

# Synchronizing Time Using NTP

## WHAT?

This article describes what time synchronization is and how to configure it.

## WHY?

Keeping the system time synchronized is crucial when sharing tasks and resources with other team members over the network.

## EFFORT

Up to 60 minutes to read this article and perform a basic configuration of time synchronization on your computer.

## REQUIREMENTS

A basic knowledge of Linux system administration is required.

- Specific tasks require root privileges.

Working network connection to the internal network or Internet

- to reach the source time server.

To configure chronyd using YaST, the YaST NTP module included in the yast2-ntp-client package must be available.

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# 1 Introduction

Maintaining an accurate and synchronized system time on the computer is vital for teamwork. Planning and calendaring applications rely on it to track time correctly and notify users about appointments on time. For clustered applications, individual host machines often require synchronized system time for mutual communication. The built-in hardware clock is not a reliable time source. A manual correction of the system time may cause malfunction of critical applications due to sudden time leaps. Therefore, the system time needs to be synchronized against an external reliable time source over the network.

## 1.1 What is NTP?

The Network Time Protocol (NTP) is designed to synchronize the system time over the network. Its goal is to maintain the absolute time and use it to synchronize the system time of all machines within a network.

## 1.2 How does NTP work?

When the NTP service is properly configured, it continuously queries and adjusts the system time with reliable time servers. Typically, home computers and other devices connected to the internet are configured to query a public time server on the Internet.

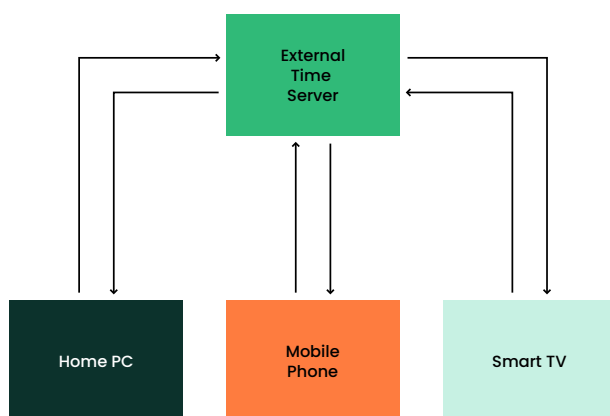


FIGURE 1: INDIVIDUAL DEVICES QUERYING A PUBLIC TIME SERVER

Conversely, desktop computers and servers that reside inside a corporate subnet are configured to query a dedicated time server within the local network. The time server itself synchronizes its time with a public time server.

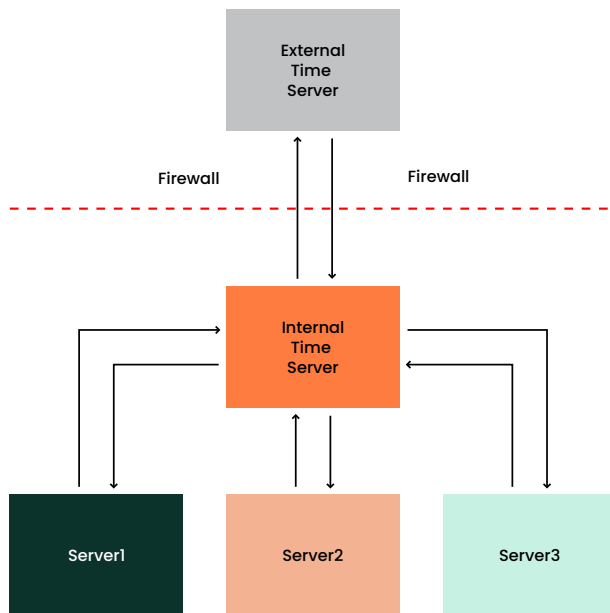


FIGURE 2: MULTIPLE HOSTS QUERYING AN INTERNAL TIME SERVER

### 1.2.1 Implementation

chrony is the default implementation of NTP in SUSE Linux. chrony includes two parts:

- chronyd is a systemd service that can be started at boot time.
- **chronyc** is a command-line interface program to monitor the performance of chronyd and to change specific operating parameters at runtime.

