

7. Customer Purchase Analysis:Dataset

Customer_id	num_purchases	purchase amount
1	2	35.50
2	1	45.00
3	3	60.00
4	0	0.00
5	4	55.50
6	2	40.00
7	1	30.00
8	3	70.00
9	2	50.00
10	1	25.00
11	0	0.00
12	3	65.00
13	2	45.00
14	1	35.00
15	4	80.00
16	2	50.00
17	1	40.00
18	3	75.00
19	2	55.00
20	1	30.00

no. of purchases

∴ values are discrete
⇒ Discrete Distribution

$$\cdot (\mu) \text{ Mean} = \frac{38}{20} = 1.90$$

$$\cdot \text{Variance} = \frac{1}{N} \sum_{i=1}^N (\text{num purchases} - \mu)^2$$

$$\sigma^2 = \frac{25.80}{20} = 1.29$$

$$\mu = 1.90, \sigma^2 = 1.29 (\sigma = 1.136)$$

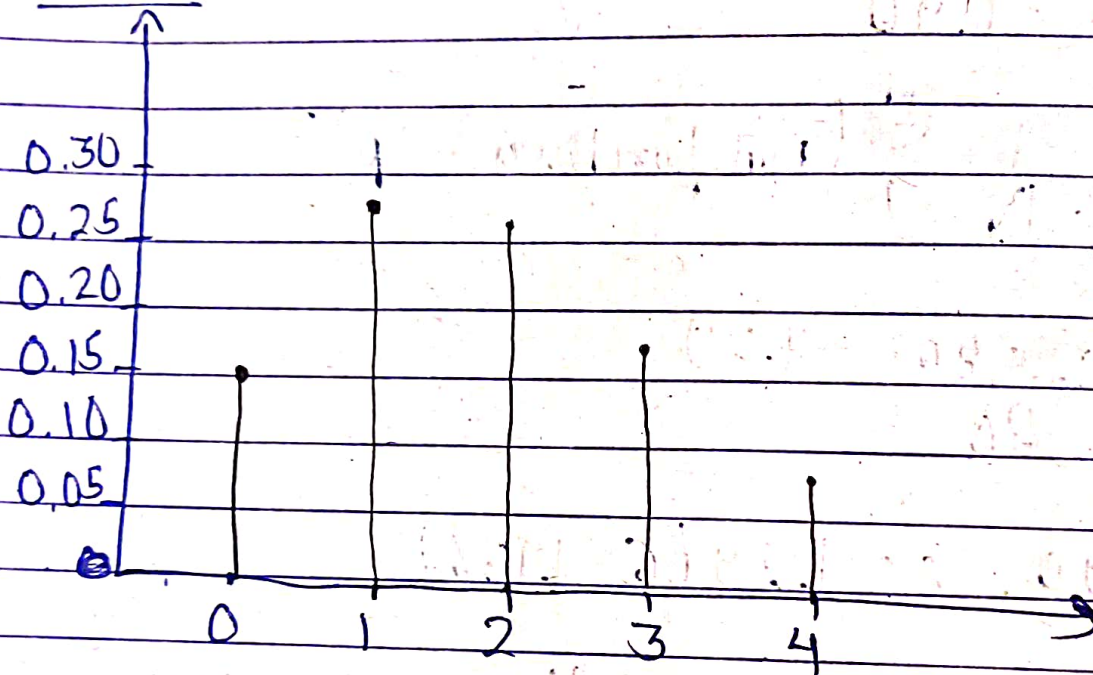
Poisson Distribution makes the most sense

∴ variance is lower than mean, which means that observations around the mean are more tightly packed.

$$\lambda = 1.9 = E(X) = \text{Var}(X)$$

$$P(X=k) = \frac{\lambda^k e^{-\lambda}}{k!}, \quad k=0, 1, 2, 3, 4$$

Graph (Poisson distribution)



