, 2023  
Drinks are charged separately and paid on-site.



Bookable all year round for 2 people or more

## Strolling around Heidelberg

Get to know Heidelberg from its quiet side and discover the unique natural scenery that makes our romantic city on the Neckar River so worth living in. Starting from the Bismarckplatz, along the famous Philosophenweg (Philosophers' Walk) and, continuing through "Neuenheimer Schweiz", an impressive nature reserve, you will reach the idyllic Benedictine Abbey Stift Neuburg. There you will have earned a cool, regional organic beer, brewed in the small "Brauerei zum Klosterhof" (the Abbey courtyard brewery) with the spring water of the monastery. Afterwards, you can either walk along the Neckar River back to the Old Town or take the boat back to the city center (for an additional fee, season April – October). An overnight stay including breakfast and the HeidelbergCARD round off your unique stay.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Digital hiking route via Komoot \* (1.5 hours, family-friendly beginner's tour)
- 1 bottle (1 liter) of regional organic beer from the Heidelberg Klosterhof brewery per person



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 110	€ 170	€ 230
	Single room	€ 155	€ 255	€ 340
First class weekend	Double room	€ 125	€ 195	€ 265
	Single room	€ 185	€ 300	€ 405
First class	Double room	€ 135	€ 215	€ 295
	Single room	€ 205	€ 340	€ 470

\* App required



Walters

TRESOR

MAJA

TEE



Bookable from November 2023 to March 2024 \*

## Winter Dream – stay 3 nights, pay for 2

In the winter months, Heidelberg proves itself to be a particularly inspiring destination. Our castle ruin and the twisty Old Town alleys are very atmospheric in the cold season, inviting you to a relaxed stroll before warming up again in one of the many restaurants or laid-back, cozy student pubs. The winter months are also full of exiting events and cultural highlights for a diverse city experience.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Traditional "Heidelberger Studentenkuss" (student's kiss)



### Price per person (in €)

Hotel category	Type of room	1 night	2 oder 3 nights
Comfort	Double room	€ 105	€ 165
	Single room	€ 150	€ 245
First class weekend	Double room	€ 115	€ 200
	Single room	€ 180	€ 320
First class	Double room	€ 125	€ 225
	Single room	€ 200	€ 380

\* except for Advent weekends



Bookable at Advent weekends

## Advent experience

In the Advent season, the romantic charisma of our city is topped once again. From the end of November until just before Christmas Eve, the Christmas market covers the entire Old Town. During these weeks, around 130 booths create a sea of lights, bring festive music and the scent of winter treats. A guided tour of the Christmas Market will familiarize you with the magic and the special offers of our markets. A 3-course menu in our Christmas-themed Old Town makes your stay just perfect.

### Included services

- 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Participation in the public Christmas Walking Tour on Saturday (1.5 hours)
- Traditional 3-course menu in a restaurant in the Old Town



### Price per person (in €)

Hotel category	Type of room	2 nights	3 nights
Comfort	Double room	€ 205	€ 265
	Single room	€ 295	€ 380
First class weekend	Double room	€ 230	€ 300
	Single room	€ 340	€ 450



Bookable from January to June and September to December 2023

## Theater and Orchestra Heidelberg

Our renowned theater and orchestra of Heidelberg welcomes you to an exciting cultural package. The ensembles offer something for everyone: musical theater, concerts, plays, dance and a dedicated child and youth theater. Choose from a diverse schedule with modern plays, popular classics and exiting newcomers. The package also includes a 3-course menu in a restaurant in our beautiful Old Town. Lean back and reminisce about your experiences.



**theaterundorchesterheidelberg**

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Tickets for a performance at the "Theater and Orchestra Heidelberg" (category II)
- Traditional 3-course menu in a restaurant in the Old Town

Find the current schedule [here](#).



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 160	€ 220	€ 270
	Single room	€ 200	€ 300	€ 390
First class weekend	Double room	€ 175	€ 245	€ 315
	Single room	€ 225	€ 345	€ 455
First class	Double room	€ 185	€ 265	€ 345
	Single room	€ 255	€ 395	€ 515



Bookable from June 11 to July 30, 2023

## Heidelberger Schlossfestspiele (Heidelberg Castle Festival)

Sights you've never seen before! The combination of the incredible flair of our castle ruin with its legendary presentations and highclass concerts. Every summer, the Heidelberg Castle Festival draws many culture connoisseurs to our castle. With this package you become part of this fascination and it lets you be there for a play of your choice. A walking tour of the Old Town and a 3-course menu will bring you summer days you will surely remember forever.



theaterundorchesterheidelberg

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Tickets for a performance of the Heidelberg Castle Festival (category II)
- Traditional 3-course menu in a restaurant in the Old Town
- Participation in the public walking tour of the Old Town (1.5 hours)

Find the current schedule [here](#).



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 180	€ 240	€ 295
	Single room	€ 220	€ 320	€ 405
First class weekend	Double room	€ 190	€ 265	€ 325
	Single room	€ 250	€ 360	€ 470
First class	Double room	€ 200	€ 285	€ 360
	Single room	€ 270	€ 400	€ 530



Bookable from March 17 to April 15, 2023

## "Heidelberger Frühling" (Heidelberg Spring) Music festival

Music lovers' hearts beat faster in Heidelberg, especially in the springtime. From March to April, the classical music scene celebrates a festival with international renown: With over 100 events and 47,000 visitors, the Heidelberg Spring is one of the largest festivals of its kind in Germany. On this journey you will be our guest at a concert. Choose your favourite event from the top-class program and complete your concert evening with a culinary 3-course menu in our beautiful Old Town.



The current festival program can be found [here](#).



### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Tickets for a concert (category II) \*
- 3-course menu in a restaurant in the Old Town
- Participation in the public walking tour of the Old Town (1.5 hours)

### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 200	€ 260	€ 310
	Single room	€ 240	€ 330	€ 430
First class weekend	Double room	€ 215	€ 280	€ 350
	Single room	€ 265	€ 375	€ 495
First class	Double room	€ 225	€ 305	€ 380
	Single room	€ 285	€ 415	€ 555

\* Except for opening and closing concert.



Bookable all year round

## BODY WORLDS MUSEUM (KÖRPERWELTEN) “The Anatomy of Happiness”

Accommodated in the Art-Nouveau ambience of the former public bath in Bergheim, you can get some fascinating insights into the “Anatomy of Happiness”. The KÖRPERWELTEN museum has exhibited Gunter von Hagen’s unique plastinations of human and animal bodies since September 2017. Preserved in life-like positions, the exhibits illustrate our anatomy better than ever before. Come for an exciting journey and learn what striving for happiness is all about.

### Included services

- 1, 2 or 3 nights with breakfast in a single or double room in the hotel categories comfort or first class
- HeidelbergCARD for the duration of your stay
- Entrance ticket to the exhibition of the BODY WORLDS MUSEUM in the “Altes Hallenbad” Heidelberg with audio-guide \*
- Traditional 3-course menu in a restaurant in the Old Town



### Price per person (in €)

Hotel category	Type of room	1 night	2 nights	3 nights
Comfort	Double room	€ 155	€ 215	€ 265
	Single room	€ 205	€ 290	€ 380
First class weekend	Double room	€ 170	€ 240	€ 310
	Single room	€ 230	€ 350	€ 450
First class	Double room	€ 180	€ 260	€ 340
	Single room	€ 250	€ 390	€ 510

\* **Opening hours:** Monday – Sunday 10:00 am – 6:00 pm (last admission 5:00 pm), closed on December 24. Subject to changes.



# Participating Partner Hotels 2023

Our package trips let you choose between the comfort and first class categories. The overview lists all participating partner hotels, classified by these categories. We are happy to support you in choosing your perfect accommodation.

## Hotel category first class

Hotel	page
Hotel Zum Ritter St. Georg <small>**</small>	
ATLANTIC Hotel Heidelberg	24
Bergheim 41 – Hotel im Alten Hallenbad	25
Hilton Heidelberg *	27
NH Heidelberg	29
Plaza Premium Heidelberg	30
Qube Hotel Bahnhstadt	30
Qube Hotel Bergheim	30
Rafaela Hotel Heidelberg *	31

## Hotel category comfort

Hotel	page
Bayrischer Hof	24
Gasthaus Backmulde *	26
Hackteufel	26
Hotel am Rathaus	27
Hotel am Schloss *	28
Hotel Heidelberg & Lounge	28
Kulturbrauerei Heidelberg	29
Staycity Aparthotel Heidelberg	31
The Heidelberg Exzellenz Hotel *	32

\* do not participate in the "Winter Dream" and "Summer Special" packages

\*\* not listed in this brochure



# Accommodations

We will gladly advise you on our hotels and book your stay in Heidelberg. All the hotel information provided and the room prices are a reference only. We will make you an individual offer on request. Find a city map on pages 36 and 37.

## Distance to the Old Town

### 1 Old Town

Directly in the town center.

### 2 City center

The Old Town is within 5 – 15 minutes walking distance.

### 3 Urban area

The Old Town is within 20 – 30 minutes walking distance and can be reached easily by public transport within 5 – 10 minutes.

### 4 Suburbs

Districts within the city border; the Old Town can be reached easily by public transport within 15 – 20 minutes.

## Legend distances

Highway

**i** Neckarmünzplatz  
(Tourist Information)

Main station

**H** Nearest public transport stop

## Hotel facilities

Restaurant

Charging station  
for electrical vehicles

Bar

Free coach parking

Conference rooms

Bicycle parking

Elevator

Terrace / garden

Air conditioning

Fitness room

Wi-Fi

Sauna

Garage

Swimming pool

Parking

Pets welcome

SR Single Room

DR Double Room

## Hotel rating under DEHOGA

(German Hotel and Restaurant Association)

Accommodation establishments which are not marked with stars have not undergone the voluntary rating process. No inference to their standard is intended.

**Tourist**  
basic standards  
 **Standard**  
middle standards  
 **Comfort**  
raised standards

**First Class**  
high standards  
 **Luxury**  
the highest standards  
 **Superior**  
additional rating

# Hotels

## 1 Arthotel Heidelberg

Grabengasse 7, 69117 Heidelberg,  
Phone +49 6221 650060



Boutique Design Hotel – a combination of a heritage listed building and an architecturally attractive modern building – unique in the heart of Heidelberg's Old Town. Our hotel has its own parking facilities, and a few minutes' walk away you will find the sights. Our rooms boast all the modern comforts, our restaurant ROMER an array of culinary delights and our function rooms the perfect atmosphere for your celebration. Heidelberg's sights are right outside the door.

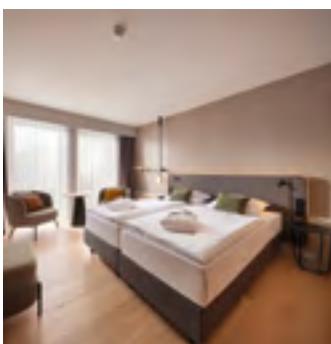
**Rooms** 23 DR: € 139 – 232, SR: € 119 – 202,  
1 Loft room (Suite): € 195 – 390

**Distance approx.** 🚶 3.5 km 🚗 2.8 km 🛌 900 m  
📍 Peterskirche / Universitätsplatz 200 m

1

## 2 ATLANTIC Hotel Heidelberg

Europaplatz 1, 69115 Heidelberg,  
Phone +49 421 944888535 (Pre-Opening)



Exceptional 4- to 5-star comfort and individual full service await you at the northern German-influenced ATLANTIC Hotels Group. In close proximity to the new Heidelberg Congress Center and the train station, the 4-star-superior ATLANTIC Hotel Heidelberg will offer 310 stylish rooms and suites, a spa and wellness area, a restaurant, and a rooftop bar with a terrace and a view over Heidelberg and the surrounding area from mid 2023. State-of-the-art conference rooms and a 350-square-meter flexible ballroom on the 13th floor round off the facilities.

**Rooms** 310 DR: from € 199, SR: from € 179

**Distance approx.** 🚶 1 km 🚗 0.1 km 🛌 4.1 km  
📍 Gadamerplatz 100 m

3

## 3 Bayrischer Hof

Rohrbacher Strasse 2, 69115 Heidelberg,  
Phone +49 6221 872880



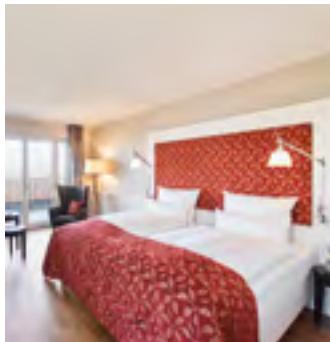
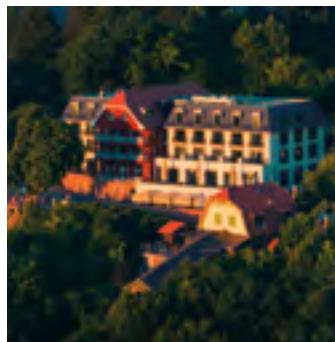
This hotel is personally run and boasts an enviable central location in the heart of Heidelberg. Cross over Bismarckplatz (Bismarck Square) directly in front of the hotel and after 100 m you find yourself in the magic of Heidelberg's Old Town with its romantic castle and quaint twisty lanes.

**Rooms** 49 DR: from € 79, 7 SR: from € 69  
**Distance approx.** 🚶 4 km 🚗 1.5 km 🛌 2.5 km  
📍 Bismarckplatz 100 m

2

## 4 Berggasthof Königstuhl

Königstuhl 2, 69117 Heidelberg,  
Phone +49 6221 4160300



Berggasthof Königstuhl is located on the summit of Heidelberg's local mountain and offers 62 rooms. The facilities include a restaurant, a hotel bar, a 24-hour reception and free Wi-Fi in all areas. The 4-star property also provides a sauna and a terrace. Private parking (with and without charge) is available at the hotel. All rooms at the hotel are equipped with a desk and include a safe and minibar.

**Rooms** 6 Economy Rooms: from € 99, 28 Classic Rooms: from € 124, 24 Deluxe Rooms: from € 154, 4 Junior Suites: from € 174

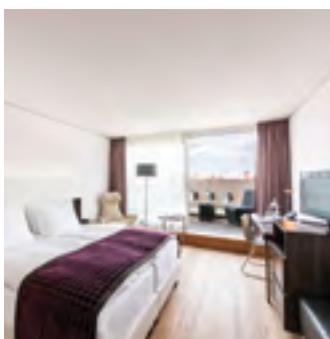
**Distance approx.** 🚍 4 km 🚕 3.6 km 🚶 1.6 km

📍 Königstuhl 200 m

4

## 5 Bergheim 41 – Hotel im Alten Hallenbad

Bergheimer Strasse 41, 69115 Heidelberg,  
Phone +49 6221 750040



The Bergheim 41 is a contemporary city hotel. Your perfect choice for both business and leisure accommodation. The hotel has 32 comfort rooms, 1 junior suite with sauna, rooftop garden with castle view and the Bergheim 41 Kaffeekultur (coffee shop). Short distances for shopping or sightseeing are guaranteed as the pedestrian area and the Old Town are only 250 m away from the hotel.

**Rooms** 31 DR: € 124 – 174, SR: € 109 – 159,  
1 Junior Suite: € 280 – 330

**Distance approx.** 🚍 3.9 km 🚕 2.4 km 🚶 2.1 km

📍 Altes Hallenbad 50 m

2

## 6 City Partner Hotel Holländer Hof

Neckarstaden 66, 69117 Heidelberg,  
Phone +49 6221 60500



Thanks to our unique location in the heart of the Old Town, our guests can enjoy a divine view of the Alte Brücke (Old Bridge), the Neckar River and the Philosophenweg (Philosophers' Walk). Two different breakfast options, our extensive breakfast buffet and the small business breakfast, as well as a range of air-conditioned rooms round off what we have to offer. You can reach all of Heidelberg's top attractions within a few minutes on foot.

