Shiva Shankar

■ Full stack developer

📍 Chennai, Tamil Nadu

EDUCATION

M.Sc. in Computer Science
University of Madras
2021 - 2022
Chennai, TN
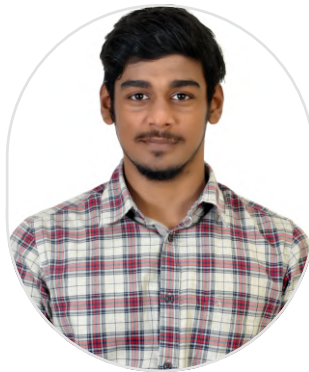
B.Sc. in Computer Science
D.G. Vaishnav College
2010 – 2014
Chennai, TN

Completed B.Sc. and M.Sc. in Computer Science, gaining strong technical foundations while actively participating in team projects, webinars, and collaborative learning experiences.

SKILLS

- React JS
- React Native
- JAVA
- ORACLE
- PostMan
- Insomnia
- MySQL
- bootstrap
- Product design

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📱 7010856883

in www.linkedin.com/in/shiva-ss

⊛ https://ssshiva1999.github.io/Folio

SUMMARY

Designed and launched a full-stack web application using React.js, enhancing lead tracking capabilities for the sales team; streamlined operations resulting in a significant reduction of manual data entry errors by 90%.

EXPERIENCE

Sundaram finance   **2022-Present**

Application for sales team   8month – Duration

- Designed and launched a React.js back-office admin portal to push leads and targets to sales personnel, streamlining operations and reducing manual entry errors by up to 90%.

- Built a React Native application for the sales team to track new business sources, performance metrics, and targets, leading to a 75% increase in monthly lead generation.

- Leveraged Oracle DB, Spring Boot, and 70+ APIs, reducing form data entry by 80% and enhancing functionality and efficiency across platforms.

Website Revamp   4month – Duration

- Developed a responsive website for Sundaram Finance, showcasing 34 plus products with React JS and Bootstrap.

- Integrated MySQL with custom APIs, over 50% sourced from third-party companies, to enhance backend functionality.

- Implemented multi-language support, reducing customer call queries by 10% and automating email responses after query resolution.

Media WhatsApp Message Center   2month – Duration

- Integrated a third-party API to automate WhatsApp messaging for daily stock market updates and portfolio holdings.

- Developed a feature for sending customized documents via WhatsApp, increasing document delivery efficiency by 40%.

- Used Oracle Jobs for scheduling and React JS for managing file delivery, improving delivery accuracy by 30% and reducing manual intervention.

EXPERTISE

Languages

- English
- Tamil
- Telugu

Technical

- Figma
- Adobe Photoshop
- Sketch
- SVN
- GitHub

PERSONALITY

- Open-minded
- Fast learning

INTERESTS

- Analysing companies
- Swimming
- Languages
- video editing

EXPERIENCE

Application for customers   7month – Duration

- Contributed to a customer-facing app, boosting engagement by 30% with product summaries and updates.

- Engineered backend processes with Java and MySQL, integrating APIs, including OTP, improving security and reducing response time by 25%.

- Optimized data flow, reducing app crashes by 40% and enhancing user experience.

- Over 30% of customers adopted the app, enabling 100% of users to access their product details digitally without contacting the head office.

Accenture   2021 – 2022

Transaction Processing Representative (MySql)

- Ensure accurate and timely data entry and verification in MySQL databases, maintaining 99% data accuracy.

- Conduct regular audits, improving data quality and reliability by identifying and resolving inconsistencies.

- Collaborate with the team to manage data entry projects, consistently meeting deadlines and improving efficiency by 20%.

EXTRA

Portfolio   A week – duration

- Created and launched my portfolio project, gaining 500 views on GitHub.

- Utilized React and Vite JS to develop a fully responsive site, improving performance and user experience.

- Showcased key initiatives and skills, leveraging 3 years of experience to increase visibility and engagement on GitHub.