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9th December 2024

The Executive Engineer

Delhi Electric Supply Corporation

Plot No. 56, Sector 21

New Delhi, 110020

Subject: Complaint Regarding Frequent Power Outages in Sector 21, New Delhi

Dear Sir/Madam,

I hope this letter finds you well. I am writing to formally raise a concern regarding the frequent and prolonged power outages in our area, Sector 21, New Delhi, which have become a serious inconvenience for residents.

Over the past few weeks, there have been multiple instances of power cuts, often without prior notice or clear reasons. These outages disrupt daily activities, cause difficulty in maintaining essential services, and affect the well-being of the residents, especially during extreme weather conditions. Many of us are also facing interruptions in work, studies, and business operations, all of which rely heavily on a stable power supply.

I understand that occasional outages may be unavoidable due to maintenance or unforeseen circumstances. However, the frequency and duration of these interruptions in our area seem to be excessive, and there has been no communication from your department regarding the cause or resolution of the issue.

I kindly request that your department investigates the root cause of these outages and takes immediate action to improve the reliability of the power supply in our locality. Additionally, it would be greatly appreciated if your office could inform us in advance about any planned outages for maintenance, so we can make necessary arrangements.

I trust that you will treat this matter with urgency and prioritize a resolution that will alleviate the hardships faced by the residents. Please let me know if any further information or cooperation is needed from my side to assist in addressing this issue.

Thank you for your attention to this matter.

Sincerely,

Aarav Kapoor