

# **Exploratory Data Analysis**

G2M insight for Cab Investment firm 17-05-2022

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**Country: Morocco** 

## Outline

- 1) Executive Summary
- 2) Problem Statement
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## 2) Problem Statement

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#### **Introduction:**



XYZ is a private firm in US.

- Due to remarkable growth in the cab industry, they are planning to invest in this field.
- They want to understand the market before taking their decision.

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#### **Summary:**

From the collected data that was provided:

- It was possible to extract various insights about the companies in the data.
- Provide recommendations based on the insights by identifying which company to invest into.

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#### **Problem statement:**

 Four individual data sets were provided each containing different features.

Cab\_ Data.csv

City\_ Data.csv Customer\_ ID\_Data.csv Transaction\_ ID\_Data.csv

- Details of transaction for 2 cab companies
- US cities, their population and number of cab users

 Customer's demographic details with a unique identifier

 Transaction to customer mapping and payment mode

One additional data set was added.

HolidayUS\_ Data.csv Holiday
Names and
their dates

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#### **Problem statement:**

 Provided data is in a time period from 01/01/2016 to 31/12/2018.

Data is about two companies :





 Goal: Finding in which of the two companies the XYZ should invest into.

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## **Proposed approach:**

- Cleaning data by checking null values and duplicate values.
- Adding columns for Benefit, Benefit/KM, Age group, Income group, KM range.
- Merging obtained data (City and Holiday data were not merge to avoid redundancy of data).
- Describing the data and finding correlation between numerical features to search for possible outliers and removing them.

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### **Proposed approach:**

- Analyzing data by searching :
  - Profit per ride for each company.
  - Average profit per KM for each company in each year, month, day, day of the week.
  - Profit margin for each company.
  - Total profit per gender, payment mode, income group, age group KM range for each company.
  - Total profit, users per city for each company.
  - Customer retention for each company.
  - Profit per holiday for each company.
- Making a recommendation.

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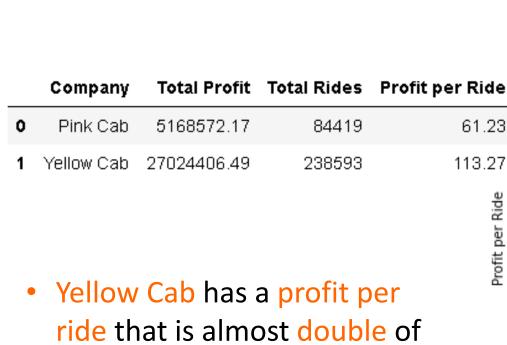
4) EDA

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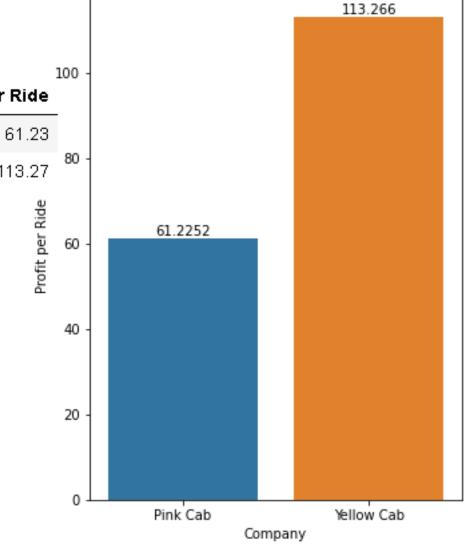
6) Recommendations



## **Profit per ride for each company:**



that of Pink Cab.



2) Problem Statement

3) Approach

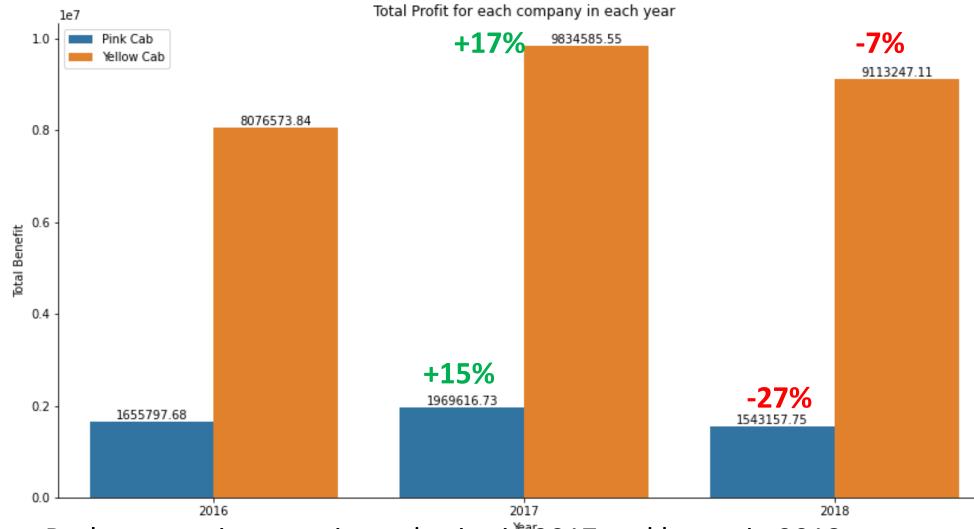
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## **Profit per year for each company:**



- Both companies experienced gains in 2017 and losses in 2018.
- Yellow Cab had more gains and less losses than Pink Cab.

