

Version 1.4

Table of Contents

eContract API for Dealerse	
eContract API Web Service	4
Methods: eContract API	5
Method: APIVersion	7
Method: AuthenticateUser2	8
Method: CreateContract	
Method: CreateContract2	
Method: GetContract	12
Method: GetContractAsPrimary	
Method: GetContractID	
Method: SendQuoteEmail	15
Method: SendQuoteEmail2	16
Method: VoidContract	
Complex Types: eContract API	18
Complex Type: ArrayOfContactItem	20
Complex Type: ArrayOfDealerDBA	
Complex Type: ArrayOfDealerEmail	22
Complex Type: ArrayOfDealerLicense	
Complex Type: ArrayOfEquipmentItem	
Complex Type: ArrayOfOptionListing	
Complex Type: ArrayOfProgramDiscounts	26
Complex Type: AuthenticationResult2	27
Complex Type: ContactItem	
Complex Type: ContractDocument	29
Complex Type: ContractDocument2	34
Complex Type: ContractEnvelope	39
Complex Type: CreateContractResult	40
Complex Type: DealerDBA	
Complex Type: DealerEmail	
Complex Type: DealerInfo	
Complex Type: DealerLicense	
Complex Type: EquipmentItem	
Complex Type: MoniNetUserInfo	46
Complex Type: OptionListing	
Complex Type: PaymentItem	
Complex Type: ProgramDiscounts	49
Complex Type: VoidEnvelopeResult	50
Simple Types: eContract API	51
AlarmNetworkEnum	
Simple Type: CompanyTypes	53
Simple Type: ContractLanguageEnum	54
Country Enum	55
CreditCardTypeEnum	56
CustomerTypeEnum	
PaymentTypeEnum	58
PhoneTypeEnumPhoneTypeEnum	
Simple Type: SigningType	
StateProvinceEnum	61

Description

The eContract API is used to allow the creation of contracts for dealers and Monitronics accessible from a variety of platforms and methods.

Sources

Name	Description
	The eContract API Web Service is to be used by anyone that needs to create a contract for monitoring and installation using the contracts supplied by Monitronics.

Security Requirements

The eContractAPI service uses username authentication over transport. The username can be send using soap headers

Here is sample soap header request using WSSE.

```
<soap:Header>
```

<wsse:Security xmlns:wsse="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-1.0.xsd" xmlns:wsu="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-utility-1.0.xsd" soap:mustUnderstand="1">

<wsse:UsernameToken wsu:Id="UsernameToken-1">

<wsse:Username>user</wsse:Username>

<wsse:Password Type="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-username-tokenprofile-1.0#PasswordText">password/wsse:Password>

</wsse:UsernameToken>

</wsse:Security>

</soap:Header>

If you do not know your username and password please contact the dealer support team for more information.

eContract API Web Service

Description

The eContract API Web Service is to be used by anyone that needs to create a contract for monitoring and installation using the contracts supplied by Monitronics.