**Rooms** 26 DR: from € 109, 12 SR: from € 91, 1 Suite: € 216 – 233

**Distance approx.** 🚍 4 km 🚕 4 km 🚶 300 m

📍 Alte Brücke 50 m

1

## 7 Der Europäische Hof Heidelberg

Friedrich-Ebert-Anlage 1, 69117 Heidelberg,

Phone +49 6221 5150



Tradition meets emotion – spoil yourself in a welcoming, family-run luxury hotel in its third and fourth generation. 100 rooms, 14 suites, 3 executive suites – all timelessly furnished with elegance and individuality. Enjoy French modern interpreted dishes in our fine-dining restaurant "Die Kurfürstenstube" or delight yourself with Mediterranean delicacies in our summer restaurant & terrace. Find refreshment, rest and relaxation in our PANORAMA SPA. The von Kretschmann family welcomes you!

**Rooms** 60 DR: € 258 – 470, 40 SR: € 209 – 347,  
14 Junior Suites: € 474 – 566, 3 Executive Suites: € 626 – 756

**Distance approx.** 4 km 1.4 km 1.8 km  
 Bismarckplatz 350 m

1

## 8 Gasthaus Backmulde

Schiffgasse 11, 69117 Heidelberg,

Phone +49 6221 53660



We are sure you will feel right at home here – a place where both your soul and your taste-buds will be pampered. We will see to your needs and wishes, making your stay a relaxing and comfortable experience. After a good night's rest, you will be ready to enjoy everything our premises have to offer. Be our guest and leave your daily routine behind. It will be our pleasure to look after you!

**Rooms** 3 DR: € 138, 17 Comfort DR: € 148, 5 SR: € 120 – 130,  
2 Junior Suites: € 180

**Distance approx.** 3 km 4.1 km 700 m  
 Stadthalle 300 m

1

## 9 Hackteufel

Steingasse 7, 69117 Heidelberg,

Phone +49 6221 905380



The privately managed house with family-like atmosphere, located at the core of Heidelberg's Old Town between the Heiliggeistkirche (Church of the Holy Spirit) and the Alte Brücke (Old Bridge), invites you to enjoy stylish life. The 12 hotel rooms and the holiday apartment have been lovingly and individually furnished. They come with LCD TV and free Wi-Fi. The cozy restaurant and the wine tavern welcome you with regional cuisine and a well-stocked wine cellar. Welcome!

**Rooms** 9 DR: from € 109, 2 SR: from € 85, Apartment: from € 189,  
Junior Suite: from € 189

**Distance approx.** 3 km 3 km 800 m  
 Alte Brücke 100 m

1

## **10 Heidelberg Marriott Hotel**

Vangerowstrasse 16, 69115 Heidelberg,  
Phone +49 6221 9080



Heidelberg Marriott Hotel is the perfect place for a few days of relaxation or your event. Idyllically located on the banks of the Neckar River, getting to and exploring Heidelberg is convenient. You can reach the Old Town on foot or by boat from the jetty at the hotel. Visit our sun terrace, the restaurant "Grill 16" or the bar, and relax in the sauna, the fitness center or by the pool. Highest hygiene standards and free Wi-Fi are a matter of course. 248 rooms, 7 function rooms for max. 330 persons.

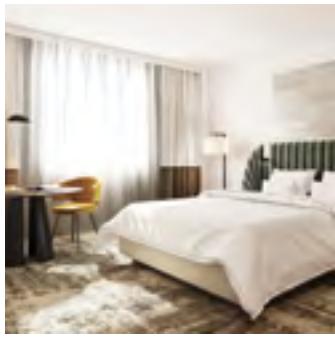
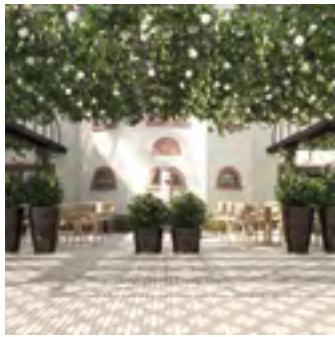
**Rooms** 125 DR: from € 149, 64 Balcony rooms / Neckar River view: from € 169, 45 Executive Rooms: from € 209, 11 Junior Suites: from € 239, 3 Executive Suites: from € 439

**Distance approx.** 500 m 800 m 3 km  
 Betriebshof 500 m

3

**11 Hilton Heidelberg**

Kurfürsten-Anlage 1, 69115 Heidelberg,  
Phone +49 6221 3521320



Friendly hospitality in the center of Heidelberg! Newly opening in 2023, the hotel with its 244 elegant and high quality equipped rooms and suites benefits from a prime location. It is only a few minutes away from the banks of the Neckar River and the main attractions such as the Old Town and Heidelberg Castle. After an exciting day you can indulge yourself in the hotel's own restaurant or enjoy the exclusive atmosphere in the hotel bar or executive lounge.

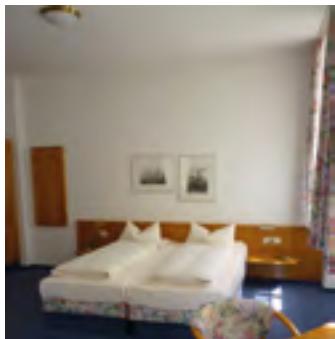
**Rooms** 108 DR: from € 139, 79 Deluxe Rooms: from € 169,  
47 Executive Rooms: from € 239, 4 Junior Suites: from € 289,  
6 One Bedroom Suites: from € 339

**Distance approx.** 4 km 1.2 km 2 km  
 Seegarten 10 m

2

**12 Hotel am Rathaus**

Heiliggeiststrasse 1, 69117 Heidelberg,  
Phone +49 6221 14730



The hotel is situated in the heart of the Old Town, directly at the market square. The pedestrianised High Street and the Church of the Holy Spirit are just around the corner. All the historic sights as well as the original student pubs and Heidelberg Castle are also just a short walk away. Parking is available in the carpark P12 (200 m away).

**Rooms** 14 DR: € 125 – 170, 3 SR: € 89 – 130,  
1 Three-bed: € 155 – 189, 1 Four-bed: € 170 – 199

**Distance approx.**  3.5 km  3 km  350 m  
**(H)** Rathaus / Bergbahn 200 m

1

## 13 Hotel am Schloss

Zwingerstrasse 20, 69117 Heidelberg,  
Phone +49 6221 14170



Relax in the pleasant atmosphere of the Hotel am Schloss. From our rooms, you have a divine view over the Old Town of Heidelberg. On our roof terrace, you can sit directly at the foot of Heidelberg Castle. Our breakfast buffet guarantees a good start into the day. There is a parking garage in the building.

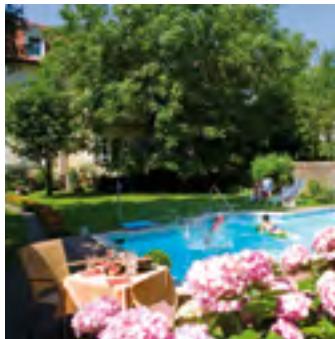
**Rooms** 15 DR: € 125 – 170, 4 SR: € 97 – 130,  
2 Three-bed: € 155 – 180, 1 Four-bed: € 170 – 210

**Distance approx.** 4 km 4 km 600 m  
 Rathaus / Bergbahn 2 m

1

## 14 Hotel Berger

Erwin-Rohde-Strasse 8, 69120 Heidelberg,  
Phone +49 6221 401608



Located in Heidelberg's central suburb of Neuenheim, the family-run art nouveau villa invites you to come and relax around the heated outdoor pool in the peaceful garden setting. Our hotel and the nearby annex with apartments are only a few minutes from the Old Town, the university campus and hospitals. Come and enjoy the personal atmosphere in our individually designed hotel rooms and if you are here for a longer stay, make yourself at home in our luxuriously designed apartments.

**Rooms** 4 DR: € 120 – 160, 2 SR: € 95 – 105,  
2 Family Rooms: from € 175

**Distance approx.** 2.4 km 2 km 2.1 km  
 Mönchhofschule 100 m

2

## 15 Hotel Heidelberg & Lounge

Heuauer Weg 35 – 37, 69124 Heidelberg,  
Phone +49 6221 3544415



At the gates of the city, in the Kirchheim district, you will find a cozy atmosphere and an ideal location. The city center is easily reached within 20 minutes by public transport, jogging and cycling paths start at the hotel. You can park your bike in the bike garage with e-bike charging possibility, for your car there is also an e-charging station. After an eventful day, relax in the lounge with delicious drinks, tarte flambée & dishes to share, on sunny days also on the terrace!

**Rooms** 24 DR: from € 99, 10 SR: from € 75

**Distance approx.** 5 km 4 km 7 km  
 Kirchheim Friedhof 50 m

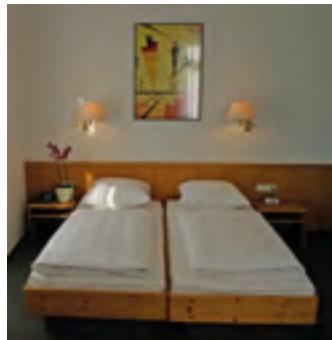
4

**16 Hotel Krokodil**

Kleinschmidtstrasse 12, 69115 Heidelberg,  
Phone +49 6221 7392970



|| WiFi €12,50/24 h



The Hotel Krokodil is situated in the peaceful Weststadt, only a short walk from the historic Old Town. This hotel offers quiet and spacious rooms that really are value-for-money. Enjoy the pleasant atmosphere and friendly service of a smaller, and more personal hotel. A delicious breakfast buffet awaits you in the morning. In our in-house restaurant, you will be spoiled with regional specialties.

**Rooms** 13 DR: from € 115, 3 SR: from € 90

**Distance approx.** 🚶 2 km 🚗 500 m 🚲 2 km

📍 Stadtbücherei 200 m

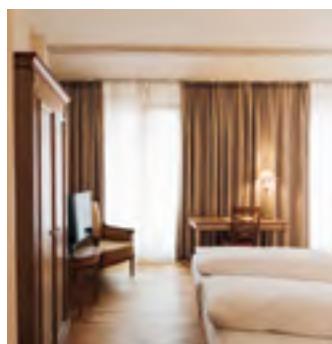
2

**17 Kulturbrauerei Heidelberg**

Leyergasse 6, 69117 Heidelberg,  
Phone +49 6221 502980



|| ⚡ WiFi €15/24 h



The Kulturbrauerei Heidelberg hotel is located at the foot of Heidelberg Castle in the heart of Heidelberg's Old Town. Our rooms are spread across the old brewery building, the newly erected annex and above the inn "Wirtshaus Zum Seppl". All rooms have Wi-Fi and are non-smoking.

**Rooms** 34 DR: € 141 – 199

**Distance approx.** 🚶 7 km 🚗 4 km 🚲 100 m

📍 Rathaus / Bergbahn 200 m

1

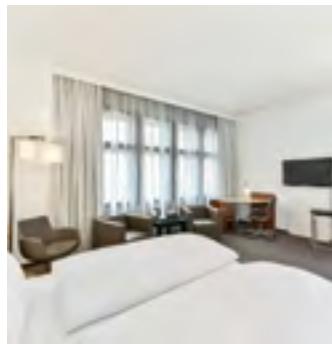
**18 NH Heidelberg**

Bergheimer Strasse 91, 69115 Heidelberg,  
Phone +49 6221 13270

★★★★★



|| ⚡ WiFi €16/400 h



The NH Heidelberg in the city center of Heidelberg is the ideal starting point to discover one of the most romantic and beautiful cities in Germany and the metropolitan region between the Rhine and Neckar River. Heidelberg is famous for its pioneering science and research, its history, well-known companies, and elite universities. The hotel has 168 rooms in both a new annex and a historic building, which once belonged to the Heidelberg brewery.

**Rooms** 158 DR: from € 109, 10 SR: from € 109

**Distance approx.** 🚶 1 km 🚗 1 km 🚲 2.5 km

📍 Volkshochschule 100 m

2

## 19 PLAZA Premium Heidelberg

Sofienstrasse 6-8, 69115 Heidelberg,  
Phone +49 6221 4353920



The recently opened PLAZA Premium, which is situated close to the historic Old Town, offers you the perfect place for all kinds of leisure activities and excursions. The central and quiet location of our hotel, is ideal for families, city and business travelers.

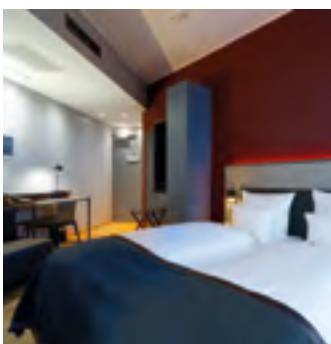
**Rooms** 87 DR Comfort: from € 134, 70 DR Premium: from € 149, 87 SR Comfort: from € 119, 70 SR Premium: from € 134, 10 Three-bed: from € 174, 1 Junior Suite: from € 214, 7 Suites: from € 244, 1 Presidential Suite: from € 304

**Distance approx.** 5 km 1.7 km 1.8 km  
 Bismarckplatz 200 m

2

## 20 Qube Hotel Bahnstadt

Grüne Meile 21, 69115 Heidelberg,  
Phone +49 6221 639000



All rooms at the new Qube Bahnstadt have generous glass sections that let in plenty of natural light. The hotel's high-level equipment includes the latest presentation technology and fiberglass high-speed internet. Quality and design enjoy high priority in all 84 rooms with their oak wood parquet floors, leather armchairs, walnut desks and natural stone bathtubs. The Qube Bahnstadt places special value on the gastronomy area with restaurant, bar and cozy lounge. The beautiful roof terrace is a special highlight.

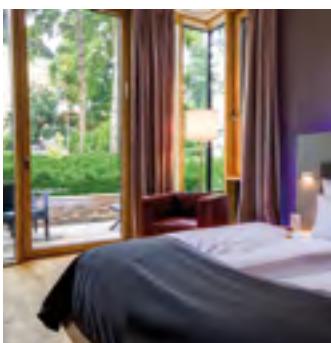
**Rooms** 84 DR: from € 108

**Distance approx.** 700 m 700 m 4.6 km  
 Gadamerplatz 300 m

3

## 21 Qube Hotel Bergheim

Bergheimer Strasse 74, 69115 Heidelberg,  
Phone +49 6221 187990



The boutique hotel captivates with its sophisticated interior and sustainable features. The privately-run hotel Qube Bergheim places great importance on quality, service and friendliness. Excellent location in the town center. Expansive restaurant area with lounge and bar. Underground parking garage in the hotel.

**Rooms** 26 DR: € 108 – 208, 11 SR: € 98 – 188, 16 Superior: € 138 – 228, 9 Deluxe: € 158 – 238

**Distance approx.** 700 m 700 m 2.6 km  
 Volkshochschule 20 m

2

## 22 Rafaela Hotel Heidelberg

Lutherstrasse 17, 69120 Heidelberg,  
Phone +49 6221 6743300



Central, idyllic, modern – Rafaela Hotel is located in direct proximity to the popular Neckar meadow and the Old Town with its tourist sights, as well as close to the Neuenheimer Feld with its research facilities and hospitals. A small market square right outside of the hotel door beckons with gastronomy offers, outdoor chairs and French, Italian as well as sustainable specialties offers – down a calm side street. Parking places are available 300 m away in a public parking garage.

