Richa Tiwari

+91 9516215759 | tiwariricha495@gmail.com

Education

Samrat Ashok Technological Institute May 2021

BTech in Computer Science and Engineering (CGPA: 7.15)

Professional Experience

Cognizant Technology Solutions Pune

Software Engineer (FastTrack Integration) Oct 2023 – Present

(Tech Stack: C#, .NET, SQL, Microsoft Excel)

* Working on production support in incident management.
* Utilizing Jira for issue Tracking resolution.
* Maintain open lines of communication with stakeholders, providing regular support on the progress of error resolution.
* Generate actionable reports, facilitating informed decision making within the team.

Cognizant Technology Solutions Pune

Jr. Software Engineer (FastTrack Integration) Sept 2021 – Sept 2022

(Tech Stack: C#, .NET, SQL)

* Managed incident resolution processes.
* Generated insightful reports to provide a comprehensive overview of incidents.
* Collaborated seamlessly with cross functional teams, contributing to operational excellence.

**Technical Skills**

**Languages:** C#,JavaScript, HTML, CSS

**Frameworks/Libraries:** .NET, ASP.NET MVC

**Developer Tools**: VS Code, Git

**Project**

**Attendance Management System**

* Led the end-to-end development process, leveraging .NET to build scalable and efficient backend.
* Developed Intuitive and responsive user interface using React.js.