See Also

- Methods
- Complex Types
- Simple Types

Methods: eContract API

Description

These methods are available to all users of the eContract API

Methods

AuthenticateUser2 Provides the ability to authenticate a user before they attempt to submit a contract. Also provides meta data for that user which can be used to load certain parameters and discounts. This method will be used to create embedded or remote signing contracts. When used for embedded signing it will return the embedded signing URL for use within an eContract user interface. If there are two signers both URLs will be returned, but only the first one will really need to be used since when the first signer is done it will automatically launch the second. At the moment the only supported signing permutations are: • Embedded for Primary, None for Secondary • Embedded for Primary and Secondary • Remote for Primary, None for Secondary • Remote for Primary, None for Secondary • Remote for Primary and Secondary • Remote for this method so that it can include the Discount information. When used for embedded signing it will return the embedded signing URL for use within an eContract user interface. If there are two signers both URLs will be returned, but only the first one will really need to be used since when the first signer is done it will automatically launch the second. At the moment the only supported signing permutations are: • Embedded for Primary, None for Secondary • Embedded for Primary, None for Secondary • Remote for Primary, None for Secondary • Remote for Primary, None for Secondary • Remote for Primary and Secon	Name	Description
submit a contract. Also provides meta data for that user which can be used to load certain parameters and discounts. This method will be used to create embedded or remote signing contracts. When used for embedded signing it will return the embedded signing URL for use within an eContract user interface. If there are two signers both URLs will be returned, but only the first one will really need to be used since when the first signer is done it will automatically launch the second. At the moment the only supported signing permutations are: • Embedded for Primary, None for Secondary • Embedded for Primary and Secondary • Remote for Primary, None for Secondary • Remote for Primary and Secondary • Remote for embedded signing it will return the embedded signing URL for use within an eContract user interface. If there are two signers both URLs will be returned, but only the first one will really need to be used since when the first signer is done it will automatically launch the second. At the moment the only supported signing permutations are: • Embedded for Primary, None for Secondary • Remote for Primary, and Secondary • Remote for Primary and Secondary •	APIVersion	This returns the version of the API that your call is executing against.
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contract. The PDF will include the Certificate of Completion and the Electronic Disclosure but not include the sensitive personal information such as credit card numbers. Retrieves the associated ContractID from the EnvelopeID specified. SendQuoteEmail SendQuoteEmail SendQuoteEmail2 Sends out the quote email for the quote option in the eContract application SendQuoteEmail2	GetContract	This will return the contract PDF. The PDF will include the
SendQuoteEmail SendS out the quote email for the quote option in the eContract application SendQuoteEmail2 SendS out the quote email for the quote option in the eContract	<u>GetContractAsPrimary</u>	contract. The PDF will include the Certificate of Completion and the Electronic Disclosure but not include the sensitive personal
application SendQuoteEmail2 Sends out the quote email for the quote option in the eContract	GetContractID	Retrieves the associated ContractID from the EnvelopeID specified.
	<u>SendQuoteEmail</u>	
support.	SendQuoteEmail2	application using the new ContractData object model with discount
VoidContract This will void an existing contract/envelope	VoidContract	This will void an existing contract/envelope

Authentication

In order to use these methods a form of Soap Header insertion is to be implemented.

The eContractAPI service uses username authentication over transport. The username can be send using soap headers

Here is sample soap header request using WSSE.

If you do not know your username and password please contact the dealer support team for more information.

Method: APIVersion

Description

This returns the version of the API that your call is executing against.

Returns

A APIVersionResult element.

Remarks

This will typically be in a generic date format of when the build had occurred.

Method: AuthenticateUser2

Description

Provides the ability to authenticate a user before they attempt to submit a contract. Also provides meta data for that user which can be used to load certain parameters and discounts.

Parameters

Name	Туре	Direction	Description
Login	string	Input	Dealer username
Password	string	Input	Dealer password

Returns

A AuthenticateUser2Result element having the structure defined by the following table.

Name	Туре	Description
OptionList	ArrayOfOptionListing	List of options for this user. See the OptionList object for more details.
Result	boolean	true if successful authentication, false otherwise
ResultData	string	message for the result of the call.
dealerDBAs	<u>ArrayOfDealerDBA</u>	Array of DBA's for the dealer this user is associated with.
dealerEmails	<u>ArrayOfDealerEmail</u>	Array of emails for the dealer this user is associated with.
dealerInfo	<u>DealerInfo</u>	Details on the dealer for this user
dealerLicenseExpirationWarning	string	States that the license is nearing expiration
dealerLicenseExpired	string	States where the license has expired
dealerLicenseValid	string	States where the license is valid.
dealerLicenses	<u>ArrayOfDealerLicense</u>	List of licenses for the dealer this user is associated with. First two characters are the state code and the rest is the license number
userInfo	<u>MoniNetUserInfo</u>	Details on the user
Discounts	<u>ArrayOfProgramDiscounts</u>	List of available discounts this user can select from.

Method: CreateContract

Description

This method will be used to create embedded or remote signing contracts. When used for embedded signing it will return the embedded signing URL for use within an eContract user interface. If there are two signers both URLs will be returned, but only the first one will really need to be used since when the first signer is done it will automatically launch the second.

At the moment the only supported signing permutations are:

- Embedded for Primary, None for Secondary
- Embedded for Primary and Secondary
- Remote for Primary, None for Secondary
- Remote for Primary and Secondary

Parameters

Name	Туре	Direction	Description
ContractData	ContractDocument	Input	The object model which contains all the information captured for creating the contract.
PrimarySigningType	<u>SigningType</u>	Input	Type of signing to be used for the primary signer. Must be Embedded or Remote. Cannot be None
SecondarySigningType	<u>SigningType</u>	Input	Type of signing to be used for the secondary signer.

Returns

A CreateContractResult element having the structure defined by the following table.