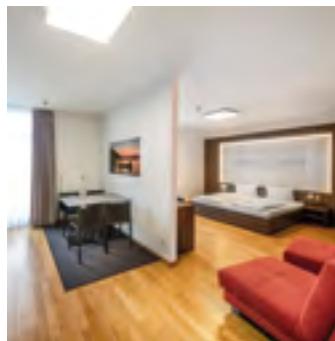
**Rooms** 24 DR: € 109 – 183, 24 SR: € 90 – 162,  
3 Family Rooms: € 113 – 216

**Distance approx.** 🚶 4 km 🚗 2.2 km 🚲 2 km  
📍 Brückenstrasse 240 m

2

## 23 sevenDays Hotel BoardingHouse

Oppelheimer Strasse 14, 69115 Heidelberg,  
Phone +49 6221 75300



The sevenDays is a unique combination of hotel and boarding house. Each studio has a balcony and a fully equipped kitchenette with microwave oven, induction hob and coffee machine. The studios are available for one night or longer stays, e. g. if you are here on a stay for weeks or months. In our breakfast restaurant, we offer a sumptuous breakfast buffet.

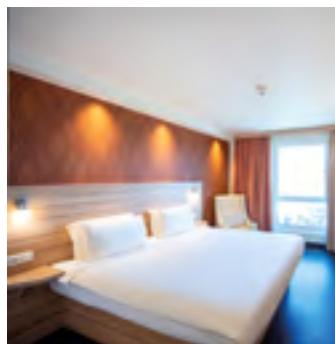
**Rooms** 68 DR: from € 89, 68 SR: from € 79,  
11 Penthouse: from € 99, 6 Apartments: from € 119

**Distance approx.** 🚶 500 m 🚗 300 m 🚲 4 km  
📍 Czernybrücke Süd 100 m

3

## 24 Staycity Aparthotel Heidelberg

Speyerer Strasse 7-9, 69115 Heidelberg,  
Phone +49 6221 36000



The Staycity Aparthotel Heidelberg convinces with its proximity to the historic Old Town. The hotel rooms are bright and generously furnished as well as air-conditioned and offer a separate shower and toilet area, hairdryer, LCD TV, safe, and free Wi-Fi. The apartments are additionally equipped with a kitchenette and thus suitable for a longer stay. Reception and lobby bar are open 24/7. 90 hotel parking spaces with e-car charging stations.

**Rooms** 215 DR: from € 80, 84 Apartments: from € 109

**Distance approx.** 🚶 3 km 🚗 1 km 🚲 4 km  
📍 Montpellierbrücke 200 m

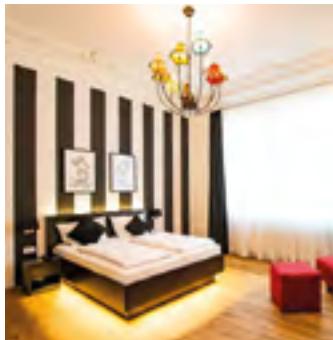
3

## 25 The Heidelberg Exzellenz Hotel

Rohrbacher Strasse 29, 69115 Heidelberg,  
Phone +49 6221 9150



1/30 €15/24 h €15/24 h



Our charming, individually appointed and personally run city hotel offers you a new lifestyle concept and an extraordinary design. The centrally located art nouveau villa is only a few minutes' walk from Heidelberg's Old Town. Some of our rooms have a fully equipped kitchenette. To make your stay more comfortable, we also have hotel parking facilities.

**Rooms** 35 DR: from € 115, 13 SR: from € 82  
**Distance approx.** 3 km 2 km 2 km

2

# Holiday Apartments, Aparthotels and Hostels

## 26 Bauernhof Koch

Holger und Marianne Koch, Bahnhofstrasse 50, 68535 Edingen-Neckarhausen, Phone +49 6203 85715, info@bauernhof-koch-edingen.de



Whether you are planning a vacation in the countryside, a city trip or a business stay, from our farm you can easily reach the entire metropolitan region. Our vacation apartments are designed to be largely barrier-free and also offer sufficient space for families with children. They each have their own terrace with a small garden. All apartments are air-conditioned, parking spaces for our guests are available free of charge.

**Size** 50 sqm, **Rooms** 2, **Bedrooms** 1, **Beds** 1 – 4, **Price** from € 80

4

## 27 Boardinghouse Luise5

Dr. Friedrich Betzer, Luisenstrasse 5, 69115 Heidelberg, Phone +49 6221 6556114, welcome@luise5-boardinghouse.de



Spacious apartments in a beautifully renovated historic building, in the direct neighborhood of the ATOS-Klinik hospital. Tastefully furnished, approx. 50 sqm for up to 4 self-caterers. 1 separate bedroom – 1 living / dining area with fully equipped kitchen and 1 extensible sofa bed – 1 daylit bathroom with shower / toilet – washing machine and dryer in the basement – free Wi-Fi – 2 TVs per apartment – parking space at the house for a fee.

**Size** 50 sqm, **Rooms** 2, **Bedrooms** 1, **Beds** 1 – 4, **Price** from € 129

2

## 28 Ferienbauernhof & Gästehaus Fießer

Family Fießer, Kirchheimer Hof 7, 69124 Heidelberg, Phone +49 176 70709736, info@ferienbauernhof-heidelberg.de



In the middle of the field and yet in close proximity to the city lies our farm. The old tobacco barn was converted into 4 modern, fully furnished vacation apartments. 1 – 5 persons can be accommodated. Around the farm there are many walking and cycling paths to get plenty of free space. The little guests also get their money's worth: Small animals and a large outdoor playground make children's hearts beat faster.

**Size** 70 – 75 sqm, **Rooms** 3, **Bedrooms** 2, **Beds** 1 – 5, **Price** from € 100

4

## 29 Ferienwohnung Peperoni Heidelberg

Ilona Jung, Rainweg 20, 69118 Heidelberg, Phone +49 6221 808332, c.i.jung@arcor.de



Our holiday apartment "Peperoni" is located in the green Ziegelhausen district, offering good traffic connection to all sights and event locations. There are many hiking paths in close proximity, such as the Philosophenweg (Philosophers' Walk) leading to Heidelberg's Old Town. A bakery, an indoor swimming pool and the Fürstendamm bus stop are 200 m away. Bus lines 33, 34 and 37 will take you to any relevant destination in Heidelberg every 20 minutes. For further information please also visit our website: [www.peperoniheidelberg.jimdofree.com](http://www.peperoniheidelberg.jimdofree.com)

**Size** 42 sqm, **Rooms** 1, **Bedrooms** 1, **Beds** 1 – 4, **Price** from € 59

4

## 30 Ferienwohnung Rittmüller

Ursula Rittmüller, Stiftweg 28, 69118 Heidelberg, Phone +49 6221 801147, rainer.rittmueller@t-online.de



Our property is in a beautiful rural setting only 2 – 3 minutes' walk from the forest, tennis courts, indoor pool with sauna, solarium and sunbathing area; hiking trails and direct bus connection to Heidelberg, the Old Town and the hospital. Both apartments have a kitchen, shower and WC, separate access, terrace with use of the garden, cable TV and Wi-Fi.

**Size** 30 – 60 sqm, **Rooms** 1 – 3, **Bedrooms** 1 – 2, **Beds** 1 – 4, **Price** from € 60

4

## 31 Gästehaus Komm

Milvia Komm, Am Bächenbuckel 6, 69118 Heidelberg, Phone +49 6221 20602, gaestehaus-komm@t-online.de



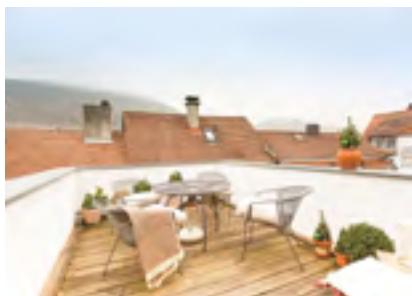
Our accommodations are situated in a quiet area near the forest, offering stimulating walks. The holiday apartments have high-quality furnishings: fitted kitchen, bathrooms and toilet, including towels and bed linens, some with terrace, balcony and a lounge in the flower garden, SAT-TV and free Wi-Fi. Two direct bus connections will take you to the Old Town. Your dog is welcome here as well. We look forward to your visit!

**Size** 32 – 84 sqm, **Rooms** 1 – 2 with kitchen / bathroom, **Bedrooms** 0 / 1, **Beds** 2 / 4, **Price** from € 60

4

**32 Heidelberg APHEARTMENTS**

Marcus Weigl, Hauptstrasse 161, 69117 Heidelberg, Phone +49 152 53182564, mail@heidelberg-apheartments.com



In the heart of the Old Town you will find four beautiful, newly renovated vacation apartments, which are ideal for short trips as well as for long-term stays. Staying in a romantic baroque house, you can easily reach all sights and institutions by foot, go shopping, stroll around and end the day in one of the traditional restaurants – your vacation apartment and your dreamy comfortable bed are only a few steps away.

**Size** 92–109 sqm, **Rooms** 3 – 4 with kitchen / bathroom, **Bedrooms** 2 – 3, **Beds** 1 – 7, **Price** from € 130

1

**33 Steffis Hostel**

Stefanie Munz, Alte Eppelheimer Strasse 50, 69115 Heidelberg, Phone +49 6221 7782772, info@hostelheidelberg.de



You can find us just a few meters away from the Hauptbahnhof (main station), on the premises of the Landfriedkomplex (Landfried Complex), which are protected as a monument. We offer a comfortable atmosphere and contact with travelers from around the world. You can choose between one of our lovingly furnished private rooms and a bed in a spacious room with multiple beds. All rooms share clean showers and toilets centrally situated along the hallway. Wi-Fi, parking place (24 h / € 8), bicycles, guest kitchen, lounge.

**Rooms** 10 DR: from € 70, 4 SR: from € 60, 15 dormitories (3 – 10 beds): from € 24

3

**34 Weingut Bauer**

Ingrid Bauer, Dachsbucket Winzerhof 1, 69126 Heidelberg, Phone +49 6221 381931, fewo@heidelberger-dachsbucket.de



The six apartments of the Bauer Winery are modernly furnished and very quiet. In addition to a fully equipped kitchenette and internet access via Wi-Fi, all apartments have a large living area. Situated in the middle of the vineyards of the Heidelberg Dachsbucket they offer the ideal starting point for a relaxing vacation in Heidelberg.

**Size** 45 – 80 sqm, **Rooms** 2 – 4, **Bedrooms** 1 – 3, **Beds** 3 – 7, **Price** from € 65

4

**35 Zweite Heimat Heidelberg**

Monika Ihlenfeld, Werderstr. 43, Moltkestr. 7, Gaisbergstr. 29, Römerstr. 24, Heidelberg, Phone +49 6221 6561943, wohnen@zweiteheimatheidelberg.de



We want our guests to feel right at home. This is why we value high-quality living and furnishings. We have good traffic connections to all sights and event locations. You can cover your daily needs from nearby restaurants, cafés and stores. Equipment: TV, HiFi system, Wi-Fi, fully equipped kitchen, washing machine, tumble-dryer, bathtub or shower, toilet, towels, bed linen, terrace / balcony / conservatory.

**Size** 45 – 95 sqm, **Rooms** 1 – 3 with kitchen / bathroom, **Bedrooms** 1 – 2, **Beds** 1 – 6, **Price** from € 89

2 3

Further information about accommodations in Heidelberg  
can be found on our [website](#).





# HeidelbergCARD

**Put Heidelberg in your pocket!**

from  
**24€**

With castle ticket including funicular railway

Combination ticket: one-time free admission to the University Museum, the Student Prison and the special exhibition

Free travel on public transport in the city area

Discounts with attractive partners, on our public guided Old Town tours and city tours by bus with a castle tour.



**Available at all**

**Tourist Information**

Online order and detailed information at

**[www.heidelbergcard.com](http://www.heidelbergcard.com)**

**Heidelberg**

**Heidelberg Marketing GmbH**  
[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)



Verkehrsverein Ziegelhausen e. V.

The beautiful landscape of the Neckar Valley east of Heidelberg, in the area of the district Ziegelhausen/Peterstal, already impressed well-known poets, scholars and composers in the 18th and 19th centuries.

Due to the very good transport connections, you can reach the sights, the old town, the famous Heidelberg Castle and the world-famous Heidelberg University Hospital in a short time.

We are happy to help you finding a suitable holiday home.

Verkehrsverein Ziegelhausen e. V.

Peterstaler Straße 1, 69118 Heidelberg

Telefon: +49 (0)6221-80 06 49

E-Mail: [info@verkehrsverein-ziegelhausen.de](mailto:info@verkehrsverein-ziegelhausen.de)

Website: [www.verkehrsverein-ziegelhausen.de](http://www.verkehrsverein-ziegelhausen.de)

Facebook: [verkehrsverein.ziegelhausen](https://www.facebook.com/verkehrsverein.ziegelhausen)

We are here for you:

Monday 10:00 am - 12:00 pm

Wednesday 10:00 am - 12:00 pm

3:00 pm - 5:00 pm

Thursday 3:00 pm - 5:00 pm

Friday 10:00 am - 12:00 pm

3:00 pm - 5:00 pm

Saturday 10:00 am - 12:00 pm

# Overview map



Map is not true to scale.

## Distance to the Old Town

- 1 Old Town**  
Directly in the town center.

- 2 City center**  
The Old Town is within 5 – 15 minutes walking distance.

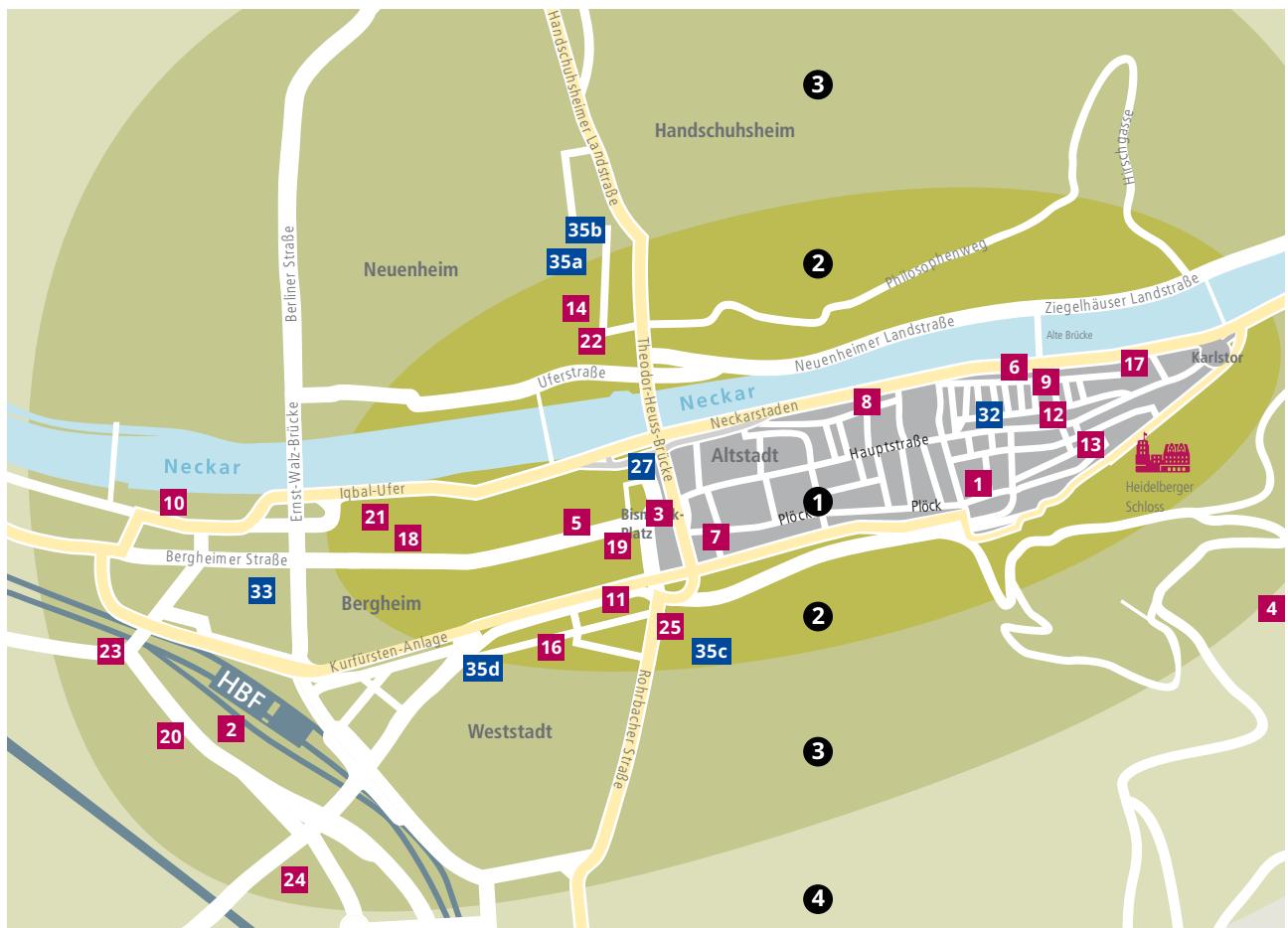
- 3 Urban area**  
The Old Town is within 20 – 30 minutes walking distance and can be reached easily by public transport within 5 – 10 minutes.

