

Sentimentalytics

Twitter : Social Media and Text Analytics

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Introduction



The objective of this project is to analyze the sentiment of twitter users through their tweets to understand whether the reaction of the people is positive, negative or neutral towards a particular event.

Specifications



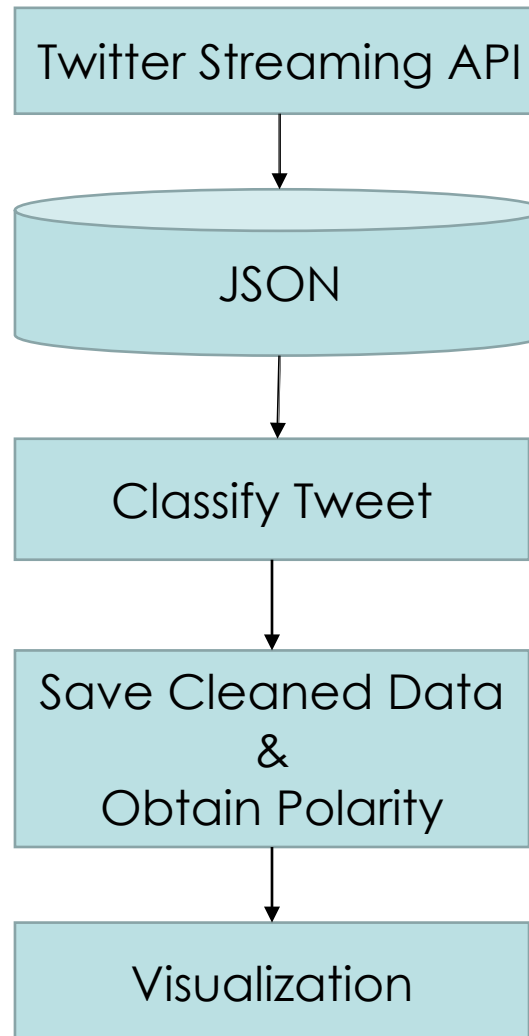
Software

| | |
|-----------------------------|--|
| Operating System | OS X, Windows, Ubuntu |
| Programming Language | Python 2.7 or above |
| Python Packages | Numpy, Pandas, Matplotlib, Tweepy, NLTK, TextBlob |
| Storage | Spreadsheet |

