

PERSONAL PARTICULARS

Name	Han Chee Chew
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Nationality	Singaporean
Gender	Male
Marital Status	Married
Date of Birth	23 March 1970
Availability	Short Notice
Hobby	Watch Soccer

CAREER PROFILE

Project Management consultant with proven IT project planning and implementation experience seeks a position utilizing positive customer service attitude and good organizational ability. Motivated by new challenges and desires to be successful in all endeavors.

- Ability in project scoping, budgeting, planning, execution, monitoring and resource balancing skills
- Have in-depth knowledge and practical experience in Software Development Life Cycle (SDLC) from project inception, elaboration, construction to transition state for large-scale project
- Proven analytical with good technical background
- Coordinating, negotiating and motivating cross functional project team in support of schedule and IT project deliverables
- Training, motivating and mentoring on-site and offshore junior project managers, software engineers and quality assurance specialists
- Ability to communicate with stakeholders to provide information/report regarding the ongoing projects and initiatives, including aspect of risk and quality
- Form trusting relationships, establishing rapport and respect with clients
- Experienced in offshore Software Development Center (SDC) operation management
- Agile Methodology – Certified Scrum Master
- Have experience in Digital Transformation & Cloud Technologies

PROFESSIONAL EXPERIENCE

Duration: Nov 2023 to July 2024

Title: Project Manager

Company: Hand Global Solutions Pte Ltd

Role: Project Manager

Achievement:

- Lead and manage Application Development and Support Services
 - ❖ Lottery products enhancements.
- Participated and support pre-sales activities

Duration: Apr 2022 to Nov 2023

Title: Project Manager

Company: StarHub Limited

Role: Project Manager

Achievement:

- Lead and manage Application Maintenance and Support Services
 - ❖ NEA Business Intelligence System(BIS) (Microsoft SSIS and QlikSense)
 - ❖ Go-Ahead (Singapore) BC Click
- Participated and support pre-sales activities

Duration: Nov 2019 to Mar 2022

Title: Project Manager

Company: Xtremax Pte Ltd

Role: Project Manager

Achievement:

- Lead and manage Application Development, Maintenance and Support Services
 - ❖ MCI iConnect & Content Website Platform (CWP) using Sitecore
 - ❖ CPIB SharePoint & Application
 - ❖ AGC SharePoint & .NET Applications
 - ❖ HDB iCRM PoC
- Participated and support pre-sales activities
- Participated in PMO setup, standardize & simplify Project Methodology & Processes
- Certified Scrum Master

Duration: Dec 2018 to Oct 2019

Title: Project Manager

Company: Fujitsu Asia Pte Ltd

Role: Project Manager

Achievement:

- Lead and manage Application Maintenance and Support Services
 - ❖ Nanyang Technological University (NTU) (ITIL processes using ServiceOne)
 - ❖ National Panasonic (Data Analytic using Microsoft SSIS and PowerBI)
- Participated and support pre-sales activities

Duration: Jan 2018 to Nov 2018
Title: Project Manager
Company: CrimsonLogic Pte Ltd

Role: Project Manager

Achievement:

- Lead and manage High Focus Project on Digital Government Transformation (DGT) for Government of Fiji using Agile Methodology for below modules :
 - ❖ [digitalFIJI](#) (Mobile App)
 - ❖ Directory@Gov
 - ❖ MyFeedback
 - ❖ FRCS Mobile Application and FNPF Mobile Application
 - ❖ Company Registration
 - ❖ Common Services
 - e-Profile
 - e-Authentication
 - e-Payment
- Participated in working level committee to support for digitalFIJI DGT Programme rollout to Fiji citizens

Duration: Jul 2016 to Jan 2018
Title: Project Manager
Company: Applied Mesh Pte Ltd
Role: Project Manager

Achievement:

- Managed Development Team for Mobile, Merchant & Delivery application development.
- Instrumental to adopt and establish the Agile Methodology for incremental product releases to mitigate against gaps due to re-prioritisation changes during delivery timescale. Improve collaborative engagement between cross-functional teams to enhance final product functionalities.
- Merchants:
 - ❖ KouFu
 - ❖ Boon Tong Kee
 - ❖ Five Star Hainanese Chicken Rice
 - ❖ Old Tea Hut
 - ❖ Wolf Express
 - ❖ Tiong Bahru Bakery
 - ❖ Miam Miam
 - ❖ Rollie Olie
 - ❖ Aloha Poke
 - ❖ Li Xin
 - ❖ Brawn & Brains
 - ❖ Tang Tea House
 - ❖ FoodCity
- Managed L2 and L3 activities

Duration: Oct 2010 to Jun 2016
Title: Project Manager

Company: Wincor Nixdorf Pte Ltd

Role: Project Manager

Achievement:

- Managed TPLinux Projects and Maintenance
 - ❖ Carrefour (Taiwan)
 - ❖ Wellcom (Taiwan)
 - ❖ Aeon BIG (Malaysia)
 - ❖ Econsave (Malaysia)
- Managed TPOMM & TP.net Migration Project
 - ❖ Future Group (India)
- Managed and completed TPLinux migration project for Carrefour Taiwan
- Participated in PMO to setup, standardize & simplify Project Methodology & Processes
- Participated and support pre-sales activities

Duration: Oct 2006 to Sep 2010

Title: Senior Consultant

Company: National Computer Systems Pte Ltd

Role: Project Manager

Achievement:

- Assigned to provide leadership for CitiBank Security Fund Systems when 3 of the 4 team leads left in Oct to Dec 2007. This system consists mainly of 2 applications deployed for 13 countries (AU, NZ, CN, HK, TW, KR, VN, TH, MY, PH, SG, ID, IN). Billing is a redesign project to re-engineering to merge the Hong Kong & Regional Billing system and to improve the billing engine performance and capacity. COPES (Custody Operation Productivity Enhancement Server) is Citibank's Global Securities Services to process securities transactions of Customers. COPES is a migration project to web-enable the application on .NET platform. It consists of 4 different sub-systems interfacing with each other:
 - ❖ Promoted the remaining team lead and worked with Service Delivery Director to revised package
 - ❖ Transferred 2 team members from Production Support Team to Development Support Team to ensure domain knowledge continuity and stability
 - ❖ Oversee the migration from VB6 to .NET C# web-based technologies. Existing client-server technology is also replaced by web technology for ease of maintainability and provides scalability. In the course of migration, leads effort to identify, propose, implement and resolve performance bottlenecks
 - ❖ Manage a local team size of 20+, consisting of team leads and developers. In addition, outsource to around 20 offshore developers in Malaysia, Suzhou and Chengdu
- Lead and assist Seylan Bank (Pvt) Ltd, Sri Lanka to establish a Project Management Office (PMO) to support IT-based projects
 - ❖ Set up a process to help SB to prioritize, maximize and balance IT Project investment. The process will facilitate the prioritization of projects based on the IT budget, cost/benefits, associated risk, alignment with SB strategic business goals/needs and the availability of IT resources, etc
 - ❖ Coordinated centralized tracking and reporting of project progress, in order to provide a single and consolidated view of projects status to management
 - ❖ Defined and championed project management practices to continuously improve the consistency and effectiveness of how projects are managed, including appropriate consideration of risk

- ❖ Enhanced the competence and skill of PM through training, coaching and mentoring
- ❖ Facilitated IT reorganization
- Other projects include:
 - ❖ Participated in pre-sales and scope definition for Abacus FareX system
 - ❖ Applied Biosystems Application Outsourcing
 - ❖ FedEx APAC Legal Contract System - The objective of this project is to automate the contract review flow; to provide a centralized repository to keep track of all APAC Contracts. This system is targeted to be implemented across the Asia Pacific region with users from Legal and Finance departments
 - ❖ Ceylinco Color Stones (PVT) Ltd GEMS Portal - An eCommerce website selling gems using WorldPay Payment Gateway for online payment
 - ❖ TECH Semiconductor Digital Right Management System - The objective of this project is to supply, install and maintain an integrated Digital Rights Management solution that addresses document security, encryption and control. It also needs to integrate with TECH existing infrastructure such as Active Directory, Documentum, Veritas NetBackup for online system backup & recovery and integration with Microsoft Exchange for email

Duration: Aug 2004 to Sep 2006

Title: Center Manager (Software Development Center, Chengdu, China)

Company: Singapore Computer Systems Pte Ltd

Role: Center Manager

Achievement:

- Manage offshore Software Development Center (SDC) in Chengdu, China (around 100 staffs)
 - ❖ Establish Project Management & Delivery Processes
 - ❖ Establish an independent Quality Assurance Team
 - ❖ Initiated CMMI Level 4 Certification
 - ❖ Drove team to reach important milestones for 2 difficult inherited projects
 - Tong Ren Hospital - iHIS System
 - Philippines Government - Department of Budgetary Management System
 - ❖ Improved financial status of SDC
 - ❖ Enhanced and introduced new HR functions to improve human capital loading and leveraging
- Other projects prior to overseas posting:
 - ❖ The Polyolefin Company Compounder Management System – CMS allows TPC to define BOM for compounds and input their cost and pricing. It provides advance features to perform price/profit forecasting and stock/inventory alert when integrated with existing inventory system
 - ❖ ICA CIRIS Project (Project Manager for PRSC module) - CIRIS is a national IT system deployed for ICA to facilitate and enhance Citizenship, Permanent Residents and Visitor workflows and business processes

Duration: May 2001 to Aug 2004

Title: Principal Consultant

Company: Frontline Solutions Pte Ltd

Role: Project Manager

Achievement:

- Brought on board to provide leadership in Port of Singapore Authority (PSA) projects Disciplined to exercise cost reduction & avoidance, defect & change request management and continuous design improvements to steer all the programs into production roll-out
 - ❖ Transshipment Management System (TranSHIP) - This project consists of multiple modules which have different and complex transshipment, container and shipping lines requirements. The key modules are Transship, Local Container Instruction, Autonom, Electronics Container Files and Rollover. Take over Project Manager Role to oversee the whole TranSHIP project (May 2002) and manage 3 team leads, 8 developers and works together with QA manager to establish quality
 - ❖ General Equipment Management System II - This objective of this project is to allow shopping lines to track the movement of their containers in real-time
 - ❖ Development using iPlanet Application Server and Oracle Database. Dynamics Programming for 0/1 Knapsack Problem
- HBO Financial Sub-system - The principal activity of HBO is subscription pay TV service via satellite for distribution in local and regional markets. HBO licenses exhibition rights of titles from the studios. These titles are edited and scheduled before they are up-linked to the satellite and distributed to subscribers. HBO pays the studio a fee for the title's exhibition rights. The fee is known as PLF. The system automates the calculation of the PLF using Revenue Method and Subscription Method

Duration: Mar 2000 to May 2001

Title: Senior Member of Technical Staff

Company: Beans Factory Pte Ltd

Role: Technical Team Lead

Achievement:

- Designed and built wireless and multilingual capabilities in company flagship product, Kernl
 - ❖ Design and develop multi-channel support for Kernl (Web, WAP, SMS, Email, Fax)
 - ❖ R&D on WAP technology
 - ❖ To build SMS capability (duplex mode)
 - ❖ Design and develop i18n support for Kernl
 - ❖ Research on Java Object Persistence in Oracle database
 - ❖ Development using Weblogic Application Server and Oracle Database
- Planned and facilitated Joint Application Development (JAD) sessions with IBM and Asia Soft Pte Ltd on a Standard Chartered Bank Project - Workflow business processing of Inward/Outward Telegraphic Transfer, Card and Personal Loan using J2EE technology:
 - ❖ Design and develop MQSeries module using JMS for integration with IBM Workflow product, Websphere and DB2

Duration: Sep 1997 to Feb 2000

Title: Software Engineer

Company: National Computer Systems Pte Ltd

Role: Team Lead cum Developer

Achievement:

- United Overseas Bank eTreasury - An online internet forex trading and processing system
 - ❖ Development using NetDynamics Application Server and Oracle Database
- Singapore Post vPOST - An online internet forex trading and processing system
 - ❖ Development using BroadVision Application Server, Netscape Enterprise, LDAP and Messaging Server and Oracle Database
- Singapore Tourism Board Exhibition and Convention System - An intranet system for exhibition and convention request, scheduling and processing
 - ❖ Development using Netscape Enterprise Server, Microsoft SQL Server, JRun Servlet Engine and WebLogic JDBC driver

Duration: Aug 1994 to Sep 1997

Title: Design Engineer

Company: Matsushita Kotobuki Electric Pte Ltd

Role: Engineer

Achievement:

- 9 months attachment to Japan office to learn and take over the design, development and testing of remote control for North American markets
- Microprocessor programming

COMPANY AFFILIATIONS

Nov 2023 - July 2024	Hand Global Solutions Pte Ltd Project Manager
Apr 2022 - Nov 2023	StarHub Limited Project Manager
Nov 2019 - Mar 2022	Xtremax Pte Ltd Project Manager
Dec 2018 - Oct 2019	Fujitsu Asia Pte Ltd Project Manager
Jan 2018 - Nov 2018	CrimsonLogic Pte Ltd Project Manager
Jul 2016 - Jan 2018	Applied Mesh Pte Ltd Project Manager
Oct 2010 - Jun 2016	Wincor Nixdorf Pte Ltd Project Manager
Oct 2006 - Sep 2010	National Computer Systems Pte Ltd Project Manager
Aug 2004 - Sep 2006	Singapore Computer Systems Pte Ltd Center Manager (Software Development Center, Chengdu, China)
May 2001 - Aug 2004	Frontline Solutions Pte Ltd Principal Consultant
Mar 2000 - May 2001	Beans Factory Pte Ltd Senior Member of Technical Staff
Sep 1997 - Feb 2000	National Computer Systems Pte Ltd Software Engineer
Aug 1994 - Sep 1997	Matsushita Kotobuki Electric Pte Ltd Design Engineer

EDUCATION

Period	School	Level
1991 - 1994	Nanyang Technological University	Bachelor of Science (Computer Technology)
1987 - 1988	Temasek Junior College	GCE A Level
1983 - 1986	Tanjong Katong Secondary Technical School	GCE O Level