- 4 Suburbs**  
Districts within the city border; the Old Town can be reached easily by public transport within 15 – 20 minutes.

## Hotels

- 1** Arthotel Heidelberg
- 2** ATLANTIC Hotel Heidelberg
- 3** Bayrischer Hof
- 4** Berggasthof Königstuhl
- 5** Bergheim 41 – Hotel im Alten Hallenbad
- 6** City Partner Hotel Holländer Hof
- 7** Der Europäische Hof Heidelberg
- 8** Gasthaus Backmulde
- 9** Hackteufel
- 10** Heidelberg Marriott Hotel
- 11** Hilton Heidelberg
- 12** Hotel am Rathaus
- 13** Hotel am Schloss
- 14** Hotel Berger
- 15** Hotel Heidelberg & Lounge
- 16** Hotel Krokodil
- 17** Kulturbrauerei Heidelberg
- 18** NH Heidelberg
- 19** PLAZA Premium Heidelberg
- 20** Qube Hotel Bahnstadt
- 21** Qube Hotel Bergheim
- 22** Rafaela Hotel Heidelberg
- 23** sevenDays Hotel BoardingHouse
- 24** Staycity Aparthotel Heidelberg
- 25** The Heidelberg Exzellenz Hotel

# City center map



Map is not true to scale.

## Holiday Apartments, Aparthotels and Hostels

- 26** Bauernhof Koch
- 27** Boardinghouse Luise5
- 28** Ferienbauernhof & Gästehaus Fießer
- 29** Ferienwohnung Peperoni Heidelberg
- 30** Ferienwohnung Rittmüller
- 31** Gästehaus Komm
- 32** Heidelberg APHEARTMENTS
- 33** Steffis Hostel
- 34** Weingut Bauer
- 35** Zweite Heimat Heidelberg

# Public City Tours

including  
**castle  
ticket**



## Walking Tour of the Old Town

Fall in love with Heidelberg! Find out why Heidelberg is one of the most popular destinations in the world. Take a walking tour of the Old Town to get to know our city and its fascinating sights and special features: the Heiliggeistkirche (Church of the Holy Spirit), Jesuits' quarter, Germany's oldest university or the Studentenkarzer (Student Prison). Become part of the romantic spirit of the twisty alleys and discover history around every corner.

**Price** € 12, € 10 discount price \*

**Duration** 1.5 hours

### Times

April – October

German: daily 10:30 am, additionally Friday 6:00 pm and Saturday 2:30 pm

English: Thursday – Saturday 10:30 am

November – March

German: Friday 2:30 pm and Saturday 10:30 am

**Meeting Point** Neckarmünzplatz, in front of the Tourist Information

**Note** During the Old Town festival "Heidelberger Herbst" (Heidelberg Autumn) on September 30, 2023 there will be no Walking Tour of the Old Town at 2:30 pm.

## City and Castle Sightseeing Tour

Open view on the "Heidelberg scenery" – Act one: The focus shifts to the romantic castle, which is majestically enthroned above the Karlsplatz. Enjoy a comfortable city tour by bus, accompanied by a tour guide, that leads you along the Neckar River. Act two takes you up to Heidelberg Castle. In addition to an exterior tour, you will visit the inner courtyard and the famous Great Barrel. Take advantage of your castle ticket with a visit of the German Pharmacy Museum and the funicular ride back to the Old Town (Kornmarkt station).

**Price** € 30, € 27 discount price \*, € 28 with HDCARD including castle ticket (funicular + castle courtyard admission)

**Duration** 2 hours

### Times

April – October

German: Friday, Saturday and Whitsunday 1:30 pm

November – March

German: Saturday 1:30 pm

**Meeting Point** Neckarmünzplatz, information board (bus stop)

**Minimum number of participants** 5 people

**Note** During the Old Town festival "Heidelberger Herbst" (Heidelberg Autumn) on September 30, 2023 there will be no tour.

\* Eligibility criteria for the reduced price: school and university students (up to 28 years old), people with disabilities and a disabled person's pass and owners of the ♥HDCARD. One accompanying person of a severely disabled person with the characteristic "B" in the severely disabled person's identity card as well as of children and young people up to 18 years of age with a disability is free of charge. Children aged 6 to 14 pay a reduced price. Tickets are available at our Tourist Information.



## The University in the Old Town

Founded by Prince Elector Ruprecht I. in 1386, the "Ruperto Carola" is Germany's oldest university and one of the most venerable education facilities in Europe. The tour conveys not only the university's history but also provides an insight into student life. It takes you from the university library via the Peterskirche (St. Peter's Church), the oldest church in Heidelberg, to the Alte Aula (Old Auditorium) and the historical Studentenkarzer (Student Prison). Visit the place that once made people suffer! From 1778 to 1914, students were punished here "for trivial offenses".

---

**Price** € 15, discount price € 13 \*

including admission to the Alte Aula (Old Auditorium) and the Studentenkarzer (Student Prison)

**Duration** 1.5 – 2 hours

**Times**

April – October

German: Saturday 3:00 pm

**Meeting Point** Neckarmünzplatz, in front of the Tourist Information

**Minimum number of participants** 5 people

---

**Note** During the Old Town festival "Heidelberger Herbst" (Heidelberg Autumn) on September 30, 2023 there will be no tour.



## Christmas Market Tour

Take a walk through the Old Town and immediately perceive the Christmas spirit with the scent of roasted almonds and mulled wine. Lovingly arranged booths spread over various historical squares. The unique backdrop with Heidelberg Castle towering above the Old Town creates an outstanding atmosphere and makes the Heidelberg Christmas Market one of the most fairy tale-like events in Germany. The Advent-themed guided tour provides interesting information on the region's Christmas and pre-Christmas traditions. The walk starts at the Neckarmünzplatz and passes the most beautiful corners of the Old Town ending at the Universitätsplatz (University Square).

---

**Price** € 14, € 12 discount price \*

**Duration** 1.5 hours

**Times**

Advent Saturdays December 2, 9, and 16, 2023  
(German: 4:30 pm)

**Meeting Point** Neckarmünzplatz, in front of the Tourist Information

**Minimum number of participants** 5 people



**9€ \***

per person

## Castle ticket including funicular railway

Two Heidelberg attractions go hand in hand: with the castle ticket you have the option of reaching the romantic Heidelberg Castle comfortably, eventful and in an environmentally-friendly way by taking the funicular railway.

The funicular railway also combines two special features: the lower funicular railway to the Molkenkur station is the most modern, while the upper one leading to the Königstuhl (King's Seat) is the oldest cableway in Germany.



## Your benefit

The castle ticket includes admission to the castle courtyard, the barrel cellar as well as the German Pharmacy Museum and the fare for the funicular railway trip to the castle with a continuation of the trip to the Molkenkur station (return trip including one stop)!

### **Price per person\***

(valid for using the lower railway)

€ 9 adult, € 4.50 discount price (pupils and university students up to 28 years of age and severely disabled people with appropriate ID)

### **You can get the castle ticket including the funicular railway at the following places in Heidelberg**

- Tourist Information at the Hauptbahnhof (main station)
- Tourist Information at the Neckarmünzplatz (Old Town)
- Tourist Information in the Rathaus (town hall) at the Marktplatz (Market Square, Old Town)
- Checkout counter at the Kornmarkt and castle funicular railway station
- Heidelberg Castle checkout counter

### **Group order**

For groups of 15 people or more, you can order castle tickets via our reservation department (dispatch by post within Germany). Please let us know the final number of participants two weeks before traveling (refund for excess ordered tickets is not possible).

Phone +49 6221 58 40-228

[gruppen@heidelberg-marketing.de](mailto:gruppen@heidelberg-marketing.de)

## Opening hours Heidelberg Castle

### **Castle courtyard, Great Barrel**

All year: 9:00 am – 6:00 pm,  
last admission 5:30 pm

### **German Pharmacy Museum**

April – October: 10:00 am – 6:00 pm,  
last admission 5:40 pm  
November – March: 10:00 am – 5:30 pm,  
last admission 5:10 pm

**! Note** Information are subject to change.

## HeidelbergCARD

The **HeidelbergCARD** makes your journey even easier. Benefit from the following included services:

- castle ticket including funicular railway
- free use of public transport in Heidelberg
- combo ticket (one-time free entrance to the University Museum, the Student Prison and the special exhibition)
- numerous discounts on tours, museums, leisure activities, restaurants and shops.



### **1 day - 24 €**

Valid from midnight to midnight on the day of validity.



### **2 days - 26 €**

Valid all day on the first day until midnight the following day.



### **4 days - 28 €**

Valid all day on the first day until midnight of the fourth day.



### **Family 2 days - 57 €**

Valid all day on the first day until midnight the following day for a family (2 adults + up to 3 children or 1 adult + up to 4 children under the age of 16).

## Funicular railway departure times

### **Annual funicular railway maintenance**

expected March 6 – March 19, 2023

### **Summer timetable**

valid from April 1 – November 1, 2023

Kornmarkt – Castle

9:00 am (every 10 minutes), last trip at 8:00 pm

Castle – Kornmarkt

9:03 am (every 10 minutes), last trip at 8:03 pm

### **Winter timetable**

valid from November 2, 2023 – March 31, 2024

Kornmarkt – Castle

9:00 am (every 10 minutes), last trip at 5:10 pm

Castle – Kornmarkt

9:03 am (every 10 minutes), last trip at 5:43 pm

**! Note** The lower funicular railway from the Kornmarkt station via the castle to the Molkenkur station is equipped to facilitate disabled access. Strollers must be carried on the steps. The conductors are happy to assist you. We recommend that families with small children use a buggy.

# Events 2023

A great program all year round.

---

## Heidelberger Frühling (Heidelberg Spring)

March 17 - April 15, 2023

One of the largest music festivals in Germany that belongs to the top league of international festivals for classical music and once again invites visitors to well over 100 events this year.

[www.heidelberger-fruehling.de/en/](http://www.heidelberger-fruehling.de/en/)

---

## Heidelberger Schlossfestspiele (Heidelberg Castle Festival)

June 11 - July 30, 2023

The one-of-a-kind Renaissance buildings, the sleepy nooks and crannies, as well as the sprawling gardens and parks offer fascinating opportunities for the artistic work of the Heidelberg Theater. Squares and surfaces become stages, walls and corners backdrops.

[www.schlossfestspiele-heidelberg.de](http://www.schlossfestspiele-heidelberg.de)

---

## Heidelberg Castle Illuminations with Fireworks

June 3, July 8 and September 2, 2023

Bengali lights blaze three times every summer on the walls of the ruin in a picturesque and eternal manner. The illumination of the beautiful facade of the castle is complemented by festive fireworks which bathe the Old Town in an impressive brilliance.

[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

---

## Summer at the River

August 19 and 20, 2023

Stroll, relax, enjoy the river. The city is moving closer to the water and invites you to linger and stroll along the banks of the Neckar River, with musical entertainment and a varied range of information and gastronomic offerings.

[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

---

## Heidelberger Herbst (Heidelberg Autumn)

September 30 - October 1, 2023

One of the biggest Old Town festivals in the region features an artisan market, a giant flea market, numerous regional specialties and many bands providing entertainment in various different squares in the Old Town.

[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

---

## Heidelberg Wine Village

October 2 - 15, 2023

Enjoy delicious local and regional wines in the heart of the Old Town.

[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

---

## Enjoy Jazz

Beginning of October - Mid November 2023

The festival offers diverse events for about seven weeks, with an emphasis not only on jazz, but also on other genres – in exclusive venues, e.g. in Heidelberg.

[www.enjoyjazz.de/en/](http://www.enjoyjazz.de/en/)

---

## Heidelberg Christmas Market

November 27 - December 22, 2023

Nestled in the Old Town, illuminated by the world-famous castle above, the Heidelberg Christmas Market invites you to take some time out and visit one of its six historic locations.

---

## “Winterwäldchen” (Winter Forest) and Heidelberg Ice Rink

November 27, 2023 - Beginning of January 2024

At the Kornmarkt, the Winter Forest beckons visitors with its magical atmosphere, while one of Germany's prettiest ice rinks offers ice-skating pleasure on the Karlsplatz.

[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)



Further events can be found on our **website**.  
Dates and information are subject to change.

# ...start to blossom!



Get your BUGA-Bonus!

**The German National  
Garden Show 2023 (BUGA)  
right here in our backyard!**

♥ Heidelberg

Heidelberg Marketing GmbH

[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

Phone +49 6221 58-44444  
[info@heidelberg-marketing.de](mailto:info@heidelberg-marketing.de)

[www.facebook.com/Heidelberg](https://www.facebook.com/Heidelberg)

[www.instagram.com/Heidelberg4you](https://www.instagram.com/Heidelberg4you)

# Good to know

The central location of Heidelberg makes traveling easy with all modes of transport.

## Getting here

### Rail

Heidelberg is well connected to the European long distance network, as well as to the German Rail Network (ICE and IC / EC, [www.bahn.de](http://www.bahn.de)). Within the region and across its borders, the Rhine-Neckar Transport Association ensures the best connections with the "S-Bahn" ([www.vrn.de](http://www.vrn.de)).

### Car / Bus

The A5 / A6 highways (Autobahn) access large sections of the entire Rhine-Neckar region with inter-connected exits and connecting federal roads. The A5 / A656 highways have direct exits to Heidelberg.

### Airports

- City Airport Mannheim (approx. 18 km)  
[www.flugplatz-mannheim.de/en](http://www.flugplatz-mannheim.de/en)
- Frankfurt Airport (approx. 80 km)  
[www.frankfurt-airport.com/en](http://www.frankfurt-airport.com/en)
- Baden-Airpark Flughafen  
Karlsruhe / Baden-Baden (approx. 90 km)  
[www.baden-airpark.de/en/](http://www.baden-airpark.de/en/)
- Flughafen Stuttgart (approx. 120 km)  
[www.flughafen-stuttgart.de](http://www.flughafen-stuttgart.de)
- Frankfurt Hahn Airport (approx. 150 km)  
[www.hahn-airport.de/en](http://www.hahn-airport.de/en)

### TLS Shuttle Service Frankfurt Airport

Simply and conveniently book your TLS transfer that will pick you up directly at your terminal at Frankfurt Airport and take you to your hotel in Heidelberg! Prices on request.