Let us also assume a binomial distribution

$$n = 30 \text{ (assume.)}$$

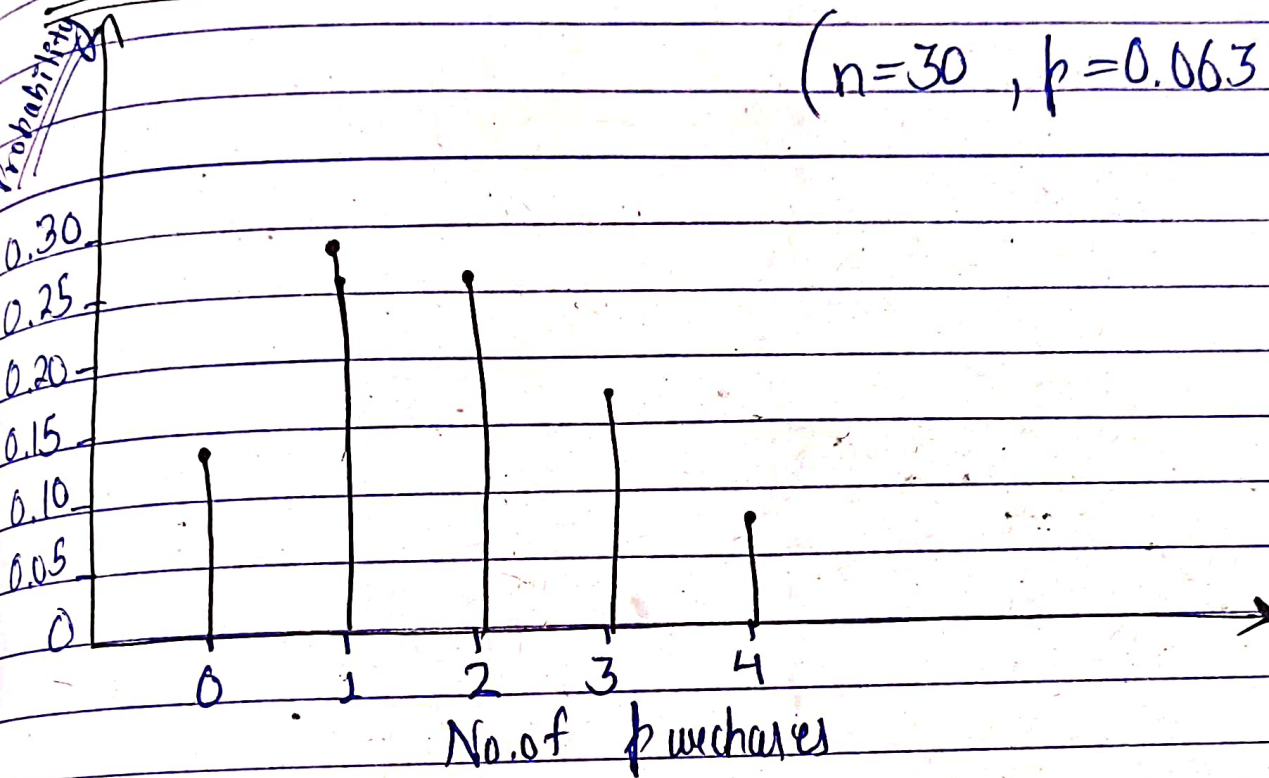
$$p = 0.0633 \text{ (chance of a purchase on each day)}$$

$$\text{mean: } np \approx 1.899$$

$$\text{Variance: } np(1-p) \approx 1.78$$

Graph h (Binomial)

$$(n=30, p=0.0633)$$



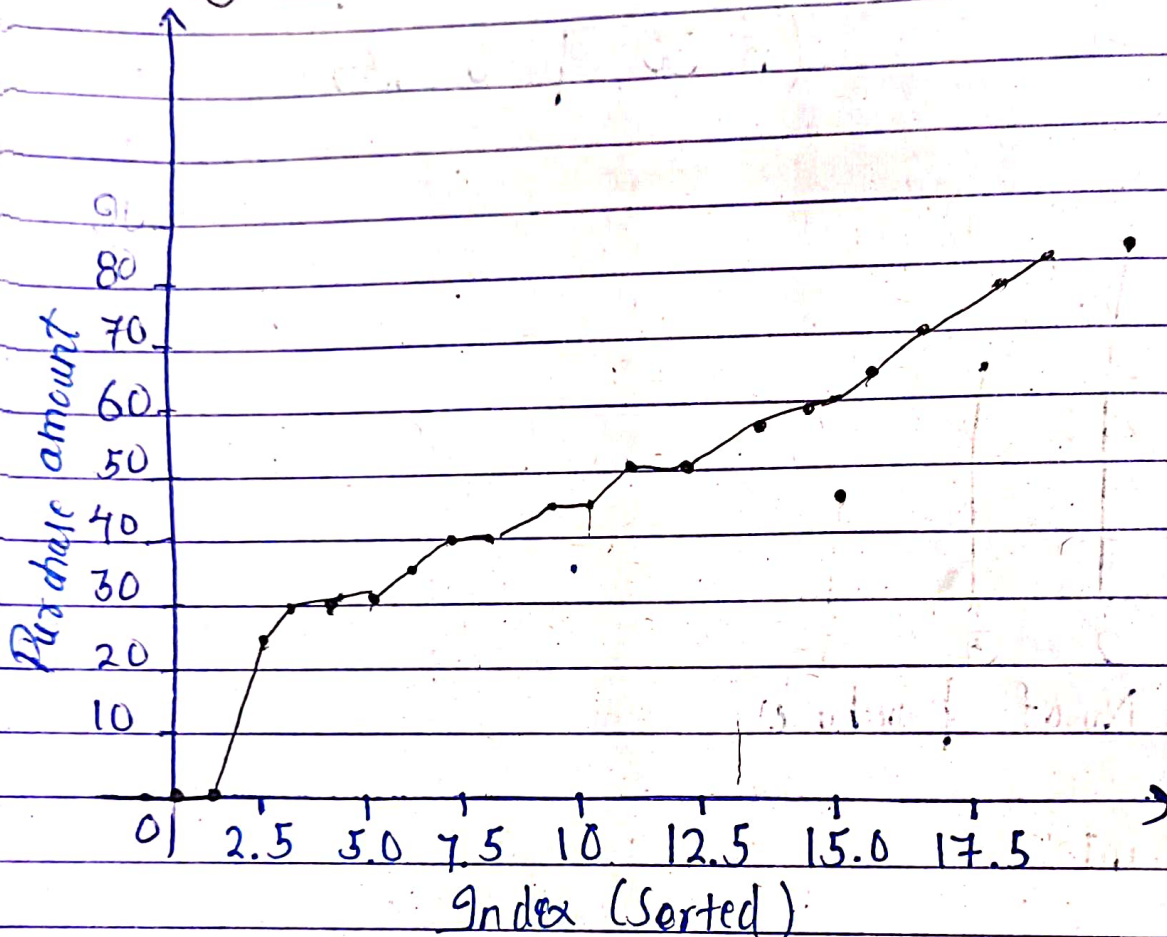
Purchase Amount:

$$\text{mean} = 44.05$$

$$\text{Variance} = \sigma^2 = 443.94$$

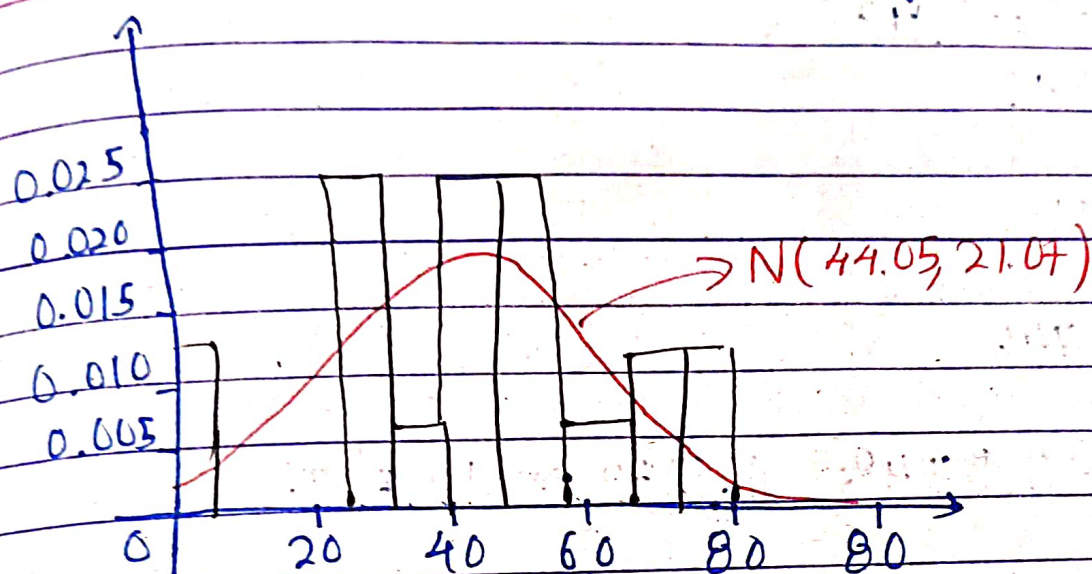
$$\sigma = 21.07$$

Plotting the data:



* The data does not make sense so, we plot a normal distribution.

$$N(\mu=44.05, \sigma^2=443.94)$$



• the distribution does not accurately represent the data (but we will proceed with this model only).

• $P(\text{customer makes more than 3 purchases in a month})$

$$X \sim \text{Poisson}(\lambda = 1.9)$$

$$P(X > 3) = 1 - P(X \leq 3)$$

$$P(X = k) = \frac{e^{-\lambda} \lambda^k}{k!}, \quad k = 0, 1, 2, 3, 4$$

$$P(X \leq 3) = \sum_{k=0}^3 \frac{e^{-1.9} (1.9)^k}{k!}$$

$$\bullet P(X=0) = e^{-1.9} = 0.1496$$

$$\bullet P(X=1) = 0.2842$$

$$\bullet P(X=2) = 0.2699$$

$$\bullet P(X=3) = 0.1711$$

$$P(X \leq 3) = 0.8748$$

$$P(X > 3) = 1 - 0.8748 = 0.1252 \approx 12.52\%$$

The prob. a customer makes more than 3 purchases in a month is about 12.5%.

• P (customer spends more than \$50 in a single purchase)

$$P(Y > 50) = 1 - P(Y \leq 50)$$

$$Z = \frac{Y - \mu}{\sigma} = \frac{50 - 44.05}{21.07} \approx 0.28$$

$$P(Y > 50) = 1 - \text{probability from Z score (0.28)}$$

$$= 1 - 0.61$$

$$= 0.39$$

$$= 39\%$$

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The prob. a customer spends more than \$50 (under this Normal assumption) is about 39%.

x

x