2) Problem Statement

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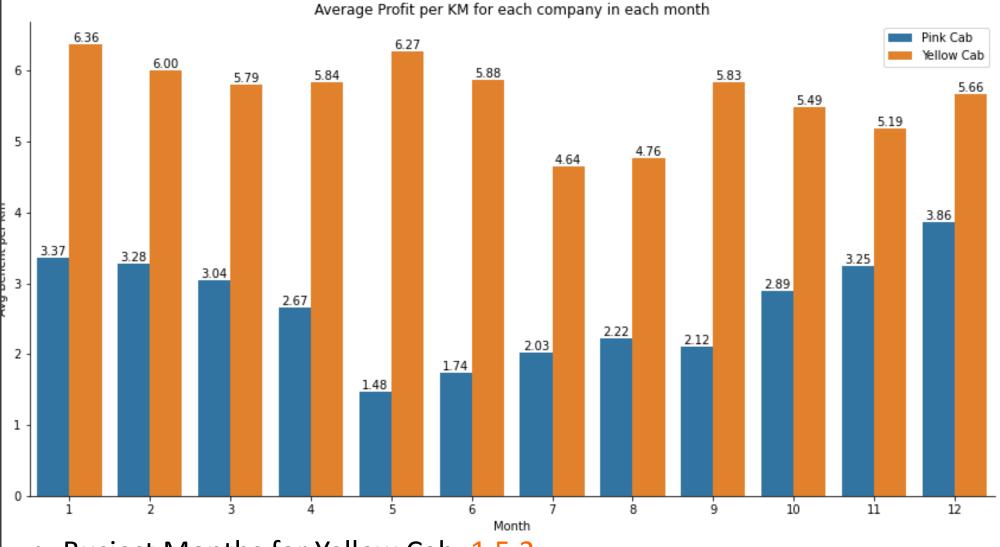
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## **Profit per month for each company:**



- Busiest Months for Yellow Cab: 1,5,2
- Busiest Months for Pink Cab: 12,1,2

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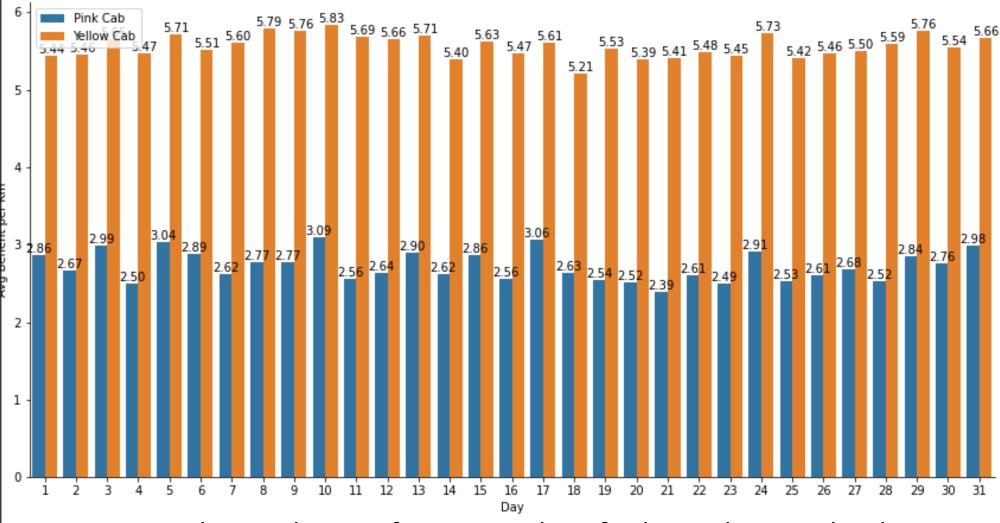
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### **Profit per day for each company:**





No particular tendencies from gained profit depending on the day.

