



RailWayz

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Frequently Asked Questions

How do i book a train seat?

+

Can i choose my preferred seat on the train?

+

How far in advance can i book a train?

+

Can i make a reservation for an infant or child?

+

What should I do if a problem occurs in booking?

+



Contact us

Have any questions or need assistance? Reach out to us now.

Full name

Email address

email

Your message

Enter your question or message



Our Services

Train Seat Booking

Effortlessly book train seats for your journey, with options to select your preferred class, date, and train, ensuring a hassle-free travel experience.

Seat Selection

Choose your preferred seat on the train during the booking process, subject to availability, ensuring you travel in comfort and convenience.

Destination Information

Access comprehensive destination information and travel guides for your selected train routes, providing complete and transparent insights.

Feedback and Reviews

Share your feedback and reviews about your train travel experience as this will help us to improve the user experience of our application.

Stripe Payment Integration

Integrate Stripe payment gateway for secure and convenient online transactions, allowing passengers to make payments using credit/debit cards.

View Schedules

Provide an option for users to view detailed train schedules, including departure and arrival times, allowing passengers to plan their journeys effectively.

Search Trains

Offer a robust search functionality that allows passengers to search for trains based on criteria such as departure/arrival cities, allowing for easy access.

Instant Booking Confirmation

Offer instant booking confirmation upon successful payment, providing passengers with immediate confirmation of their seat reservation.



Privacy Policy

Your privacy is important to us. It is RailWayz's policy to respect your privacy regarding any information we may collect from you across our website.

We only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent. We also let you know why we're collecting it and how it will be used.

We only retain collected information for as long as necessary to provide you with your requested service. What data we store, we'll protect within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use or modification.

We don't share any personally identifying information publicly or with third-parties, except when required to by law.

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot accept responsibility or liability for their respective privacy policies.

You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your desired services.

Your continued use of our website will be regarded as acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, feel free to contact us.



Terms and Conditions

Please read these terms and conditions carefully before using our services.

1. Booking: By booking a train ticket through RailWayz, you agree to abide by the terms and conditions outlined herein.
2. Payment: Payment for train tickets must be made at the time of booking.
3. Cancellations and Refunds: Cancellation and refund policies vary depending on the fare type and the policies of the train operator.
4. Travel Documents: It is your responsibility to ensure that you possess all necessary travel documents, including a valid ticket and any required identification, before boarding the train.
5. Liability: RailWayz is not liable for any loss, damage, or injury sustained during the course of your journey. Passengers travel at their own risk.
6. Seat Assignments: While we endeavor to accommodate seat preferences, actual seat assignments are subject to availability and may be reassigned at the discretion of the train operator.
7. Conduct: Passengers are expected to conduct themselves in a respectful manner while onboard the train. Any disruptive behavior may result in removal from the train and potential legal action.
8. Baggage: Passengers are responsible for their own baggage. Please adhere to luggage size and weight restrictions, as specified by the train operator, to ensure a smooth journey.
9. Changes to Itinerary: Changes to your travel itinerary, including modifications to travel dates or routes, may be subject to fees and availability. Please contact our customer support team for assistance.
10. Force Majeure: RailWayz shall not be liable for any failure or delay in performing its obligations due to circumstances beyond its reasonable control, including but not limited to acts of God, natural disasters, and government actions.

By using our services, you acknowledge that you have read, understood, and agreed to these terms and conditions.



Our Team

Saad Hassan

Saad Hussain

Rafeel Abdul

Mahad Hassan





RailWayz

[Home](#) [Services](#)



Login

Email:

Password:

[Login](#)

[Forgot Password?](#) [New? Signup](#)



Register

First Name:

Last Name:

Email:

Password:

Address:

Cnic:

Phone Number:

Gender:

Male

▼

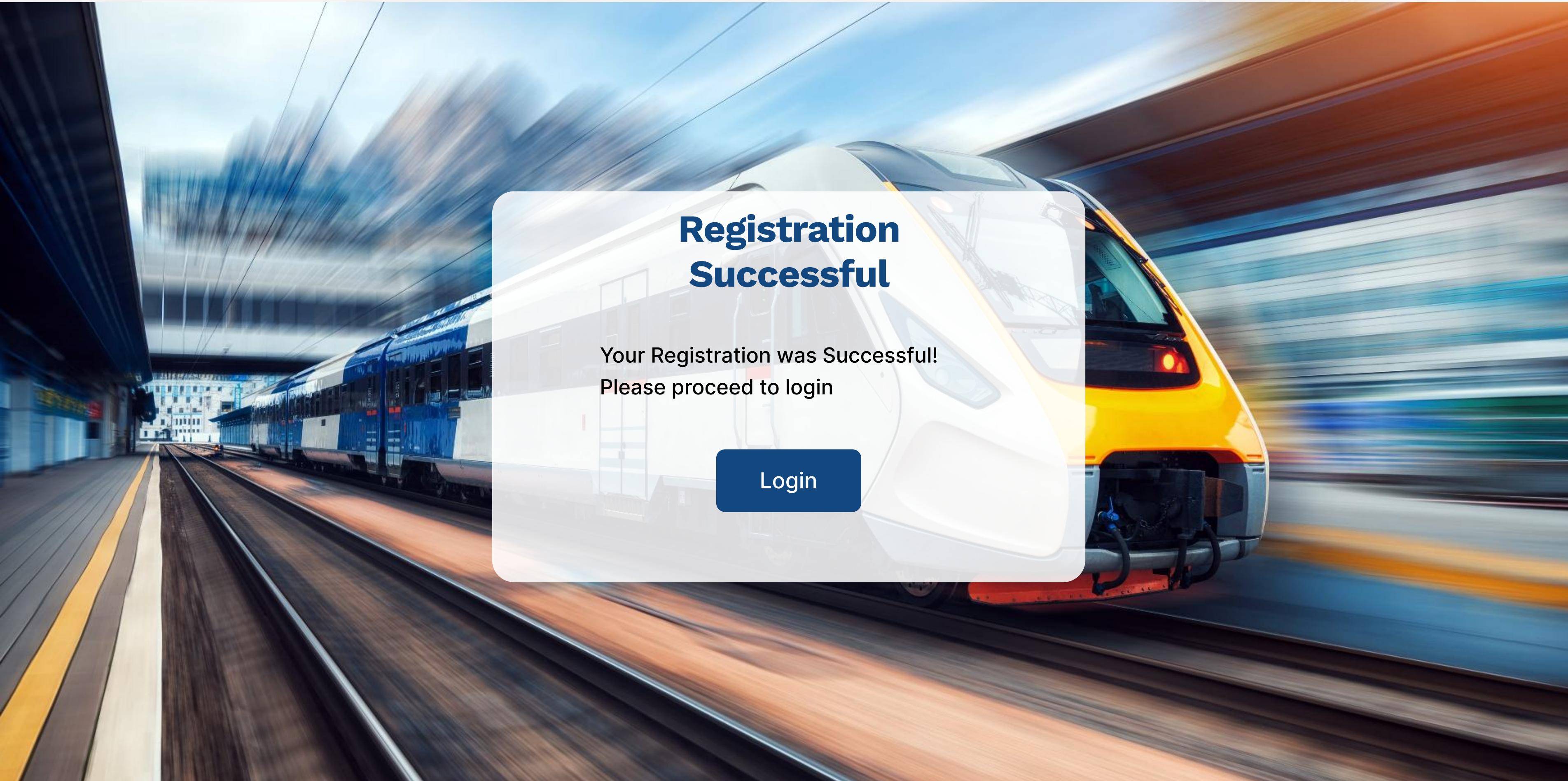
Register

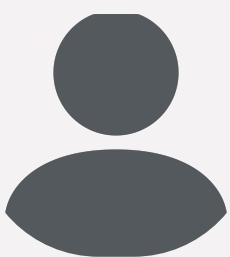


RailWayz

Registration Successful

Your Registration was Successful!
Please proceed to login

[Login](#)



