

MODULE NAME:	MODULE CODE:
PROGRAMMING 3B	PROG7312
APPLICATION PROGRAMMING 3B	APPR7112/w

**ASSESSMENT TYPE: POE (PAPER)** 

**TOTAL MARK ALLOCATION: 300 MARKS** 

TOTAL HOURS: A minimum of 45 HOURS is suggested to complete this assessment.

By submitting this assignment, you acknowledge that you have read and understood all the rules as per the terms in the registration contract, in particular the assignment and assessment rules in The IIE Assessment Strategy and Policy (IIE009), the intellectual integrity and plagiarism rules in the Intellectual Integrity and Property Rights Policy (IIE023), as well as any rules and regulations published in the student portal.

#### **INSTRUCTIONS:**

- 1. No material may be copied from original sources, even if referenced correctly, unless it is a direct quote indicated with quotation marks. No more than 10% of the assignment may consist of direct quotes.
- 2. Please ensure that you submit your assignment through SafeAssign. Please make sure you attach a similarity report to your POE if you are required to submit a hard copy of your PoE.
- 3. Make a copy of your assignment before handing it in.
- 4. Assignments must be typed unless otherwise specified.
- 5. Begin each section on a new page.
- 6. Follow all instructions on the PoE cover sheet.
- 7. This is an individual assignment.

#### **Referencing Rubric**

Providing evidence based on valid and referenced academic sources is a fundamental educational principle and the cornerstone of high-quality academic work. Hence, The IIE considers it essential to develop the referencing skills of our students in our commitment to achieve high academic standards. Part of achieving these high standards is referencing in a way that is consistent, technically correct and congruent. This is not plagiarism, which is handled differently.

Poor quality formatting in your referencing will result in a penalty of a maximum of ten percent being deducted from the percentage awarded, according to the following guidelines. Please note, however, that evidence of plagiarism in the form of copied or uncited work (not referenced), absent reference lists, or exceptionally poor referencing, may result in action being taken in accordance with The IIE's Intellectual Integrity Policy (0023).

Markers are required to provide feedback to students by indicating (circling/underlining) the information that best describes the student's work.

Minor technical referencing errors: 5% deduction from the overall percentage – the student's work contains five or more errors listed in the minor errors column in the table below.

<u>Major technical referencing errors: 10% deduction from the overall percentage</u> – the student's work contains <u>five or more errors</u> listed in the major errors column in the table below.

<u>If both minor and major errors</u> are indicated, then 10% only (and not 5% or 15%) is deducted from the overall percentage. The examples provided below are not exhaustive but are provided to illustrate the error

	_	
Required:	Minor errors in technical correctness of	Major errors in technical correctness of referencing
Technically correct referencing	referencing style	style
style	Deduct 5% from percentage awarded	Deduct 10% from percentage awarded
Consistency	Minor inconsistencies.	Major inconsistencies.
	The referencing style is generally	Poor and inconsistent referencing style used in-
• The same referencing format	consistent, but there are one or two	text and/or in the bibliography/ reference list.
has been used for all in-text	changes in the format of in-text	Multiple formats for the same type of referencing
references and in the	referencing and/or in the bibliography.	have been used.
bibliography/reference list.	For example, page numbers for direct	For example, the format for direct quotes (in-text)
	quotes (in-text) have been provided for	and/or book chapters (bibliography/ reference
	one source, but not in another instance.	list) is different across multiple instances.
	Two book chapters (bibliography) have	
	been referenced in the bibliography in	
	two different formats.	
<u>Technical correctness</u>	Generally, technically correct with some	Technically incorrect.
Defendado formal	minor errors.	The referencing format is incorrect.
Referencing format is	The correct referencing format has been	Concepts and ideas are typically referenced, but a
technically correct throughout the submission.	consistently used, but there are one or two errors.	reference is missing from small sections of the
the submission.		work.
The correct referencing format	<ul> <li>Concepts and ideas are typically referenced, but a reference is missing</li> </ul>	Position of the references: references are only  given at the hoginairs ar and of large sections of
for the <b>module's discipline</b> has	from one small section of the work.	given at the beginning or end of large sections of work.
been used, i.e., either <b>APA</b> , OR	Position of the references: references	<ul> <li>For example, incorrect author information is</li> </ul>
Harvard OR Law.	are only given at the beginning or end of	provided, no year of publication is provided,
Harvard On Law.	every paragraph.	quotation marks and/or page numbers for direct
• Position of the reference: a	For example, the student has incorrectly	quotes missing, page numbers are provided for
reference is directly associated	presented direct quotes (in-text) and/or	paraphrased material, the incorrect punctuation is
with every concept or idea.	book chapters (bibliography/reference	used (in-text); the bibliography/reference list is
	list).	not in alphabetical order, the incorrect format for
• For example, quotation marks,		a book chapter/journal article is used, information
page numbers, years, etc. are		is missing e.g. no place of publication had been
applied correctly, sources in		provided (bibliography); repeated sources on the
the bibliography/reference list		reference list.
are correctly presented.		
Congruence between in-text	Generally, congruence between the in-	A lack of congruence between the in-text
referencing and bibliography/	text referencing and the bibliography/	referencing and the bibliography.
reference list	reference list with one or two errors.	No relationship/several incongruencies between
	There is largely a match between the	the in-text referencing and the
<ul> <li>All sources are accurately</li> </ul>	sources presented in-text and the	bibliography/reference list.
reflected and are all accurately	bibliography.	For example, sources are included in-text, but not
included in the bibliography/	• For example, a source appears in the	in the bibliography and vice versa, a link, rather
reference list.	text, but not in the bibliography/	than the actual reference is provided in the
	reference list or vice versa.	bibliography.
In summary: the recording of	In summary, at least <b>80</b> % of the sources	In summary, at least 60% of the sources are
references is accurate and	are correctly reflected and included in a	incorrectly reflected and/or not included in
complete.	reference list.	reference list.