### HLS Heidelberg Limousine Service

Book with us an exclusive limousine service, VIP first class service, cab service, airport transfer or shuttle service. Our trained chauffeurs will bring you safely to your destination. Price on request.

### RV / Camping

- RV site  
Harbigweg 1 – 3, 69124 Heidelberg  
48 parking spaces  
open all year round  
[www.wohnmobilstellplatz-heidelberg.com](http://www.wohnmobilstellplatz-heidelberg.com)
- Camping Heidelberg  
Schlierbacher Landstrasse 151, 69118 Heidelberg  
quiet location, right beside the Neckar River  
open April – October  
[www.camping-heidelberg.de](http://www.camping-heidelberg.de)
- Camping Haide  
Ziegelhäuser Landstrasse 91, 69151 Neckargemünd  
200 parking spaces, right beside the Neckar River  
open April – November  
[www.camping-haide.de](http://www.camping-haide.de)

## Environmental zone for cars and buses

Heidelberg established an environmental zone in 2010, where only vehicles with certain exhaust standards are admitted. Vehicles that are used in the environmental zone must have a sticker that marks the pollutant category. Vehicles with a green pollutant sticker may drive in the environmental zone.

You can get more information on the low emission zone at [www.heidelberg.de/umweltzone](http://www.heidelberg.de/umweltzone)

## "Nette Toilette" (Nice restrooms)

You can use a total of 30 "nice restrooms" in the Old Town area without being forced to purchase or consume anything. Some restaurants and stores bear the "Nette Toilette" symbol on the entrance door.

[www.heidelberg.de](http://www.heidelberg.de)

## Modes of transportation in Heidelberg

### **Public passenger transport**

You can get information on the Heidelberg public transportation lines and fares around the clock from the service hotline +49 621 1077077, online at [www.vrn.de](http://www.vrn.de) or at Rhein-Neckar-Verkehr GmbH's (RNV) Customer Service Center at the Hauptbahnhof (main station), Kurfürsten-Anlage 62.

### **Bicycle**

Heidelberg is a very bicycle-friendly town, where you can easily rent a bike:

- Radolino bike rental  
[www.radolino.de](http://www.radolino.de)
- radhof BERGHEIM "Bike im Bahnhof"  
[www.fahrrad-heidelberg.de](http://www.fahrrad-heidelberg.de)
- DB-bike rental system in front of the main station  
[www.callabike.de/en](http://www.callabike.de/en)
- Pedelec rental (E-bike),  
several locations  
[www.rueckenwind-hd.org](http://www.rueckenwind-hd.org)
- Swapfiets  
[www.swapfiets.de/en](http://www.swapfiets.de/en)
- Joyrides E-bike rental  
[www.joyrides-rent.de](http://www.joyrides-rent.de)

### **VRNnextbike**

VRNnextbike has numerous bike stations in the metropolitan area Rhine-Neckar and operates around the clock. The stations are located at busy transport hubs near bus and tram stops. For further information: Phone: +49 30 69205046, [www.vrnnextbike.de/en](http://www.vrnnextbike.de/en)

### **Carsharing**

- Stadtmobil Rhein-Neckar  
Phone +49 621 12855585  
[www.rhein-neckar.stadtmobil.de](http://www.rhein-neckar.stadtmobil.de)
- eCarsharing Rhein-Neckar  
Phone +49 6221 3574974  
[www.ecs-rn.de](http://www.ecs-rn.de)
- AnyMove  
Phone +49 30 83795645  
[www.anymove.app/heidelberg](http://www.anymove.app/heidelberg)

### **Taxi**

- Taxizentrale  
Phone +49 6221 302030  
[www.taxizentrale-heidelberg.de](http://www.taxizentrale-heidelberg.de)
- TaxiHDirekt  
Phone +49 6221 739090  
[www.taxihdirekt.de](http://www.taxihdirekt.de)

### **e-Scooter**

At many locations throughout the city of Heidelberg, numerous e-scooters from various providers are available for rent. To rent an e-scooter, register via the app of the respective rental company:

- [www.bolt.eu](http://www.bolt.eu)
- [www.li.me](http://www.li.me)
- [www.tier.app/en](http://www.tier.app/en)
- [www.zeusscooters.com](http://www.zeusscooters.com)



# Request Form

Please complete this form and send it to

**Heidelberg Marketing GmbH, Neuenheimer Landstrasse 5, 69120 Heidelberg/Germany**  
**Phone: +49 6221 5840-226, Fax: +49 6221 5840-222, reservation@heidelberg-marketing.de**

## Point of contact

Last name .....

First name .....

Title .....

Street .....

Zip code, city .....

Country .....

Phone .....

Fax .....

E-Mail .....

Dates .....

Alternative dates .....

## Desired package

- Lose your heart in Heidelberg
- Crisscross through Heidelberg
- Heidelberg Castle Illumination
- BUGA flower pot (German National Garden Show)
- Summer Special – stay 3 nights, pay for 2
- City & Quest – Heidelberg's interactive quiz
- AHOY - welcome aboard  
for a culinary delight
- Delectable Heidelberg
- Strolling around Heidelberg
- Winter Dream – stay 3 nights, pay for 2
- Advent experience
- Theater and Orchestra Heidelberg Heidelberger
- Schlossfestspiele  
(Heidelberg Castle Festival)
- „Heidelberger Frühling“  
(Heidelberg Spring) Music festival
- BODY WORLDS Museum (KÖRPERWELTEN)  
“The Anatomy of Happiness”
- Hotel stay without package

## Other comments / requests

.....

.....

.....

## Desired hotel category

Comfort     First class

## Desired number of rooms

Double rooms .....

Place / Date .....

Single rooms .....

Signature .....

**Note** I confirm that I have read the form with traveler's information for a package trip (in accordance with § 651a German Civil Code) before booking and acknowledge it.

**Note** Please note that you have no statutory withdrawal right from contracts on domestic tourism sights, in particular contracts on accommodations, guest tours and cultural events, after conclusion of the contract according to the law, but only a cancellation right – usually subject to fees – according to the agreed terms and conditions or the statutory provisions.

**Note** Please note that the detailed data protection provisions of Heidelberg Marketing GmbH can be found on our website <https://www.heidelberg-marketing.de/en/about-us/privacy-statement>. With your signature, you confirm that you have understood and accepted the data protection provisions.

# Form sheet for information of the traveler on a package tour

## according to § 651a of the German Civil Code

The combination of travel services offered to you is a package tour within the meaning of directive (EU) 2015/2302.

Therefore, you may claim all EU rights that apply to package tours. The company Heidelberg Marketing GmbH, Neuenheimer Landstrasse 5,

D-69120 Heidelberg bears full responsibility for proper execution of the entire package tour. The company Heidelberg Marketing GmbH also has the legally required security for repayment of your claims and, if transport is included in the package tour, to ensure your return transport in case of its insolvency.

### **The most important rights according to policy (EU) 2015 / 2302**

- Travelers receive all essential information concerning the package tour before the conclusion of the package tour contract.
- At least one entrepreneur at a time shall be liable for proper rendering of all travel services included in a contract.
- The travelers will receive an emergency phone number or information on a point of contact through which they can contact the tour operator or the travel agency.
- The travelers can transfer the package tour to another person – within an appropriate period of time and potentially subject to additional fees.
- The price for the package tour must only be increased if certain costs (e.g. fuel prices) increase and if this is expressly stipulated in the contract, and in any case no later than 20 days before the start of the package tour. If the price increase exceeds 8 % of the price for the package tour, the traveler may withdraw from the contract. If a tour operator reserves the right to increase the price, the traveler shall have the right to reduce the price if the corresponding costs reduce.
- The travelers may withdraw from the contract without paying a revocation fee and shall be reimbursed in full for all payments if one of the essential parts of the package tour, except for the price, is changed considerably. If the entrepreneur responsible for the package tour cancels the package tour before it commences, the travelers shall have a claim to reimbursement for costs and, potentially, compensation.
- The travelers may withdraw from the contract without incurring any revocation fee if any extraordinary circumstances occur before commencement of the package tour, e. g. if there are any security risks at the destination that are expected to impair the package tour.
- The travelers may also withdraw at any time before commencement of the package tour against payment of an appropriate and reasonable revocation fee.
- If essential parts of the package tour cannot be performed according to the agreement after commencement of the package tour, the traveler shall be offered appropriate other provisions without additional costs. The traveler may withdraw from the contract without paying any revocation fee (in the Federal Republic of Germany, this right is called "termination"), if services are not rendered according to the contract and this has essential effects on rendering of the contractual package tour services and the tour operator does not remedy this.
- The traveler shall have a claim to price reduction and / or damages if the travel services are not rendered or not rendered properly.
- The tour operator shall support the traveler if he/she is in trouble.
- In case of insolvency of the tour operator or – in some Member States – the travel agent, payments shall be reimbursed. If the tour operator or, if relevant, the travel agent, becomes insolvent after commencement of the package tour and if transport is part of the package tour, return transport of the travelers is ensured. Heidelberg Marketing GmbH has taken out insolvency insurance with R+V Allgemeine Versicherung AG. The travelers may contact R+V Allgemeine Versicherung AG (R+V Allgemeine Versicherung AG, Abt. Kredit-Schaden, Raiffeisenplatz 1, 65189 Wiesbaden, Phone +49 611 5335859, Fax +49 611 5334500, Email: info@ruv.de, www.ruv.de) if they are denied any services by Heidelberg Marketing GmbH due to insolvency.

**Website on which the policy (EU) 2015 / 2302 in the form transposed into national law can be found:**

[www.umsetzung-richtlinie-eu2015-2302.de](http://www.umsetzung-richtlinie-eu2015-2302.de).

# BOAT TRIPS ON HISTORIC SLOOPS

## EXCLUSIVE. ROMANTIC. CLASSY.



TRIPS STARTING FROM €249

+49 172 - 57 38 08 9 | [INFO@RIVERBOAT-HEIDELBERG.DE](mailto:INFO@RIVERBOAT-HEIDELBERG.DE)

[WWW.RIVERBOAT-HEIDELBERG.DE](http://WWW.RIVERBOAT-HEIDELBERG.DE) | @[f](#)RIVERBOAT.HEIDELBERG



Take the funicular to the most famous ruin in the world.



Just get in and enjoy the magnificent view.

From Kornmarkt to Molkenkur and back.  
Includes entry to the Castle courtyard,  
the wine cellar and the German Pharmacy  
Museum.



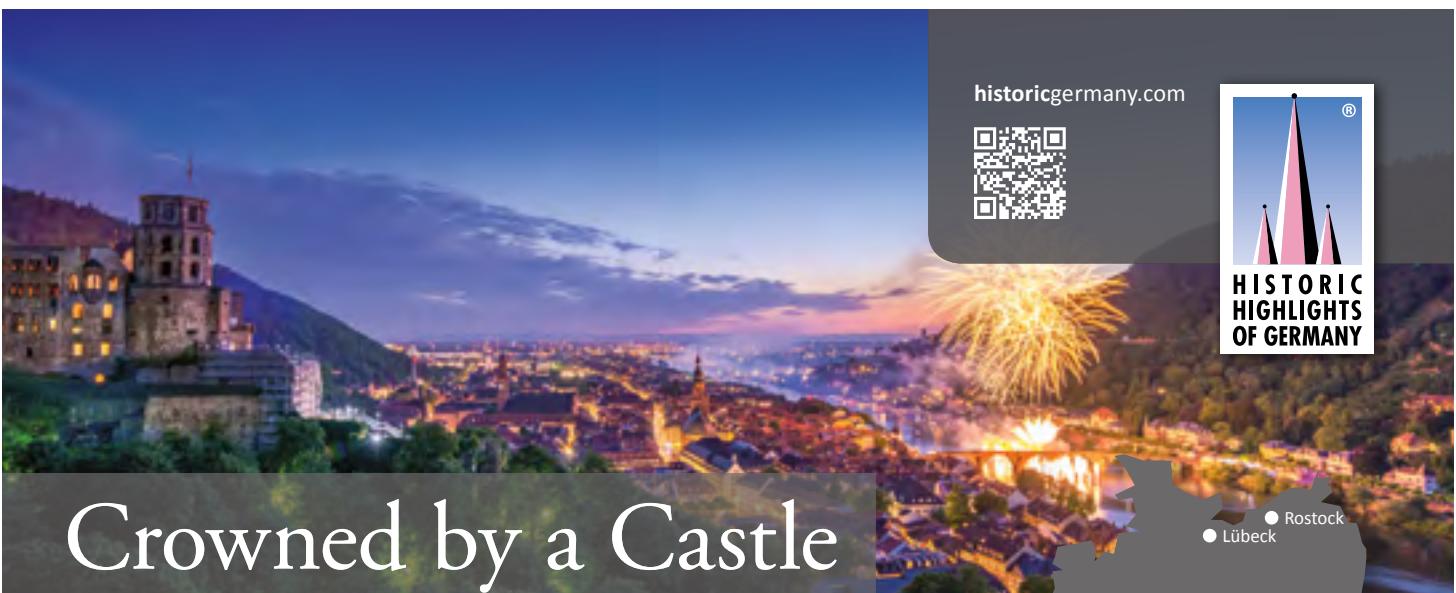
More at [bergbahn-heidelberg.de](http://bergbahn-heidelberg.de)



Outdoor-Fun for Kids,  
Families and Friends  
[www.maerchenparadies.de](http://www.maerchenparadies.de)



MAR - NOV daily 10 a.m. till 6 p.m., Sundays and holidays until 7 p.m.  
Königstuhl 5, 69117 Heidelberg, free parking



## Crowned by a Castle

The romantic charm of Heidelberg, an ancient city along the Neckar River, lies in the flower filled balconies, bronze fountains and cozy cafés, where people exchange chocolate treats known as kisses.

Heidelberg Castle, perched on a granite rock, rises high above the bumpy stone streets of the Old Town. The harmonic mixture between old and new, past and future is evident everywhere. History is what makes a destination so interesting. Each place has its own fascinating past. If you are an absolute lover of history and flair then you'll adore the **Historic Highlights of Germany** cities.

Great cities for History Buffs:  
[www.historicgermany.com](http://www.historicgermany.com)



historicgermany



historicgermany



Photo credits: Heidelberg Marketing/Tobias Schwerdt

# Genussreich EXPERIENCE BERGSTRASSE



Tourismus Service  
Bergstrasse e.V.  
Tel +49 6252 131170



## active & nature | experience & enjoyment | cities & culture

The holiday Route Bergstrasse with its connected hiking- and biking trails and its milde climate is situated between the rivers Rhein, Main and Neckar. More than 30 castles and palaces aswell as the UNESCO World Heritage Abbey of Lorsch invite for a stay.

The fanciers of excellent wine and food won't miss anything. The destination between the cities Darmstadt and Heidelberg has a broad cultural choice. The wine growing-growing district Bergstrasse has much to experience - such as the rarity Red Riesling.

“Here Germany begins  
being Italy”

Emperor Joseph II  
on his way to Francfort



## experience a journey back in time



Heidelberg is situated along on the Castle Road which runs through southern Germany from Mannheim to Bayreuth. With idyllic landscapes, about 70 castles and palaces as well as countless other places of interest, the holiday route is the ideal destination for anyone who want to immerse themselves in bygone times.



