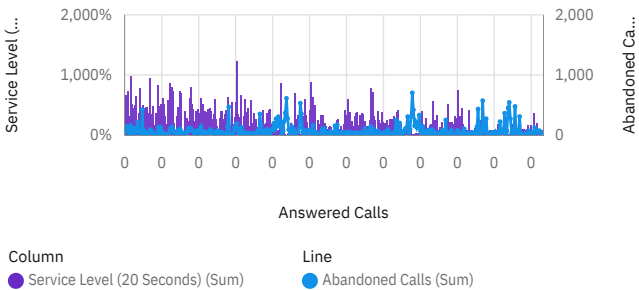


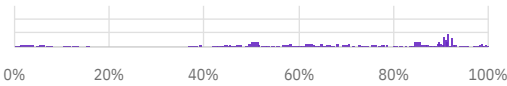
Abandoned Calls and Service Level (20 Seconds) by Answered Calls



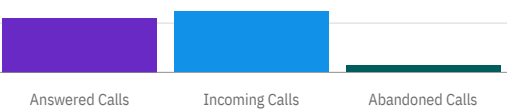
Abandoned Calls



Abandoned Calls and Service Level (20 Seconds) for Answer Rate



Abandoned Calls, Incoming Calls and Answered Calls



Answer Rate colored by Incoming Calls sized by Abandoned Calls