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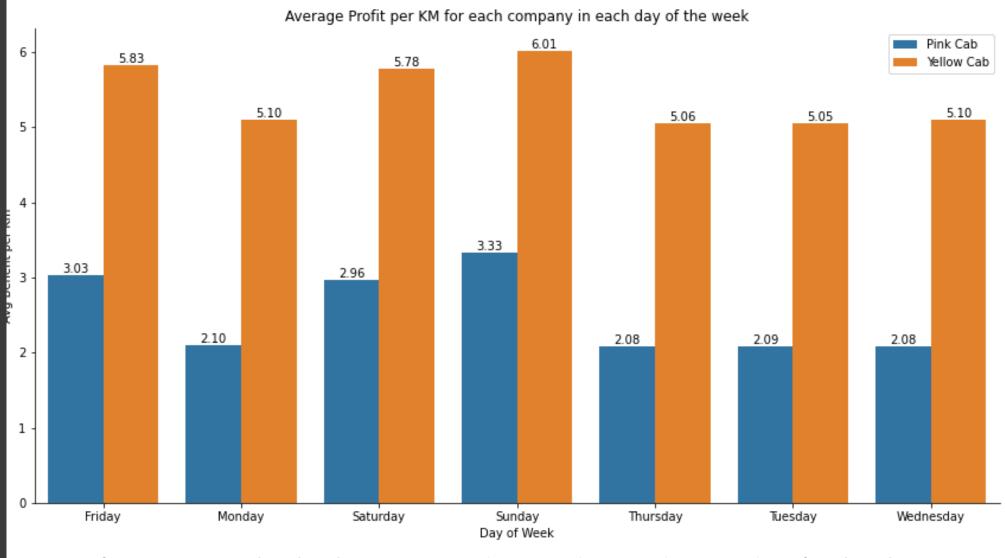
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## Profit per day of the week for each company:



 Profit seems to be higher on Sunday, Friday and Saturday for both companies.

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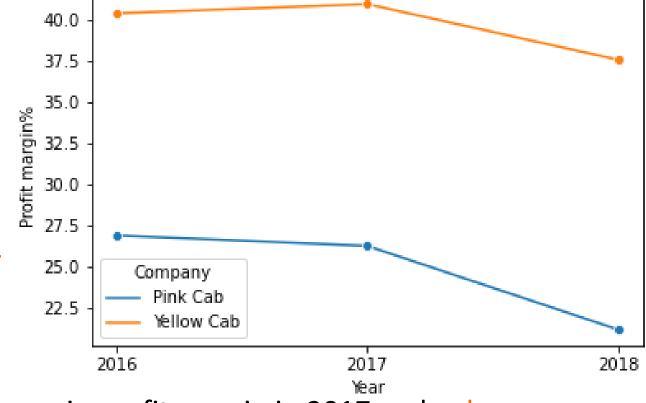
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## **Profit margin each company:**





- Yellow Cab has an increase in profit margin in 2017 and a decrease in 2018 while Pink Cab's profit margin is decreasing in 2017 and 2018.
- The decrease in 2018 for Yellow Cab is less significant than that of Pink Cab.

2) Problem Statement

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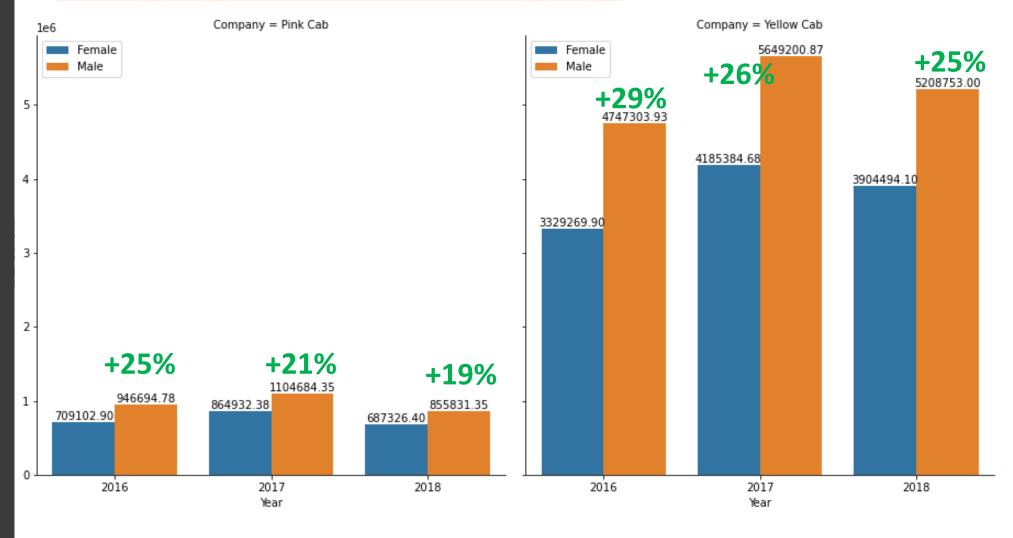
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## **Profit per gender for each company:**



Profit from male clients is higher than profit from female clients with an average of +21% for Pink Cab and +26% for Yellow Cab.