## castle road

Die Burgenstraße e.V.  
Allee 12 · 74072 Heilbronn  
Phone +49 (0) 7131 973501-0  
[info@burgenstrasse.de](mailto:info@burgenstrasse.de)  
[www.castleroad.de](http://www.castleroad.de)





**Discover Heidelberg  
with your Segway!**



**StadtSafari**

Segway tours in and around Heidelberg

... discover the town and beautiful  
landscape alongside the river Neckar  
and the Bergstraße in a completely  
new and innovative way.

For more information:  
[www.stadtsafari.com](http://www.stadtsafari.com)  
[info@stadtsafari.com](mailto:info@stadtsafari.com)  
Fon 0621.43 715 418



**Airport / Health / Wedding / Limousine & Sprinter**

## **TLS – Travel well with us**

Be it in an elegant limousine, a comfortable Sprinter or a classic Mercedes-Benz vintage car: TLS is your trusted automotive partner for all travel connections to Heidelberg and in the Rhine-Neckar region. Our health shuttles are happy to drive patients with and without medical equipment to clinical treatments and check-up appointments. Barrier-free and e-wheelchair accessible rides can be provided on request.

More information about TLS Heidelberg is available  
online at: [www.xls-heidelberg.de](http://www.xls-heidelberg.de)  
or by phone: +49 6221 770077

**We look forward to meeting you!**



# Heidelberger Frühling Musikfestival March 17 – April 15 2023

[heidelberger-fruehling.de](http://heidelberger-fruehling.de)



Technik Museen  
Sinsheim Speyer

Two ideal destinations!



f i t w p

#fürfansvonfans  
technik-museum.de

⌘ Heidelberg

## Free Wi-Fi Heidelberg4You

### 1. Choose network

Heidelberg4you

### 2. Connect

Accept terms and conditions

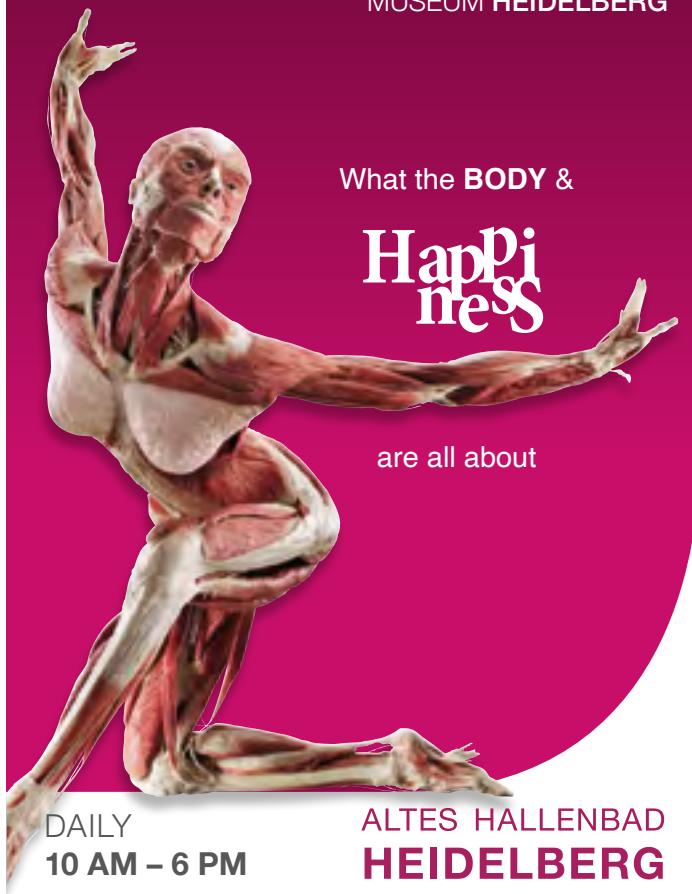
### 3. Let's go

Join more than 200 hotspots

[www.heidelberg.de/wlan](http://www.heidelberg.de/wlan)

# BODY WORLDS

MUSEUM HEIDELBERG



ALTES HALLENBAD  
HEIDELBERG

Heidelberg Marketing

stadtwerke heidelberg

HEIDELBERG IT Management

UNIVERSITÄT HEIDELBERG ZUKUNFT SEIT 1386



Hello Heidelberg!



The North German-based **ATLANTIC Hotels** Group offers exceptional 4- to 5-star comfort and individual full service hotels – and they are coming to Heidelberg soon!

Right next to the new Heidelberg Congress Center and the railway station, the **ATLANTIC Hotel Heidelberg**, opening mid-2023, will be providing 310 stylish rooms and suites, a spa and wellness area, a restaurant, and a rooftop bar with a terrace overlooking Heidelberg and near surroundings. State-of-the-art function rooms and a 350 sqm ballroom with flexible partition walls located on the 13th floor complete the offer.

Reservations and general enquiries: [heidelberg@atlantic-hotels.de](mailto:heidelberg@atlantic-hotels.de)



Find out more about our 19 locations:  
[atlantic-hotels.de/en](http://atlantic-hotels.de/en)



ATLANTIC Hotels Management GmbH  
Ludwig-Roselius-Allee 2, 28329 Bremen, Germany

**ATLANTIC  
HOTELS**

A blurred background image of the Heidelberg skyline, featuring the castle and surrounding buildings, serves as the backdrop for the advertisement.

special price

€ 19.99

instead of  
€ 24.99



# "Heidelberg Trio"

- 1 bottle of Riesling (Winery Clauer)
- 1 bottle of Pinot Noir (Winery Hans Winter)
- 1 bottle of Pinot Noir Rosé (Winery Bauer)

Available at the Tourist Information  
Neckarmünzplatz.

♥ Heidelberg



Heidelberg Marketing GmbH  
[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)

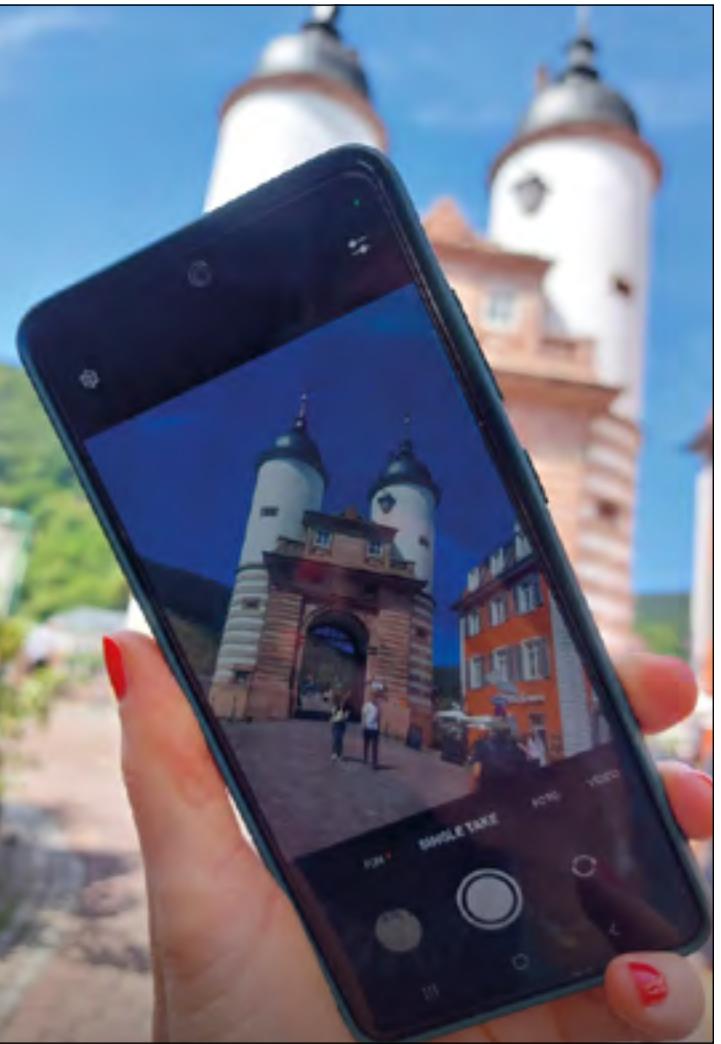
 [www.facebook.com/Heidelberg](https://www.facebook.com/Heidelberg)  
 [www.instagram.com/Heidelberg4you](https://www.instagram.com/Heidelberg4you)

**@Heidelberg4you**



**Follow your heart,  
follow us ...**

**♥ Heidelberg**



# General Terms and Conditions

## Heidelberg Marketing GmbH, Package Travel Terms and Conditions

Dear guests,

We ask you to carefully read the following Package Travel Terms and Conditions. To the extent effectively agreed, these Terms and Conditions become part of the contract for package travel concluded between the customer / traveler (hereinafter referred to as the "Traveler") and Heidelberg Marketing GmbH (hereinafter referred to as "HDM"). They supplement the statutory provisions contained in section 651a - y of the German Civil Code (Bürgerliches Gesetzbuch – "BGB") and Articles 250 and 252 of the Introductory Act to the German Civil Code (Einführungsgesetz zum BGB – "EGBGB") and expand upon them. **These Terms and Conditions apply exclusively to package travel arrangements from HDM. They do not apply to package travel arrangements for groups of 15 persons or more, to the arrangement of third-party services (e.g. guided tours and tickets), nor to contracts for accommodation services or making arrangements for such contracts.**

### 1. Conclusion of the travel contract; obligations of the Traveler

**1.1** The following applies to all booking channels:

- a)** The trip description and supplemental information provided by HDM for the respective trip, to the extent available to the Traveler at the time of booking, comprise the basis for an offer by HDM and the booking made by the Traveler.
- b)** Travel agents and booking offices are not authorized by HDM to make agreements, to provide information, or make warranties that amend the agreed contents of the travel contract, extend beyond, or conflict with what is included in the trip description and / or services contractually agreed by HDM.
- c)** Information contained in hotel guides and similar listings that are not published by HDM is not binding upon HDM and its duty of performance to the extent not included within HDM's duty of performance by express agreement with the Traveler.
- d)** If the contents of the travel confirmation from HDM deviate from the contents of the booking, this comprises a new offer from HDM which is binding upon it for a period of ten days. A contract is concluded on the basis of this new offer in the event that HDM has provided notice of the change in regard to the new offer, has satisfied its pre-contractual information obligations and the Traveler accepts such offer during the ten-day period referred to above by express statement to the travel agency or by making advance payment.
- e)** The pre-contractual information provided by the travel agent with regard to the essential features of the trip, the trip price and all additional costs, payment arrangements, minimum number of participants, and cancellation fees (pursuant to Article 250 section 3 nos. 1, 3, to 5 and 7 EGBGB) do not become part of the package travel contract only if expressly agreed between the parties.
- f)** The Traveler is liable for all contractual obligations of other travelers for whom the Traveler makes a booking to the extent of the Traveler's own liability, provided the Traveler has made such an undertaking by express and separate agreement.

**1.2** The following applies to bookings made verbally, by telephone, in writing, by email, or fax:

- a)** When making a booking, the Traveler is making a binding offer to conclude a package travel contract with HDM. The Traveler is bound by the booking for three business days.
- b)** The contract is concluded upon receipt of the trip confirmation (acceptance notice) from HDM. Upon or immediately after conclusion of the contract, HDM will provide the Traveler with a travel confirmation in compliance with legal requirements on a durable medium (which permits the Traveler to save or store the confirmation undisturbed such that it will be accessible to the Traveler for a reasonable period, e.g. on paper or by email), provided that the Traveler does not have a right to a trip confirmation in paper form pursuant to Article 250 section 6 subsection (1) second sentence EGBGB whilst the contract was concluded in the simultaneous physical presence of both parties or outside of the business premises.

**1.3** HDM notes that there is no right to cancelation under applicable law (section 312 subsection (7), section 312g subsection (2) first sentence no. 9 BGB) in the case of package travel contracts under sections 651a and 651c BGB concluded via distance sales (letters, catalogues, telephone calls, fax, email, or messages (SMS) sent via mobile network as well as radio, telemedia, and online services) but rather only the statutory revocation and termination rights, in particular revocation pursuant to section 651h BGB (see also section 3) are available. However, there is a cancelation right if the contract for travel services under section 651a BGB is concluded outside of business premises, unless the verbal negotiations upon which the formation of the contract is based were conducted on the basis of a preceding order by a consumer; there is likewise no right of cancelation in the latter case.

### 2. Payment

**2.1** HDM and the travel agency may only request or accept payments for the trip prior to the end of the package travel if an effective customer funds insurance contract is in place and the Traveler is provided a risk coverage certificate with the name and contact information of the customer funds insurer in clear, understandable and highlighted fashion. Following conclusion of the contract, the trip price is due for payment four weeks prior to the commencement of travel in exchange for provision of the risk coverage certificate, provided the booking confirmation / invoice does not reflect any other agreement. The entire trip price is immediately due for payment in the case of bookings made less than four weeks prior to the commencement of travel.

**2.2** The provisions of section 2.1 notwithstanding, a risk coverage certificate needs not be provided as a prerequisite for payment falling due if the package travel offer does not include transportation to and / or from the location at which the package travel services will be provided and, contrary to section 3.1, it has been agreed and noted in the trip confirmation, that the entire trip price is due for payment at the end of the package travel upon the end of travel without prior advance payment.

**2.3** If the Traveler does not make an advance payment and / or the final payment in accordance with the agreed payment terms, even though HDM is ready and able to provide the contractually agreed services, has satisfied its statutory information obligations, and the Traveler has no statutory or contractual right of offsetting or retention and if the Traveler is responsible for the default of payment, HDM is entitled to revoke the package travel contract following a warning and grant of an appropriate grace period and the expiration of this period, and charge the Traveler cancellation fees in accordance with section 3, unless the Traveler has a set-off or retention right at the time the payment falls due, or the Traveler is not at fault for the payment delay.

### 3. Cancelation by the Traveler; rebooking

**3.1** The Traveler may cancel the package travel contract at any time before departure. Cancelation must be communicated to HDM at the address set out below; if the trip has been booked via a travel agency, notice of cancelation may also be provided to the travel agency. It is advisable for the customer to provide notice of cancelation in writing.

**3.2** If the customer cancels prior to the commencement of travel or fails to begin travel, the tour operator loses the right to receive the trip price. Instead, the tour operator may demand an appropriate compensation as far as it is not at fault for the cancelation. HDM may not demand compensation if unavoidable, exceptional events that significantly impair the ability to provide the package trip or to transport persons to the destination occur at the or in its immediate vicinity; circumstances are deemed unavoidable and exceptional if they are not subject to the control of the party invoking such circumstances and their results could not have been prevented even if all reasonable precautions had been taken.

**3.3** HDM has defined the following fixed compensation levels under consideration of the period between notice of cancelation and the commencement of travel as well as under consideration of expected savings and the expected profits that may be earned by other use of the travel services. Compensation is computed based on the relevant cancelation tier based on the time at which notice of the cancelation is received:

- a)** Between the 27th and the 21st day prior to the commencement of travel, 20 % of the trip price
- b)** Between the 20th and 12th day prior to the commencement of travel, 40 % of the trip price
- c)** Between the 11th and the 3rd day prior to the commencement of travel, 60 % of the trip price
- d)** From the 2nd day prior to the commencement of travel and in the case of a no-show, 90 % of the trip price.

**3.4** We strongly encourage the purchase of a travel cancelation insurance as well as an insurance to cover return related expenses in the event of an accident or illness.

**3.5** In any event, the Traveler is free to prove to HDM that HDM incurred no damages at all or damages that are significantly less than the fixed cancelation fees demanded by HDM.

**3.6** A fixed compensation fee in accordance with section 3.3 shall not be deemed to have been fixed or agreed upon to the extent HDM proves that HDM has incurred expenses that are significantly in excess of the applicable fixed compensation fee under section 3.3. In such cases, HDM is obliged to specifically quantify and substantiate the amount of compensation demanded subject to consideration of saved expenses and the purchase of any other use of the travel services.

