# A multi-stage preventive maintenance optimization model for products with rectangular warranty region

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Abstract—According to the age and the usage, a rectangular warranty region is divided into four nonoverlapping sub-regions. Preventive maintenance activities with different levels are performed over these sub-regions. In the sub-regions, which cover the early and last stages of the warranty regions, the maintenance is minimal. In the second sub-region, an imperfect and periodic two-dimensional preventive maintenance strategy is performed. While in the third sub-region, perfect and periodic two-dimensional preventive maintenance actions are scheduled. The age and usage intervals for the two periodic two-dimensional strategies are optimized by minimizing the associated cost. A numerical example is given to illustrate the application of the strategy.

Keywords-two-dimensional warranty; preventive maintenance; multi-stage; expected costs

#### I. Introduction

It is crucial for manufacturers to making scientific and reasonable decisions on maintenance strategies[1]. Modelling and optimization of maintenance strategies for products with two-dimensional warranty region has received more attention in the field of reliability management. Most researches focus on multi-stage or imperfect preventive maintenance([2][3]).

In [4], the given rectangular warranty region  $\Omega$  is divided into three disjoint sub-regions. They assume that repairs in the first and last sub-region are minimal. While the first repair in the middle sub-region is complete and the others are minimal. The partitioning of the whole warranty region is optimized by minimizing the warranty cost under the condition that  $U_1/W_1 = U_2/W_2$ . The model is extended by [5]. Recently, a great deal of decision researches on preventive maintenance(PM) strategies for products sold with two-dimensional warranty servicing has been done([6-8]). In the most literatures, PM activities are optimized from the dimension of item age or usage. In [9], a periodic two-dimensional preventive maintenance strategy was proposed. Under the policy, the interval of PMs is characterized by usage or age(whichever occur first).

By dividing the rectangular warranty region into four nonoverlapping sub-regions, a multi-stage preventive maintenance strategy is introduced in this paper. Minimal, Liying Wang

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perfect and imperfect preventive maintenance are adopted in these sub-regions. This paper extends the one-stage twodimensional preventive maintenance strategy into multi-stage case.

The paper is organized as follows. In Section 2 assumptions of the model are presented. The cost incurred during the whole warranty period is obtained in Section 3. A numerical example is given to illustrate the application of the strategy in Section 4. Section 5 concludes the paper.

Notations used in this paper are listed in the following.

t,u	age and usage of the product		
W,U	age and usage limits of 2D warranty strategy		
$W_i, U_i \ (i=1,2,3)$	age and usage limits of $\Omega_{i}$ period		
$K, L_1$	age and usage intervals of imperfect 2D PM strategy over $\Omega_2$		
$K, L_2$	age and usage intervals of perfect 2D PM strategy over $\Omega_3$		
r	usage rate		
$\lambda(t \mid r)$	conditional intensity function given usage rate $r$		
m	level of imperfect PM effort $(0 < m < M)$		
$C_p(m)$	imperfect PM cost with level m		
$C_t$	perfect PM cost		
$C_r$	expected minimal repair cost		

II. Model formulation

Assumptions of the model are as below.

- (1) A two-dimensional rectangular warranty region of a product,  $\Omega$ , is divided into four stages,  $\Omega_1$   $\Omega_2$ , and  $\Omega_3$ ,  $\Omega_4$ , where  $\eta_1 = U_1/W_1, \eta_2 = U_2/W_2, \eta_3 = U_3/W_3, U/W = \eta$ , and  $\eta_1 = \eta_2 = \eta_3 = \eta$ , as shown in Fig. 1.
  - (2) The manufacturer offers a multi-stage maintenance

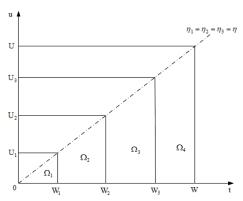


Figure 1. Regions characterizing the multi-stage preventive maintenance strategy

strategy and paid for it. All failures in  $\Omega_1$  and  $\Omega_4$  are minimally repaired. PM activities are performed every K units of age or  $L_1$  units of usage and K age or  $L_2$  usage (whichever occurs first) in  $\Omega_2$  and  $\Omega_3$ , respectively. Furthermore the maintenance activities in  $\Omega_2$  are imperfect and those in  $\Omega_3$  are perfect. The repair for failures which occur between two successive PMs is minimal. The time for minimal, imperfect and perfect maintenance and PM actions is assumed to be negligible.

