

KP.org-Related Lab Result Information

KP HealthConnect Online Team

Rev: March 4, 2008

This packet includes information about:

- 1. Release categories of lab results that are shared with members via KP.org**
- 2. Accessing the KP.org release category list on Docushare**
- 3. Manual release of lab results**
- 4. Determining if a member is active on KP.org (i.e., how to determine if a patient can view lab results on line)**
- 5. Sending a secure message from the Results Folder**

Lab Results that are Released to Members via KP.org:

Release Categories

Approximately 1500 lab tests are available in KP Southern California. Members are able to review the results of the vast majority online via KP.org.

Prior to March 22, 2007, there were four release categories:

- Autorelease: results sent to KP.org immediately upon resulting
- Delayed Autorelease: results sent to KP.org 3 days after resulting
 - *The Delayed Autorelease category was eliminated on March 22, 2007*
- Manual Release: providers release the results via KP HealthConnect Ambulatory
 - *This is not available in Chart View*
- Blocked: results cannot be released electronically, as stipulated by California Health and Safety Code. The following test results are blocked:
 - HIV antibody test
 - Presence of antigens indicating a hepatitis infection
 - Tests that show that the patient is abusing the use of drugs
 - Test results related to routinely processed tissues that reveal a malignancy, including skin biopsies, Pap smear tests, products of conception, and bone marrow aspirations for morphological evaluation

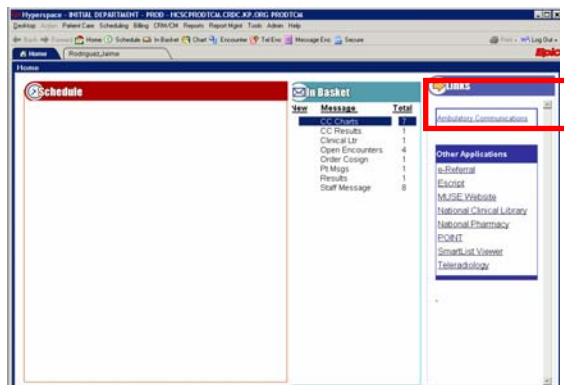
KP HealthConnect has been configured to prevent the electronic release of the results of blocked tests

Additional information:

- Only lab test results can be released to KP.org. At this time, radiology and other results are not available.
- Only outpatient results will show; inpatient and ED labs will not
- Normals, abnormals and panic values will be included.
- Orange County labs that have been resulted locally since December 2006 are available on KP HealthConnect. Those that were resulted locally before December 2006 will become available on KP HealthConnect in Summer 2007 (expected). Those that are resulted in regional lab are available on KP HealthConnect.

Access to the KP.org Release Category List

The list of labs and their release category is maintained on Docushare. To access, click on the Ambulatory Communications link on the KP HealthConnect home page. Select KP.org Lab Release Categories.



Lab Result Release

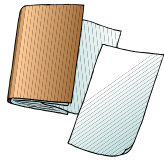
KPHC Providers Access to Manual Release of Lab Results

KP HealthConnect Ambulatory Providers with access to In Basket, now have the ability to manually release results to members on KP.org. The ability to manually release lab results is limited to authorizing providers – e.g., physicians, nurse practitioners and physician assistants with security rights to authorize orders. This functionality is not available in Chart View.

Nearly 1000 lab test results are available to be released, at the provider's discretion, to members active on KP.org. Providers now have access to manually release the following test types:

- Sensitive (e.g., sexually transmitted diseases, except HIV)
- Resulted via text in the comments field (e.g., cultures)
- Resulted from outside labs, except those that are resulted on paper

For further assistance, please contact your local Long Term Support staff or contact the National Help Desk at 8-395-5742 (KPHC), or at 888-457-4872.



Lab Result Release

Introduction

Providers who have the KPHC Ambulatory In Basket now have the ability to manually release results to members on KP.org. **This is not available in Chart View.**

The ability to manually release lab results is limited to those who have the ability to authorize orders – e.g. physicians, nurse practitioners and physician assistants.

