

What is NLP?

A Day in the Life of Someone
Who Works in NLP

A Day in the Life of Autodesk's Yizel Vizcarra



DISCUSSION

- What does Yizel like about her job?
- What are some useful backgrounds for someone who works in NLP to have?
- Can you see yourself in an NLP job? Why or why not?

Video Overview

- In Kindergarten Yizel Vizcarra did not speak a word of English
- Now, she teaches English to AVA (Autodesk Virtual Agent), a customer service bot.
- Yizel is a Conversation Engineer. She does dialogue design and optimization.
- AVA helps customer support inquiries.
- To work on AVA, Yizel has to understand the customer.

Video Overview

- Yizel has a Cognitive Science background. Her colleagues have backgrounds in Computational Linguistics, Philosophy, and Computer Science - they help fill in each other's backgrounds.
- Yizel and her colleagues eat lunch together weekly with each other and play golf.
- For the future, she is working on a video version of AVA that can respond to what she's seeing via video camera with her face.



Learning goals for Unit 1

You will be able to:

- Recognize when natural language processing is in use.
- Explain what is meant by a computer “reading” a text.
- List examples of NLP programs and their impacts.

Exit ticket: Unit 1.08 - A Day in the Life of Someone Who Works in NLP

Based on what you know so far, would you like a job in NLP? Why or why not?