Name	Туре	Description
EnvelopeID	string	The envelope ID used to contain all the contract documents.
FaultFields	ArrayOfKeyValueOfstringstring	array of any errors that occurred during the validation process. These are key/value pairs that indicate the field that was being checked and what the issue is with the field.
Result	boolean	true = success, false = failure. when failure, check the ResultData for a message and possibly FaultFields if the error occurred during validation.
ResultData	string	empty when result = true, otherwise the error message.
SigningURL	ArrayOfstring	When embedded signing is used the URL(s) are returned in this list. The first URL is the primary signer URL. The second URL is the secondary signer URL. Typically you will only need the primary signer URL because the system is setup to launch the secondary URL once the primary URL signer is done signing.

Remarks

The return value here is described above.

It is important to note that within the ContractData data type there are two fields (DealerUsername and DealerPassword) which are required to be completed in order to create any kind of contract. The specific validation rules are discussed in the documentation of the ContractData data type.

Method: CreateContract2

Description

This method will be used to create embedded or remote signing contracts. It is the same as CreateContract except the ContractData model is changed for this method so that it can include the Discount information.

When used for embedded signing it will return the embedded signing URL for use within an eContract user interface. If there are two signers both URLs will be returned, but only the first one will really need to be used since when the first signer is done it will automatically launch the second.

At the moment the only supported signing permutations are:

- Embedded for Primary, None for Secondary
- Embedded for Primary and Secondary
- Remote for Primary, None for Secondary
- Remote for Primary and Secondary

Parameters

Name	Туре	Direction	Description
ContractData	ContractDocument2	Input	The object model which contains all the information captured for creating the contract.
PrimarySigningType	<u>SigningType</u>	Input	Type of signing to be used for the primary signer. Must be Embedded or Remote. Cannot be None
SecondarySigningType	<u>SigningType</u>	Input	Type of signing to be used for the secondary signer.

Returns

A CreateContract2Result element having the structure defined by the following table.

Name	Туре	Description
EnvelopeID	string	The envelope ID used to contain all the contract documents.
FaultFields	ArrayOfKeyValueOfstringstring	array of any errors that occurred during the validation process. These are key/value pairs that indicate the field that was being checked and what the issue is with the field.
Result	boolean	true = success, false = failure. when failure, check the ResultData for a message and possibly FaultFields if the error occurred during validation.
ResultData	string	empty when result = true, otherwise the error message.
SigningURL	ArrayOfstring	When embedded signing is used the URL(s) are returned in this list. The first URL is the primary signer URL. The second URL is the secondary signer URL. Typically you will only need the primary signer URL because the system is setup to launch the secondary URL once the primary URL signer is done signing.

Method: GetContract

Description

This will return the contract PDF. The PDF will include the Certificate of Completion and the Electronic Disclosure.

Parameters

Name	Туре	Direction	Description
EnvelopeID	string	Input	The guid for the envelope to retrieve

Returns

A GetContractResult element having the structure defined by the following table.

Name	Туре	Description
EnvelopeID	string	The envelope id just downloaded
PDFBytes	base64Binary	The PDF which contains the contract documents.

Method: GetContractAsPrimary

Description

This will return the contract PDF as the customer would see the contract. The PDF will include the Certificate of Completion and the Electronic Disclosure but not include the sensitive personal information such as credit card numbers.

Parameters

Name	Туре	Direction	Description
EnvelopeID	string	Input	The guid for the envelope to retrieve

Returns

A GetContractAsPrimaryResult element having the structure defined by the following table.

Name	Туре	Description
EnvelopeID	string	The envelope id just downloaded
PDFBytes	base64Binary	The PDF which contains the contract documents.

Method: GetContractID

Description

Retrieves the associated ContractID from the EnvelopeID specified.

Parameters

Name	Туре	Direction	Description
EnvelopeID	string	Input	The guid for the envelope to retrieve

Returns

A GetContractIDResult element.

This is just the ContractID of the EnvelopeID that was passed into this method

Method: SendQuoteEmail

Description

Sends out the quote email for the quote option in the eContract application

Parameters 4 8 1

Name	Туре	Direction	Description
ContractData	ContractDocument		The completed contract data (payment information is allowed to be missing from this)

Returns

A SendQuoteEmailResult element.

Method: SendQuoteEmail2

Description

Sends out the quote email for the quote option in the eContract application using the new ContractData object model with discount support.

Parameters

Name	Туре	Direction	Description
ContractData	ContractDocument2		The completed contract data (payment information is allowed to be missing from this)

Returns

A SendQuoteEmail2Result element.

Remarks

This method saves the quote information and will send out the details of the quote to the customer via email.

Method: VoidContract

Description

This will void an existing contract/envelope

Parameters

Name	Туре	Direction	Description
EnvelopeID	string	Input	The guid for the envelope to void

Returns

A VoidContractResult element having the structure defined by the following table.

