

Sam Tran

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A dedicated Software Engineering student with a strong technical foundation in software development and safety management. I bring hands on experience with tools like Python and C# and have developed skills in debugging, creating efficient search systems and problem solving in complex environments. My background as a youth leader at my local church has strengthened my leadership communication and team-building abilities paired with my role as a receptionist which has honed my customer service and organisation capabilities. I am eager to leverage this unique combination of technical knowledge and interpersonal skills to contribute meaningfully in an engineering or technology-focused role and coordinate well with my team.

EXPERIENCE

Pro CheckUp , London— Software Intern

11/2022 - 4/2023

Developed and implemented a custom search engine to optimise database accessibility and efficiency whilst enhancing overall system performance. Effectively debugged existing code to increase the system reliability by utilising C# and PYthon with various libraries to streamline and solve complex problems

Salon Receptionist/Assistant- Trendy Nails Portsmouth

02/2021 - 7/2021

Provided exceptional customer service by handling inquiries through the business social media whilst managing bookings using Microsoft Excel and Spreadsheets. Handled cash transactions using POS systems and maintained the store standards to ensure smooth and professional operations

Volunteer Youth Leader - City Life Church Portsmouth

02/2021- 04/2022

Led group activities and events such as Community Outreach Events like planning donation drives and outdoor excursions whilst offering support and motivation to members across all age groups to foster teamwork. Demonstrated strong time management and organisational skills to ensure successful and engaging group experiences

Media Server Developer

07/2024

Assisted in creating and setting up a Discord bot integrated with AI, designed to interact with a server of nearly 2,000 members. Contributed to its development, ensuring smooth operation and enhanced user engagement by streamlining automated responses and providing valuable features for the community.

SKILLS

Programming Languages -

Python, C#, Javascript,
HTML, CSS, SQL

Built Desktop Computer Systems

Customer Service

- Professional communication and customer support.

Scheduling & Time

Management - Managed bookings and organised group activities with strict time adherence.

POS & Cash Handling-

Experience with POS systems for stock management and financial transactions.

Team Leadership - Directed volunteer groups, fostering teamwork and support across various age groups.

Organisation & Problem Solving

Maintained high store standards and optimised processes for efficiency.

LANGUAGES

English - Native
Vietnamese - Native

EDUCATION

Portsmouth Grammar School, Portsmouth — GCSE

9 GCSE (8's & 9s)

Portsmouth Grammar School, Portsmouth — A-Level

A Levels - Computer Science, Maths & Physics

Sheffield University

Computer Science, Software Engineering

PORTFOLIO

Portfolio Link —

<https://swe-sam.github.io/swe-samgithub.io/>

REFERENCES

Thaiky - 12 High Street, Emsworth PO10 7AW. Director of a Nail Salon.

Tel: 07940729205

Nathan - nathanwilshire2000@gmail.com Social Media Director

Tel: 07917261744