

CWB Accessibility Release Notes

Business Self-Serve: 1.5.26-RC0-SNAPSHOT

Personal Self-Serve: 1.3.60-RC0-SNAPSHOT

Motive: Build: 1.2.62-RC0-SNAPSHOT

May 24th, 2024



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1 Links to Forms and Jira Boards

Here are the links for Form and Jira boards, please note that CWB team will **not** have access to the Accutive JM environment:

Business Self-Serve

- SIT1 Form - <https://sit1.cwb.avoka-transact.com/cwbank/servlet/SmartForm.html?formCode=cwb-business-init>

Personal Self-Serve

- <https://sit1.cwb.avoka-transact.com/cwbank/servlet/SmartForm.html?formCode=cwb-pers-dco>

Motive

- <https://sit1.cwb.avoka-transact.com/motivebank/servlet/SmartForm.html?formCode=dcompmotive>

JIRA

CWB-JIRA (DCO)

- <https://cwbank.atlassian.net/jira/software/c/projects/DCO/boards/4>

2 Prepared for this Release

2.1 Business Self-Serve Build Number and Items Included in Release

- Build #: 1.5.26-RC0-SNAPSHOT for May 24 Release

Below is list of items included in the release:

#	DCO	Type	Description	Note	Deployed to CWB-SIT1
1.	DCO-2421	Story	Items with Insufficient contrast	Item to be tested for all channels, so included in the other channels release notes as well; Pass and Ready to test	May 24, 2024
2.	DCO-2431	Story	Significance of Astrick	Item to be tested for all channels, so included in the other channels release notes as well.	May 24, 2024
3.	DCO-2471	Story	Emails delivered with a "from" line fails to mention the product	Pass and Ready to test	May 24, 2024
4.	DCO-2472	Story	Anchors lack visible focus	Pass and Ready to test	May 24, 2024
5.	DCO-2473	Story	Expandable content regions cannot be actioned using keyboard	Pass and Ready to test	May 24, 2024
6.	DCO-2474	Story	Expandable content control fails to indicate current state	Pass and Ready to test	May 24, 2024
7.	DCO-2475	Story	Page Sharing identical page title	Pass and Ready to test	May 24, 2024
8.	DCO-2476	Story	"With your permission" checkbox is part of radio button label	Pass and Ready to test	May 24, 2024
9.	DCO-2477	Story	"Close" button on "More Options" fails to get visible focus indicator	Pass and Ready to test	May 24, 2024
10.	DCO-2478	Story	Account Type control uses checkbox but visible as radio button	Pass and Ready to test	May 24, 2024
11.	DCO-2479	Story	"Let's Get Started" contains h5 heading rather than h1	Pass and Ready to test	May 24, 2024
12.	DCO-2480	Story	"Let's get started" page fieldset - announce issue to screen recorder	Pass and Ready to test	May 24, 2024
13.	DCO-2481	Story	Quantity control increase and decrease - No announcement to screen readers	Pass and Ready to test	May 24, 2024
14.	DCO-2482	Story	"Pre-fill your business information" contains radio buttons with no labels	Pass and Ready to test	May 24, 2024

#	DCO	Type	Description	Note	Deployed to CWB-SIT1
15.	DCO-2483	Story	"Legal entity name / Business number / Corporate Access Number etc" text lacks sufficient contrast	Pass and Ready to test	May 24, 2024
16.	DCO-2484	Story	"About your business" contains a multitude of inconsistent heading levels	Pass and Ready to test	May 24, 2024
17.	DCO-2485	Story	With your permission" checkbox include the bulleted points as part of the radio button label	Pass and Ready to test	May 24, 2024
18.	DCO-2486	Story	"About your Associates" visual list of items not implemented programmatically as a list	Pass and Ready to test	May 24, 2024
19.	DCO-2487	Story	"Role(s)" grouping fails to indicate set of controls	Pass and Ready to test	May 24, 2024
20.	DCO-2488	Story	"Role" option "Director" UI contrast issues	Pass and Ready to test	May 24, 2024
21.	DCO-2489	Story	PDF file "CWB Cash Management Online Services Agreement.pdf" fails to conform with accessibility standards	Pass and Ready to test	May 24, 2024
22.	DCO-2490	Story	"Let's get started" page for joint account holder contains visual list that is not programmatically implemented	Pass and Ready to test	May 24, 2024
23.	DCO-2491	Story	"Your associates will join us soon" page contains series of anchors	Pass and Ready to test	May 24, 2024
24.	DCO-2492	Story	"About your account" screen	Pass and Ready to test	May 24, 2024
25.	DCO-2495	Story	"Revolving Line of Credit" contains bulleted list items in unordered list	Pass and Ready to test	May 24, 2024

2.2 Personal Self-Serve Build Number and Items Included in Release

- Build #: 1.3.60-RC0-SNAPSHOT for May 24 Release

#	DCO	Type	Description	Note	Deployed to CWB-SIT1
1	DCO-2421	Story	Items with Insufficient contrast	Item to be tested for all channels, so included in the other channels release notes as well; Pass and Ready to test	May 24, 2024
2	DCO-2431	Story	Significance of Astrick	Item to be tested for all channels, so included in the other channels release notes as well.	May 24, 2024
3	DCO-2462	Story	All pages must have h1 heading	Pass and Ready to test	May 24, 2024
4	DCO-2463	Story	Page shares Identical page titles	Pass and Ready to test	May 24, 2024
5	DCO-2464	Story	"More Options" modal contains fails to present a visible focus	Pass and Ready to test	May 24, 2024
6	DCO-2465	Story	"Two Factor authentication" message to new Screen reader users	Pass and Ready to test	May 24, 2024
7	DCO-2466	Story	Account Options appear radio button instead of checkbox	Pass and Ready to test	May 24, 2024
8	DCO-2467	Story	"More Information" icon contrast issues	Pass and Ready to test	May 24, 2024
9	DCO-2468	Story	Authenticated Signers applying for GIC - "Interest Rate" anchor lacks contrast	Pass and Ready to test	May 24, 2024
10	DCO-2469	Story	"Interest Rate" anchor fails to present an underline	Pass and Ready to test	May 24, 2024
11	DCO-2470	Story	Email address anchor lacks contrast	Pass and Ready to test	May 24, 2024

