Sabelo Tshazi

139 Mkhize Rd, Pinetown

0630403648   sabeloshazi073@gmail.com

🎯 Objective

Highly motivated and detail-oriented BSc Computer Science and Mathematics graduate with strong analytical, problem-solving, and technical skills. Proficient in applying mathematical and computational concepts to drive insights and solutions. Seeking a challenging role that leverages my skills and knowledge to contribute to business growth and excellence.

👤 Personal information

- Nationality: South African
- Gender: Male
- Date of birth: Dec 06,2002
- Marital status: Single

📖 Education

Mshweshwe High School
Grade 12   *2020*

University of Zululand
BSc. (Computer Science and Mathematics)   *2024*

💼 Experience

Kruger Store
Shop Assistant

Assist customers,maintain store displays and perform general sales and administrative tasks.

Global Network Systems
Junior IT Support Technician

Worked in the ISP as an email support specialist, assisting clients with email-related issues through our Helpdesk ticketing system, creating email accounts on O365, Mdaemon, and HE servers, and utilizing Proxmox and Mail Marshal to filter and protect servers. Additionally, monitored Outlook for client emails to resolve issues and provide timely support.

CAPACITI
Business Intelligence Analyst (with AI focus) Training

Leveraging AI to drive business growth by developing strategies that boost sales, optimize management, and enhance productivity, while identifying and closing gaps in business operations.

Global Direct
Sales Agent

Engaged with customers in face-to-face sales, building connection and providing product information to meet their needs and drive sales.

Data and Tech Support

Freelance Assistant

Helping students and peers with data entry, spreadsheet formulas, and simple tech issues.

🔏 Skills

| Team work and communication | Computer literacy (Microsoft Suites and Digital Tools) |

| Attention to detail | Mathematical Modelling | Customer Service | Multitasking | Management |

| Operating Systems | Problem Solving | Database Management | Mathematics |

⏰ Project

Project Team Leader
University Chatbot Web Application
University of Zululand | 2023

Team Member
School Event Management Web App
Final Year Project | 2024

Team Leader
Implementing AI solutions for Enhanced Business Performance.

🗄 Research

Leader - AI Research on Pothole Detection
University Research Project | 2024
Ai research on image classification (deep learning)

Research Leader - AI in Business: Opportunities and Challenges
Research in the opportunities and challenges of Artificial Intelligence (AI) in business, focusing on its potential to drive growth, improve efficiency, and enhance decision-making. It investigates the benefits and limitations of AI adoption, providing insights for businesses to maximize opportunities and overcome challenges.

🏆 Awards

University Certificate
For outstanding academic performance within the Faculty of Science, Agriculture and Engineering in year 2021.