

## TESTER 08

### Pre questionnaire:

- Have your previous experiences with predictive text in messaging or email applications been positive, negative, or neutral? **NEUTRAL**
  - Do you use the single-word predictive text? If so, is your experience generally positive, negative, or neutral? **NO**
- On a scale of 1 to 5, 1 being not helpful at all and 5 being extremely helpful, how useful do you think single-word suggested text is? **4**
  - What about multi-word suggested phrases? **4**
- On a scale of 1 to 5, without using the system, how would you rate the visual appeal of the interface? **4**
  - On a scale of 1 to 5, how easy do you think the system will be to use? **5**

### Post task questionnaire for food service conversation without suggested responses:

1. Was it easy to type the responses?
2. Do you think this interaction would have been shorter if you could select suggested responses?

### Post task questionnaire for food service conversation with suggested responses:

1. Was it easy to select the suggested responses? **YES**
2. Do you think this interaction would have taken longer if you had to type out your responses? **YES, Depends on typing speed.**

### Post task questionnaire for movie service conversation without suggested responses:

1. Was it easy to type the responses? **YES**
2. Do you think this interaction would have been shorter if you could select suggested responses? **YES**

### Post task questionnaire for movie service conversation with suggested responses:

1. Was it easy to select the suggested responses?
2. Do you think this interaction would have taken longer if you had to type out your responses?

### Post questionnaire:

- Would you like to see any additional features that are not currently implemented? **I DON'T KNOW**
  - Which of these is the most important to you? **(blank)**
- Was it easy to figure out how to use the system from the user interface? **YES**
  - If yes, what elements in the interface helped? **"Send" button, easy to use**
  - If no, what do you think could be added or changed?
- On a scale of 1 to 5 (1 being unsatisfied and 5 being extremely satisfied) what is your level of satisfaction with our system's current functionality? **4**

- On a scale of 1 to 5 (1 being very difficult and 5 being very easy) how easy was it to use the application? 5