# USER MANUAL GREEN ONLINE STORE (GOS)

# **PREPARED FOR:**

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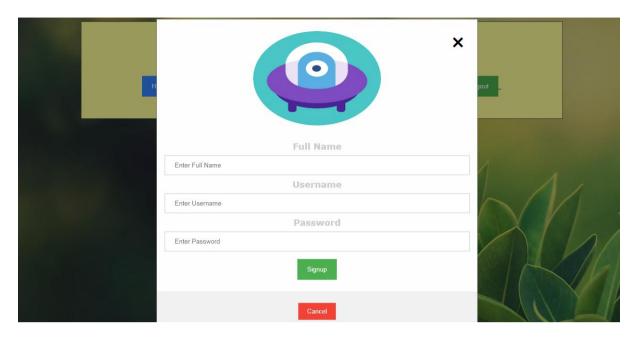
MOHD AFIQ FIKRI BIN ZANAWI 246974



## **FUNCTION OF BUTTONS**

- 1. Home Buttons: Display home page of green online store
- 2. Catalog Button: Display 3 category food, cloth and cosmetic
- 3. Customer Service: Display about customer service like as FAQ's and privacy and terms.
- 4. About Button: Display abaot our story of green online store and contact number
- 5. Cart Button: Display about the cart of customer want buy and customer want to payment.
- 6. Login Button: Customer have to login first before to purchase.
- 7. Signup Button: Customer must register as member first in order to login and access into the system
- 8. Logout Button: Customer have to logout after purchase the item.

## **SIGNUP FORM**



Customer shall insert personal information like as (full name, username and password). After insert all information customer shall click "Signup Button" to save into database system.

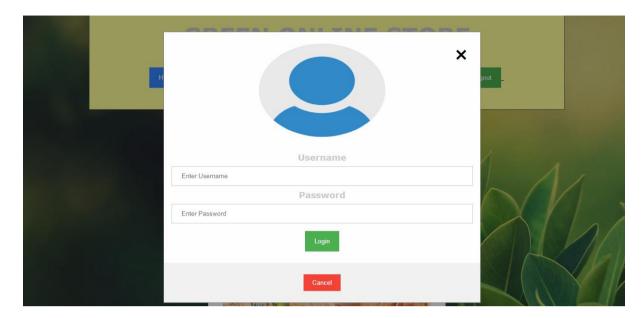
## **Alternative Flow**

Customer can click "Cancel Button" if customer cannot want to register member.

# **Exception Flow**

If customer failed key-in all information in signup form, an error massage will be display "please fill out this field".

## **CUSTOMER LOGIN**



After finish registration, customer need to login and inserting USERNAME and PASSWORD and then click 'login button' to access into the Green Online Store Page. If USERNAME and PASSWORD correct the pages go to the home of Green Online Store.

## **Alternative Flow**

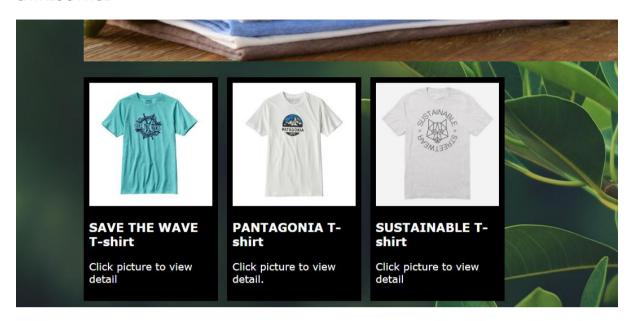
If the customer doesn't want to login into their account they can click on "Cancel Button".

## **Exception Flow**

If customer failed key-in Username and Password , an error massage will be display "please fill out this field".

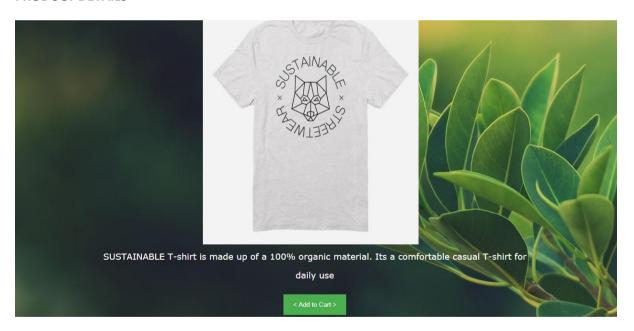
If customer inserted either Username or Password incorrectly, an error message "LOGIN ERROR WRONG USERNAME OR PASSWORD!" is shown.

## **CATALOG PAGE**



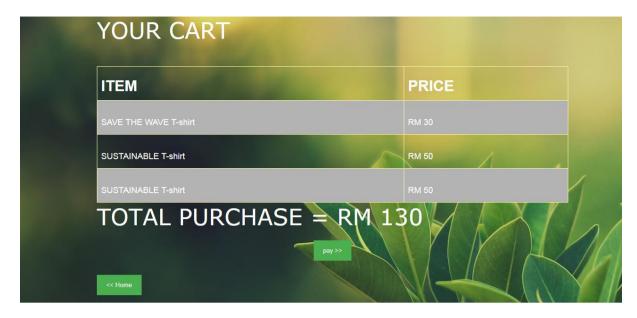
After choose and select one of the category, it will show Catalogue Page. Customer need to click on any image that shown in order to view it's full information such as name, description and price.

# **PRODUCT DETAILS**



Customer can purchase by click "add to cart".

#### **CART PAGE**



After customer click 'add to cart button', the product will added into Cart List. Customer can view the Cart Page by click 'cart button' at Main Page. And then, if customer will be done to purchase customer can click button "pay". The payment will be success.

## **Alternative Flow**

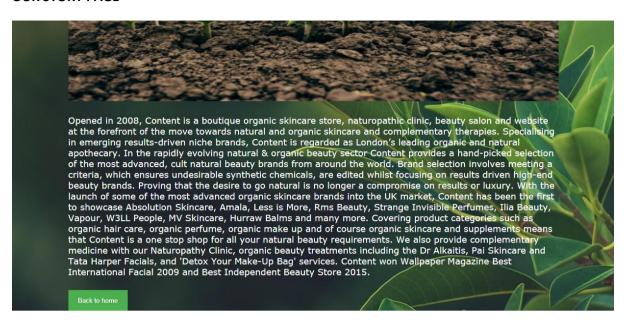
Customer can click "home button" if customer to continue buy a product.

#### **CUSTOMER SERVICE PAGE**



If any problem like as product doesn't delivery customer can click "contact button" to call the green online store service centre and email.

#### **OUR STORY PAGE**



Customer can read the about of green online store story and product of organic in our story.

## **CUSTOMER SERVICE PAGE**





If customer want detail the FAQ's or privacy and term abaot green online store customer can click "customer service button".