(3)A non-homogeneous Poisson process is used to model the product failures process. The intensity function of the process depends on both age and usage. Let U(t) be the total usage of a product at age t. Given the usage rate R=r and U(t)=rt, the conditional intensity function is assumed to be a polynomial function as follows(see [10][11])

$$\lambda(t \mid r) = \theta_0 + \theta_1 r + (\theta_2 + \theta_3 r)t, \theta_i > 0 (i = 0, 1, 2, 3)$$

(4) Suppose that PM actions are performed at actual age  $\tau_1$ ,  $\tau_2, \dots, \tau_j, \dots$ , with  $\tau_0 = 0$ . If a PM with level m  $(m = 0, 1, \dots, M)$  is performed at the j th PM, the product's virtual age immediately after it

$$v_{j} = v_{j-1} + \delta(m)(\tau_{j} - \tau_{j-1})$$

where  $\delta(m) = (1+m)e^{-m}$  ([12]). Assume that constant effort level is u over  $\Omega_2$ .

## III. COST ANALYSIS

## A. Age and virtual age analysis

Given the usage rate R=r, a product's age at  $\Omega_i (i=1,2,3)$  expiry is  $W_i^r = \min\{W_i, U_i/r\}$ . The age at  $\Omega_4$  expiry  $W^r = \min\{W, U/r\}$ . Under the proposed PM strategy, imperfect PM interval over  $\Omega_2$  is given by  $K_1^r = \min\{K, L_1/r\}$ . Therefore the number of imperfect PM actions performed over

 $\Omega_2$  can be obtained as  $n_1^r = \max \left\{ j \mid W_1^r + jK_1^r \leq W_2^r, j \geq 0 \right\}$ . Similarly, the number of perfect PM actions over  $\Omega_3$  is given by  $n_2^r = \max \left\{ j \mid W_2^r + jK_2^r \leq W_3^r, j \geq 0 \right\}$ , where  $K_2^r = \min \left\{ K, L_2/r \right\}$ .

Over  $\Omega_2$ , the virtual age of the product after the j th PM action is  $v_j^r = j\delta(m)K_1^r$ , where  $j = 1, 2, \dots, n_1^r$  ([11]).

### B. Cost analysis for various cases

Suppose that  $C(\Omega)$ ,  $C(\Omega_i)(i=1,2,3,4)$  is the warranty cost over  $\Omega$ ,  $\Omega_i(i=1,2,3,4)$  respectively.  $C_r$ ,  $C_p$  and  $C_t$  are costs for minimal repair, imperfect PM cost with level m and perfect PM cost respectively. Let  $c_1 = L_1/K$ ,  $c_2 = L_2/K$  and assume that  $c_1 < c_2$ . Considering all possible orderings among  $\eta$ ,  $c_1$  and  $c_2$ , the following three cases are needed to be investigated,  $c_1 < c_2 \le \eta$  (case 1),  $c_1 \le \eta < c_2$  (case 2) and  $\eta < c_1 < c_2$  (case 3). For case 1, four subcases are needed to be investigated. They are  $r < c_1$ ,  $c_1 \le r < c_2$ ,  $c_2 \le r < \eta$  and  $\eta \le r$  respectively.

In the case  $r < c_1$  ,  $W_1^r = W_1$  . Due to  $r < \eta$  , the mean warranty cost over  $\Omega_1$ 

$$E[C(\Omega_1) | r < c_1] = C_r \int_0^{W_1} \lambda(t | r) dt$$

The number of imperfect PM actions performed during  $\Omega_2$ 

$$n_1 = \max\{j \mid W_1 + jK \le W_2, j \ge 0\}$$

Therefore, the conditional number of failures over  $\Omega_2$ 

$$\begin{split} E\Big[\,N_{_{1}}\big(\Omega_{_{2}}\,\big)\,|\,\,r < c_{_{1}}\,\Big] &= \sum_{j=0}^{n_{_{1}}-1} \int_{W_{_{1}}+j\delta(m)K_{_{1}}+K_{_{1}}}^{W_{_{1}}+j\delta(m)K_{_{1}}+K_{_{1}}} \lambda\,\big(t\,|\,r\big)\,dt \\ &+ \int_{W_{_{1}}+n_{_{1}}\delta(m)K_{_{1}}+W_{_{2}}-n_{_{1}}K_{_{1}}}^{W_{_{1}}+n_{_{2}}\delta(m)K_{_{1}}+W_{_{2}}-n_{_{1}}K_{_{1}}} \lambda\,\big(t\,|\,r\big)\,dt \end{split}$$

Combing the aforementioned costs, the cost over  $\Omega_2$ , given  $R = r < c_1$ ,

$$E\left[C\left(\Omega_{2}\right) | r < c_{1}\right] = C_{r}E\left[N_{1}\left(\Omega_{2}\right) | r < c_{1}\right] + n_{1}C_{p}\left(m\right)$$