Name	Туре	Description
Result		true = success, false = failure. when failure, check the ResultData for a message and possibly FaultFields if the error occurred during validation.
ResultData	string	empty when result = true, otherwise the error message.

Complex Types: eContract API

Description

These are the more complex data types that will be passed between the client and server during the use of the eContract Web Service API. The most important one is probably the ContractDocument. This is the core object that will be used to transfer data between client and server.

Complex Types

Name	Description	
<u>ArrayOfContactItem</u>	An array of the ContactItem type.	
<u>ArrayOfDealerDBA</u>	An Array of possible Dealer DBA (Doing Business As) values. This is primarily needed to ensure the right dealer name is on the contract.	
<u>ArrayOfDealerEmail</u>	List of available emails for the dealer.	
<u>ArrayOfDealerLicense</u>	List of dealer licenses for a dealer	
<u>ArrayOfEquipmentItem</u>	An array of the EquipmentItem type	
ArrayOfOptionListing	List of various options that can be used to set default values in the eContact User Interface	
ArrayOfProgramDiscounts	List of active discounts available to eContract users	
AuthenticationResult2	The object returned by the AuthenticationResult method. Validates the login and returns many useful data elements for the logged in user.	
ContactItem	This ContactItem defines the fields needed for each contact assigned to the monitoring account.	
ContractDocument	The ContractDocument is the main object to define all aspects of the contract(s) to be created when calling the methods to create new contracts.	
ContractDocument2	Extension of the ContractDocument object that supports the new partner discount features of eContract	
ContractEnvelope	The data type which stored the envelope ID and the actual PDF bytes of the contract.	
CreateContractResult	This is the return object for the CreateContract method.	
<u>DealerDBA</u>	The alternate business names for a dealer	
<u>DealerEmail</u>	An object used to store a dealer email address and type. Typically this will be contained within an array of these objects.	
<u>DealerInfo</u>	List of data elements specific to the dealer that the authenticated user is part of.	
<u>DealerLicense</u>	Object used to store the dealer license information	
<u>EquipmentItem</u>	The equipment item is used to define the equipment sold and installed for the customer.	
<u>MoniNetUserInfo</u>	Information for the specific user that logged into the system with AuthenticateUser2	

Name	Description		
OptionListing	Various options that can be used to customize the eContract UI. This object is a single option that would normally be part of an array or collection.		
	For example there are several states that do not require a license. An option would be sent down that looks like this:		
	Code = NO_LIC_REQ_STATE		
	CodeDescription = No License Requirement States Country = ALL		
	Description = No License Requirement States		
	Languages = ALL		
	OptionID = 4		
	Value = CO,ID,IN,KS,KY,MO,ME,NE,NH,OH,SD,VT		
<u>PaymentItem</u>	This object defines the necessary fields for capturing payment information. It encapsulates both banking information and credit ca information within the same object. Depending on the value of the PaymentType field will determine which fields are required.		
<u>ProgramDiscounts</u>	Object used represent an available discount program which can be presented to the end user.		
VoidEnvelopeResult	the return object for the VoidEnvelope method		

Complex Type: ArrayOfContactItem

Description

An array of the ContactItem type.

Content Model

Contains elements as defined in the following table.

Component	Туре	Occurs	Description
ContactItem	ContactItem	0*	This ContactItem defines the fields needed for each contact assigned to the monitoring account. Up to 6 items can be passed in this array.

Remarks

The eContract system supports up to 6 items within this array.

Complex Type: ArrayOfDealerDBA

Description

An Array of possible Dealer DBA (Doing Business As) values. This is primarily needed to ensure the right dealer name is on the contract.

Content Model

Component	Туре	Occurs	Description
DealerDBA	<u>DealerDBA</u>	0*	Alternate dealer names

Complex Type: ArrayOfDealerEmail

Description

List of available emails for the dealer.

Content Model

Contains elements as defined in the following table.

Component	Туре	Occurs	Description
DealerEmail	<u>DealerEmail</u>	0*	Object which contains the email and email type

Remarks

Technically any third party using this API should block access if they do not have an email address that has a Type_ID (see DealerEmail object for more information) of EContract. If more than one email address has a Type_ID of EContract just select the first as the valid email address.

Complex Type: ArrayOfDealerLicense

Description

List of dealer licenses for a dealer

Content Model

Component	Туре	Occurs	Description
DealerLicense	<u>DealerLicense</u>		DealerLicense object contains information about a specific license the dealer holds. A dealer can have an unlimited number of licenses.

