```
In
    [1]:
            1 ###### Understanding intents and entities
 In [2]:
            1 bot_template = "BOT : {0}"
               user_template = "USER : {0}"
            4
               # Define a function that responds to a user's message: respond
            5
               def respond(message):
                   # Concatenate the user's message to the end of a standard bot respone
            6
                   bot_message = "I can hear you! You said: " + message
            8
                   # Return the result
            9
                   return bot_message
 In [3]:
            1 # Define a function that sends a message to the bot: send message
            2
               def send_message(message):
            3
                   # Print user_template including the user_message
            4
                   print(user template.format(message))
            5
                   # Get the bot's response to the message
            6
                   response = respond (message)
            7
                   # Print the bot template including the bot's response.
            8
                   print(bot_template.format(response))
           10
               # Send a message to the bot
               send_message("hello")
In [16]:
            1 | import re
            2
               keywords = {
                             greet': ['hello', 'hi', 'hey'],
            3
                            'thankyou': ['thank', 'thx'],
            4
                             goodbye': ['bye', 'farewell']
            5
            6
            7
               # Define a dictionary of patterns
            8
               patterns = {}
               # Iterate over the keywords dictionary
           10
           11
               for intent, words in keywords.items():
                   # Create regular expressions and compile them into pattern objects
           12
                   patterns[intent] = re.compile("|".join(words))
           13
           14
           15 # Print the patterns
           16 print (patterns)
          {'greet': re.compile('hello|hi|hey'), 'thankyou': re.compile('thank|thx'), 'goodbye': re.compile('bye|farewell')}
              responses = {'greet': 'Hello you!:)',
In [17]:
                             'thankyou': 'you are very welcome',
'default': 'default message',
            3
            4
                              goodbye': 'goodbye for now'
            5
            6
            7
               # Define a function to find the intent of a message
            8
               def match_intent(message):
            9
                   matched intent = None
           10
                   for intent, pattern in patterns.items():
           11
                       # Check if the pattern occurs in the message
           12
                       if pattern. search (message):
           13
                            matched intent = intent
                   return matched intent
           14
           15
               # Define a respond function
           16
               def respond(message):
           17
           18
                   # Call the match_intent function
           19
                   intent = match_intent(message)
           20
                   # Fall back to the default response
                   kev = "default"
           22
                   if intent in responses:
           23
                       key = intent
           24
                   return responses[key]
           25
           26
              # Send messages
           27
              send_message("hello!")
              send_message("bye byeee")
               send message ("thanks very much!")
          USER : hello!
          BOT : Hello you! :)
          USER: bye byeee
          BOT: goodbye for now
          USER: thanks very much!
          BOT : you are very welcome
```

```
In [6]:
             # Define find name()
              def find name(message):
           3
                  name = None
           4
                  # Create a pattern for checking if the keywords occur
           5
                  name_keyword = re.compile("name call") #假设 keyword 为 name 和 call
           6
                  # Create a pattern for finding capitalized words
                  name pattern = re. compile (([A-Z] \{1\} [a-z]*")
           7
           8
                  if name keyword. search (message):
                      # Get the matching words in the string
           9
          10
                      name_words = name_pattern.findall(message)
                      if len(name_words) > 0:
          11
          12
                          # Return the name if the keywords are present
                          name = ' '.join(name_words)
          13
          14
                  return name
          15
          16
              # Define respond()
              def respond (message):
          17
          18
                  # Find the name
          19
                  name = find_name(message)
          20
                  if name is None:
          21
                      return "Hi there!"
          22
                  else:
          23
                      return "Hello, {0}!". format (name)
          24
          25
             # Send messages
              send message ("my name is David Copperfield")
              send_message("call me Ishmael")
          27
          28
              send_message("people call me Cassandra")
         USER: my name is David Copperfield
         BOT : Hello, David Copperfield!
         USER : call me Ishmael
         BOT: Hello, Ishmael!
         USER : people call me Cassandra
         BOT: Hello, Cassandra!
   [7]:
In
           1 | ###### Word vectors
   [2]:
           1 | import spacy
              import numpy as np
              sentences = [' i want to fly from boston at 838 am and arrive in denver at 1110 in the morning',
               ' what flights are available from pittsburgh to baltimore on thursday morning',
```

```
In
                 what is the arrival time in san francisco for the 755 am flight leaving washington',
           6
                 cheapest airfare from tacoma to orlando',
           7
                 round trip fares from pittsburgh to philadelphia under 1000 dollars',
           8
                 i need a flight tomorrow from columbus to minneapolis',
                 what kind of aircraft is used on a flight from cleveland to dallas',
                 show me the flights from pittsburgh to los angeles on thursday',
          11
                 all flights from boston to washington',
          12
                 what kind of ground transportation is available in denver',
          13
                 show me the flights from dallas to san francisco',
          14
                 show me the flights from san diego to newark by way of houston',
          15
                 what is the cheapest flight from boston to bwi',
          16
                 all flights to baltimore after 6 pm',
          17
                 show me the first class fares from boston to denver',
          18
                 show me the ground transportation in denver',
          19
                 all flights from denver to pittsburgh leaving after 6 pm and before 7 pm',
                 i need information on flights for tuesday leaving baltimore for dallas dallas to boston and boston to baltimore',
          21
