

# QA Test Summary

## DCO – Small Business In-Branch (SBIB) Release

**Latest Revision Date:** January 26, 2024

**Version:** 1.0

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Management

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**Executive Owner:** Stacy Schmidt



# Table of Contents

|       |                             |   |
|-------|-----------------------------|---|
| 1     | Introduction                | 3 |
| 1.1   | Overview                    | 3 |
| 1.2   | Scope                       | 3 |
| 1.2.1 | In Scope                    | 3 |
| 1.2.2 | Out of Scope                | 3 |
| 2     | Test Execution Summary      | 3 |
| 2.1   | Test Environment            | 3 |
| 2.2   | Test Data Strategy          | 3 |
| 2.3   | Defect Summary              | 3 |
| 2.4   | Outstanding Defects Summary | 4 |
| 2.5   | Issues/Concerns             | 4 |
| 2.5.1 | Concerns                    | 4 |
| 2.5.2 | Issues                      | 4 |
| 3     | Recommendations             | 4 |
| 3.1   | Business Recommendation     | 4 |
| 3.2   | Technical Recommendation    | 4 |
| 4     | Acceptance                  | 5 |

## Revision History

| Version | Date             | Author        | Revision Notes                  |
|---------|------------------|---------------|---------------------------------|
| 1.0     | January 19, 2024 | Priya Chodha  | Test Summary for Approval       |
| 1.1     | January 19, 2024 | Kiran Moduga  | Final Draft Review              |
| 1.2     | January 19, 2024 | Trisha Goulet | Final Approval                  |
| 1.3     | January 26 2024  | Priya Chodha  | Additional Updates              |
| 1.4     | January 26, 2024 | Kiran Moduga  | Final Draft Review              |
| 1.5     | January 26, 2024 | Trisha Goulet | Final Approval after Regression |

# 1 Introduction

## 1.1 Overview

The Test Summary document for the Small Business In-Branch DCO release issued as of January 26<sup>th</sup>, 2024.

## 1.2 Scope

### 1.2.1 In Scope

- Functional testing was performed on the SBIB items included as part of this release. These are detailed in the Release Notes linked below. An additional item for MDCO was added to go live at the same time:
  - [SBIB Scope](#)
  - [DCO-1954](#)
  - [DCO-1942](#)
- Regression testing was performed on all existing channels (MDCO, PDCO [self-serve and in branch] and SBDCO) to ensure there were no impacts from the new items.

### 1.2.2 Out of Scope

- User Acceptance Testing.

# 2 Test Execution Summary

## 2.1 Test Environment

The following tests were executed in the OPSIT1/SIT1AG environment. Regression is completed in the OPSIT2/SIT2 environment.

## 2.2 Test Data Strategy

Testing was performed on a copy of production data taken on November 20<sup>th</sup>, 2023, in SIT1AG

Testing was performed on a copy of production data taken on January 04<sup>th</sup>, 2024, in SIT2.

## 2.3 Defect Summary

Summary of the Defects Logged, Resolved and Outstanding for SBIB in OPSIT1:

| Number of Defects Logged | Number of Defects Resolved | Number Outstanding | Number Reported as Critical | Number Reported as High | Number Outstanding Reported as Critical | Number Outstanding Reported as High |
|--------------------------|----------------------------|--------------------|-----------------------------|-------------------------|---|-------------------------------------|
| 16                       | 15                         | 1                  | 0                           | 0                       | 0                                       | 0                                   |

## 2.4 Outstanding Defects Summary

| Defect ID | Summary   | Date Detected | Status             | Assigned To | Severity | Comments  |
|-----------|---|---------------|--------------------|-------------|----------|---|
| DCO-1995  | SB-IB DCO - Create Customer fails when country = 'Saint Martin' is chosen on an ID - the country code 'MF' is missing in T24 - in total there are 7 missing countries | Jan 2,2024    | In External Review | Sam Artin   | Medium   | Current production defect for T24.<br><br>Discussed and agreed with Business to go live with this defect. |

Defects are raised in Jira and recorded for all faults found. All defects raised will have detailed steps to reproduce the bug, expected and actual results. Defects will have the Severity and Priority set as per the criteria set out by the QA team in the Test Plan. The Defect Coordinator will log defects in individual vendor portals when required.

## 2.5 Issues/Concerns

### 2.5.1 Concerns

- Quality Assurance is expressing no concerns as a result of this project.

### 2.5.2 Issues

- Quality Assurance is expressing no issues as a result of this project.

## 3 Recommendations

Recommendations from CWB QA are provided in separate business and technical categories. The Business Recommendation is presented as a reflection on outstanding issues, defects and risks, which do not affect the function of the system, but will impact end users of the delivered application. The Technical Recommendation is presented as an analysis of outstanding defects, which have a direct impact on the operation of the delivered application.

### 3.1 Business Recommendation

The business recommendation from Quality Assurance on the SBIB release is a 'Go' as the documented business requirements have been validated.

The business stakeholders will make the final business recommendation for the release.

### 3.2 Technical Recommendation

The technical recommendation from Quality Assurance on the SBIB release is a 'Go' as the documented business requirements have been validated.

## 4 Acceptance

The following chart describes the different test environments to be utilized by the QA team.

The undersigned have been presented with this document, which details the results of the project testing. Signoff of this document does not indicate an acceptance to release to Production system.

| Role                 | Name & Title   | Date       | Digitally Approved  |
|----------------------|--|------------|---|
| Project Owner        | Fusi Olateru, Sr. Project Manager                            | MMDDYYYY   | <input type="checkbox"/> <i>Add to history that doc was digitally approved</i>            |
| Business Stakeholder | Candyse Watkinson, Sr. Manager Digital Delivery & Management | MMDDYYYY   | <input type="checkbox"/> <i>Add to history that doc was digitally approved</i>            |
| Quality Assurance    | Trisha Goulet, Senior Manager IS Quality Assurance           | 01/26/2024 | <input checked="" type="checkbox"/> <i>Add to history that doc was digitally approved</i> |