Welcome, Hamza

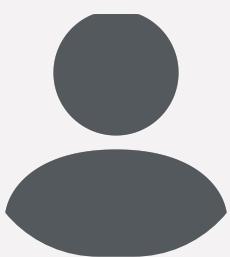
Book

Logout

Your Bookings:

Booking ID: 59
Train: Train 3
Departure Date: April 15th, 2024
Departure Station: Lahore Station
Destination Station: Quetta Station
Class: Economy
Status: Booked

[Cancel](#)



Welcome, Hamza

Home

Logout

Departure Station:

Enter Departure Station

Arrival Station:

Enter Arrival Station

Filter

Train	Departure Station	Departure Date / Time	Arrival Station	Arrival Date / Time	Economy Class Seats Remaining	Business Class Seats Remaining	Economy Price	Business Price	Class Type	Action
Train 1	Lahore Station	May 15, 2024, noon	Quetta Station	May 30, 2024, 10:42 am	63	16	500.00	1000.00	Tab 1	Book

Forget Password

Please enter your email address to reset your password

Email:

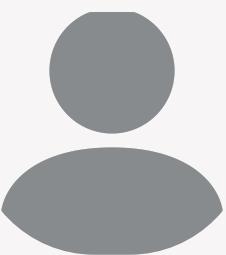
Reset Password

New Password:

- Your password cant be too similar to your other personal information.
- Your password must contain at least 8 characters.
- Your password cant be a commonly used password.
- Your password cant be entirely numeric.

New password confirmattion:

Reset Password



Welcome, Hamza

Book

Logout

Your Bookings:

Booking ID

Train:

Departure

Departure

Destination

Class:

Status:

Cancel

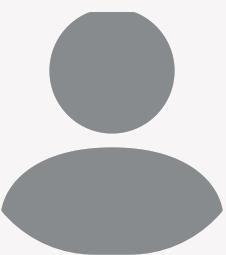
Are you sure you want to cancel this ticket?

No

Yes

Economy

Booked



Welcome, Hamza

Home

Logout

Departure Station:

Enter Departure Station

Arrival Station:

Enter Arrival Station

Filter

Are you sure you want to book this ticket?

Train	Departure Station	D D
Train 1	Lahore Station	

No

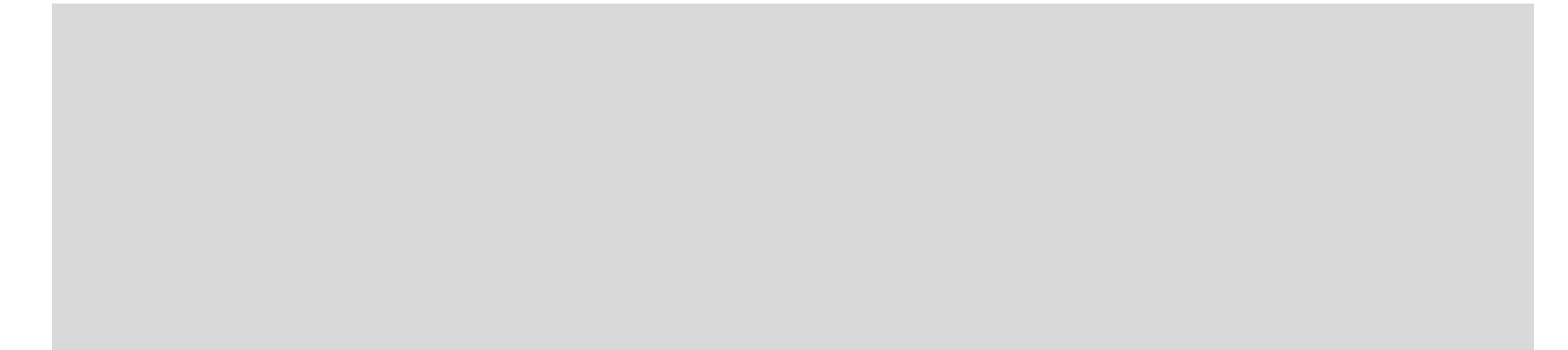
Yes

	Class Type	Action
Tab 1		Book

Billing Details

Total Amount:
\$8000.0

Pay Now





Pay Now