                 please give me the flights from boston to pittsburgh on thursday of next week',
                 i would like to fly from denver to pittsburgh on united airlines',
          23
                 show me the flights from san diego to newark',
          24
                 please list all first class flights on united from denver to baltimore',
                 what kinds of planes are used by american airlines',
               "i'd like to have some information on a ticket from denver to pittsburgh and atlanta",
               " i'd like to book a flight from atlanta to denver",
                 which airline serves denver pittsburgh and atlanta',
                 show me all flights from boston to pittsburgh on wednesday of next week which leave boston after 2 o'clock pm",
                 atlanta ground transportation', ' i also need service from dallas to boston arriving by noon',
                 show me the cheapest round trip fare from baltimore to dallas']
```

```
In [3]:
             1 | # Load the spacy model: nlp, en_core_web_md
               nlp = spacy.load("en_core_web_md")
                # Calculate the length of sentences
             4
                n sentences = len(sentences)
             5
             6
             7
                # Calculate the dimensionality of nlp
             8
                embedding_dim = nlp.vocab.vectors_length
                # Initialize the array with zeros: X
            10
                X = np.zeros((n_sentences, embedding_dim))
            11
            12
            13
                # Iterate over the sentences
            14
               for idx, sentence in enumerate (sentences):
            15
                     # Pass each each sentence to the nlp object to create a document
            16
                     doc = nlp(sentence)
                     # Save the document's .vector attribute to the corresponding row in X
            17
            18
                    X[idx, :] = doc. vector
               print(X)
            19
            \begin{bmatrix} \begin{bmatrix} 0.07225148 & 0.23085858 & -0.05721947 & \dots & 0.04366079 & -0.11307659 \end{bmatrix} 
              0. 21412031
            \begin{bmatrix} 0.11721275 & 0.04901224 & -0.14363982 & \dots & -0.14155565 & -0.06796242 \end{bmatrix}
              0. 18658884]
            [ 0.13610677  0.17966814 -0.05222185 ...  0.04048143 -0.16161631
              0. 12550484]
            \begin{bmatrix} 0.16177949 & 0.0670125 & 0.088523 & \dots & -0.0717375 & -0.066895 \end{bmatrix}
              0.0520265 ]
            [ \ 0.\ 11427727 \quad 0.\ 11960033 \ -0.\ 03754008 \ \dots \ -0.\ 07084992 \ -0.\ 142048 
              0. 19235454
            \begin{bmatrix} -0.00103583 & 0.01718292 & -0.04143599 & \dots & -0.06478167 & -0.04346119 \end{bmatrix}
              0. 14688456]]
   [10]:
             1 | #### Intent classification with sklearn
In [11]:
             1 import pandas as pd
             2 | X_train = pd. read_csv('SVM/X_train.csv')
             3 | X_test = pd. read_csv('SVM/X_test.csv')
             4 | y_train = pd. read_csv('SVM/y_train.csv')['label']
             5 | y_test = pd. read_csv('SVM/y_test.csv')['label']
In [12]:
             1 # Import SVC
             2
                from sklearn.svm import SVC
             3
             4
                # Create a support vector classifier
                clf = SVC(gamma="auto")
             5
             6
                # Fit the classifier using the training data
             8
                clf.fit(X_train,y_train)
                # Predict the labels of the test set
            11
                y_pred = clf.predict(X_test)
            12
            13 | # Count the number of correct predictions
            14 \mid n\_correct = 0
               for i in range(len(y_test)):
            15
            16
                    if y_pred[i] == y_test[i]:
            17
                         n_{correct} += 1
            18
                print("Predicted {0} correctly out of {1} test examples.".format(n_correct, len(y_test)))
                print("Accuracy rate: ", n_correct/len(y_test))
           Predicted 162 correctly out of 201 test examples.
           Accuracy rate: 0.8059701492537313
In [ ]:
             1 | #### Entity extraction
               include entities = ['DATE', 'ORG', 'PERSON']
In [4]:
                def extract entities(message):
             3
                     ents = dict.fromkeys(include_entities)
                     doc = nlp(message)
             4
                     for ent in doc.ents:
             5
             6
                         if ent. label in include entities:
             7
                             ents[ent.label] = ent
             8
                    return ents
               print(extract_entities('friends called Mary who have worked at Google since 2010'))
             9
               print(extract entities('people who graduated from MIT in 1999'))
           {'DATE': 2010, 'ORG': Google, 'PERSON': Mary}
           {'DATE': 1999, 'ORG': MIT, 'PERSON': None}
```

```
In [5]:
            1 ## Assigning roles using spaCy's parser
              def entity_type(word):
            3
                   _type = None
                   if word.text in colors:
            4
                       _type = "color"
            5
            6
                   elif word.text in items:
            7
                      _type = "item"
            8
                  return _type
            9
           10 colors = ['black', 'red', 'blue']
           items = ['shoes', 'handback', 'jacket', 'jeans']
In [6]:
           1 ## Assigning roles using spaCy's parser
            2
            3
              # Create the document
              doc = nlp("let's see that jacket in red and some blue jeans")
            5
            6
              # Iterate over parents in parse tree until an item entity is found
            7
              def find_parent_item(word):
            8
                   # Iterate over the word's ancestors
            9
                  for parent in word.ancestors:
                       # Check for an "item" entity
           10
                       if entity_type(parent) == "item":
           11
           12
                          return parent.text
           13
                  return None
           14
           15 # For all color entities, find their parent item
              def assign_colors(doc):
           16
           17
                   # Iterate over the document
                   for word in doc:
           18
                       # Check for "color" entities
           19
           20
                       if entity_type(word) == "color":
           21
                           # Find the parent
           22
                          item = find parent item(word)
           23
                          print("item: {0} has color : {1}".format(item, word))
           24
           25
              # Assign the colors
              assign_colors(doc)
          item: jacket has color : red
          item: jeans has color : blue
In [13]:
           1 | #### Robust NLU with Rasa
In [14]:
            1 ## Rasa NLU
            2 # Import necessary modules
            3 from rasa.nlu.training_data import load_data
            4 from rasa.nlu.config import RasaNLUModelConfig
              from rasa.nlu.model import Trainer
            6
              from rasa.nlu import config
```