**3.7** If the tour operator is obliged to refund the trip price following cancelation, section 651h (2) BGB shall remain unaffected.

**3.8** The foregoing is without prejudice to the customer's statutory right to demand that a third party take over the rights and duties under the package travel contract in lieu of

the Traveler pursuant to section 651e BGB by providing notice to the tour operator on a durable medium. Such a declaration is timely in any event if received by the tour operator 7 days before the commencement of travel.

**3.9** If any changes are made with regard to travel dates, accommodations, meal arrangements, or other services (booking changes) at the request of the Traveler after the conclusion of the contract, HDM may, up to the 31st day prior to the commencement of travel, impose a fee of € 15 without the Traveler's having a legal right to any such booking changes and only to the extent such changes are possible. Later booking changes are only possible subject to termination of the travel contract and rebooking in accordance with the terms of cancellation set out above. The foregoing does not apply to requests for booking changes that result in only minor expenses, or if booking changes are necessary because HDM provided the Traveler no, insufficient or incorrect pre-contractual information as required under Article 250 section 3 EGBGB.

#### 4. Duties of the Traveler

**4.1** Travel documents: The customer is required to notify HDM or the travel agent from whom he booked the package travel if he does not receive the required travel documents (e.g. hotel or other vouchers) by the deadline indicated by HDM.

**4.2** Notice of defects / demand for relief:

- a) The Traveler may demand relief if the package travel is not provided free of defects.
  - b) In the event that HDM could not provide relief due to a failure to provide notice of the defect for which the Traveler was at fault, the Traveler may not demand a reduction in price under section 651m BGB or compensation for damages under section 651n BGB.
  - c) The Traveler is obliged to provide notice of defects immediately to HDM's local representative. If a local representative of HDM is neither available, nor contractually required, any defects in the package travel are to be reported to HDM at the contact office indicated by HDM. The booking confirmation will provide information regarding the availability of a local representative of HDM and / or its contact office. However, the Traveler may also notify the travel agent from whom he booked the package travel of the defect.
  - d) The representative of HDM is commissioned to provide relief to the extent possible. However, such representative is not authorized to recognize any claims.
- 4.3** Deadlines prior to termination: If the Traveler desires to terminate a package travel contract pursuant to section 651l BGB due to a major defect in the travel package of the type described in section 651i subsection (2) BGB, the Traveler is first required to provide HDM a reasonable period to provide relief. The foregoing does not apply only in cases where HDM refuses to provide relief or if immediate relief is required.

#### 5. Limitation of liability

**5.1** Contractual liability for damages on the part of HDM that do not result from injury to life, limb or health, and are not the result of fault on the part of HDM, is limited to three times the trip price.

**5.2** HDM is not liable for interruptions in performance, personal and material damages related to services that are only provided as third-party services (e.g. excursions offered by third parties, sporting events, theater visits, or exhibitions) if these services are explicitly labeled in the travel description and booking confirmation, are clearly labeled as third-party services, including the identity and address of the third-party contract partner, such that it is apparent to the Traveler that they are not part of the HDM package travel and may be selected separately. This is without prejudice to sections 651b, 651c, 651w and 651y BGB.

**5.3** Nonetheless, HDM is liable if, and to the extent that, damages result from a violation of notice, information or organizational duties on the part of HDM.

#### 6. Unused services

The Traveler has no right to a proportionate refund if the Traveler does not make use of specific elements of the package travel due to premature return related to an illness or other reasons for which HDM is not at fault. However, to the extent that very small sums are not involved, HDM will endeavour to obtain a refund from the service provider and repay the corresponding amounts to the Traveler as soon as, and to the extent that, such amounts are actually refunded to HDM from the individual service providers.

#### 7. Special regulations in connection with pandemics (in particular the Corona virus)

**7.1** The parties agree that the agreed travel services shall always be provided by the respective service providers in compliance with and in accordance with the official requirements and conditions applicable at the time of travel.

**7.2** The Traveler agrees to comply with reasonable regulations or restrictions on use of the service providers when using travel services and to notify the tour guide and the service provider immediately in the event of typical symptoms of illness.

#### 8. Choice of law and jurisdiction; information regarding consumer dispute settlement

**8.1** In relation to Travelers who are not citizens of a member state of the European Union or Switzerland, the parties agree to the exclusive application of German law to the either legal and contractual relationship between HDM and the Traveler. Such Travelers may only lodge suit against HDM at its place of domicile.

**8.2** In the case of lawsuits lodged by HDM against Travelers and / or contractual partners to the package travel contract who are merchants, legal persons under public or private law and who maintain their residence or habitual place of abode outside of Germany, or whose residence or habitual place of abode is unknown at the time a lawsuit is lodged, the location of HDM's domicile is the agreed place of jurisdiction.

**8.3** With reference to the Act on Consumer Dispute Resolution (Gesetz über Verbraucherstreitbeilegung), HDM indicates that it will not participate in voluntary consumer dispute resolution. HDM will provide appropriate notice to the consumer should consumer dispute resolution become mandatory for HDM after these Terms and Conditions have been printed. HDM notes the European online dispute resolution platform <https://ec.europa.eu/consumers/odr/> with regard to all travel contracts concluded electronically.

#### © Copyright protection.

Noll | Hüttner | Dukic Rechtsanwälte, Stuttgart | München, 2017 – 2023

Tourism agency:

**Heidelberg Marketing GmbH**

Managing director: Mathias Schiemer  
Neuenheimer Landstraße 5  
69120 Heidelberg, Germany

Phone: +49 6221 5840 - 200  
Telefax: +49 6221 5840 - 222  
[info@heidelberg-marketing.de](mailto:info@heidelberg-marketing.de)

Commercial register number: HRB 337405

Register court: AG Mannheim

VAT ID: DE226325597

# General Terms and Conditions

## Terms and Conditions for Guest Accommodations and Agency Services

Dear guests,

Heidelberg Marketing GmbH, referred to hereinafter as "HDM," arranges accommodations at lodging establishments and from private renters, referred to hereinafter as "Hosts", in Heidelberg and the vicinity based on current availability. To the extent validly agreed, the following Terms and Conditions shall become part of the lodging agreement concluded between the guest and the Host in the event of a booking, and provide terms that supplement the statutory rules applicable to the contractual relationship between the guest and the Host and to the contractual relationship between the Host and HDM related to placement services. Accordingly, we request that you read these Terms and Conditions carefully.

### 1. Status of HDM

**1.1.** HDM is the operator of the respective websites and / or publisher of the respective directory of accommodations, catalogues, flyers or other printed media and websites to the extent it is expressly listed as publisher / operator in such media.

**1.2.** To the extent that HDM arranges further services provided by the hosts, which are not a material part of the overall value of the hosts' services, and represent neither a material feature of such combination of services by the host nor of HDM itself nor have been advertised as such, HDM is deemed merely to be an agent arranging accommodation services.

**1.3.** As an agent, HDM is deemed to be the provider of related travel services provided that the requirements for offering related travel services have been satisfied pursuant to the provisions of section 651w BGB.

**1.4.** Without prejudice to the obligations of HDM as the provider of related travel services (in particular providing the legally required information sheet and obtaining a guarantee for customer funds in the event of collection activities by HDM) and the legal consequences of the failure to comply with such statutory obligations, HDM is neither the tour operator nor a party of the contract with regard to any accommodation contract formed as the result of a booking provided that the requirements of 1.2 or 1.3 have been satisfied. Accordingly, it is not liable for information provided by the host regarding prices and services, the provision of services itself as well as for any associated defects.

### 2. Contract formation

**2.1** The following applies to all booking types:

**a)** The bases for the Host's offer and the guest's booking consist of the description of the accommodations and supplemental information as contained in other materials on which the booking was made (e.g., description of the city, explanation of classification, etc.) to the extent available to the guest at the time of booking.

**b)** HDM expressly notes that, in accordance with the statutory provisions (section 312g paragraph 2 sentence 1 no. 9 of the German Civil Code [Bürgerliches Gesetzbuch – BGB]), there is no right of withdrawal in the case of contracts for lodging services that were concluded via distance selling (letters, catalogues, telephone calls, facsimile, emails, via messages sent on a cellular network [SMS] as well as via radio and telemedia). In such cases, the statutory provisions applicable to unused rental premises (section 537 BGB) (see also section 6 of these Terms and Conditions for Guest Accommodations) apply exclusively. However, there is a right of withdrawal if the lodging agreement was concluded off-premises.

**2.2** The following applies to bookings made verbally, by telephone, in writing, by email or by fax:

**a)** By making a booking, the guest makes a binding offer to conclude a lodging agreement with the Host.

**b)** The contract is formed upon receipt of the booking confirmation from the Host by the guest. There is no form requirement applicable to the booking confirmation such that confirmations made verbally or by telephone are binding for the guest. Generally, the Host or HDM sends an additional, written booking confirmation to the guest. However, bookings made by a guest verbally or by telephone shall also result in a binding contract if confirmed verbally or by telephone, even if the guest is not sent a corresponding written booking confirmation.

**2.3** Section 2.2 notwithstanding, the following applies to bookings made online:

**a)** The process for making an online booking shall be explained to the guest at the relevant online portal. The guest has the ability to correct or delete information he / she has entered, or to reset the entire online reservation form by means of a correction function, the use of which is explained to the guest. Contract languages for making an online booking are indicated.

**b)** To the extent the contract text is stored by the Host or in the online booking system, the guest shall be informed of this and informed of the ability to access the contract text at a later time.

**c)** By clicking the "make binding reservation" button, the guest makes a binding offer to conclude a lodging agreement with the Host. The guest shall receive immediate electronic confirmation of his / her booking.

**d)** The transmission of an offer to conclude a contract by clicking on the "make binding reservation" button does not confer upon the guest any right to the formation of a lodging agreement in accordance with his / her booking information. Instead, the Host is free to decide whether or not to accept the guest's offer.

**e)** The contract is concluded when the guest receives the booking confirmation from the Host or HDM as its agent.

**2.4** If the booking confirmation is provided in the form of a message on the screen (real-time booking) immediately after the guest makes the booking by clicking on the "make binding reservation" button, the lodging agreement is concluded upon receipt and presentation of this booking confirmation on the guest's screen without the requirement of an intervening notice that the booking has been received. In such cases, the customer is provided the option to save and print the booking confirmation. However, the binding nature of the lodging agreement does not depend on the circumstance that the guest has the option to save or print the booking confirmation. The Host or HDM generally sends an additional, written booking confirmation to the guest by email, email attachment, postal mail or fax. However, receipt of such additional booking confirmation is not a requirement for the lodging agreement to be binding.

### 3. Reservations

**3.1** Non-binding reservations that entitle the guest to a right of withdrawal without charge are only permitted in the event of an express agreement to such effect with HDM or the Host.

**3.2** If no reservation has been expressly agreed, a booking generally results in a legally binding contract concluded by and between the Host and the guest / client in accordance with section 2 (contract formation).

**3.3** If a non-binding reservation has been agreed with individual guests, the guest is required to notify HDM by the agreed date as to whether the reservation is to be considered a binding booking. If the guest fails to do so, the reservation shall be voided without any additional duty to provide notice on the part of HDM or the Host. If timely notice is given, the booking becomes binding, regardless of a booking confirmation subsequently issued by HDM or the Host.

### 4. Pricing and services; price increases

**4.1** The prices indicated in the booking basis (host directory, host offer, internet) are final prices and include statutory sales tax and all ancillary costs unless otherwise stipulated with respect to ancillary costs. Visitors' tax or fees for consumption-based goods and services (e.g. electricity, gas, water, firewood) and for optional and additional goods and services may be incurred and listed separately.

**4.2** Goods and services the Host is required to provide shall be based exclusively on the booking confirmation together with the applicable brochure and / or property description and any supplemental and express agreements made with the guest / client. The guest / client is advised to obtain any supplemental agreements in writing such as by fax, email or other informal written form.

**4.3** Moreover, the Host may adjust its prices if the customer subsequently wishes to make changes to the number of rooms reserved, the Host's services or the length of the stay, and the Host consents to such changes.

**4.4** The Host may charge a re-booking fee in the amount of € 15.00 for each change in the case of re-bookings (changes with regard to arrival or departure dates, length of stay, meal plan, booked additional goods and services or other supplemental goods and services) for which there is no legal right. The foregoing shall not apply in the event that such change is only minor.

### 5. Payment

**5.1** The due date for payment is based on the terms agreed with the guest / client and noted in the booking confirmation. In the event that no special agreement has been made, the full price for the accommodations, including fees for ancillary costs and supplemental goods and services, shall be payable to the Host at the end of the stay.

**5.2** Payments may not be made in foreign currency or by collection-only check. Credit card payments are only permitted if this has been agreed or the Host offers this form of

payment in general as indicated on a posted notice. Payments at the end of the stay may not be made via bank transfer.

**5.3** If the guest does not make an agreed down payment and / or the remaining payment or does not make it in full within the specified period despite a reminder from the Host setting a reasonable deadline, although the Host is willing and able to properly provide the contractual services, no legal or contractual right of set-off or retention of the guest exists, and if the guest is responsible for the delay in payment, the Host shall be entitled to withdraw from the contract with the guest and to demand cancellation costs from him / her in accordance with section 6 of these terms and conditions.

## 6. Cancellation and no-show

The following applies in the event of cancellation and no-show unless otherwise agreed in individual cases and noted in the booking confirmation:

**6.1** Cancellation at no charge is possible up to 2 days prior to arrival in the case of bookings for up to 3 rooms.

**6.2** For bookings of more than 3 rooms, cancellation of the reservation, in whole or in part, is only possible without incurring a charge up to 7 business days prior to arrival.

**6.3** The following provisions shall apply in the case of a no-show or in the event it is no longer possible to cancel without incurring a charge:

**a)** In the event of cancellation, the Host's claim to payment of the agreed price for accommodations, including the meals component and fees for additional services, shall remain unaffected.

**b)** The Host shall undertake to make efforts to rent the canceled rooms to other guests within the scope of its normal business operations and without obligation make any special efforts as well as under consideration of the particular nature of the accommodations booked (e.g., non-smoking room, family room).

**c)** The Host is required to provide credit for other rental of the room and, where this is not possible, for expenses saved.

**d)** In accordance with percentage rates approved by applicable jurisprudence for calculating saved expenses, the guest and / or client shall undertake to pay the following amounts to the lodging establishment, in each case based on the full price for lodging services (including all ancillary expenses):

in the case of accommodations without meals, 90 %;

in the case of overnight stays / breakfast, 80 %;

in the case of half-board, 70 %;

in the case of full board, 60 %.

**e)** The guest / client remains expressly entitled to provide evidence to the Host that the expenses saved by the latter are materially higher than the deductions provided for above, or that the lodging services or other goods and services were subject to other use. In the event of such proof, the guest / client is only obligated to pay the lowest relevant amount.

**6.4** Purchase of a travel cancellation insurance is highly recommended.

**6.5** For administrative reasons, notice of cancellation must be addressed to HDM (not the lodging establishment) and should be provided in writing, such as by fax, email or other informal written form, in the interest of the guest.

## 7. Arrival and departure

**7.1** Guests are required to arrive at the agreed time or by 6:00 pm at the latest if no specific time has been agreed.

**7.2** The following applies to later arrivals:

**a)** The guest shall undertake to inform the Host not later than the agreed date of arrival if the guest will be arriving late or intends to arrive a day late in the case of accommodations booked for multiple days.

**b)** The Host is authorized to rent the accommodations to another guest if timely notice is not provided. The provisions of section 6.3 shall apply mutatis mutandis for the period during which a room is vacant.