Overall Feedback about the consistency, technical correctness and congruence between in-text referencing and bibliography:

## Portfolio of Evidence (PoE) — Background

In the PoE project, you will develop a C# .NET Framework software application to streamline municipal services in South Africa. The application aims to provide an efficient and user-friendly platform for citizens to access and request various municipal services.

#### Scenario:

A South African municipality is seeking to improve citizen engagement and service delivery through the implementation of a comprehensive municipal services application. The application should enable residents to:

- Report issues and request services.
- Access information about local events and announcements.
- Receive updates on the status of their service requests.

#### **Note to Students:**

Ensure that your application is fully functional and meets all outlined specifications. Additionally, consider the objectives outlined above as key indicators of the success of your Municipal Services Application. Aim to create a user-centric experience that adds value to the lives of citizens in your municipality.

## **Instructions**

Complete the parts below to provide the required software. A list of items to be submitted for each part is specified – make sure you submit everything required!

<u>Part 1 — Municipal Services Application for South Africa (Report Issues)</u> (Marks: 100)

Learning Units: LU1 – LU2

This part has two tasks – **Research** (20 marks) and **Implementation** (80 marks).

Task 1: RESEARCH (20 Marks)

The municipality is interested in incorporating user engagement features into the application. Conduct online research on user engagement strategies suitable for a municipal services application, especially in the South African context. Refer to the following article to start your research:

Hart, Tim G. B., et al. "Innovation for Development in South Africa: Experiences with Basic Service Technologies in Distressed Municipalities." Forum for Development Studies, vol. 47, no. 1, 20 Aug. 2019,pp. 2347.

https://strathprints.strath.ac.uk/73688/1/Hart\_etal\_FDS\_2020\_Innovation\_for\_development\_in\_ South\_Africa\_experiences\_with\_basic\_service.pdf. [Accessed 24 June 2024]

In a Word document:

- List five user engagement strategies considered during your research.
- Provide a 500-word explanation of the chosen user engagement strategy and justify why it
  was selected. The line spacing on the page should be 1.5. The font should be Times New
  Roman or Arial fonts. This should be at an 11 or 12-point size for readability.

Remember to reference the sources used.

**Note:** If the explanation exceeds 500 words, any content beyond this point will not be marked.

# Task 2: IMPLEMENTATION (.NET Framework Window Application)

(80 Marks)

The municipality requires a C# software application to facilitate citizen reporting of issues and service requests. The application should be user-friendly and provide a seamless experience for residents to engage with municipal services.

## Requirements:

- 1. On startup, the application shall present the user with three tasks:
  - a. Report Issues (to be implemented).
  - b. Local Events and Announcements (to be implemented later).
  - c. Service Request Status (to be implemented later).
- 2. Only the "Report Issues" task will be implemented initially; disable the other two options.
- 3. Upon selecting "Report Issues," the application shall prompt users to provide details about the issue, including location and category.
- 4. Users should be able to attach images or documents related to the issue.
- 5. Implement the chosen user engagement strategy to encourage active participation.

## **Technical Requirements:**

- Utilise appropriate data structures to store user-reported issues and relevant details.
- Create a readme file explaining how to compile, run, and use the programme.