Complex Type: ArrayOfEquipmentItem

Description

An array of the EquipmentItem type

Content Model

Contains elements as defined in the following table.

Component	Туре	Occurs	Description
EquipmentItem	<u>EquipmentItem</u>		The equipment item is used to define the equipment sold and installed for the customer. Up to 10 elements can be added to this array.

Remarks

The system supports up to 10 items within this array.

Complex Type: ArrayOfOptionListing

Description

List of various options that can be used to set default values in the eContact User Interface

Content Model

Component	Туре	Occurs	Description
OptionListing	OptionListing	0*	Array of OptionListing objects

Complex Type: ArrayOfProgramDiscounts

Description

List of active discounts available to eContract users

Content Model

Component	Туре	Occurs	Description
ProgramDiscounts	<u>ProgramDiscounts</u>		The object that contains all the information for one discount program. There could be two discount types, dollar off or percentage off.

Complex Type: AuthenticationResult2

Description

The object returned by the AuthenticationResult method. Validates the login and returns many useful data elements for the logged in user.

Content Model

Component	Туре	Occurs	Description
OptionList	ArrayOfOptionListing	01	List of options for this user. See the OptionList object for more details.
Result	boolean	01	true if successful authentication, false otherwise
ResultData	string	01	message for the result of the call.
dealerDBAs	<u>ArrayOfDealerDBA</u>	01	Array of DBA's for the dealer this user is associated with.
dealerEmails	<u>ArrayOfDealerEmail</u>	01	Array of emails for the dealer this user is associated with.
dealerInfo	<u>DealerInfo</u>	01	Details on the dealer for this user
dealerLicenseExpirationWarning	string	01	States that the license is nearing expiration
dealerLicenseExpired	string	01	States where the license has expired
dealerLicenseValid	string	01	States where the license is valid.
dealerLicenses	<u>ArrayOfDealerLicense</u>	01	List of licenses for the dealer this user is associated with. First two characters are the state code and the rest is the license number
userInfo	<u>MoniNetUserInfo</u>	01	Details on the user
Discounts	<u>ArrayOfProgramDiscounts</u>	01	List of available discounts this user can select from.

Complex Type: ContactItem

Description

This ContactItem defines the fields needed for each contact assigned to the monitoring account.

Content Model

Contains elements as defined in the following table.

Component	Туре	Occurs	Description
Ext	string	01	Phone number extension if necessary
Name	string	01	Full name of the contact to be added.
Password	string	01	Password this contact will be using
Phone	string	01	Phone number that this contact can be reached at
PhoneType	<u>PhoneTypeEnum</u>	01	Type of phone number (ex. Work, Mobile, etc)
UserNumber	string	01	Defines the order the contacts appear on the agreement. 1 being the first.

Remarks

The current system supports up to 6 contacts even though the data model technically allows for an unlimited number of contacts.

Complex Type: ContractDocument

Description

The ContractDocument is the main object to define all aspects of the contract(s) to be created when calling the methods to create new contracts.

Content Model

Component	Туре	Occurs	Description
BillStartDate	dateTime	01	(REQ) The InstallationStartDate for (non PA/WV states) or InstallationEndDate for all others + the number of Months Paid Up Front + the Promotion Period.
BillingAddress1	string	01	(REQ) The first line of the street address to be used for billing purposes.
BillingAddress2	string	01	The second line of the street address to be used for billing purposes.
BillingCity	string	01	(REQ) The city to be used for billing purposes
BillingCounty	string	01	The county to be used for billing purposes. This is required for US contracts, but not Canadian contracts.
BillingState	<u>StateProvinceEnum</u>	01	(REQ) The state to be used for billing purposes
BillingZip	string	01	(REQ) The zip code or postal code to be used for billing purposes.
CompanyName	string	01	(REQ, when the CustomerType = Commerical) Name of the company to use on the contract.
CompanyType	CompanyTypes	01	(REQ when the CustomerType = Commerical) Needs to be set to one of the enumerated values of CompanyTypes
ContactList	<u>ArrayOfContactItem</u>	01	An array of the ContactItem type
ContractID	int	01	(READONLY) This will be supplied upon the creation of a contract
CountryOfSale	<u>CountryEnum</u>	01	(REQ) The country in which the contract is being sold.
CustomerType	CustomerTypeEnum	01	(REQ) The customer types will be used to determine some of the business rules based on Residential versus Commercial/Business
DealerPassword	string	01	(REQ) The password of the dealer or sales rep creating the contract
DealerPersonID	string	01	This is the State ID for the dealer that is logged in and using the eContract system. It is not required.

