**SHAYAN ABDMOAKHAR**

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[My E-Portfolio](https://sabdmoakhar.github.io/myEportofolio/)

**Adaptable and solutions-focused Information and Computer Systems student at Camosun College with 5+ years of experience in finance, customer service, and cross-functional collaboration. Skilled in HTML, CSS, JavaScript, and Java, with a strong foundation in software development, Agile teamwork, and client-centered problem-solving.**

**TECHNICAL SKILLS**

**Languages & Frameworks:** Java, JavaScript, HTML5, CSS3, Bootstrap, jQuery  
**Web & API Integration:** JSON, AJAX, Geolocation API, REST APIs  
**Database:** MySQL (CRUD, schema design, normalization)  
**Version Control & Collaboration:** Git, GitLab, Agile (Scrum, peer reviews)  
**Tools & IDEs:** VS Code, NetBeans, UML (Use Case, Class Diagrams), SSD  
**DevOps & Network:** Docker, SSH setup, firewall configuration

## EDUCATION

### Information and Computer Systems

Camosun College, Victoria, BC, Canada | September 2024 – Present

### GPA: 8.2/9.0

### Bachelor of Accounting

Azad University of Sanandaj, Iran | September 2010 - August 2015

**WEB DEVELOPMENT EXPERIENCE**

### Sailing Booking Web-page (see My E-Portfolio)

### Technologies*:* JavaScript,JSON, Leaflet.js, APIs, HTML,CSS,jQuery

* Developed a location-aware booking web app using JavaScript and Geolocation API, enabling real-time boat availability by parsing JSON data from external APIs.
* Integrated third-party APIs and parsed JSON data for dynamic content rendering.

### Web-Based Hotel Reservation

### Technologies*:* JavaScript, jQuery, Bootstrap,APIs, HTML,CSS

* Implemented booking features using DOM manipulation, event handling, and form validation.
* Streamlined frontend interactions using jQuery, improving performance and user experience.
* Customized UI with Bootstrap components and responsive design best practices.
* Weather forecast through calling weather API.

### Hotel Booking Application (Team Project)

### Technologies: Java, MySQL, MVC Architecture, GitLab

* Built and implemented a full-stack booking system with a structured MVC design.
* Managed database functionality using MySQL Workbench with full CRUD capabilities.
* Collaborated in an Agile Scrum team: ran sprints, managed tasks via GitLab, and participated in regular daily meetings and review meetings.
* Practiced version control workflows, including branching, merging, and peer code reviews.

## EXPERIENCE

### Business Banking Advisor | Coast Capital Savings | Surrey, BC | June 2022- September 2023

* Served as a bridge between customers and technical teams to identify and solve system issues to improve client outcomes.
* Assisted business customers with line of credit and loan applications**,** providing guidance on the process, from application to approval.
* Collected required financial documentation from clients to support loan processing and verified the accuracy of information.
* Collaborated with coworkers to share solutions, helping resolve a variety of challenges in order to better address customer concerns.

### Teller | Coast Capital Savings | Vancouver, BC | August 2021- June 2022

* Actively troubleshooted online banking errors and concerns that customers were facing.
* Exceeded targets and customer service goals consistently, achieving high customer satisfaction through a positive and customer focused approach.
* Demonstrated strong problem-solving skills by effectively resolving complex customer inquiries ensure all their transactional and financial needs were addressed.
* Educated clients on secure usage of online platforms and demonstrated troubleshooting steps to improve their confidence with technology.

### Data Entry/Accountant Assistant | Bahrami Exchange Company | Tehran, Iran

October 2016 - July 2019

* Accurately input financial transactions, such as invoices, receipts, and payments, into accounting software.
* Prepared monthly cash activity, balance sheets, operating statements.
* Assisted in reconciling accounts by comparing entries in financial statements with bank statements or other financial records to identify discrepancies.
* Prepared and generated financial reports, such as profit and loss statements or balance sheets, based on the data entered, helping to provide insights for decision-making.

**References** – Available upon request