

# Vaibhav Kaul

Phone: 9429090492

**Junior Software Engineer** at eDelta Enterprise Solutions Pvt. Ltd. with a strong passion for problem-solving and software development. Proficient in both frontend and backend development, with a commitment to delivering high-quality, efficient, and scalable solutions. Highly-adaptable and dedicated to continuous learning, contributing effectively to projects and driving organizational success.

## EXPERIENCE

### eDelta Enterprise Solutions pvt. Ltd. Ahmedabad

Junior software engineer  
DECEMBER 2023 - PRESENT

### Work Experience

#### Junior Software Engineer

eDelta Enterprise Solutions Pvt. Ltd. | 2023 – Present

#### Project: X Unified Customer Engagement Platform (Feb 2024 – Present)

- Integrated WhatsApp, Facebook Page, Instagram, and Telegram for seamless OmniChannel communication.
- Developed bot configuration for Dialogflow agents, including agent setup, webhook functionality, and intent-based responses.
- Built a no-code AI Studio platform from scratch, providing drag-and-drop bot-building capabilities using functional nodes like Send Message, Collect User Input, etc.
- Worked on LLM bot configuration to improve accuracy using LangChain.
- Implemented WhatsApp template and carousel template creation, enabling their use in the broadcasting functionality of X Unified.

#### Project: WooCommerce Warranty Plugin (In Progress)

- Developed a WordPress plugin to enable users to import and manage product warranties in WooCommerce.
- Implemented warranty display for products using three customizable templates:
  - Popup Template
  - Generic Template
  - Sidebar Template
- Integrated warranty information above the Add to Cart button for improved visibility and user experience.
- Ensured seamless WooCommerce compatibility for a scalable and customizable solution.

## TECHNICAL SKILLS

### Programming Languages

- Core: JavaScript (ES6+), C++
- Web: HTML, CSS

### Frontend Development

- React, TailwindCSS

### Backend Development

- Node.js, REST APIs, GraphQL, Socket.io

### Databases

- PostgreSQL

### Tools & Version Control

- GitHub

### Additional Tools & Technologies

Basic knowledge of:

- Rasa (for conversational AI development)
- Docker (for containerization)
- Sequelize (ORM for SQL databases)

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## Education

Bachelor of Technology in Computer Science  
Technology

*Dharmsinh Desai University, Nadiad, Gujarat*

- Passed in 2024
- CGPA: 7.65

Bright Day School

*Higher Secondary Education*

- Passed in 2020
- Result: 89.8%

*Secondary Education*

- Passed in 2018
- Result: 86%

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## Languages

- English: Full professional proficiency
- Hindi: Full professional proficiency
- Gujarati: Elementary proficiency

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## Interpersonal Skills

- Collaboration in team environments to deliver projects on time.
- Strong written and verbal communication skills, ensuring seamless collaboration.
- Adaptable to dynamic challenges and technologies in software development.

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## CONTACT

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- <https://svk04.github.io>