## 未知的配置文件和训练文件

WARNING: tensorflow:

The TensorFlow contrib module will not be included in TensorFlow 2.0.

For more information, please see:

- \* https://github.com/tensorflow/community/blob/master/rfcs/20180907-contrib-sunset.md (https://github.com/tensorflow/community/blob/master/rfcs/20180907-contrib-sunset.md)
  - \* https://github.com/tensorflow/addons (https://github.com/tensorflow/addons)
- \* https://github.com/tensorflow/io (https://github.com/tensorflow/io) (for I/O related ops)

If you depend on functionality not listed there, please file an issue.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensor2tensor\utils\adafactor.py:27: The name tf. train. Optimizer is deprecated. Please use tf. compat. v1. train. Optimizer instead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensor2tensor\utils\multistep\_optimizer.py:32: The name tf. train. AdamOptimizer is deprecated. Please use tf. compat. v1. train. AdamOptimizer instead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensor2tensor\models\research\glow\_init\_h ook.py:25: The name tf.train.SessionRunHook is deprecated. Please use tf.estimator.SessionRunHook instead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensor2tensor\models\research\neural\_stack.py:51: The name tf.nn.rnn\_cell.RNNCell is deprecated. Please use tf.compat.vl.nn.rnn\_cell.RNNCell instead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensor2tensor\utils\trainer\_lib.py:111: T he name tf.OptimizerOptions is deprecated. Please use tf.compat.v1.OptimizerOptions instead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensor2tensor\utils\trainer\_lib.py:111: T he name tf.OptimizerOptions is deprecated. Please use tf.compat.v1.OptimizerOptions instead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensorflow\_gan\python\estimator\tpu\_gan\_e stimator.py:42: The name tf.estimator.tpu.TPUEstimator is deprecated. Please use tf.compat.v1.estimator.tpu.TPUEstimator i nstead.

WARNING:tensorflow:From C:\Users\84353\Anaconda3\envs\chat\_box\lib\site-packages\tensorflow\_gan\python\estimator\tpu\_gan\_e stimator.py:42: The name tf.estimator.tpu.TPUEstimator is deprecated. Please use tf.compat.v1.estimator.tpu.TPUEstimator i nstead.

```
ValueError
                                         Traceback (most recent call last)
<ipython-input-15-4d69d1aab88f> in <module>
     4 # Load the training data
----> 5 training_data = load_data("")
     7 # Create an interpreter by training the model
`\Anaconda3\envs\chat_box\lib\site-packages\rasa\nlu\training_data\loading.py in load_data(resource_name, la
nguage)
    62
           if not os. path. exists (resource name):
    63
                 raise ValueError (f"File '{resource name}' does not exist.")
  -> 64
    65
           files = io utils. list files (resource name)
    66
ValueError: File '' does not exist.
```

```
In [ ]: 1 ## Data-efficient entity recognition

In [ ]: 1 print(interpreter.parse("show me Chinese food in the centre of town"))
2 print(interpreter.parse("I want an Indian restaurant in the west"))
3 print(interpreter.parse("are there any good pizza places in the center?"))
```