## 1.3 Benefits

Using NTP to maintain the accurate time has the following benefits:

- People can rely on their clocks when following a planned schedule.
- Applications can trigger scheduled desktop or system actions accurately.

- Cluster nodes can keep their data synchronized and up to date.
- Using an internal time server helps maintain synchronized system time in networks with restricted access to the Internet.

## 2 Configuring NTP using YaST

1. Open the YaST NTP module. Start YaST > Network Services > NTP Configuration.

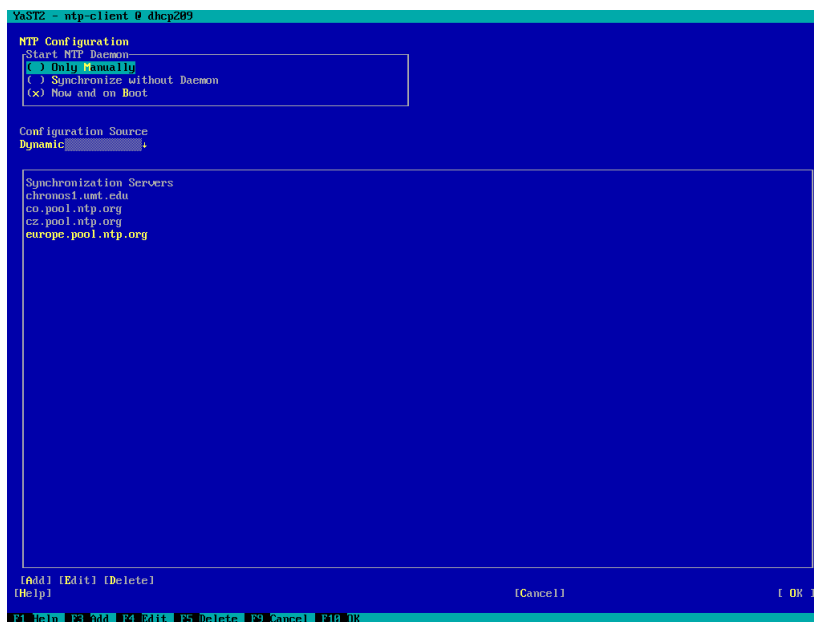


FIGURE 3: NTP CONFIGURATION WINDOW

2. Specify when to start the NTP service:

### *Only manually*

Start the NTP service manually.

### *Synchronize without Daemon*

Set the system time periodically without a permanently running NTP service. You can set the *Interval of the Synchronization in Minutes*.

### *Now and on boot*

Start the NTP service automatically when the system is booting. This setting is recommended.

3. *Specify the type of configuration source.* In the *Configuration Source* drop-down box, select either *Dynamic* or *Static*. Set *Static* if your server uses only a fixed set of (public) NTP servers. If your internal network offers NTP servers via DHCP, pick *Dynamic*.
4. *Configure time servers.* Time servers for the client to query are listed in the lower part of the *NTP Configuration* window. Modify this list as needed by clicking *Add*, *Edit*, and *Delete*. Click *Add* to add a new time server:

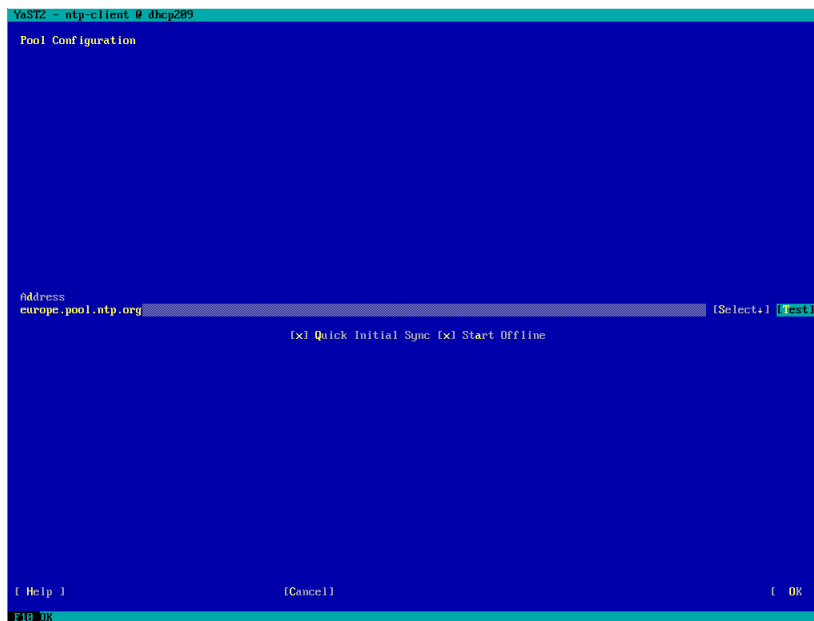


FIGURE 4: ADDING A TIME SERVER

- In the *Address* field, type the URL of the time server or pool of time servers with which you want to synchronize the machine time. After the URL is complete, click *Test* to verify that it points to a valid time source.
- Activate *Quick Initial Sync* to speed up the time synchronization by sending more requests at the NTP service start.
- Activate *Start Offline* to speed up the boot time on systems that start the NTP service automatically and may not have an Internet connection at boot time. This option is useful, for example, for laptops with network connections managed by Network-Manager.
- Confirm with *OK*.

## 3 Configuring NTP by adjusting `/etc/chrony.conf`

When `chronyd` starts, it reads its configuration from the `/etc/chrony.conf` file. The following sections list important parameters that can affect `chronyd` behavior.

### 3.1 Specifying time sources

To keep the computer clock synchronized, you need to tell `chronyd` what time sources to use. For this purpose, use `server`, `pool` and `peer` directives. You can use each of them multiple times.

The `server` directive tells `chronyd` to use a specific host as a time server by its name or IP address.

```
server 0.europe.pool.ntp.org offline❶  
server 1.europe.pool.ntp.org offline prefer❷  
server 192.168.2.254
```

- ❶ The `offline` option prevents `chronyd` from querying the time server. This option is useful if the server is not reachable when `chronyd` is started. You need to put the time server online when it is reachable by using `chronyc`. Refer to [Section 4, “Managing chronyd at runtime”](#) for more details.
- ❷ The `prefer` option tells `chronyd` to prefer the time source over others that do not include such an option.

The `pool` directive lets you specify a network name that resolves to multiple IP addresses that may change over time.

```
pool pool.ntp.org iburst❶ maxsources 3❷
```

- ❶ The `iburst` option means that `chronyd` starts with a burst of 4 to 8 requests to make the first update of the clock sooner.
- ❷ The `maxsources` option tells `chronyd` to use up to three sources from the pool.

The `peer` directive specifies an NTP peer host instead of a time server. System time synchronization among *peers* uses a symmetric architecture instead of the client/server mode invoked by `server` and `pool` options. You can use `peer` multiple times to specify more than one peer.

```
peer 192.168.1.116  
peer ntp.example.com
```

## 3.2 Running chronyd as an NTP server

By default, `chronyd` works as a client to specified NTP servers. To make it operate as an NTP server as well, add the `allow` directive to the `/etc/chrony.conf` file. It opens the NTP server port (123 by default) and responds to client requests.

You can either specify a single IP of an NTP client, or a subnet to include multiple clients. You can use the `allow` directive multiple times:

```
allow 1.2.3.4
allow 3.4.5.0/24
```



### Tip

If you do not specify an IP address or a subnet, the stand-alone `allow` directive allows access from all IPv4 and IPv6 addresses.