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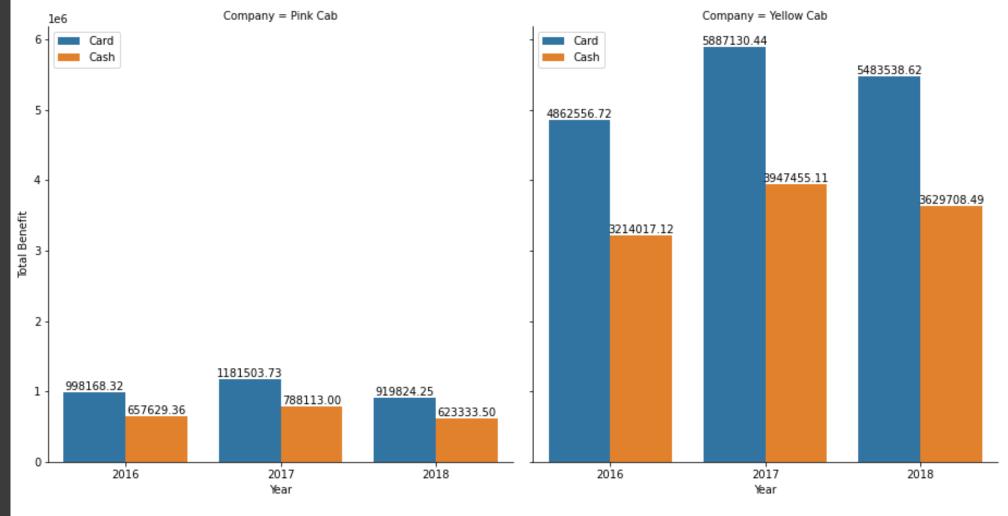
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## Profit per payment mode for each company:



Profit from clients paying by card is higher than profit from clients paying by cash with an average of +33% for both companies.

2) Problem Statement

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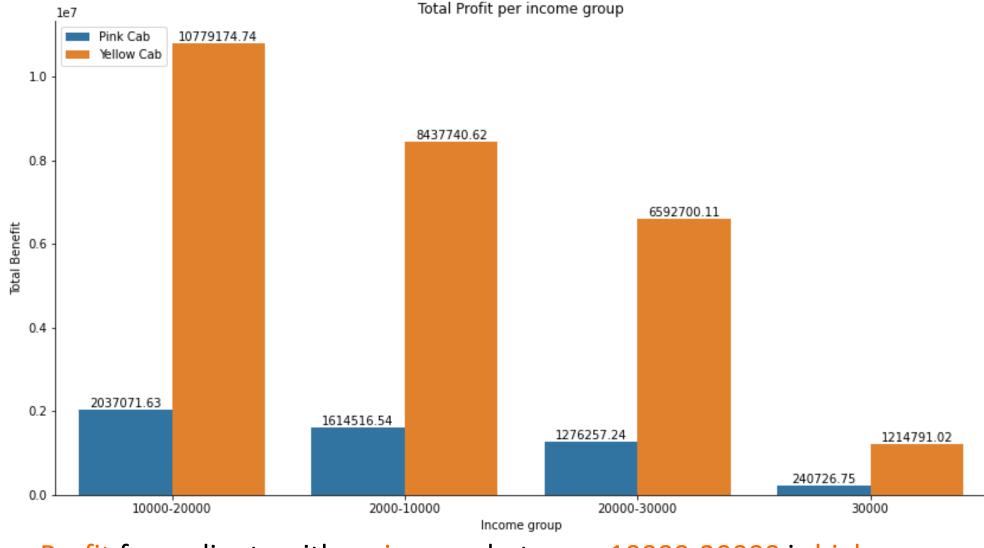
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## Profit per Income group for each company:



Profit from clients with an income between 10000-20000 is higher than profit from other categories for both companies.

2) Problem Statement

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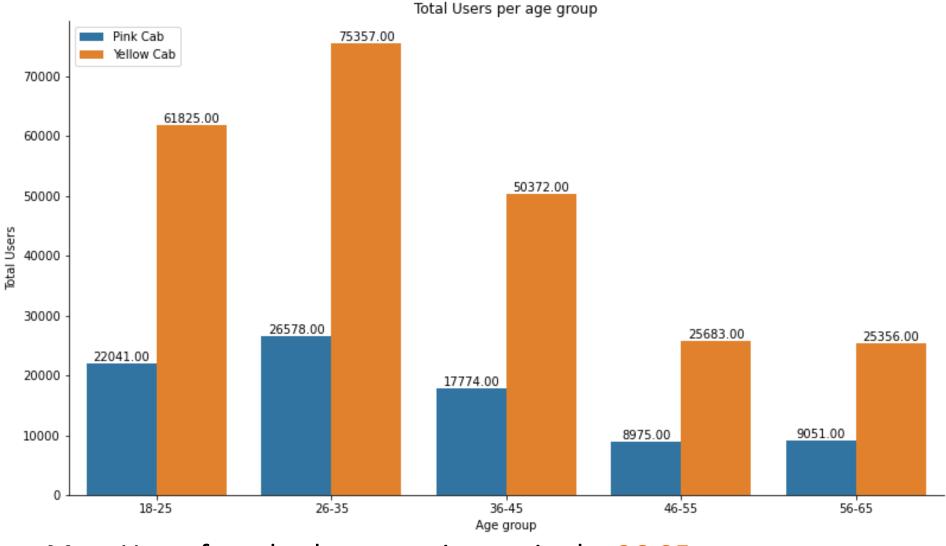
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## Users per Age group for each company:



Most Users from both companies are in the 26-35 age group.

