## **Abby Smith (Homeless youth)**



Abby Smith is an 18-year-old highschool dropout and both of her parents passed away due to a car accident when she was 3 and has been suffering depression since then. She likes to dance. Abby wishes to spend her money on necessities but often struggles with financial difficulty. Abby has an old phone but does not have access to computers.

## **Kodi Spence (Social service provider)**



Kodi Spence is a 60-year-old retired school teacher, and has an interest in charity and works as a volunteer at a local homeless shelter for more than 3 years. He sees the impact he has on youths and enjoys seeing them getting back on track in life. He wishes to give money to youths in the shelter without the worry that they would use the money to purchase alcohol. He wants to spread awareness about the increasing struggles homeless youths have especially during the covid pandemic but has little technical expertise with technology.

## Willow England (Donors)



Willow England is a 35-year-old woman with a high paid job. She is kindhearted and has plenty of savings. Since she's used to having big transactions, she has the habit of using debit/credit cards.

She is up to date on a lot of new technologies and is very tech savvy. Although she pays little attention walking down the sidewalk, she sees a lot of homeless youth near the downtown area and occasionally stops to donate money to them when she has time. She has been ridiculed by her friends before when donating, as her friends fear the money she gives will be misused to buy alcohol.