In an similar manner, the number of PM activities, the conditional number of failures and the cost over  $\Omega_3$ , given  $R = r < c_1$ , can be given as

$$n_2 = \max\{j \mid W_2 + jK_2 \le W_3, j \ge 0\}$$

$$\begin{split} E[N_{1}(\Omega_{3})| \ r < c_{1}] &= \int_{\nu(W_{2})}^{\nu(W_{2})+K_{2}} \lambda(t \mid r) dt + (n_{2} - 1) \int_{0}^{K_{2}} \lambda(t \mid r) dt \\ &+ \int_{0}^{W_{3} - W_{2} - n_{2}K_{2}} \lambda(t \mid r) dt \end{split}$$

$$E[C_1(\Omega_3)|r < c_1] = C_r E[N_1(\Omega_3)|r < c_1] + n_2 C_1$$

where  $v(W_2) = W_1 + n_1 \delta(m) K_1 + W_2 - n_1 K_1$  is the virtual of the product at expire of  $\Omega_2$ . The expected warranty cost over  $\Omega_4$ , conditional on  $R = r < c_1$ ,

$$E[C_1(\Omega_4)| \ r < c_1] = C_r \int_{W_3 - W_2 - n_2 K}^{W - W_2 - n_2 K} \lambda(t \mid r) dt$$

From Equations (3)-(6), the warranty servicing cost over  $\Omega$ , given  $R = r < c_1$ ,  $E[C(\Omega) | r < c_1]$  can be given.

Let  $E[C(\Omega)|c_1 \le r < c_2]$ ,  $E[C(\Omega)|c_2 \le r < \eta]$ ,  $E[C(\Omega)|\eta \le r]$  be the associated conditional servicing cost over  $\Omega$ . They can be presented in an manner to that of  $E[C(\Omega)|r < c_1]$ . Furthermore, the total warranty cost for case 1 can be calculated by

$$E[C_{1}(\Omega)] = \int_{0}^{c_{1}} E[C(\Omega)|r < c_{1}]g(r)dr + \int_{c_{1}}^{c_{2}} E[C(\Omega)|c_{1} \le r < c_{2}]g(r)dr + \int_{c_{2}}^{\eta} E[C(\Omega)|c_{2} \le r < \eta]g(r)dr + \int_{\eta}^{\infty} E[C(\Omega)|\eta \le r]g(r)dr$$

Similarly, the cost for the other two cases can be proposed.

## IV. NUMERICAL EXAMPLE

A numerical example is presented to illustrate the effectiveness of the proposed multi-stage PM optimization model. The limits for  $\Omega$ ,  $\Omega_1$ ,  $\Omega_2$ ,  $\Omega_3$  and  $\Omega_4$  and the other parameters are shown in Table 1.

Let  $\lambda(t|r) = 0.1 + 0.2r + (0.7 + 0.7r)t$ . The usage rate R is assumed to be uniformly distributed over [0.1, 2.9]. The decision variables are K,  $L_1$  and  $L_2$ . We perform a grid search for the minimization of  $E[C(\Omega)]$ . See Table 2 for detail.

From Table 2, the optimal multi-stage PM strategy is  $(K^*, L_1^*, L_2^*) = (3.6, 1.5, 1.8)$  and the associated cost is  $E[C^*(\Omega)] = 235.20(\$)$ . This indicates that the warranty cost is minimized when imperfect PM activities are performed according to 3.6 months interval or  $1.5 \times 10^3$  usage interval,

whichever occurs first within  $\Omega_2$ , and 3.6 months interval or  $1.8 \times 10^3$  usage interval, whichever occurs first within  $\Omega_3$ .

TABLE I. THE PARAMETER SETTINGS( W and  $W_i (i=1,2,3)$  in year, U and  $U_i (i=1,2,3)$  in  $10^4$  km)

Parameter	Value	
W = U	3	
$W_1 = U_1$	0.5	
$W_2 = U_2$	2	
$W_3 = U_3$	2.5	
m	3	
$C_r$	40	
$C_p$	60	
$C_t$	100	

TABLE II. OPTIMAL MULTI-STAGE PM STRATEGIES FOR DIFFERENT AGE INTERVALS(in K month,  $L_i^*(i=1,2)$  in  $10^3$  km)

K	$L_1^*$	$L_2^*$	$E[C^*(\Omega)]$
1.2	0.1	1.1	654.19
2.4	1.0	1.2	269.00
3.6	1.5	1.8	235.20
4.8	2.8	3.2	236.64
6.0	2.0	2.5	251.18

### V. CONCLUSIONS

A multi-stage and 2D PM strategy for products with twodimensional rectangle warranty period is proposed. The strategy is characterized by providing periodic imperfect and perfect two-dimensional PM activities over nonoverlapping sub-regions. The numerical example illustrates its effectiveness.

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