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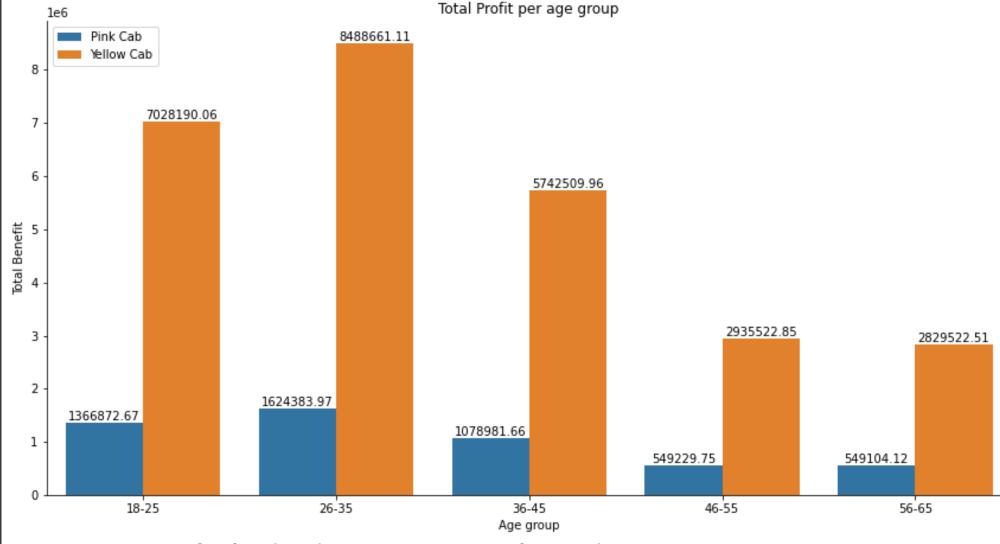
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## Profit per Age group for each company:



Biggest Profit for both companies is from the 26-35 Age group.

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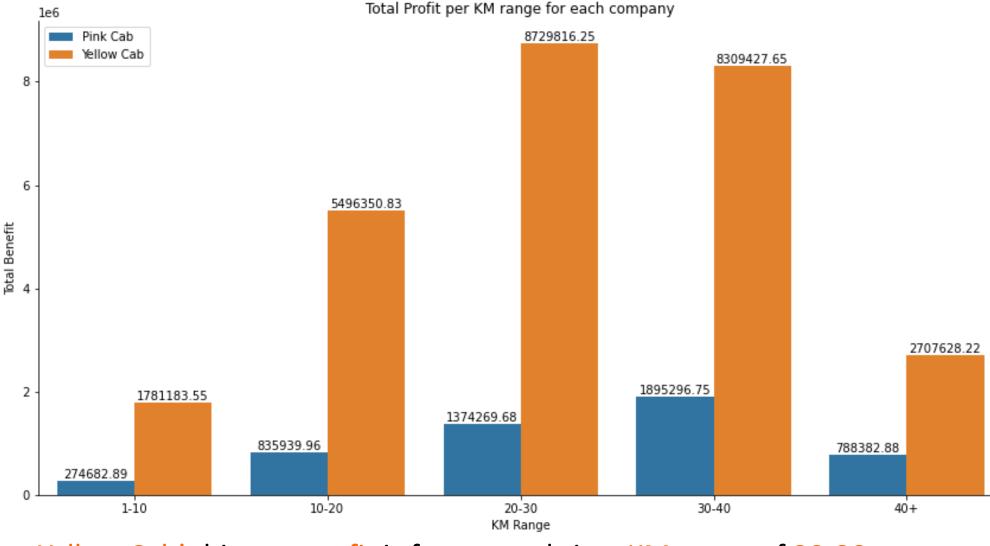
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## **Profit per KM range for each company:**



- Yellow Cab's biggest profit is from travels in a KM range of 20-30.
- Pink Cab's biggest profit is from travels in a KM range of 30-40.