# **Guidelines for Report Issues Functionalities**

**User Interface Specifications:** 

## 1. Main Menu (Form):

- The main menu should be presented upon startup, providing the following options:
  - a. Report Issues (to be implemented).
  - b. Local Events and Announcements (to be implemented later).
  - c. Service Request Status (to be implemented later).

#### 2. Report Issues Page (Windows Form):

 After selecting "Report Issues," create a new Windows Form that includes the following elements:

a. **Location Input (Textbox):** A textbox for users to input the location of the reported issue.

- b. **Category Selection (Dropdown or ListBox):** A dropdown or list for users to select the category of the reported issue (e.g., sanitation, roads, utilities).
- c. **Description Box (RichTextBox):** A RichTextBox control allowing users to provide a detailed description of the issue.
- d. **Media Attachment (Button for File Dialog):** A button enabling users to attach images or documents related to the reported issue. Implement OpenFileDialog for efficient media attachment.
- e. **Submit Button (Button):** A clearly labelled "Submit" button that users click to finalise the report.
- f. **Engagement Feature (Label or ProgressBar):** Integrate a dynamic engagement feature, such as a label displaying encouraging messages or a ProgressBar indicating the progress of the reporting.
- g. Navigation Buttons (Button): Include navigation buttons (e.g., "Back to Main Menu") for users to easily return to the main menu or navigate to other sections of the application.

# Design Considerations:

#### 1. Consistency:

 Maintain a consistent colour scheme and layout throughout the application to enhance user familiarity.

## 2. Clarity:

 Ensure that labels, buttons, and instructions are clear and easily understood by a diverse user base.

#### 3. User Feedback:

 Implement feedback mechanisms (e.g., MessageBox for success messages, error alerts) to keep users informed about the status of their reporting.

#### 4. Responsiveness:

 Design the interface to be responsive, accommodating various screen sizes and resolutions.

# **Additional Requirements:**

- 1. Form Interactions (Event Handling):
  - Implement event handlers for button clicks and user interactions to ensure seamless functionality.
- 2. Data Handling (Data Structures):
  - Utilise appropriate data structures (e.g., list for storing issues) to efficiently manage and organise the reported issues.

**Note:** If the code does not **compile** and **run**, no marks will be awarded for any application functionality.

**Submit** the following items for this part:

- 1. A Word document containing your research.
- 2. **Source code** for the application.
- 3. The **readme file** with instructions for how to compile, run, and use the software.

**Important!** You will build on this application in Part 2 and the PoE. So, keep a copy of your code in a safe place!

**Total: 100** 

## Part 2 — Municipal Services Application for South Africa (Collaboration)

(Marks: 100)

Learning Units: LU1 – LU4

## Introduction:

In Part 2, you will continue developing the Municipal Services Application for South Africa. The focus is on advanced data structures and algorithms, including stacks, queues, priority queues, hash tables, dictionaries, sorted dictionaries, sets, and an additional recommendation feature based on user searches.

#### Scenario:

The Municipal Services Application aims to be a comprehensive platform, integrating various features for citizens to access local events and announcements efficiently.

#### **Task 1: Implementation**

(100 Marks)

## 2.1. Develop a C# application:

## a. Main Menu (Form)

(30 Marks)

- Implement a Windows Form with an organised menu presenting the following options:
- Report Issues (implemented in Part 1).
- Local Events and Announcements (to be implemented in this part).
- Service Request Status (to be implemented in Task 3).

# b. Local Events and Announcements Page (Windows Form)

(70 Marks)

- Upon selecting "Local Events and Announcements," create a Windows Form with the following features:
- Display upcoming local events and announcements in an aesthetically pleasing manner.
- Implement a search functionality allowing users to efficiently find events based on categories and dates.
- Utilise advanced data structures, such as sorted dictionaries, to optimise event organisation.

Technical Requirements for Local Events and Announcements Page (40 Marks)

Mark allocation breakdown:

#### Stacks, Queues, Priority Queues (15 Marks):

 Implement stacks, queues, or priority queues as needed to manage event-related data structures effectively.

## Hash Tables, Dictionaries, Sorted Dictionaries (15 Marks):

 Utilise hash tables, dictionaries, or sorted dictionaries for organising and retrieving event information.

# Sets (10 Marks):

Incorporate sets to handle unique categories or dates efficiently.

## Additional Recommendation Feature (30 Marks):

Implement a recommendation feature based on user searches:

- Analyse user search patterns and preferences.
- Use an appropriate algorithm or data structure to suggest related or recommended events.
- Present recommendations in a user-friendly manner within the application.