Component	Туре	Occurs	Description
DealerRedirectionURL	string	01	This option allows for specification as to where the embedded signing returns. It be specified as an URL like http://monitronics.com/. Additional parameters will be added to the end of the URL in order to assist in showing the right messages as returned from the signing room. The events that are possible are: OnSigningComplete = "?eventname=signcomplete" OnViewingComplete = "?eventname=viewcomplete" OnCancel = "?eventname=cancel" OnDecline = "?eventname=decline" OnSessionTimeout = "?eventname=timeout" OnTLExpired = "?eventname=ttlexpired" OnIdCheckFailed = "?eventname=idcheck" OnAccessCodeFailed = "?eventname=accesscode"; OnException = "?eventname=exception" These are DocuSign events. Some additional information can be found about these events at this link: http://bit.ly/DSEventCodes
DealerUsername DraftDay	string	01	(REQ) The username of the dealer (or sales rep) that is creating the contract. (REQ) Day of the month that the monthly payment will be made.
			Valid values for this field are 1 through 28.
EnvelopeID	string	01	(READONLY) Returns the DocuSign envelopeID just created.
EquipmentAlarmNetwork	AlarmNetworkEnum	01	(REQ, when EquipmentAlarmNetworkIncluded = true) The alarm network to be created with this account. It is possible to specify None here.
EquipmentAlarmNetworkIncluded	boolean	01	(REQ) Whether an alarm network is needed.
EquipmentList	<u>ArrayOfEquipmentItem</u>	01	List of equipment to be installed and monitored.
EquipmentOtherAmount	decimal	01	Any additional amount to be charged to the customer would be supplied here.
EquipmentPermitAmount	decimal	01	Any additional amount for permits needed during the installation.

Component	Туре	Occurs	Description
EquipmentSubtotalAmount	decimal	01	Subtotal of the equipment cost (this will likely be a calculated field)
EquipmentTaxAmount	decimal	01	The amount of tax to charge for the equipment for the installation.
EquipmentTotalAmount	decimal	01	The total amount to charge for the equipment for the installation (includes all other subtotals and totals)
GuardAddendumRequired	boolean	01	When this is true it will include the GuardAddendum document in the contract envelope
InstallationDate	dateTime	01	(not currently used)
InstallationFinish	dateTime	01	(REQ for PA and CA) Finish date of the installation
InstallationStart	dateTime	01	(REQ) Start date for the installation for PA and CA. For all other states it defines when the billing can be started (effectively the installation date).
InstallationWorkDescription	string	01	(REQ for PA and CA) Description of the work to be performed during installation.
InsurancePersonalInjuryAmount	decimal	01	(REQ for PA) The amount of the personal injury coverage being supplied
InsurancePropertyDamageAmount	decimal	01	(REQ for PA) The amount of the property damage coverage being supplied
Language	ContractLanguageEnum	01	(REQ) Contract language.
MonthsPaidUpFront	int	01	(REQ) The number of months that are being paid up front on the monitoring agreement. For ADP dealers the value can be from 0 to 6. For MOD dealers it has to be zero.
PaymentCount	int	01	(REQ, see rules at end of description) The number of payments for the contract (typically 36 or 60). When state = NY or WV this field must be 36. For all other states it must be 36 or 60.
PaymentEffectiveDate	dateTime	01	(READONLY) When the payments should start. This is set to be the date of the contract creation.
PaymentExtendedServiceOption	boolean	01	(REQ) If the customer wants the Extended Service Option
PaymentInitial	<u>PaymentItem</u>	01	(REQ, see rules on PaymentItem type) The payment information for the initial payment

Component	Туре	Occurs	Description
PaymentMonthly	<u>PaymentItem</u>	01	(REQ, see rules on PaymentItem type) The payment information for the monthly payment
PaymentMonthlyMonitoringRate	decimal	01	(REQ) The amount to charge for the monthly monitoring.
PaymentOneTimeActivationFee	decimal	01	(REQ) The amount to charge for activation. If no charge, must be zero.
PremiseAddress1	string	01	(REQ) Street address of the premise to be monitored and installed.
PremiseAddress2	string	01	Second line of street address of the premise to be monitored and installed.
PremiseCity	string	01	(REQ) City of the premise to be monitored and installed.
PremiseCounty	string	01	(REQ if the country = US) County of the premise to be monitored and installed.
PremiseGateCode	string	01	Used for the Guard Addendum (typically this is required for US contracts)
PremiseState	<u>StateProvinceEnum</u>	01	(REQ) State of the premise to be monitored and installed.
PremiseZip	string	01	(REQ) Zip of the premise to be monitored and installed.
PrimaryBirthDate	string	01	Birthdate of the primary signer
PrimaryEmail	string	01	(REQ) Email address of the primary signer
PrimaryFirstName	string	01	(REQ) First name of the primary signer
PrimaryLastName	string	01	(REQ) Last name of the primary signer
PrimaryPassword	string	01	(REQ) Password to be used for the alarm system
PrimaryPhone	string	01	(REQ) Phone for the primary signer
PrimaryTaxIDNumber	string	01	Tax ID / SSN for the primary signer
PromotionPeriod	int	01	(REQ) The number of months which are being offered as a promotional period. Valid values are 0, 1, 2, 3. This number combined with MonthsPaidUpFront cannot be greater than 6.
SecondaryBirthDate	string	01	Birthdate of the secondary signer
SecondaryEmail	string	01	(REQ if there is a secondary signer) Email address of the secondary signer