2) Problem Statement

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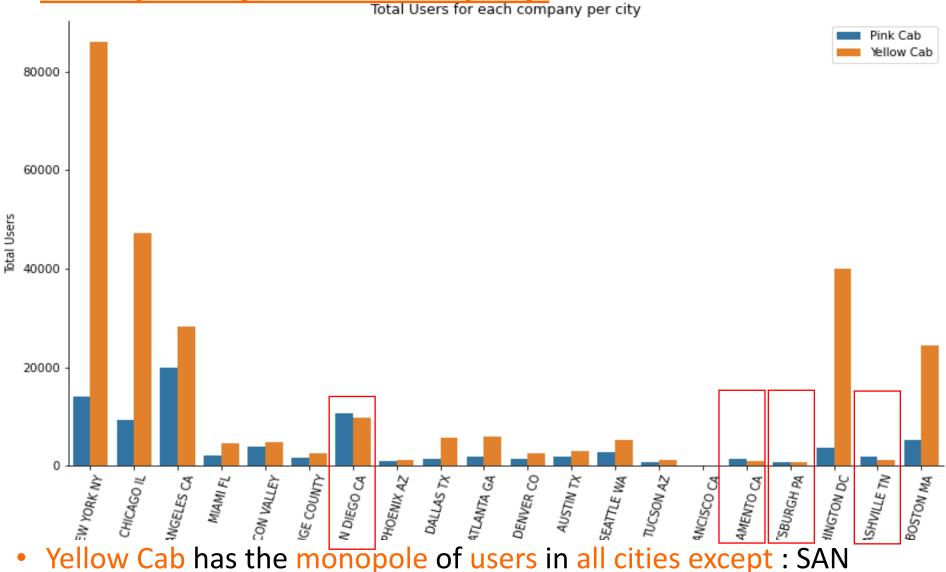
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**Users per City for each company:** 



Yellow Cab has the monopole of users in all cities except: SAN DIEGO CA, NASHVILLE TN, SACRAMENTO CA, PITTSBURGH PA where Pink Cab has most users.

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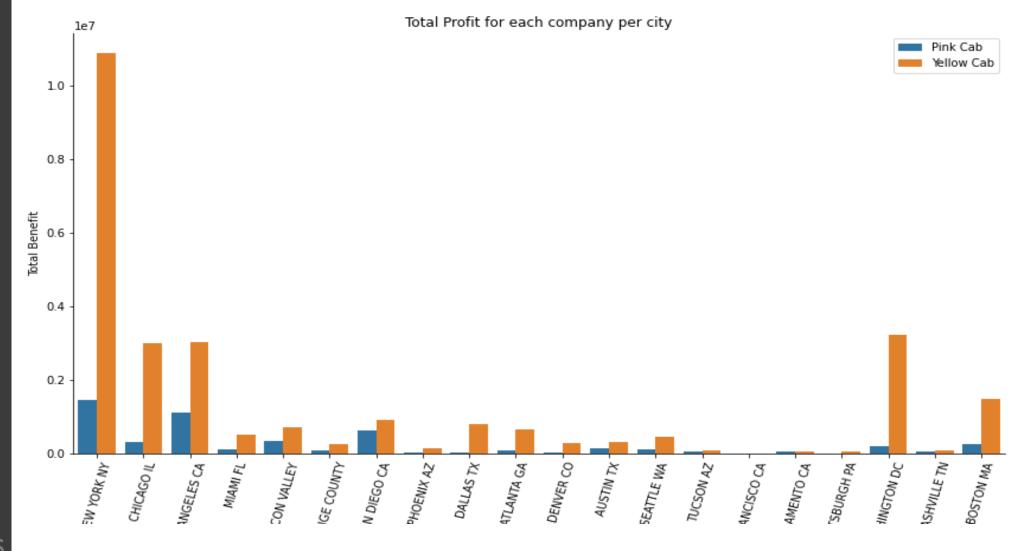
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## **Profit per City for each company:**



 Profit is higher in all of cities for the Yellow Cab company, even in cities where most users are from Pink Cab.

2) Problem Statement

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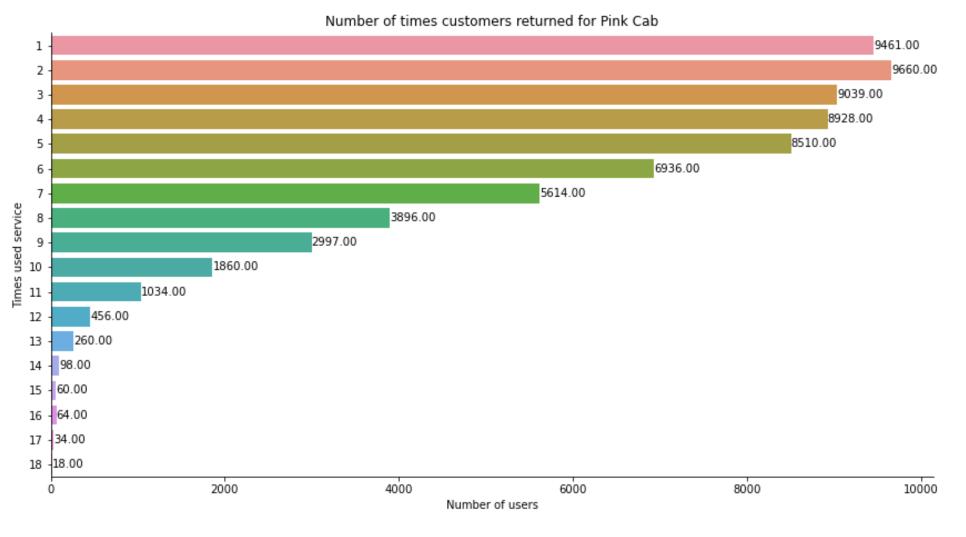
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#### **Customer retention for Pink Cab:**



