



SAFE ROADS TO PROSPERITY



ROADS AUTHORITY  
Private Bag 12030  
Ausspannplatz  
Windhoek  
NAMIBIA

**BID OPENING SCHEDULE**  
**28 JANUARY 2025**

**SC/RFP/RA-03/2024: CONSULTANCY SERVICES FOR THE FUNCTIONAL CUSTOMER SERVICES STRATEGY**  
**FINANCIAL OPENING**

**CLOSING DATE: 28 JANUARY 2025 AT 14H30 PM**

**ROADS AUTHORITY, MAIN BOARD ROOM, 4<sup>TH</sup> FLOOR**

**BIDS RECEIVED AT THE TIME OF OPENING:**

<b>NO</b>	<b>NAME OF TENDERER/SUPPLIER</b>	<b>TECHNICAL SCORE</b>	<b>FINANCIAL AMOUNT</b>
1.	<b>RELENTLESS CUSTOMER EXPERIENCE (CX)</b>	<b>95</b>	<b>1 035 000.00</b>

*Manager: Procurement and Tender Compliance*

*Procurement Officer*