**Note:** If the code does not **compile** and **run**, no marks will be awarded for any application functionality.

# Submit the following items for this part:

- 1. **Source code** for the application.
- 2. The **readme file** with instructions for how to compile, run, and use the software.

**Important!** You will build on this application in the PoE. So, keep a copy of your code in a safe place!

# PoE — Municipal Services Application for South Africa (Full Functioning App) (Marks: 100)

Learning Units: All Learning Units

#### Introduction:

Task 3 focuses on the final implementation of the Municipal Services Application, emphasising the integration of advanced data structures and algorithms, including basic trees, binary trees, binary search trees, AVL trees, red-black trees, heaps, graphs, graph traversal, and minimum spanning trees.

#### Scenario:

The Municipal Services Application is designed to be a comprehensive platform for residents, encompassing features such as reporting issues, accessing local events, and tracking service requests.

#### Implementation (100 Marks)

## 3.1. Develop a C# application:

- a. Implement a Windows Form that presents users with a menu for selecting:
  - Report Issues (implemented in Part 1).
  - Local Events and Announcements (implemented in Part 2).
  - Service Request Status (to be implemented in this task).
- b. Service Request Status Page (Windows Form) (100 Marks):

When choosing "Service Request Status," create a Windows Form with the following features:

- Display a well-organised list of submitted service requests, including their status.
- Allow users to track the progress of their service requests using unique identifiers.
- Utilise advanced data structures such as graphs, binary search trees, or heaps to manage and display service request information efficiently.

## **Technical Requirements (50 Marks):**

Basic Trees, Binary Trees, Binary Search Trees, AVL Trees, Red-Black Trees (20 Marks):

• Implement these tree structures effectively for organising and retrieving service request information.

Heaps, Graphs, Graph Traversal, Minimum Spanning Tree (30 Marks):

 Utilise these structures to manage complex relationships and optimise the display of service request status.

## Implementation Report (20 Marks):

- Compile a detailed readme file explaining how to compile, run, and use the programme.
- For each implemented data structure, provide an in-depth explanation of its role and contribution to the efficiency of the "Service Request Status" feature, including relevant examples.

#### **Project Completion Report (20 Marks):**

- Write a comprehensive report detailing the completion of the entire project.
- Discuss the challenges faced during the implementation of Task 3 and how they were overcome.
- Share insights into the key learnings acquired throughout the project, including new skills,
   problem-solving approaches, and programming techniques.

#### **Technology Recommendations (10 Marks):**

- Suggest additional technologies or tools that could enhance the functionality or performance of the Municipal Services Application.
- Justify the recommendations based on potential benefits and compatibility with the project.

**Note:** If the code does not **compile** and **run**, no marks will be awarded for any application functionality.

# **Submit** the following items for this part:

- 1. A **Word document** containing the report.
- 2. **Source code** for the application, which must include the **complete code of the functioning** application.
- 3. The **readme file** with instructions for how to compile, run, and use the software.
- **4.** A file listing the **updates** that you have made based on **feedback** from your lecturer.

# **Appendix A - PoE Marking Rubrics**

Assessment Sheet (Marking Rubric)

**Please note: Tear** off this section and **attach** it to your work when you submit it/ If this is an online submission, then this information needs to be included in the online submission.

MODULE NAME:	MODULE CODE:
PROGRAMMING 3B	PROG7312

# STUDENT NAME: STUDENT NUMBER:

	PART 1 -Task 1									
Marking	Does not meet the	Meets the required	Partially exceeds the	Greatly exceeds the	Feedback					
Criteria	required standard	standard	required standard	required standard						
	No user	<ul> <li>Only one or two</li> </ul>	Three to four user	<ul> <li>The list includes</li> </ul>						
Research: List	engagement	user engagement	engagement	five well-defined						
of five user	strategies are listed	strategies are	strategies are	user engagement						
engagement	or are completely	listed, with limited	listed,	strategies						
strategies	unrelated.	relevance to	demonstrating a	relevant to						
		municipal services	good	municipal services						
[5 Marks]		applications.	understanding of	applications.						
			the topic.							
	0 Mark	1 - 2 Marks	3 – 4 Marks	5 Marks						

