

Pre questionnaire:

- Have your previous experiences with predictive text in messaging or email applications been positive, negative, or neutral? **Positive**
  - Do you use the single-word predictive text? If so, is your experience generally positive, negative, or neutral? **Yes, Positive**
- On a scale of 1 to 5, 1 being not helpful at all and 5 being extremely helpful, how useful do you think single-word suggested text is? **Four**
  - What about multi-word suggested phrases? **Four as well, because they apply in different context**
- On a scale of 1 to 5, without using the system, how would you rate the visual appeal of the interface? **Four**
  - On a scale of 1 to 5, how easy do you think the system will be to use? **Five**

Post task questionnaire for food service conversation without suggested responses:

1. Was it easy to type the responses? **Yes**
2. Do you think this interaction would have been shorter if you could select suggested responses? **Yes**

Post task questionnaire for movie service conversation with suggested responses:

1. Was it easy to select the suggested responses? **Yeah, but it could have been easier. Having them show right away would have been better**
2. Do you think this interaction would have taken longer if you had to type out your responses? **Yes, but only a little. Participant would have been ok without autosuggestion because he is familiar with context and it is a transaction they have done many times.**

Post questionnaire:

- Would you like to see any additional features that are not currently implemented? **Autocomplete. If I don't click on the suggestions, autocomplete. However, participant didn't type.**
  - Which of these is the most important to you? **N/A**
- Was it easy to figure out how to use the system from the user interface? **Yes**
  - If yes, what elements in the interface helped? **The arrow**
  - If no, what do you think could be added or changed? **N/A**
- On a scale of 1 to 5 (1 being unsatisfied and 5 being extremely satisfied) what is your level of satisfaction with our system's current functionality? **Four**
- On a scale of 1 to 5 (1 being very difficult and 5 being very easy) how easy was it to use the application? **Five**