

JENNY ROSE MINA



INTERNSHIP EXPERIENCE

IT Help Desk Representative *Accenture Company - 2023-2024*

- Helped people with basic tech issues and guided them through simple fixes.
- Explained steps in a clear, friendly way so users could learn and feel supported.
- Worked with troubleshooting tools and kept records of solved concerns.
- Gained a steady pace in planning, checking, and improving small tasks.

PROFILE

UI/UX designer with a strong eye for clean layouts, smooth user flows, and simple interactions. Enjoys turning ideas into designs that feel clear, friendly, and easy to use.

EDUCATION

Bachelor of Science in Information Technology

Isabela State University- Echague Campus
May 2023

- Completed capstone project focusing on system interface design and user experience optimization for a campus administration tool.

SKILLS

- Skilled in simple tech support, clear communication, and basic troubleshooting.
- Comfortable working with users, checking issues, and keeping notes tidy.
- Steady with small tasks, problem-solving, and learning new tools.

CONTACTS



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