## **Vaibhav Kaul**

## Junior Software Developer

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Full-Stack Developer with 1+ years of PERN stack expertise, proficient in both frontend and backend development. Skilled in crafting modern, scalable web applications using RESTful APIs, GraphQL, and Sequelize. Passionate about delivering seamless user experiences and high-quality code in dynamic, agile environments.

### **EXPERIENCE**

## eDelta Enterprise Solutions pvt. Ltd. Ahmedabad

DECEMBER 2023 - PRESENT

Junior Software Developer

#### Project: X Unified Customer Engagement Platform (Feb 2024 - Present)

- Integrated WhatsApp, Facebook Page, Instagram, and Telegram for seamless OmniChannel communication.
- · Developed bot configuration for Dialogflow agents, including agent setup, webhook functionality, and intent-based responses.
- Built a no-code AI Studio platform from scratch, providing drag-and-drop bot-building capabilities using functional nodes like Send Message, Collect User Input, etc.
- Worked on LLM bot configuration to improve accuracy using LangChain.
- Implemented WhatsApp template and carousel template creation, enabling their use in the broadcasting functionality of X Unified.

### Project: WooCommerce Warranty Plugin (In Progress)

- Developed a WordPress plugin to enable users to import and manage product warranties in WooCommerce.
- Implemented warranty display for products using three customizable templates:
  - o Popup Template
  - o Generic Template
  - o Sidebar Template
- Integrated warranty information above the Add to Cart button for improved visibility and user experience.
- Ensured seamless WooCommerce compatibility for a scalable and customizable solution.

## **EDUCATION**

## Dharmsinh Desai University, Nadiad, Gujarat

Bachelor of Technology in Computer Science Technology

- Passed in 2024
- CGPA: 7.65

## **Bright Day School**

### **Higher Secondary Education**

- Passed in 2020
- Result: 89.8%

## **Bright Day School**

### Secondary Education

- Passed in 2018
- Result: 86%

### SKILLS

### **Programming Languages**

- Core: JavaScript (ES6+), C++
- Web: HTML, CSS

### Frontend Development

• React, TailwindCSS

### **Backend Development**

• Node.js, REST APIs, GraphQL, Socket.io

### Databases

PostgreSQL

# Tools & Version Control

• GitHub

## **Additional Tools & Technologies**

### Basic knowledge of:

- Rasa (for conversational AI development)
- Docker (for containerization)
- Sequelize (ORM for SQL databases)