SABARINATHAN T

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Professional Summary

Motivated Analyst with 1 year and 4 months of hands-on experience in **SQL**, **Python**, **Excel**, and **AI/ML**. Proven skills in **data preprocessing**, **data cleaning**, **dashboard development**, and **client support**. Strong team player with excellent analytical and problem-solving abilities.

Work Experience

Analyst
Aceloution INC, Sep 2024 – Present

Working with Microsoft Xandr (Invest & Monetize) – a **SaaS-based adtech platform**

- Resolved over 450+ client tickets related to the Microsoft Xandr platform with an average SLA compliance of 98%

- Collaborating with functional and technical teams to resolve issues

- Analysed real-time data to identify performance drops and provided actionable insights that improved campaign success.

AI/ML Intern
Probeseven – BetterLives, Mar 2024 – Sep 2024

- Developed a chatbot for a supply chain platform (Invybot).

- Participated in **5+ client meetings** to gather and validate product requirements.

- Designed UI flows using Miro and presented product demos.

- Supported backend integration by building **5+ REST APIs** using Flask and Python

- Created interactive dashboards in Power BI and Excel to visualize product KPIs

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Projects

Project: Microsoft Xandr (Invest & Monetize)
Role: Analyst | Team Size: 15

- Ticket analysis and resolution for client-reported issues

- Data analysis and reporting for performance insights

- Technologies: DBeaver, Bruno, HTML, JavaScript

Project: Invybot
Role: AI/ML Intern | Team Size: 3

- Designed UI for chatbot flow using Miro

- Developed dashboards showcasing product performance

- Assisted backend team with API integration using Python and Flask

- Conducted feasibility research on open-source LLMs

- Tools: Python, Flask, Power BI, Excel

Technical Skills

- **Languages:** Python, SQL, HTML, JavaScript (Basic)

- **Databases:** MySQL, PostgreSQL

- **Data Visualization:** Power BI, Excel

- **Tools:** Bruno, DBeaver, Postman, Miro, Azure DevOps

- **Ticketing Tools:** Jira, Salesforce, UCMT

Strengths

- Dashboard Development & Reporting

- SaaS Platform Support & Troubleshooting

- Problem-Solving Skills

- Client Communication

- Python & SQL for Data Analysis

Education

B.Tech in Information Technology
Dr. N.G.P. Institute of Technology, 2020 – 2024
CGPA: 8.44

Languages

- English

- Tamil (Native)