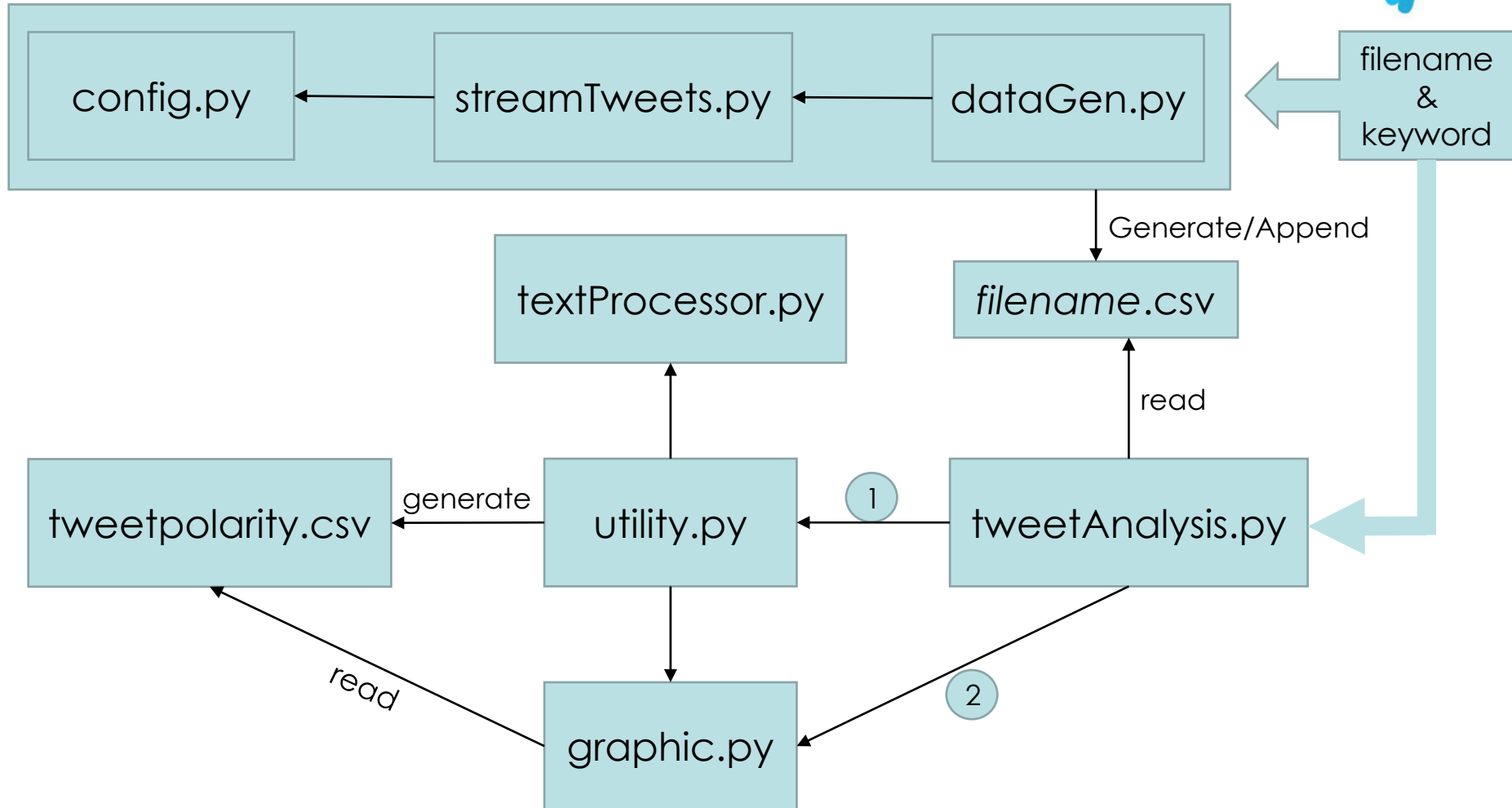
Hardware

| | |
|---------------------------|-----------------------------|
| Processor | 64 Bit Intel or AMD CPU |
| Primary Memory | 4 Gigabytes or above |
| Secondary Memory | 50 Gigabytes or above |
| Network Connection | 2 Megabits per sec or above |

Flow Diagram



Architecture



Modules



- **twitterStream.py**: Function and class to gather tweets using twitter api and save in JSON format.
- **textProcessor.py**: Functions to clean tweet and classify the tweet polarity using TextBlob.
- **utility.py**: Function to save cleaned data and polarity in a csv file, other functions.
- **graphic.py**: Functions for different kinds of charts.

Streaming API



Twitter's Streaming API is a push of data as tweets happen in near real-time. Users register a set of criteria (keywords, usernames, locations) and as tweets match the criteria, they are pushed directly to the user.

Streaming API



Consumer Key is essentially the API key associated with Twitter. This key (or 'client ID', as Twitter calls it) is what identifies the client.

Consumer Secret is the client password that is used to authenticate the client with the authentication server.

Access Token is issued to the client once the client successfully authenticates itself (using the consumer key & secret) and defines the privileges of the client.

Every time the client wants to access the end-user's data, the **Access Token Secret** is sent with the access token as a password.

TextBlob



TextBlob is a Python library for processing textual data. It provides a simple API for diving into common natural language processing (NLP) tasks such as part-of-speech tagging, noun phrase extraction, sentiment analysis, classification, translation, and more.

The **textblob.sentiments** module contains sentiment analysis implementation, NaiveBayesAnalyzer (an NLTK classifier trained on a movie reviews corpus).

Problems Faced



Only the tweets in English will be classified.

The classification of tweets will be done based on probabilities of positive, negative and neutral words which is defined by the training dataset.

The model could fail on various constructs of the English language such as Sarcasm, Idioms and Phrases, Negated Sentences etc.

Results



A .csv file is generated which has the tweets, timestamps and the polarity of the tweets.

Various graphs are plotted using the data from this file which is used to infer the reaction of the people towards a particular event.



Contributions



Eldridge:

Design, Streaming Data, Utility Functions, Text Processing and Classification.

Surya:

Graphs, Utility Functions ,Text Processing and Classification.



Thank You! :)