

Pre questionnaire:

- Have your previous experiences with predictive text in messaging or email applications been positive, negative, or neutral? **Positive**
 - Do you use the single-word predictive text? If so, is your experience generally positive, negative, or neutral? **Yes, positive**
- On a scale of 1 to 5, 1 being not helpful at all and 5 being extremely helpful, how useful do you think single-word suggested text is? **4**
 - What about multi-word suggested phrases? **4**
- On a scale of 1 to 5, without using the system, how would you rate the visual appeal of the interface? **2**
 - On a scale of 1 to 5, how easy do you think the system will be to use? **4**

Post task questionnaire for food service conversation without suggested responses:

1. Was it easy to type the responses? **Reasonably easy**
2. Do you think this interaction would have been shorter if you could select suggested responses? **Yes**

Post task questionnaire for movie service conversation with suggested responses:

1. Was it easy to select the suggested responses? **Yes**
2. Do you think this interaction would have taken longer if you had to type out your responses? **Yes, definitely**

Post questionnaire:

- Would you like to see any additional features that are not currently implemented? **Possibility of having multiple options and choices to select from instead of having to type them out or having just one.**
 - Which of these is the most important to you? **N/A**
- Was it easy to figure out how to use the system from the user interface? **It was a little difficult because the user wasn't familiar with the laptop used in the experiment, but if the experiment were conducted a second time, they'd be more familiar on how to use it.**
 - If yes, what elements in the interface helped? **N/A**
 - If no, what do you think could be added or changed? **Nothing, just takes some time to familiarize with the app**
- On a scale of 1 to 5 (1 being unsatisfied and 5 being extremely satisfied) what is your level of satisfaction with our system's current functionality? **4**
- On a scale of 1 to 5 (1 being very difficult and 5 being very easy) how easy was it to use the application? **The first time was a 3, and the second time would be a 5**