

SABINE WANKA

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SUMMARY

Full-Stack Web Developer with a background in Customer Relation Management and Economics. Recently graduated as a Full Stack Web Developer from the ESMT Berlin Coding Bootcamp, with newly learned skills in HTML, CSS and JavaScript.

Known as a passionate communicator, driven problem solver and team player with extended experience in customer service and sales. I want to build the bridge between Customers, Company and Tech. Excited to apply my unique perspectives and skills in building useful web applications, increase usability and provide an innovative user experience and customer journey.

TECHNICAL SKILL

HTML, CSS, JavaScript, MySQL, API's, node.js, React, MongoDB, Github, AJAX

EXPERIENCE

Customer Service Executive Coffee Circle

June 2019 - now
Berlin, Germany

- Maintaining and increasing customer satisfaction and sales through direct communication with more than 100 customers per week
- Analyzing performance data and preparing weekly performance reports and deriving weekly task to enhance productivity and profitability of customer service and the company

ADDITIONAL EXPERIENCE

Customer Success Health Partner Vivy

June 2018 - May 2019
Berlin, Germany

- interim team lead for the Customer Success Health Partner team

EDUCATION

Coding Bootcamp: ESTM, Berlin, Germany

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS

Master of Economics: Free University, Berlin, Germany