2.3 Motive Build Number and Items Included in Release

- Build #: 1.2.62-RC0-SNAPSHOT for May 24 Release

#	DCO	Type	Description	Note	Deployed to CWB-SIT1
1.	DCO-2421	Story	Items with Insufficient contrast	Item to be tested for all channels, so included in the other channels release notes as well; Pass and Ready to test	May 24, 2024
2.	DCO-2431	Story	Significance of Astrick	Item to be tested for all channels, so included in the other channels release notes as well.	May 24, 2024
3.	DCO-2425	Story	Anchor “cdic sadc” contains nested actionable controls	Pass and Ready to test	May 24, 2024
4.	DCO-2426	Story	Page lacks h1 heading	Pass and Ready to test	May 24, 2024
5.	DCO-2427	Story	Heading not part of heading order	Pass and Ready to test	May 24, 2024
6.	DCO-2428	Story	"More Options" control fails must present visible focus	Pass and Ready to test	May 24, 2024
7.	DCO-2429	Story	Radio Button must provide a visible focus indicator	Pass and Ready to test	May 24, 2024
8.	DCO-2430	Story	“More options” control exists within a <div> with an invalid WAI-ARIA attribute	Pass and Ready to test	May 24, 2024
9.	DCO-2432	Story	Questions exist within a <fieldset> with a role="radiogroup"	Pass and Ready to test	May 24, 2024
10.	DCO-2433	Story	Text Added manually to focus order of the page	Pass and Ready to test	May 24, 2024
11.	DCO-2434	Story	"Additional Information" control must present a visible focus	Pass and Ready to test	May 24, 2024
12.	DCO-2435	Story	Input fields lack proper input identification	Pass and Ready to test	May 24, 2024
13.	DCO-2436	Story	“Motive Savvy Savings Account” control	Pass and Ready to test	May 24, 2024
14.	DCO-2437	Story	"No, go back" control must present a visible focus	Pass and Ready to test	May 24, 2024
15.	DCO-2440	Story	Input fields lack proper input identification	Pass and Ready to test	May 24, 2024
16.	DCO-2441	Story	"Select a province" dropdown must present a visible focus indicator	Pass and Ready to test	May 24, 2024
17.	DCO-2442	Story	Next control after postal code field	Pass and Ready to test	May 24, 2024
18.	DCO-2444	Story	Confirmation message contrast	Pass and Ready to test	May 24, 2024

2.4 Dependencies

- Business, Personal Self-Serv & Motive

N/A

2.5 Known Issues

#	DCO	Type	DCO Inputter	Description	Note
1.	DCO-2538	Defect	BSS, PSS	BSS and PSS- Back button focus issue when using keyboard control	The issue is seen when the "Back" button is focussed using keyboard, please refer to the JIRA ticket for additional details and steps to reproduce the issue.
2.	DCO-2537	Defect	PSS	PSS NTB - "Find the product that meets your needs" screen shifts to the left side of the screen	When the screen opens in PSS channel, the "Chequing" and "Saving" items are misaligned. Please refer to the JIRA ticket for additional details and steps to reproduce the issue.
3.	DCO-2518	Defect	Motive, PSS, BSS	Motive, BSS and PSS- When user clicks next in each page, the screen seems to slide to the left	Please refer to the JIRA ticket for additional details and steps to reproduce the issue.

2.6 Additional Information/Testing Notes

- While testing the screen reader functionality, the testers used NVDA.
- While testing colour contrast issues, the testing team used colour contrast analyser (CCA).
- Please connect with Accutive BA in case of any issues with UI. We have some UI fixes ongoing which will be fixed in the upcoming deployments.

3 Reporting Bugs

When reporting Defects, please follow instructions below:

1. Select Issue Type: Bug
2. Summary: Prefix with page issue is on and include short description
3. Description: Include Steps to reproduce, Actual and Expected results
4. Priority: (see our guidance on selecting a priority in section 7 below)
5. Environment: Device/Browser/OS information (and if it is across all, provide list)
6. Test Data: Provide test data used to reproduce this defect
7. Linked Issue: Select JIRA item that's it should be linked.

4 Defect Severity Levels

The severity of a defect decides the impact on the application

Level	Description
Severity 1 or Critical	Critical/Showstopper/Blocker: This affects, or materially fails to comply with the acceptance criteria for, critical functionality or critical data. This does not have a workaround.
Severity 2 or High	High: The defect affects, or materially fails to comply with the acceptance criteria for, major functionality or major data. It has a workaround but is not obvious and is difficult.
Severity 3 or Medium	Medium: The defect affects minor functionality or non-critical data. It has an easy workaround.
Severity 4 or Low	Low: The defect does not affect functionality or data. It does not need a workaround; no impacts to productivity.

5 Defect Priority Levels in CWB JIRA Board

Priority decides the order in which defects need to be fixed:

Level

• Highest
• High
• Medium
• Low
• Lowest
• Important