To limit the access of the previous `allow` directive, use the `deny` directive:

```
allow 1.2.3.4
deny 1.2.3.0/24
allow 1.2.0.0/16
```

In the above example, the effect is the same regardless of the order of the three directives. The `1.2.0.0/16` subnet is allowed access except for the `1.2.3.0/24` subnet, which is denied access. However, the host `1.2.3.4` is allowed access.

## 3.3 Configuring a local reference clock

`chronyd` relies on other programs (such as `gpsd`) to access the timing data via a specific driver. Use the `refclock` directive in `/etc/chrony.conf` to specify a hardware reference clock to be used as a time source. It has two mandatory parameters: a driver name and a driver-specific parameter. The two parameters are followed by zero or more `refclock` options. `chronyd` includes the following drivers:

### PPS

Driver for the kernel *pulse per second* API. For example:

```
refclock PPS /dev/pps0 lock NMEA refid GPS
```



## SHM

NTP shared memory driver. For example:

```
refclock SHM 0 poll 3 refid GPS1
refclock SHM 1:perm=0644 refid GPS2
```

## SOCK

Unix domain socket driver. For example:

```
refclock SOCK /var/run/chrony.ttyS0.sock
```

## PHC

PTP hardware clock driver. For example:

```
refclock PHC /dev/ptp0 poll 0 dpoll -2 offset -37
refclock PHC /dev/ptp1:nocrossts poll 3 pps
```



### Tip

For more information on individual drivers' options, see [`man 8 chrony.conf`](#).

## 3.4 Activating offline time sources

Although `chronyd` starts up normally on a system that boots without a network connection, it cannot access the time servers specified in `/etc/chrony.conf`. To prevent `chronyd` from trying to query inaccessible time servers, use the `offline` option next to the time source directive, for example:

```
server ntp.example.org offline
```

`chronyd` then does not try to poll the server until it is enabled using the following command:

```
# chronyc online ntp.example.org
```



### Tip

When the `auto_offline` option is set instead of the `offline` option, `chronyd` assumes that the time server has gone offline when two requests have been sent to it without receiving a response. This option avoids the need to run the `offline` command from `chronyc` when disconnecting the network link.

## 4 Managing chronyd at runtime

### 4.1 What is **chronyc**?

**chronyc** is the client part of the **chrony** NTP implementation. You can use the **chronyc** command to change the behavior of the **chronyd** service at runtime. It also generates status reports about the operation of **chronyd**.



#### Note: Temporary changes

Changes made using **chronyc** are not permanent. They are lost after the next **chronyd** restart. For permanent changes, modify `/etc/chrony.conf` as described in [Section 3, “Configuring NTP by adjusting `/etc/chrony.conf`”](#).

### 4.2 How does **chronyc** work?

You can run **chronyc** either in an interactive or non-interactive mode. To run **chronyc** interactively, enter **chronyc** on the command line and press **Enter**. It displays a prompt and waits for your command input. For example, to check how many NTP sources are online or offline, run the **activity** command:

```
# chronyc
chronyc> activity
200 OK
4 sources online
2 sources offline
1 sources doing burst (return to online)
1 sources doing burst (return to offline)
0 sources with unknown address
```

To exit **chronyc**'s prompt, enter **quit** or **exit**.

If you do not need to use the interactive prompt, enter the command directly, for example:

```
# chronyc activity
```

## 5 The chronyd systemd service

The main part of `chrony` is the `chronyd` `systemd` service that runs in the background and synchronizes system time with selected time servers. You can use the following `systemd` commands to operate the `chronyd` service:

### **`systemctl status chronyd.service`**

Prints extended information about the current status of the `chronyd` service.

### **`systemctl is-enabled chronyd.service`**

Checks whether the automatic start of the `chronyd` service at system boot is enabled.

### **`systemctl enabled chronyd.service`**

Enables the automatic start of the `chronyd` service at system boot.