Research:	Does not meet the required standard	Meets the required standard	Partially exceeds the required standard	Greatly exceeds the required standard	Feedback
Explanation and justification of the chosen strategy	No explanation or justification is provided, or it is completely illogical.	Some details are provided, but the explanation and justification lack depth or logical coherence.	A 500-word     explanation is     included, providing a     good level of detail     and justification for     the chosen user     engagement	A comprehensive     500-word     explanation is     provided, clearly     justifying the chosen     user engagement     strategy with a deep	
[10 Marks]	0 – 3 Marks	4 – 6 Marks	strategy. <b>7 – 8 Marks</b>	understanding of its benefits for municipal services.  9 – 10 Marks	
Referencing and Citations [5 Marks]	referencing is provided.	<ul> <li>Referencing is present but lacks accuracy or proper citation format.</li> </ul>	References are mostly accurate, with minor issues in citation format.	Proper referencing and citations are used, following the given article and other relevant sources.	
	0 Mark	1 - 2 Marks	3 – 4 Marks	5 Marks	

		PAR	RT 1 -Task 2		
	Does not meet the	Meets the required	Partially exceeds the	Greatly exceeds the	Feedback
	required standard	standard	required standard	required standard	
Арр	The main menu is	The main menu is	The main menu is	The main menu is	
Functionality:	not implemented,	implemented, but	well-implemented,	presented flawlessly	
	or it does not work	there are notable	with minor issues or	on startup, with all	
Task	at all.	bugs affecting user	bugs that do not	options working	
presentation on		experience.	significantly impact	perfectly without	
startup			functionality.	any errors.	
	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	9 - 10 Marks	
	U – 3 IVIAI KS	4 - 0 Ividiks	7 - O IVIdIRS	3 - 10 Ivial K2	
[10 Marks]					
		PAR	RT 1 -Task 2		
Арр	App Functionality:	The "Report Issues"	The "Report Issues"	The "Report Issues"	
Functionality:	Report Issues task	task is fully	task is well-	task is fully	
	implementation	implemented,	implemented with	implemented,	
Report Issues		meeting all	only minor bugs that	meeting all	
task		requirements without	do not hinder	requirements	
implementation.		any errors.	functionality.	without any errors.	
[30 Marks]	0 – 10 Marks	11 - 20 Marks	21 -26 Marks	27 - 30 Marks	

		PAF	RT 1 -Task 2	
App Functionality: User input for issue details	User input     functionality is not     implemented or     does not work at all.	User input     functionality is     implemented, but     there are notable     issues affecting user     interaction.	User input     functionality is well- implemented with only one or two minor bugs.	User input     functionality for     issue details works     perfectly without     any errors.
[10 Marks]	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	9 - 10 Marks
		PAF	RT 1 -Task 2	
App Functionality:  Media attachment functionality	The media attachment feature is not implemented, or it does not work at all.	The media attachment feature is implemented, but there are significant bugs affecting usability.	The media attachment feature is well-implemented with only one or two minor bugs.	The media attachment feature works flawlessly without any errors.
[40 b4s who]	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	9 - 10 Marks
[10 Marks]		PAF	 RT 1 -Task 2	
App Functionality:	The user     engagement     strategy is not	The user engagement strategy is implemented, but	The user     engagement     strategy is well-	The chosen user     engagement     strategy is
Implementation of user engagement strategy	implemented, or it does not work at all.	there are notable issues impacting its success.	implemented, with minor issues that do not hinder its effectiveness.	seamlessly integrated, positively influencing user participation.

[10 Marks]	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	9 - 10 Marks								
		PAF	RT 1 -Task 2									
App Logic:	A list is not used at	A list is used only in	A list is mostly used,	A list is consistently								
	all to store user-	some places, with	with some instances	and appropriately								
Use of	reported issues.	arrays or different	of other data	used throughout the								
appropriate		data structures being	structures, but it	application to store								
data structures		used in others,	does not	user-reported								
		affecting efficiency.	significantly impact	issues.								
[5 Marks]			functionality.									
	0 Mark	1 - 2 Marks	3 - 4 Marks	5 Marks								
	PART 1 -Task 2											
Coding	No readme file is	The readme file	The readme file	The readme file is								
Standards:	submitted.	contains very little	contains sufficient	excellent, providing								
		useful information,	information but may	all relevant								
Readme file		making it challenging	lack completeness	information for								
quality		to understand how to	or detail in some	compiling, running,								
		use the software.	areas.	and using the								
[5 Marks]				software.								
	0 Mark	1 - 2 Marks	3 - 4 Marks	5 Marks								
		PAF	RT 1 -Task 2									
Design	The interface is	The interface lacks	The interface is	The interface								
Considerations:	poorly designed,	consistency, clarity,	mostly consistent,	maintains a								
	with significant	and effective	with minor	consistent color								
Consistency,	inconsistencies,	feedback	inconsistencies in	scheme and layout,								
clarity, user	unclear labels, and	mechanisms,	color or layout.	enhancing user								
feedback, and	no effective		Labels and	familiarity.								
responsiveness			instructions are	• Labels, buttons, and								
			generally clear, but	instructions are								