Component	Туре	Occurs	Description
SecondaryFirstName	string	01	(REQ if there is a secondary signer)First name of the secondary signer
SecondaryLastName	string	01	(REQ if there is a secondary signer)The last name of the secondary signer
SecondaryPhone	string	01	The phone number for the secondary signer
SecondaryTaxIDNumber	string	01	The Tax ID/SSN for the secondary signer
SurveyCancellingService	boolean	01	(REQ) Answer to the question about cancelling existing service during the creation of contract
SurveyConfirmContractLength	boolean	01	(REQ) Answer to the question confirming knowledge of the length of the contract
SurveyFamiliarizationPeriod	boolean	01	(REQ but only in Canada) Answer to the question about the desire to have a familiarization period
SurveyHomeowner	boolean	01	(REQ) Answer to question about the primary signer being the homeowner
SurveyNewConstruction	boolean	01	(REQ) Answer to question about the installation being in a newly constructed home
SurveyUnderContract	boolean	01	(REQ) Answer to the question about being under and existing contract.

Referenced By

Name	Туре
ContractDocument2	Complex Type

Complex Type: ContractDocument2

Description

Extension of the ContractDocument object that supports the new partner discount features of eContract

Content Model

Component	Туре	Occurs	Description
BillStartDate	dateTime	01	(REQ) The InstallationStartDate for (non PA/WV states) or InstallationEndDate for all others + the number of Months Paid Up Front + the Promotion Period.
BillingAddress1	string	01	(REQ) The first line of the street address to be used for billing purposes.
BillingAddress2	string	01	The second line of the street address to be used for billing purposes.
BillingCity	string	01	(REQ) The city to be used for billing purposes
BillingCounty	string	01	The county to be used for billing purposes. This is required for US contracts, but not Canadian contracts.
BillingState	<u>StateProvinceEnum</u>	01	(REQ) The state to be used for billing purposes
BillingZip	string	01	(REQ) The zip code or postal code to be used for billing purposes.
CompanyName	string	01	(REQ, when the CustomerType = Commerical) Name of the company to use on the contract.
CompanyType	CompanyTypes	01	(REQ when the CustomerType = Commerical) Needs to be set to one of the enumerated values of CompanyTypes
ContactList	<u>ArrayOfContactItem</u>	01	An array of the ContactItem type
ContractID	int	01	(READONLY) This will be supplied upon the creation of a contract
CountryOfSale	CountryEnum	01	(REQ) The country in which the contract is being sold.
CustomerType	CustomerTypeEnum	01	(REQ) The customer types will be used to determine some of the business rules based on Residential versus Commercial/Business
DealerPassword	string	01	(REQ) The password of the dealer or sales rep creating the contract
DealerPersonID	string	01	This is the State ID for the dealer that is logged in and using the eContract system. It is not required.

Component	Туре	Occurs	Description
DealerRedirectionURL	string	01	This option allows for specification as to where the embedded signing returns. It be specified as an URL like http://monitronics.com/. Additional parameters will be added to the end of the URL in order to assist in showing the right messages as returned from the signing room. The events that are possible are: OnSigningComplete = "?eventname=signcomplete" OnViewingComplete = "?eventname=viewcomplete" OnCancel = "?eventname=cancel" OnDecline = "?eventname=decline" OnSessionTimeout = "?eventname=timeout" OnTLExpired = "?eventname=ttlexpired" OnIdCheckFailed = "?eventname=idcheck" OnAccessCodeFailed = "?eventname=accesscode"; OnException = "?eventname=exception" These are DocuSign events. Some additional information can be found about these events at this link: http://bit.ly/DSEventCodes
DealerUsername DraftDay	string	01	(REQ) The username of the dealer (or sales rep) that is creating the contract. (REQ) Day of the month that the
			monthly payment will be made. Valid values for this field are 1 through 28.
EnvelopeID	string	01	(READONLY) Returns the DocuSign envelopeID just created.
EquipmentAlarmNetwork	AlarmNetworkEnum	01	(REQ, when EquipmentAlarmNetworkIncluded = true) The alarm network to be created with this account. It is possible to specify None here.
EquipmentAlarmNetworkIncluded	boolean	01	(REQ) Whether an alarm network is needed.
EquipmentList	<u>ArrayOfEquipmentItem</u>	01	List of equipment to be installed and monitored.
EquipmentOtherAmount	decimal	01	Any additional amount to be charged to the customer would be supplied here.
EquipmentPermitAmount	decimal	01	Any additional amount for permits needed during the installation.

