

# Mónica Caballé Merideño

Junior UX / Service designer with a strong background in user research, accessibility, and multilingual communication. Experience in research, prototyping, and service design projects across education, fashion retail, and AI. Skilled at collaborating in international teams, bringing empathy, structure, and cross-cultural insight.

## ► WORK EXPERIENCE

### **UX INTERN – MOEVE (MADRID, SPAIN), 2025**

Worked on Human–AI interaction, accessibility, and design systems projects. Conducted user interviews, usability testing, and service design workshops. Contributed to research synthesis and prototyping for AI-driven services.

### **RECEPTIONIST – PRONOVIAS (MADRID, SPAIN), 2025**

Managed client appointments and provided a seamless luxury customer experience.

Improved front-office communication flow with multicultural clients.

### **VOLUNTEER ENGLISH TRAINER – (BRAŞOV, ROMANIA), 2023**

Taught English to children and teenagers in an international summer camp. Developed engaging activities fostering cultural exchange.

### **PRIVATE ENGLISH TUTOR – SPAIN, 2016–2018**

Designed customized learning plans for students of different ages.

## ► ACADEMIC TRAINING

### UPGRADE HUB (MADRID, SPAIN)

UX/UI Design

### UNIVERSITY OF SALAMANCA (SPAIN)

*Degree in Arabic and Islamic studies (thesis pending)*

## ► LANGUAGE

SPANISH (NATIVE)

ENGLISH (BILINGUAL)

FRENCH (INTERMEDIATE)

ARABIC (CONVERSATIONAL)

GERMAN (CONVERSATIONAL)

## ► SKILLS

DESIGN & RESEARCH: USER INTERVIEWS, USABILITY TESTING, JOURNEY MAPPING, PROTOTYPING (FIGMA, MIRO, NOTION)

## ► CONTACT

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## ► ADDITIONAL INFO

EU citizen – eligible to work in the European Union

Recognized disability (66%) – no need for accommodations