[10 Marks]	•	feedback mechanisms. It is not responsive, making it challenging for users with various screen sizes.	•	impacting user understanding. Responsiveness is limited, affecting user experience on different screens.	•	some users may find them confusing. Feedback mechanisms are present but may need improvement. The interface is responsive but may have issues with certain screen sizes.	•	clear and easily understood. Feedback mechanisms are implemented effectively, keeping users informed. The interface is responsive, accommodating various screen sizes.	
		0 – 3 Marks		4 - 6 Marks		7 - 8 Marks		9 - 10 Marks	
				PAR	T 1	-Task 2			
Additional Requirements:  Form interactions and data handling.  [15 Marks]	•	Event handlers are not implemented, or they do not work, making the application nonfunctional.  Inappropriate data structures are used or not used at all.	•	Event handlers are implemented, but there are notable issues affecting functionality.  Data structures are not used efficiently, impacting the organisation of user-reported issues.	•	Event handlers work well, with minor issues that do not significantly impact functionality.  Data structures are mostly appropriate but may need refinement.	•	Event handlers for button clicks and user interactions are implemented seamlessly, ensuring flawless functionality.  Appropriate data structures (e.g., List) are used efficiently to manage and organise user-reported issues.	
DART 1 TOTAL		0 – 4 Marks		5 - 10 Marks		11 - 14 Marks		15 Marks	/100
PART 1 TOTAL									/100

Notes to Students:			

		PART	Г 2 -Task 1		
Marking	Does not meet the	Meets the required	Partially exceeds the	Greatly exceeds the	Feedback
Criteria	required standard	standard	required standard	required standard	
Main Menu (Form)	The Main Menu is not implemented, or it does not work at all.	The Main Menu is implemented, but there are notable bugs affecting user interaction.	The Main Menu is well-implemented with minor issues that do not significantly impact functionality.	The Main Menu is flawlessly implemented with organised options, and all features work perfectly without	
[30 Marks]				any errors.	
	0 - 8 Mark	9 - 16 Marks	17 – 20 Marks	21 - 30 Marks	

Marking Criteria		oes not meet the equired standard	N	Neets the required standard		artially exceeds the required standard	(	Greatly exceeds the required standard	Feedback	
Local Events and Announcements Page (Windows Form): Technical Requirements	pr im	acks, queues, or iority queues are not aplemented or do not ork correctly.	       	Stacks, queues, or priority queues are implemented, but there are significant problems affecting functionality.	•	Stacks, queues, or priority queues are well-implemented but may have minor issues.	•	The implementation effectively utilises stacks, queues, or priority queues for managing event-related data structures.		
Stacks, Queues, Priority Queues  [15 Marks]		0 – 4 Marks		5 - 10 Marks		11 - 14 Marks		15 Marks		
Local Events and Announcements Page (Windows Form): Technical Requirements	did did im	ash tables, ctionaries, or sorted ctionaries are not aplemented or do not ork correctly.		Hash tables, dictionaries, or sorted dictionaries are implemented, but there are notable issues.	•	The use of hash tables, dictionaries, or sorted dictionaries is good but may have minor inefficiencies.	•	Hash tables, dictionaries, or sorted dictionaries are seamlessly integrated for organising and retrieving event information.		
Hash Tables, Dictionaries, Sorted Dictionaries [15 Marks]		0 – 4 Marks		5 - 10 Marks		11 - 14 Marks		15 Marks		

		P/	ART 2 -Task 1		
Marking Criteria	Does not meet the required standard	Meets the required standard	Partially exceeds the required standard	Greatly exceeds the required standard	Feedback
Local Events and Announcements	Sets are not implemented or	Sets are implemented, but	The use of sets is good but may have	Sets are effectively incorporated to	
Page (Windows Form):	do not work correctly.	there are notable problems.	minor issues affecting efficiency.	handle unique categories or dates efficiently.	
Technical Requirements: Sets	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	9 - 10 Marks	
[10 Marks]	Does not meet the	Meets the required	Partially exceeds the	Greatly exceeds the	Feedback
	required standard	standard	required standard	required standard	recubuck
Additional Requirements:	The recommendation feature is not	The recommendation feature is	The     recommendation     feature is well-	The recommendation feature is seamlessly integrated, analysing	
Search patterns, Smart	implemented or does not work	implemented, but there are significant	implemented but may have minor	user search patterns and preferences.	
Recommendations [30 Marks]	correctly.	problems affecting the accuracy of suggestions or	issues in analysing user preferences or presenting	<ul> <li>An appropriate         algorithm or data         structure is used to</li> </ul>	
		presentation.	recommendations.	suggest related or	