Key Learning Points

How to identify, in the Results folder of the In Basket, whether a patient is active on KP.org

How to send a secure message to a patient from the Results folder

How to manually release a lab result to a patient

From the Results folder

From the Patient's chart

Test results that can be manually released to KP.org

Nearly 1000 lab test results are available to be released, at the provider's discretion, to members who are active on KP.org. You may manually release tests that are:

Sensitive (e.g., sexually transmitted diseases, except HIV)

Resulted via text in the comments field (e.g., cultures)

Resulted from outside labs, except those that are resulted on paper

Test results that cannot be electronically shared with patients

The following test results cannot be released electronically (even in a Secure Message), as stipulated by California Health and Safety Code. They are referred to as "blocked labs."

- HIV antibody test
- Presence of antigens indicating a hepatitis infection
- Tests that show that the patient is abusing the use of drugs
- Test results related to routinely processed tissues **that reveal a malignancy**, including skin biopsies, Pap smear tests, products of conception, and bone marrow aspirations for morphological evaluation

KP HealthConnect has been configured to prevent the electronic release of the results of these tests.

Results can be released only to those members who are active on KP.org.

An error message will appear if there is an attempt to release a result to an inactive member.

How To Determine If A Member Is Active On KP.org

A. From Results Folder of the In Basket

Active will appear in the KP.org column next to the patient's name.

Hyperspace - FAMBEPUT FAM2 2 - WITS - KTAZD1910 WITSTCM

Desktop Action Patient Care Scheduling Billing CRM/CM Reports Report Mgmt Tools Admin Help

Back Forward Home Schedule In Basket Chart Encounter Tel Enc Message Enc Patient Lists Hospital Chart Support Print Log Out

Home

Results - 0 New of 2 ***AutoAdvance is ON***

New Msg Refresh Sgit Search Properties Reply Forward Done Rslt Note Review Quick Note Tel Enc Email Pt Reflex Dial More

P	Status	Visit	Patient	KP.org	Test	New	Resulted	Rslt Date
Pend	10/25/2006	Testinfourthree, Testinfourthree	Active	Gluc	1	1 of 1	11/20/2006	
Pend	12/01/2006	Testinfourthree, Testinfourthree	Active	Yers sp cult: Phosph...	3	4 of 4	12/08/2006	

In Basket Hotkey List

000017627518 Testinfourthree, Testinfourthree 01/02/1957 F

GLUCOSE, POCT Result Date: 11/20/2006 kp.org: Not Shared Final result

There is no message from the provider. This message has lab result only.

Component (Lab Inquiry)	Value	Flag	Range
GLUCOSE, RANDOM	80		70 - 139 mg/dl
GLUCOSE, FASTING	150	A	70 - 99 mg/dl

Order Details View Encounter Lab and Collection Details Routing

kp.org Status: This result is automatically blocked from release to kp.org through MyChart.

B. From the Chart

A notation at the far right end of the patient header will indicate KP.org- Active

Hyperspace - FAMBEPUT FAM2 2 - WITS - KTAZD1910 WITSTCM

Desktop Action Patient Care Scheduling Billing CRM/CM Reports Report Mgmt Tools Admin Help

Back Forward Home Schedule In Basket Chart Encounter Tel Enc Message Enc Patient Lists Hospital Chart Support Print Log Out

Home Proxy, Adult

MRN Age Sex PCP Allergies Alert Spec Feat kp.org
000017627521 49 year M Spolter, Deborah (m.d.) Tongue - Meat Y Active

Snapshot

Report Snapshot [100180] Professional Exchange Report MD Summary

Problem List

None

Allergies

TONGUE - MEAT Nausea and/or Vomiting

Immunizations/Injections

Vaccine	Date
A. tenius AG	11/2/2006
Fluorescein 10%	11/2/2006
Mumps Skin Test	11/2/2006

