

Sadik Elahi

Introduction

Results-driven sales professional with extensive retail experience. Proven track record of exceeding sales targets, building customer relationships, and delivering exceptional customer experiences.

Contact

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Education

CENTENNIAL COLLEGE

Software Engineering
2023 – 3.8 GPA

Skills

Microsoft Office
Salesforce
Customer Service
Time Management
Teamwork
Attention to Detail

Experience

ASSISTANT MANAGER – BELL CANADA

April 2023 – July 2024

- Responsible for overseeing merchandise operations, including shipping, inventory, and reception of goods.
- Accountable for both the opening and closing procedures of the store, as well as the supervision of employees.

CUSTOMER SERVICE REPRESENTATIVE - KGS RESEARCH

February 2022 – April 2023

- In charge of answering customer calls, listening to their concerns, and solving problems.
- Kept records of interactions with customers, processed accounts, and filed documents of customers.

SALES REPRESENTATIVE - HUDSON'S BAY

December 2019 – January 2022

- Operated cash registers, managed financial transactions, and maintained accurate drawer balances.
- Actively promoted merchandise to maximize sales and ensured a positive shopping experience for customers.

References available upon request