- Highest number of time customers (18) used Pink Cab is 18.
- Highest number customers (9660) have used Pink Cab is 2 times.

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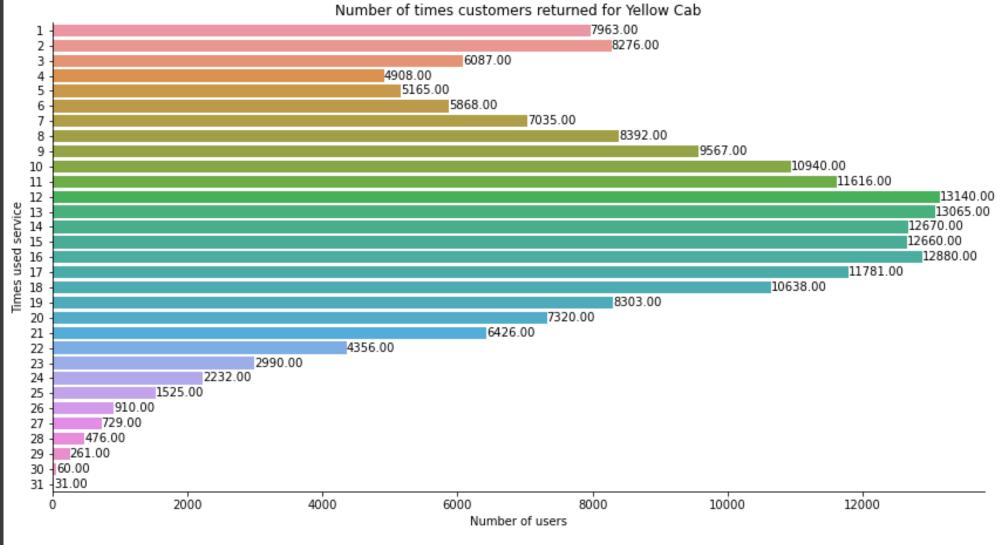
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#### **Customer retention for Yellow Cab:**



- Highest number of time customers (31) used Yellow Cab is 31.
- Highest number customers (13140) have used Yellow Cab is 12 times.

2) Problem Statement

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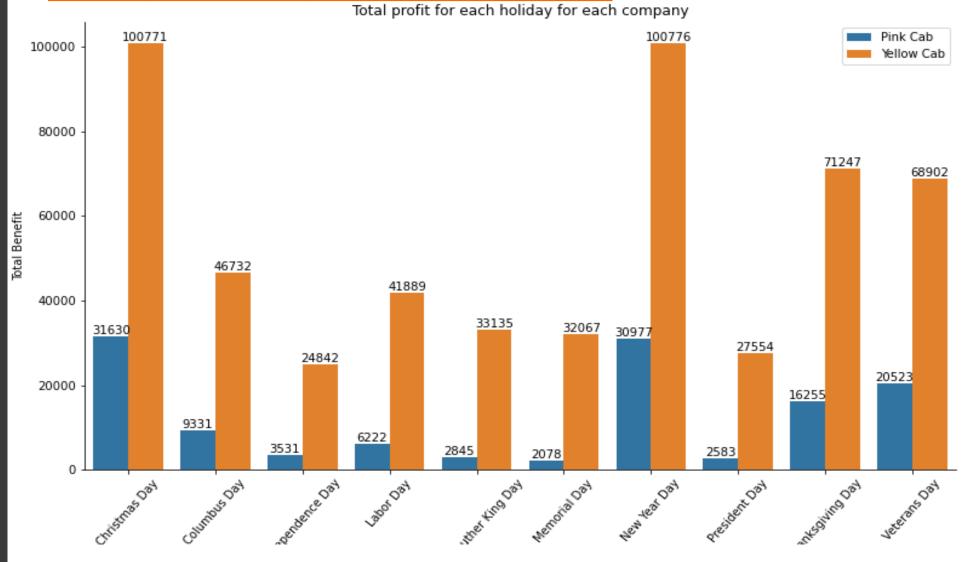
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### **Profit per holiday for each company:**



Profit from made from holidays is highest on New Year Day and Christmas in first place than Thanksgiving and Veterans Day in second.

