## Sam Tran

A dedicated Software Engineering student with a strong foundation in front-end development (HTML, CSS, ReactJS), back-end development (PHP, Laravel, SQL), and desktop applications (C#). Experienced in UI/UX design, debugging, and building efficient search systems. My background as a youth leader has strengthened my leadership and teamwork skills, while my role as a receptionist enhanced my customer service and organization abilities. I am eager to apply my technical expertise and interpersonal skills in an engineering or technology-focused role.

**PORTFOLIO** 

https://swe-sam.github.io/swe-samgithub.io/

## **EXPERIENCE**

## Pro CheckUp, London—Software Intern

11/2022 - 4/2023

Developed and implemented a custom search engine to optimise database accessibility and efficiency whilst enhancing overall system performance. Effectively debugged existing code to increase the system reliability by utilising C# and PYthon with various libraries to streamline and solve complex problems

## Salon Receptionist/Assistant - Trendy Nails Portsmouth

02/2021 - 7/2021

Provided exceptional customer service by handling inquiries through the business social media whilst managing bookings using Microsoft Excel and Spreadsheets. Handled cash transactions using POS systems and maintained the store standards to ensure smooth and professional operations

## Volunteer Youth Leader - City Life Church Portsmouth

02/2021- 04/2022

Led group activities and events such as Community Outreach Events like planning donation drives and outdoor excursions whilst offering support and motivation to members across all age groups to foster teamwork. Demonstrated strong time management and organisational skills to ensure successful and engaging group experiences

## **Media Server Developer**

07/2024

Assisted in creating and setting up a Discord bot integrated with AI, designed to interact with a server of nearly 2,000 members. Contributed to its development, ensuring smooth operation and enhanced user engagement by streamlining automated responses and providing valuable features for the community.

193 Milton Road, Portsmouth, Hampshire PO3 6AJ 07497182763 officialsamtran@hotmail.com

## **SKILLS**

## Programming Languages -Python, C#, Javascript, HTML, CSS, SQL,PHP

## Built Desktop Computer Systems

## **Customer Service**

-Professional communication and customer support.

# Scheduling & Time Management - Managed bookings and organised group activities with strict time adherence.

## POS & Cash Handling-

Experience with POS systems for stock management and financial transactions.

**Team Leadership -** Directed volunteer groups, fostering teamwork and support across various age groups.

## **Organisation & Problem Solving** Maintained high store standards and optimised processes for efficiency.

## **LANGUAGES**

English - Native Vietnamese - Native

## **SKILLS**

- Front-End Development HTML, CSS, JavaScript (Animations), ReactJS. Experienced in building responsive, interactive web applications with modern UI/UX principles.
- Python Automation & scripting with Selenium, machine learning with NumPy. Applied for web scraping, process automation, and data-driven solutions.
- UI/UX Design Wireframing and prototyping using Figma and MockPlus for user-centered design.
- API & AI Development Python (discord.py), OpenAI API, Azure AI API, Node.js. Experience in AI-powered applications and chatbot integrations.
- Back-End Development PHP (Laravel), SQL. Skilled in developing secure, scalable web applications.
- C# ASP.NET for web development, WinForms for desktop applications, focusing on efficiency and usability.
- Database & Data Engineering SQL, MySQL, MongoDB. Proficient in data management and optimization.
- Other Desktop systems development, team collaboration tools (Jira, GitHub), version control, and project management.

### **EDUCATION**

## Portsmouth Grammar School, Portsmouth— GCSE

9 GCSE (8's & 9s)

## **Portsmouth Grammar School**, Portsmouth — *A-Level*

A Levels - Computer Science, Maths & Physics

## **Sheffield University**

Computer Science, Software Engineering

## **REFERENCES**

Thaiky - 12 High Street, Emsworth PO10 7AW. Director of a Nail Salon.

Tel: 07940729205

Nathan - nathanwilshire2000@gmail.com Social Media Director

Tel: 07917261744