**c)** If the guest provides notice of late arrival, he / she shall undertake to pay the agreed charges less expenses saved by the Host in accordance with section 6.3, including for periods of non-occupancy for which a room was reserved, unless the Host is contractually or legally required to accept responsibility for the reasons for delayed occupancy.

**7.3** Guests are required to vacate the accommodations at the agreed time, but not later than 12:00 pm on the date of departure if no specific time has been agreed. The Host may demand additional compensation as appropriate in the event that the accommodations are not vacated in a timely manner. The foregoing is without prejudice to the Host's ability to claim additional damages.

## 8. Duties of the customer; termination by the Host

**8.1** Unless otherwise agreed, the accommodation may only be occupied by the guest for whom it was booked. Occupation by another person, in particular subletting in the case of commercial customers or, in particular, the transfer of blocks of rooms, is prohibited.

**8.2** The guest shall undertake to treat the room and all furnishings, as well as all furnishings and fixtures at the lodging establishment itself, only as intended and with care and, if posted (e.g., in the case of pools and saunas), only pursuant to the rules for use.

**8.3** The guest shall undertake to immediately report any defects and malfunctions to the Host and request they be remedied. Notice of defects provided solely to HDM is insufficient. The guest's right to assert claims may lapse, in whole or in part, if the guest is at fault for a failure to provide notice.

**8.4** The guest may only terminate the contract in the event of substantial defects or malfunctions. Prior to termination, he / she must provide the Host a reasonable period to remedy said defect as part of the notification of the same unless it is impossible for said defect to be remedied, the Host refuses to remedy the defect, if termination of the contract without notice is justified by a legitimate interest of the guest or that this would make it objectively unreasonable to expect the guest to continue with their stay.

**8.5** Bringing and housing pets at the accommodations is only permitted if expressly agreed and only if the Host provides for such an option in the description. In the case of such an agreement, the guest is required to provide truthful information about the type and size of the pet. A breach of this obligation may provide the Host with reasons to terminate the lodging agreement.

**8.6** The Host may terminate the lodging agreement without observing a notice period if the guest, despite receiving a warning from the Host, continuously disrupts the Host's operations, other guests or the completion of the stay, or if the guest acts in a manner that contravenes the contract to such a degree that the immediate dissolution of the contract is justified. In the event that the Host terminates the contract, the foregoing provisions regarding the obligation to pay upon withdrawal by the guest shall apply mutatis mutandis with regard to the Host's right to payment.

## 9. Limitation of liability

**9.1** The Host is liable without limitation, as far as the damage results from violation of an essential obligation, the performance of which was required for proper execution of the contract or the violation of which endangers achievement of the purpose of the contract or the damage results from violation of life, body or health.

Apart from this, the Host's liability shall be limited to damage caused by the Host or its servants willfully or grossly negligently.

**9.2** The potential Host's innkeeper's liability for items brought by the guest in accordance with sections 701 et seq. BGB shall remain unaffected by this provision.

**9.3** The Host is not liable for disruptions in connection with goods and services that were merely arranged for the guest / client during the stay where it is clear that such goods and / or services are third-party services (e.g., sporting events, theater tickets, exhibitions, etc.). The foregoing applies mutatis mutandis to third-party goods and services arranged in combination with the reservation if and insofar as the same were expressly indicated as third-party services in the description and / or booking confirmation.

## 10. Special regulations in connection with pandemics (in particular the Corona virus)

**10.1** The parties agree that the agreed travel services shall always be provided by the respective service providers in compliance with and in accordance with the official requirements and conditions applicable at the time of travel.

**10.2** The guest agrees to comply with reasonable regulations or restrictions on use of HDM and the Hosts when using services and to notify the Host immediately in the event of typical symptoms of illness.

## 11. Alternative dispute resolution

**11.1** In respect of the German Consumer Dispute Resolution Act (Gesetz über Verbraucherstreitbeilegung), HDM and the Hosts advise that neither HDM nor the Hosts currently participate in voluntary consumer dispute resolution.

**11.2** HDM will provide the guest appropriate notice in the event consumer dispute resolution were to become obligatory for HDM or the Hosts following the publication of these Terms and Conditions for Guest Accommodations and Agency Services.

**11.3** Please refer to the European online dispute resolution platform <https://ec.europa.eu/consumers/odr/> for all guest accommodation and agency services contracts concluded by electronic means.

## 12. Applicable law and place of jurisdiction

**12.1** The contractual relationship between the guest and / or client and the Host and / or HDM is exclusively governed by German law. The foregoing shall apply in like manner to all other aspects of the legal relationship.

**12.2** The guest and / or client may only file suit against the Host and / or HDM at the location of their respective registered office.

**12.3** The place of residence of the guest is determinative for suits brought by the Host and / or HDM against the guest and / or client. The Parties agree that the place of jurisdiction shall be the location of the Host's registered office for suits filed against guests and / or clients that are merchants, legal entities under public law or private law or are persons whose residence or habitual place of abode is located outside of Germany or whose residence or habitual place of abode is unknown at the time a suit is filed.

**12.4** The foregoing provisions shall not apply if and insofar as relevant and non-waivable provisions of European Union law or other international laws are applicable to the contract.

payment in general as indicated on a posted notice. Payments at the end of the stay may not be made via bank transfer.

**5.3** If the guest does not make an agreed down payment and / or the remaining payment or does not make it in full within the specified period despite a reminder from the Host setting a reasonable deadline, although the Host is willing and able to properly provide the contractual services, no legal or contractual right of set-off or retention of the guest exists, and if the guest is responsible for the delay in payment, the Host shall be entitled to withdraw from the contract with the guest and to demand cancellation costs from him / her in accordance with section 6 of these terms and conditions.

## 6. Cancellation and no-show

The following applies in the event of cancellation and no-show unless otherwise agreed in individual cases and noted in the booking confirmation:

**6.1** Cancellation at no charge is possible up to 2 days prior to arrival in the case of bookings for up to 3 rooms.

**6.2** For bookings of more than 3 rooms, cancellation of the reservation, in whole or in part, is only possible without incurring a charge up to 7 business days prior to arrival.

**6.3** The following provisions shall apply in the case of a no-show or in the event it is no longer possible to cancel without incurring a charge:

a) In the event of cancellation, the Host's claim to payment of the agreed price for accommodations, including the meals component and fees for additional services, shall remain unaffected.

b) The Host shall undertake to make efforts to rent the canceled rooms to other guests within the scope of its normal business operations and without obligation make any special efforts as well as under consideration of the particular nature of the accommodations booked (e.g., non-smoking room, family room).

c) The Host is required to provide credit for other rental of the room and, where this is not possible, for expenses saved.

d) In accordance with percentage rates approved by applicable jurisprudence for calculating saved expenses, the guest and / or client shall undertake to pay the following amounts to the lodging establishment, in each case based on the full price for lodging services (including all ancillary expenses):

in the case of accommodations without meals, 90 %;

in the case of overnight stays / breakfast, 80 %;

in the case of half-board, 70 %;

in the case of full board, 60 %.

e) The guest / client remains expressly entitled to provide evidence to the Host that the expenses saved by the latter are materially higher than the deductions provided for above, or that the lodging services or other goods and services were subject to other use. In the event of such proof, the guest / client is only obligated to pay the lowest relevant amount.

**6.4** Purchase of a travel cancellation insurance is highly recommended.

**6.5** For administrative reasons, notice of cancellation must be addressed to HDM (not the lodging establishment) and should be provided in writing, such as by fax, email or other informal written form, in the interest of the guest.

## 7. Arrival and departure

**7.1** Guests are required to arrive at the agreed time or by 6:00 pm at the latest if no specific time has been agreed.

**7.2** The following applies to later arrivals:

a) The guest shall undertake to inform the Host not later than the agreed date of arrival if the guest will be arriving late or intends to arrive a day late in the case of accommodations booked for multiple days.

b) The Host is authorized to rent the accommodations to another guest if timely notice is not provided. The provisions of section 6.3 shall apply mutatis mutandis for the period during which a room is vacant.

c) If the guest provides notice of late arrival, he / she shall undertake to pay the agreed charges less expenses saved by the Host in accordance with section 6.3, including for periods of non-occupancy for which a room was reserved, unless the Host is contractually or legally required to accept responsibility for the reasons for delayed occupancy.

**7.3** Guests are required to vacate the accommodations at the agreed time, but not later than 12:00 pm on the date of departure if no specific time has been agreed. The Host may demand additional compensation as appropriate in the event that the accommodations are not vacated in a timely manner. The foregoing is without prejudice to the Host's ability to claim additional damages.

## 8. Duties of the customer; termination by the Host

**8.1** Unless otherwise agreed, the accommodation may only be occupied by the guest for whom it was booked. Occupation by another person, in particular subletting in the case of commercial customers or, in particular, the transfer of blocks of rooms, is prohibited.

**8.2** The guest shall undertake to treat the room and all furnishings, as well as all furnishings and fixtures at the lodging establishment itself, only as intended and with care and, if posted (e.g., in the case of pools and saunas), only pursuant to the rules for use.

**8.3** The guest shall undertake to immediately report any defects and malfunctions to the Host and request they be remedied. Notice of defects provided solely to HDM is insufficient. The guest's right to assert claims may lapse, in whole or in part, if the guest is at fault for a failure to provide notice.

**8.4** The guest may only terminate the contract in the event of substantial defects or malfunctions. Prior to termination, he / she must provide the Host a reasonable period to remedy said defect as part of the notification of the same unless it is impossible for said defect to be remedied, the Host refuses to remedy the defect, if termination of the contract without notice is justified by a legitimate interest of the guest or that this would make it objectively unreasonable to expect the guest to continue with their stay.

**8.5** Bringing and housing pets at the accommodations is only permitted if expressly agreed and only if the Host provides for such an option in the description. In the case of such an agreement, the guest is required to provide truthful information about the type and size of the pet. A breach of this obligation may provide the Host with reasons to terminate the lodging agreement.

**8.6** The Host may terminate the lodging agreement without observing a notice period if the guest, despite receiving a warning from the Host, continuously disrupts the Host's operations, other guests or the completion of the stay, or if the guest acts in a manner that contravenes the contract to such a degree that the immediate dissolution of the contract is justified. In the event that the Host terminates the contract, the foregoing provisions regarding the obligation to pay upon withdrawal by the guest shall apply mutatis mutandis with regard to the Host's right to payment.

## 9. Limitation of liability

**9.1** The Host is liable without limitation, as far as the damage results from violation of an essential obligation, the performance of which was required for proper execution of the contract or the violation of which endangers achievement of the purpose of the contract or the damage results from violation of life, body or health.

Apart from this, the Host's liability shall be limited to damage caused by the Host or its servants willfully or grossly negligently.

**9.2** The potential Host's innkeeper's liability for items brought by the guest in accordance with sections 701 et seq. BGB shall remain unaffected by this provision.

**9.3** The Host is not liable for disruptions in connection with goods and services that were merely arranged for the guest / client during the stay where it is clear that such goods and / or services are third-party services (e.g., sporting events, theater tickets, exhibitions, etc.). The foregoing applies mutatis mutandis to third-party goods and services arranged in combination with the reservation if and insofar as the same were expressly indicated as third-party services in the description and / or booking confirmation.

## 10. Special regulations in connection with pandemics (in particular the Corona virus)

**10.1** The parties agree that the agreed travel services shall always be provided by the respective service providers in compliance with and in accordance with the official requirements and conditions applicable at the time of travel.

**10.2** The guest agrees to comply with reasonable regulations or restrictions on use of HDM and the Hosts when using services and to notify the Host immediately in the event of typical symptoms of illness.

## 11. Alternative dispute resolution

**11.1** In respect of the German Consumer Dispute Resolution Act (Gesetz über Verbraucherstreitbeilegung), HDM and the Hosts advise that neither HDM nor the Hosts currently participate in voluntary consumer dispute resolution.

**11.2** HDM will provide the guest appropriate notice in the event consumer dispute resolution were to become obligatory for HDM or the Hosts following the publication of these Terms and Conditions for Guest Accommodations and Agency Services.

**11.3** Please refer to the European online dispute resolution platform <https://ec.europa.eu/consumers/odr/> for all guest accommodation and agency services contracts concluded by electronic means.

## 12. Applicable law and place of jurisdiction

**12.1** The contractual relationship between the guest and / or client and the Host and / or HDM is exclusively governed by German law. The foregoing shall apply in like manner to all other aspects of the legal relationship.

**12.2** The guest and / or client may only file suit against the Host and / or HDM at the location of their respective registered office.

**12.3** The place of residence of the guest is determinative for suits brought by the Host and / or HDM against the guest and / or client. The Parties agree that the place of jurisdiction shall be the location of the Host's registered office for suits filed against guests and / or clients that are merchants, legal entities under public law or private law or are persons whose residence or habitual place of abode is located outside of Germany or whose residence or habitual place of abode is unknown at the time a suit is filed.

**12.4** The foregoing provisions shall not apply if and insofar as relevant and non-waivable provisions of European Union law or other international laws are applicable to the contract.

© Copyright protection.

Noll | Hütten | Dukic Rechtsanwälte, München | Stuttgart, 2020 – 2023

Tourism agency:

**Heidelberg Marketing GmbH**

Managing director: Mathias Schiemer

Neuenheimer Landstraße 5

69120 Heidelberg, Germany

Phone: +49 6221 5840 - 200

Telefax: +49 6221 5840 - 222

[info@heidelberg-marketing.de](mailto:info@heidelberg-marketing.de)

Commercial register number: HRB 337405

Register court: AG Mannheim

VAT ID: DE226325597

## **Imprint**

**Heidelberg Marketing GmbH**  
Neuenheimer Landstrasse 5  
69120 Heidelberg / Germany

Phone +49 6221 58 40-200  
Fax +49 6221 58 40-222  
[info@heidelberg-marketing.de](mailto:info@heidelberg-marketing.de)  
[www.heidelberg-marketing.de](http://www.heidelberg-marketing.de)

The Heidelberg Marketing GmbH is a subsidiary of the City of Heidelberg

### **Content**

Heidelberg Marketing GmbH

### **Layout**

aB Grafik | Artem Bathauer  
[www.a-b-grafik.de](http://www.a-b-grafik.de)

### **Photos**

Cover page, pages 3, 4, 5, 6 below, 7, 8, 9, 10, 11 on the top, 12, 13, 14 on the top, 15, 16, 17, 21, 22, 23, 38, 39 on the right, 40, 43, 45, 55 – Tobias Schwerdt  
Pages 6 on the top, 56 – Christoph Düpper  
Page 11 below – TMBW / Stefan Kuhn  
Page 14 below – Heidelberg Marketing GmbH  
Page 18 – Theater und Orchester Heidelberg / Waechter + Waechter  
Page 19 – Theater und Orchester Heidelberg / Susanne Reichardt  
Page 20 on the top – Heidelberger Frühling / Susanne Reichardt  
Page 20 below – studio visuell for Heidelberger Frühling  
Pages 24 to 35 – Photos of the respective accommodations  
Page 39 on the left – Achim Mende

© Copyright 2023. All contents, in particular texts, photographs and graphics, are protected by copyright. Unless expressly stated otherwise, Heidelberg Marketing GmbH owns the copyright.



**Heidelberg**  
Marketing GmbH

Neuenheimer Landstrasse 5  
69120 Heidelberg / Germany

Phone +49 6221 58-44444  
Fax +49 6221 58-40222  
[info@heidelberg-marketing.de](mailto:info@heidelberg-marketing.de)  
[www.heidelberg-marketing.com](http://www.heidelberg-marketing.com)