Pre questionnaire:

- Have your previous experiences with predictive text in messaging or email applications been positive, negative, or neutral?
 - Do you use the single-word predictive text? If so, is your experience generally positive, negative, or neutral?
- On a scale of 1 to 5, 1 being not helpful at all and 5 being extremely helpful, how useful do you think single-word suggested text is?
 - What about multi-word suggested phrases?
- On a scale of 1 to 5, without using the system, how would you rate the visual appeal of the interface?
 - On a scale of 1 to 5, how easy do you think the system will be to use?

Post task questionnaire for food service conversation without suggested responses:

- 1. Was it easy to type the responses?
- 2. Do you think this interaction would have been shorter if you could select suggested responses?

Post task questionnaire for food service conversation with suggested responses:

- 1. Was it easy to select the suggested responses?
- 2. Do you think this interaction would have taken longer if you had to type out your responses?

Post task questionnaire for movie service conversation without suggested responses:

- 1. Was it easy to type the responses?
- 2. Do you think this interaction would have been shorter if you could select suggested responses?

Post task questionnaire for movie service conversation with suggested responses:

- 1. Was it easy to select the suggested responses?
- 2. Do you think this interaction would have taken longer if you had to type out your responses?

Post questionnaire:

- Would you like to see any additional features that are not currently implemented?
 - Which of these is the most important to you?
- Was it easy to figure out how to use the system from the user interface?
 - o If yes, what elements in the interface helped?
 - o If no, what do you think could be added or changed?
- On a scale of 1 to 5 (1 being unsatisfied and 5 being extremely satisfied) what is your level of satisfaction with our system's current functionality?
- On a scale of 1 to 5 (1 being very difficult and 5 being very easy) how easy was it to use the application?