PART 2 TOTAL					/100
	0 – 9 Marks	10 - 15 Marks	16 - 20 Marks	21 - 30 Marks	
				application.	
				within the	
				user-friendly manner	
				are presented in a	
				Recommendations	
				events.	
				recommended	

**Notes to Students:** 

	POE PART 3 -Task 1						
Marking	Does not meet the	Meets the required	Partially exceeds the	Greatly exceeds the	Feedback		
Criteria	required standard	standard	required standard	required standard			
	The tree structures	• The	The tree structures	• The			
Basic Trees,	are not implemented	implementation of	are well-	implementation			
Binary Trees,	or do not work	tree structures is	implemented, with	of these tree			
<b>Binary Search</b>	correctly, leading to	present but has	minor issues that	structures is			
Trees, AVL	significant issues in	notable bugs	do not significantly	exceptional,			
Trees, Red-	the organisation and	affecting the	impact	providing an			
Black Trees:	retrieval of service	organisation and	functionality.	efficient			
	request information.	retrieval of service	There may be a	organisation and			
Implementation			few areas for	retrieval			
Effectiveness			improvement but	mechanism for			
			overall, a solid and				

[20 Marks]		request	effective	service request	
		information.	implementation.	information.	
		There might be		It demonstrates a	
		areas that need		flawless	
		attention to		integration,	
		enhance efficiency.		addressing	
				potential issues	
				effectively.	
	0 – 5 Marks	6 - 10 Marks	11 – 15 Marks	16 - 20 Marks	

Heaps, Graphs,		Does not meet the		Meets the required		Partially exceeds the		Greatly exceeds the	Feedback
Graph		required standard		standard		required standard		required standard	
Traversal,									
Minimum	•	These structures are	•	The utilisation of	•	These structures are	•	Heaps, graphs, graph	
Spanning Tree:		not utilised or do not		these structures is		well-utilised but may		traversal, and	
		work correctly,		present, but there		have minor issues		minimum spanning	
Structures		resulting in		are notable issues		affecting efficiency.		tree structures are	
Utilisation		significant issues in		affecting	•	While the		seamlessly	
		managing complex		performance.		implementation is		integrated,	
		relationships and	•	The implementation		good, there might be		effectively managing	
[30 Marks]		optimising the		may lack some key		some opportunities		complex	
		display of service		elements for		to enhance the		relationships and	
		request status.		efficient		utilisation of these		optimising the	
				management of		structures for		display of service	
				complex		optimal		request status.	
				relationships.		performance.	•	The implementation	
								demonstrates a deep	
								understanding of	
								their role and	
								efficient utilisation.	
		0 – 9 Marks		10 - 15 Marks		16 - 20 Marks		21 - 30 Marks	

Implementation Report: Readme File Quality [10 Marks]	No readme file is submitted, leaving users without essential guidance on compiling, running, and using the software.	<ul> <li>The readme file contains very little useful information, making it challenging to understand how to use the software.</li> <li>It significantly impacts the user's ability to interact with the application.</li> </ul>	<ul> <li>The readme file contains sufficient information but may lack completeness or detail in some areas.</li> <li>While functional, there might be some areas where additional clarity could improve user guidance.</li> </ul>	<ul> <li>The readme file is detailed and clear, providing comprehensive instructions for compiling, running, and using the program.</li> <li>It is well-organised and easily understandable, contributing to a</li> </ul>
	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	seamless user experience.  9 - 10 Marks

	POE PART 3 -Task 1						
	Does not meet the	Meets the required	Partially exceeds the	Greatly exceeds the	Feedback		
	required standard	standard	required standard	required standard			
Implementation	No explanations	Explanations are	Explanations are	In-depth			
Report:	are provided for	limited, lacking depth	present but may	explanations are			
	the implemented	and coherence.	lack depth or	provided for each			
Data Structure	data structures,	Examples are unclear	completeness. Some	implemented data			
Explanation	leaving users	or non-existent.	examples may be	structure, detailing			
	without insights	<ul> <li>The understanding of</li> </ul>	missing or unclear.	its role and			
	into the	the role of each data	While providing	contribution to the			
[10 Marks]	fundamental	structure in	insights, there is	efficiency of the			
	components of the	enhancing efficiency	room for	"Service Request			
	application's	is not effectively	improvement in	Status" feature,			
	efficiency.	communicated.	conveying the full	with relevant			
			impact of each data	examples.			
			structure on	The explanations			
			application	are clear, detailed,			
			efficiency.	and effectively			
				communicate the			
				significance of			
				each data			
				structure.			
	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	9 - 10 Marks			

