## Says

What have we heard them say? What can we imagine them saying? **Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Are foreign

companies

complying

with local

regulations?



want a highquality smartphones that fits my budget.

Reviews and

content, and

decisions.

compares iphones

models,creates

influences buying

We aim to expand our market share in India.

We need to manufacturing and boostthe economy.

encourage local

How can we offer compelling alternatives to the iphones?

How can we make the iphones more accessible to customers?



Persona's name

Short summary of the persona

Competitive pressure from Apple's premium offerings.

Offers financing

options, promotions, and

store-level marketing.

Inverts in merketing, explores pricing strategies, and collaborateswith local retailers.

Pressure to meet sales targets and negotiate with Apple.

Excitement about new releases,but also critical of Apple's pricing.



Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



**Feels** 