Medications

COUGH DROPS 5.8 MG MM LOZO

Specialty Comments Report Show All Edit

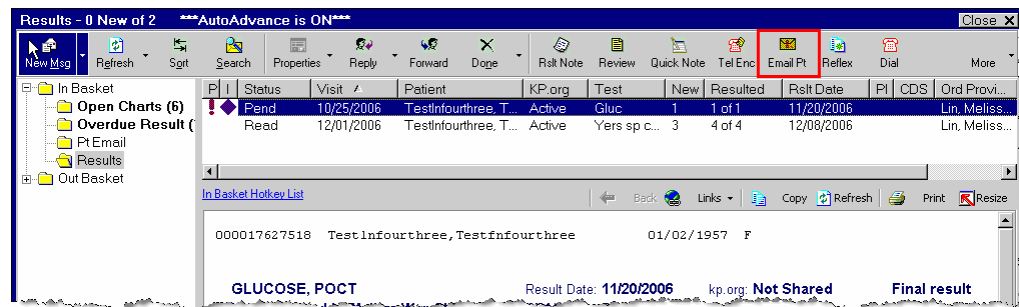
No comments regarding your specialty

Family Comments Edit

None

How To Send A Secure Message from the Results Folder

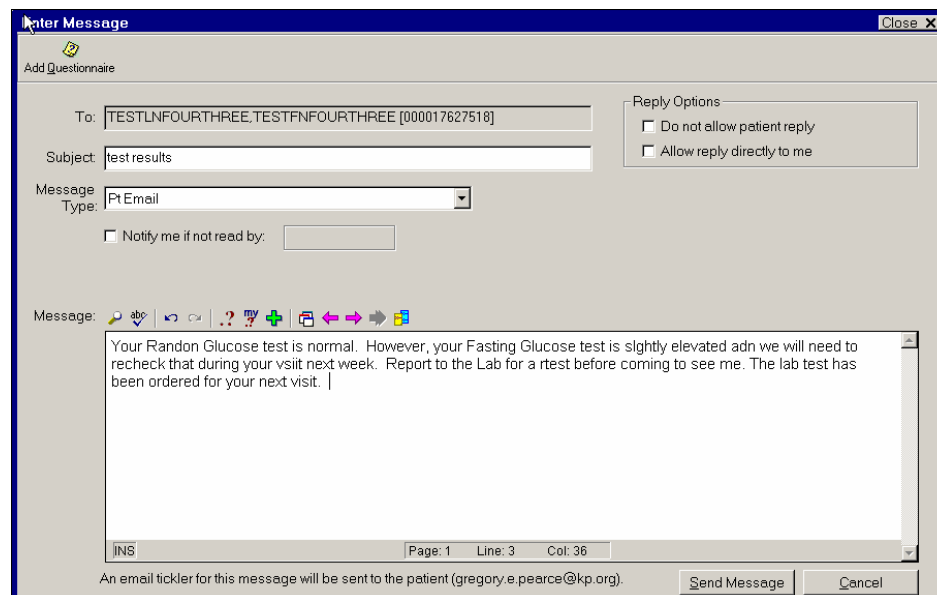
1. From the In Basket, **highlight** the result message
2. Click on the **Email Pt** button on the activity toolbar



Enter Message window displays. Patient name will default in **To** field.

3. **Type** your message
4. Click **Send Message**

Note: You will receive an error message if the patient is not active on KP.org



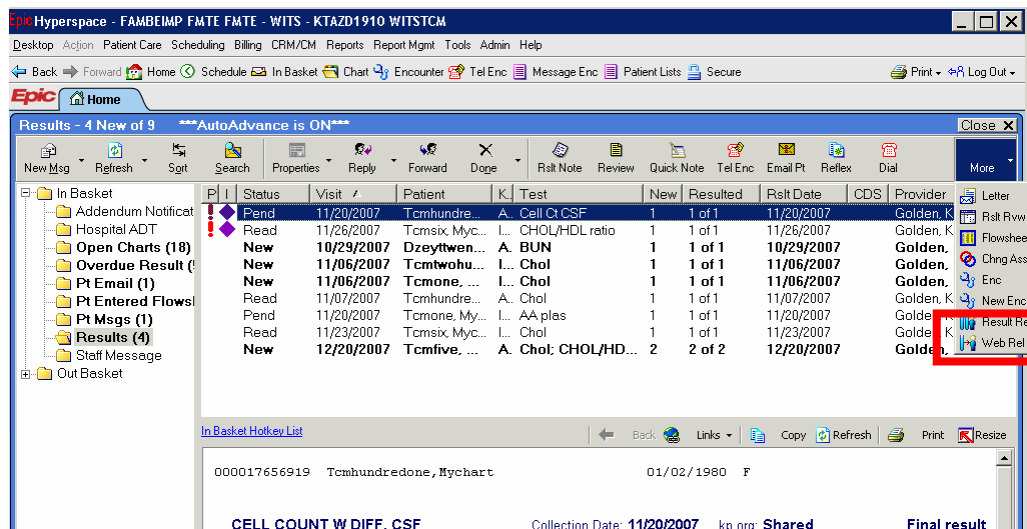
How to Manually Release Results in KP HealthConnect

A provider can manually release results in KP Health Connect from the Results folder of the In Basket.

