

## Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?

**Excitement and** 

anticipation

about finally

owning their

dream house.

I have always dreamed of having a spacious and modern house

I want my dream house to be energy-efficient and eco-friendly

I want my dream house to be located in a peaceful and scenic neighborhood

Frustration if the budget constraints limit certain features or locations.

Eagerness to create a comfortable and welcoming space for themselves and their loved ones.



Dream house reality

Maxwell Dreamer

Prioritizing the features they desire in their dream house.

Researching online for architectural designs, interior decor ideas, and sustainable building materials.

Saving money diligently to afford their dream house.

A sense of pride and accomplishment for owning their dream house

Contentment and relaxation in a tranquil environment.

Appreciation for the beauty and design of the house.

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## Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