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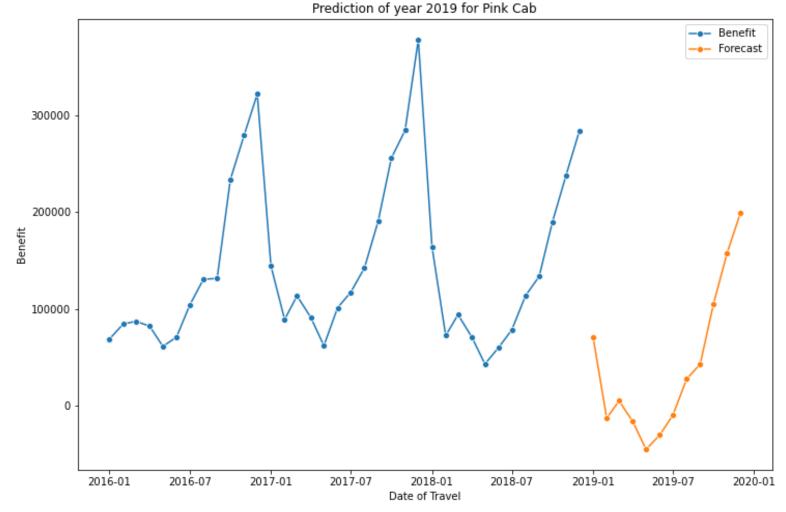
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#### **2019 Total Benefit forecast for Pink Cab**



- Predicted Profit for 2019 for Pink Cab is bad with some months being negative.
- Total predicted profit for the year 2019 is 497525.71 which is a loss of -63% from 2018.

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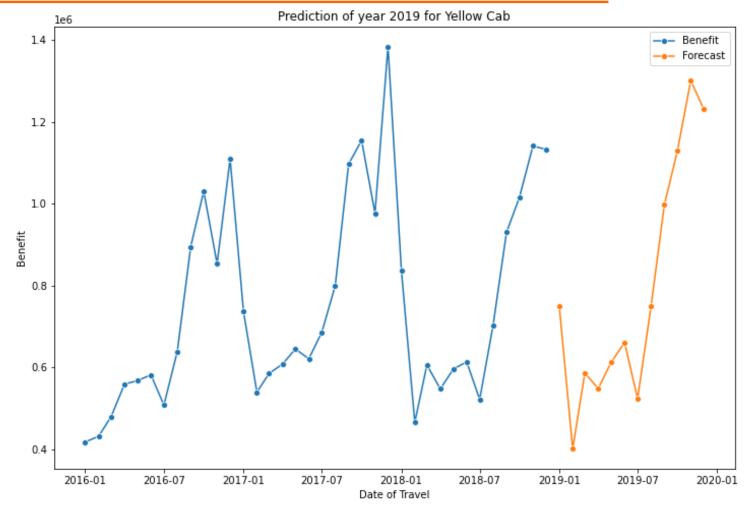
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#### **2019 Total Benefit forecast for Yellow Cab**



- Predicted Profit for 2019 for Yellow Cab is better than 2018.
- Total predicted profit for the year is 9492869.10 which is an increase of 4% from 2018.

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### **EDA Summary:**





CAB



Profit per year:	2017: +15%	2017: +17%
	2018: - <mark>27%</mark>	2018: -7%
Profit per ride:	61.22	113.26
<b>Busiest Months:</b>	12, 1, 2	1, 5 , 2
Busiest Days of week:	Sunday, Friday, Saturday	
Profit margin:	2017: decrease 2018: decrease	2017: increase 2018: decrease
Profit per gender:	+21% more male clients	+26% more male clients
Profit per Income group:	10 000 – 20 000 Income group	
Profit per payment mode:	+33% of clients pay with Card	

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## **EDA Summary:**









Users per Age group:	26-35 age group uses the service the most	
Profit per Age group:	26-35 Age group	
Profit per KM range:	30-40 KM range	20-30 KM range
Users monopoly per city:	SAN DIEGO CA, NASHVILLE TN, SACRAMENTO CA, PITTSBURGH PA	All other cities
Profit per city :	Yellow Cab has more profit in all of the cities	
Highest number of times customer used service:	18	31
Most customers used the service:	2 times	12 times
Profit per Holiday:	New Year's day, Christmas, Thanksgiving, Memorial day	
Predicted 2019 total benefit	Decrease by 63%	Increase by 4%

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#### **Recommendations:**

From the previous summary, we recommend to invest into



for the following reasons:



- Profit per ride is almost double.
- Total profit through years is more stable.
- Better overall profit margin.
- More profit in all cities even in those with less users.
- Customer retention is 6 times better.
- Predicted benefit for the year 2019 is positive.

## Thank You

