



## **COMSATS University Islamabad**

### **Wah Campus**

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**Assignment Software Requirement Engineering**

### **○ Closed Ended Question:**

1.Is it essential for the system to support multiple user accounts?

☐ Yes ☐

☐ No

**2. Should the system provide real-time updates on inventory levels?**

☐ Yes ☐

No

**3. Is it necessary for the system to generate daily sales reports?**

☐ Yes ☐

No

**4. Should the system have a feature for sending automated email notifications?**

☐ Yes ☐

No

**5. Is it important for the system to have backup and restore functionality?**

☐ Yes ☐

No

**6. Should the system allow users to import/export data in various formats?**

☐ Yes ☐

No

**7. Is it necessary for the system to integrate with existing accounting software?**

☐ Yes ☐

No

**8. Should the system have a mobile application for on-the-go access?**

☐ Yes ☐

No

**9. Is it essential for the system to support multiple languages?**

☐ Yes ☐

No

**10. Should the system provide a feature for managing customer loyalty programs?**

☐ Yes

☐ No

**11. Is it important for the system to have built-in security features such as encryption?**

☐ Yes ☐

No

**12. Should the system offer 24/7 customer support?**

☐ Yes ☐

No

## **○ Responses of them:**

**1. Is it essential for the system to support multiple user accounts?**

- **Yes:** Enables tailored access and permissions.
- **No:** Single-user environment or uniform access.

**2. Should the system provide real-time updates on inventory levels?**

- **Yes:** Ensures accurate stock management.
- **No:** Infrequent inventory changes or periodic updates suffice.

**3. Is it necessary for the system to generate daily sales reports?**

- **Yes:** Offers insights for daily decision-making.
- **No:** Lower sales volume or different reporting needs.

**4. Should the system have a feature for sending automated email notifications?**

- **Yes:** Improves communication and task efficiency.
- **No:** Alternate notification methods or less need for automation.

**5. Is it important for the system to have backup and restore functionality?**

- **Yes:** Essential for data protection and recovery.
- **No:** Lower data loss risk or alternate backup methods.

**6. Should the system allow users to import/export data in various formats?**

- **Yes:** Enhances data exchange and interoperability.
- **No:** Minimal data exchange needs or handled differently.

**7. Is it necessary for the system to integrate with existing accounting software?**

- **Yes:** Streamlines financial processes and accuracy.
- **No:** Manual financial processes or separate systems.

**8. Should the system have a mobile application for on-the-go access?**

- **Yes:** Provides flexibility and convenience.
- **No:** Desktop-centric usage or sufficient web access.

**9. Is it essential for the system to support multiple languages?**

- **Yes:** Increases accessibility and usability.
- **No:** Single-language user base or low priority for localization.

**10. Should the system provide a feature for managing customer loyalty programs?**

- **Yes:** Enhances customer retention and sales.
- **No:** No loyalty programs or managed differently.

**11. Is it important for the system to have built-in security features such as encryption?**

- **Yes:** Protects sensitive data and ensures compliance.
- **No:** Lower security concerns or handled externally.

**12. Should the system offer 24/7 customer support?**

- **Yes:** Ensures timely assistance and user satisfaction.
- **No:** Limited support needs or sufficient business hours support.

## ○ Stakeholders of the System:

- **Bookstore Owners:** They require efficient management tools to run their businesses smoothly.
- **Store Managers:** They need user-friendly interfaces to manage inventory and sales.
- **Customers:** They expect smooth transactions and good service.
- **Developers:** They are responsible for creating and maintaining the system.
- **IT Administrators:** They ensure the system runs smoothly and securely.

## ○ Functional Requirements:

- The system should allow users to add, update, and remove book records.
- It must provide sales tracking functionality.

- Users should be able to manage customer records.
- The system must generate various reports, including sales reports.
- It should have a user-friendly interface.
- Users should be able to search for books easily.
- The system should facilitate feedback and review management.

## ○ Non-Functional Requirements:

- The system should be responsive, even with a large amount of data.
- It must be secure, protecting sensitive information.
- It should have high availability to ensure uninterrupted operation.
- The system should be scalable to accommodate future growth.
- It should be compatible with various devices and browsers.
- The user interface should be aesthetically pleasing and intuitive.

## References:

1. Amaresan, S. (2023, May 15). 28 Questionnaire Examples, Questions, & Templates to Survey Your Clients. *blog.hubspot.com*.  
<https://blog.hubspot.com/service/questionnaire#questionnairetemplates>