1. **Highlight** the result message
2. Click on the drop down arrow of **More** button at the far right of the activity toolbar. User has the option to release one or more test results to patient.

To release only one result to the patient::

- Click **Web Rel** (comment cannot be added when using Release to Pt selection)



Result will release to KP.org, which will alert patient to the presence of new lab result(s)

You will receive an error message if the result you are attempting to release is a blocked lab

To release more than one result to the patient:

- From the **More** button, click **Rslt Release**. A list of lab tests will appear, and the patient's chart will be open. Blocked labs will not appear on the list.
- Check those results to be released. Those not to be released should be unchecked.
- To add a **Comment**,
 - Highlight** the results.
 - Type** in comments box.
 - Click **Accept**.

MyChart Results Release Close X

☒ Release All
 ☒ Unrelease All
 ☒ Release All Normal
 ☐ Details
 ☐ Patient Message

Rel...	Result	Date	Status	Abnormal	Provider	Pt Viewed	Rslt Cmnts	Auto
<input type="checkbox"/>	YERSINIA SPECIES CULTURE	12/8/2006	Final re...		Melissa (M.D.) Lin			
<input checked="" type="checkbox"/>	PHOSPHOLIPIDS, SERUM	12/8/2006	Final re...		Melissa (M.D.) Lin			
<input type="checkbox"/>	CELL COUNT WITH DIFFERENTI...	12/8/2006	Final re...		Melissa (M.D.) Lin			
<input type="checkbox"/>	YERSINIA SPECIES CULTURE	12/1/2006	Final result		Melissa (M.D.) Lin		Y	
<input type="checkbox"/>	YERSINIA SPECIES CULTURE	12/1/2006	Final result		Kraig Lamont (M.D.) Go...			

Comments for PHOSPHOLIPIDS, SERUM.

Add comments to patient here

Result will release to KP.org, which will alert patient to the presence of new lab result(s)

Note: A comment can only be added when a result is highlighted

How will the provider know that the test result was released?

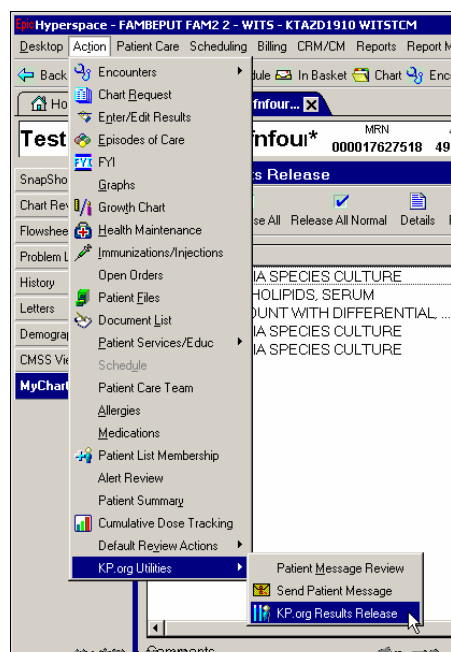
TIP: To verify that the result was released to patient, refresh the In Basket. Click on the result that was released to patient. Report view

will have notation - kp.org: **Shared**

How to Manually Release Results in KP HealthConnect from the Patient's Chart

A provider can also release a result to the patient from KP HealthConnect from within the Patient's chart.

1. Provider must be in a patient workspace
2. Click on the **Action** button from main menu
3. Select **KP.org utilities**
4. Select **KP.org Results Release**. The My Chart results release window displays
5. **Check** the result(s) to be released
6. To add a **Comment**,
 - a. **Highlight** the result
 - b. **Type** comment for the result in the Comments box.
 - c. Click **Accept**



TIP: Use CTRL key to select multiple results to add same comment

Additional Information

- Only *LAB* test results can be released to KP.org. At this time, radiology and other results are not available.
- Only outpatient results will display. Inpatient and ED labs will not display.
- Normal, abnormal and panic values will be included.
- Orange County labs that are resultated locally will not be available online until the CHAMPS-LMS/RMS interface is completed. Those that are resultated in regional lab will be available on KP.org