	POE PART 3 -Task 1							
<b>Project Completion</b>	No project	The project overview	The project	A comprehensive				
Report:	overview is	is limited, lacking	overview is present	report details the				
	provided,	detail, and insights	but may lack detail	completion of the				
<b>Project Overview</b>	depriving users of	into challenges and	or insights.	entire project,				
	essential insights	solutions.	Challenges and	providing insights				
[10 Marks]	into the challenges	Users are left with a	solutions are briefly	into challenges				
	faced and	less comprehensive	mentioned, leaving	faced during the				
	solutions	understanding of the	some aspects of the	implementation of				
	implemented	project's journey and	project's completion	Task 1, 2 and 3 and				
	during the project.	problem-solving	not fully explored.	how they were				
		approaches.		overcome.				
				The overview				
				effectively				
				communicates the				
				project's journey,				
				challenges, and				
				solutions.				
	0 – 10 Marks	11 - 20 Marks	21 -26 Marks	27 - 30 Marks				
		POE PA	RT 3 -Task 1					
<b>Project Completion</b>	<ul> <li>No key learnings</li> </ul>	<ul> <li>Key learnings are</li> </ul>	Some insights into	<ul> <li>Significant</li> </ul>				
Report:	are provided,	mentioned but lack	key learnings are	insights into				
	leaving users	detail or specificity.	provided but lack	key learnings				
Key Learnings	without insights	<ul> <li>The discussion</li> </ul>	depth or clarity.	acquired				
	into the valuable	provides only a	The discussion could	throughout				
[5 Marks]	skills and	surface-level	benefit from further	the project,				
	knowledge gained	understanding of the	elaboration on	including new				
	during the project.		specific skills,	skills,				

		learning outcomes from the project.	approaches, or techniques learned.	problem- solving approaches, and programming techniques.  The discussion reflects a deep understanding of the learning process during the project.	
	0 Mark	1 - 2 Marks	3 - 4 Marks	5 Marks	
		POE PA	RT 3 -Task 1		
Technology	No technology	<ul> <li>Recommendations</li> </ul>	Recommendations	Additional	
Recommendations:	recommendations are provided,	are limited and lack clear justifications.	are present but may lack clarity or	technologies or tools are	
Suggestions	missing an opportunity to	<ul> <li>The suggested technologies may not</li> </ul>	justification.  The suggested	suggested to enhance the	
[5 Marks]	enhance the application's capabilities.	provide substantial contributions to the application's functionality or performance.	technologies could benefit from more explicit ties to potential benefits and compatibility with the project.	functionality or performance of the Municipal Services Application, with clear justifications based on potential benefits and	

				compatibility with the project.  The recommendations are insightful and directly contribute to the application's enhancement.	
	0 Mark	1 - 2 Marks	3 - 4 Marks	5 Marks	
- L. L.	A1		RT 3 -Task 1	· · ·····	
Technology	No justifications	Justifications are	Justifications are	The justifications	
Recommendations:	are provided for	unclear or not directly	present but may	for technology	
Justification [5 Marks]	the technology recommendations, leaving users without insights into why these technologies are suggested.	tied to project benefits.  The discussion does not effectively convey the rationale behind the technology recommendations.	lack clarity or may not be directly tied to project benefits.  • While providing some rationale, there is room for improvement in clearly connecting each recommendation to the project's needs.	recommendations are clear and directly tied to potential benefits and compatibility with the project.  The discussion effectively communicates why each technology is a valuable addition.	
	0 Mark	1 - 2 Marks	3 - 4 Marks	5 Marks	

		POE PA	RT 3 -Task 1				
Updates Based on	No file listing	The file listing	A file listing updates	A detailed file			
Feedback:	updates based on feedback is	updates is limited, and there is minimal	is provided, but there might be	listing the updates made based on			
Incorporation of	submitted, missing	evidence of	areas where the	feedback from the			
Feedback [5 Marks]	the opportunity to showcase the application's iterative improvement process.	substantial changes made based on feedback.  The updates may not fully address the provided feedback.	incorporation of feedback could be more detailed or explicit.  The updates contribute to improvements but may lack thorough documentation.	lecturer is submitted.  The updates reflect a proactive approach to refining and enhancing the application, addressing feedback			
	0 – 3 Marks	4 - 6 Marks	7 - 8 Marks	effectively.  9 - 10 Marks			
PART 1 TOTAL							

**Notes to Students:**