### **`systemctl disable chronyd.service`**

Disables the automatic start of the `chronyd` service at system boot.

### **`systemctl is-active chronyd.service`**

Checks whether the `chronyd` service was started and is running.

### **`systemctl start chronyd.service`**

Starts the `chronyd` service.

### **`systemctl stop chronyd.service`**

Stops the `chronyd` service.

### **`systemctl restart chronyd.service`**

Restarts the `chronyd` service and reloads `/etc/chronyd.conf`.

## 6 Troubleshooting

In case of errors, check the following.

- Verify that your computer is connected to a network and that the network is configured correctly:

```
> sudo systemctl status network.service
● NetworkManager.service - Network Manager
```

```
Loaded: loaded (/usr/lib/systemd/system/NetworkManager.service; enabled; vendor
preset: disabled)
Active: active (running) since Sat 2021-08-07 20:09:44 CEST; 4 days ago
[...]
```

- Verify that the time servers that you entered as a time source exist and are reachable over the network. For example:

```
> ping pool.ntp.org
PING pool.ntp.org (85.199.214.101) 56(84) bytes of data.
64 bytes from 85.199.214.101 (85.199.214.101): icmp_seq=1 ttl=37 time=29.9 ms
[...]
```

- If the `firewalld` service is active on your computer, verify that the NTP service is allowed.
- Verify that the `chronyd` service is running:

```
> sudo systemctl status chronyd.service
● chronyd.service - NTP client/server
   Loaded: loaded (/usr/lib/systemd/system/chronyd.service; enabled; vendor
  preset: disabled)
   Active: active (running) since Sat 2021-08-07 20:09:44 CEST; 4 days ago
[...]
```

- If the system time on a virtualized guest diverges from the exact time, make sure that the VM Host Server system time is synchronized with a valid time server and that the guest is synchronized with the same time source as the host.
- If the NTP service fails to start properly during system boot, it can be caused by network switches configured to use the Spanning Tree Protocol while ports are not configured as Edge Ports but Portfast. In this case, it can take up to a minute until the network connectivity is established.
- If the NTP service fails to start during system boot when the NetworkManager is used, edit the `/etc/sysconfig/network/config` file and change the value of `NM_ONLINE_TIMEOUT` value to 30. If the problem persists, increase the timeout value by 15 and try again.
- If NTP sources cannot be reached, identify them with the following command:

```
> chronyc sources -v
[...]
```

MS Name/IP address	Stratum	Poll	Reach	LastRx	Last sample
=====					
^* time.mydomain.com	3	10	377	81	-5354us[-8257us] +/- 191ms

^? ntp1.example.com	0	10	0	-	+0ns[	+0ns]	+/-	0ns
^? 77.177.77.177	0	10	0	-	+0ns[	+0ns]	+/-	0ns
^? ntp3.example.com	0	10	0	-	+0ns[	+0ns]	+/-	0ns
^? ntp4.example.net	0	10	0	-	+0ns[	+0ns]	+/-	0ns
^? 2a02:3d8:1::1:1	0	6	0	-	+0ns[	+0ns]	+/-	0ns
^? ntp2.example.org	0	10	0	-	+0ns[	+0ns]	+/-	0ns

In this case, the only server that is really serving time is `time.mydomain.com`. It is necessary to generally troubleshoot the network connection to the failing remote NTP time sources.

## 7 For more information

- Securing your computer with `firewalld` is described in <https://documentation.suse.com/sles/html/SLES-all/cha-security-firewall.html#sec-security-firewall-firewalld>.
- Commands for operating `systemd` services are listed in <https://susedoc.github.io/doc-modular/main/html/reference-systemctl-enable-disable-services/>.
- For a complete reference, see related manual pages:

For a complete list of configuration directives, run `man 1 chrony.conf`.

For a complete list of `chronyc` commands, run `man 1 chronyc`.

For a complete list of `chronyd` command-line options, run `man 8 chronyd`.

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