Component	Туре	Occurs	Description
EquipmentSubtotalAmount	decimal	01	Subtotal of the equipment cost (this will likely be a calculated field)
EquipmentTaxAmount	decimal	01	The amount of tax to charge for the equipment for the installation.
EquipmentTotalAmount	decimal	01	The total amount to charge for the equipment for the installation (includes all other subtotals and totals)
GuardAddendumRequired	boolean	01	When this is true it will include the GuardAddendum document in the contract envelope
InstallationDate	dateTime	01	(not currently used)
InstallationFinish	dateTime	01	(REQ for PA and CA) Finish date of the installation
InstallationStart	dateTime	01	(REQ) Start date for the installation for PA and CA. For all other states it defines when the billing can be started (effectively the installation date).
InstallationWorkDescription	string	01	(REQ for PA and CA) Description of the work to be performed during installation.
InsurancePersonalInjuryAmount	decimal	01	(REQ for PA) The amount of the personal injury coverage being supplied
InsurancePropertyDamageAmount	decimal	01	(REQ for PA) The amount of the property damage coverage being supplied
Language	ContractLanguageEnum	01	(REQ) Contract language.
MonthsPaidUpFront	int	01	(REQ) The number of months that are being paid up front on the monitoring agreement. For ADP dealers the value can be from 0 to 6. For MOD dealers it has to be zero.
PaymentCount	int	01	(REQ, see rules at end of description) The number of payments for the contract (typically 36 or 60). When state = NY or WV this field must be 36. For all other states it must be 36 or 60.
PaymentEffectiveDate	dateTime	01	(READONLY) When the payments should start. This is set to be the date of the contract creation.
PaymentExtendedServiceOption	boolean	01	(REQ) If the customer wants the Extended Service Option
PaymentInitial	<u>PaymentItem</u>	01	(REQ, see rules on PaymentItem type) The payment information for the initial payment

eContract API for Dealers

Component	Туре	Occurs	Description
PaymentMonthly	<u>PaymentItem</u>	01	(REQ, see rules on PaymentItem type) The payment information for the monthly payment
PaymentMonthlyMonitoringRate	decimal	01	(REQ) The amount to charge for the monthly monitoring.
PaymentOneTimeActivationFee	decimal	01	(REQ) The amount to charge for activation. If no charge, must be zero.
PremiseAddress1	string	01	(REQ) Street address of the premise to be monitored and installed.
PremiseAddress2	string	01	Second line of street address of the premise to be monitored and installed.
PremiseCity	string	01	(REQ) City of the premise to be monitored and installed.
PremiseCounty	string	01	(REQ if the country = US) County of the premise to be monitored and installed.
PremiseGateCode	string	01	Used for the Guard Addendum (typically this is required for US contracts)
PremiseState	<u>StateProvinceEnum</u>	01	(REQ) State of the premise to be monitored and installed.
PremiseZip	string	01	(REQ) Zip of the premise to be monitored and installed.
PrimaryBirthDate	string	01	Birthdate of the primary signer
PrimaryEmail	string	01	(REQ) Email address of the primary signer
PrimaryFirstName	string	01	(REQ) First name of the primary signer
PrimaryLastName	string	01	(REQ) Last name of the primary signer
PrimaryPassword	string	01	(REQ) Password to be used for the alarm system
PrimaryPhone	string	01	(REQ) Phone for the primary signer
PrimaryTaxIDNumber	string	01	Tax ID / SSN for the primary signer
PromotionPeriod	int	01	(REQ) The number of months which are being offered as a promotional period. Valid values are 0, 1, 2, 3. This number combined with MonthsPaidUpFront cannot be greater than 6.
SecondaryBirthDate	string	01	Birthdate of the secondary signer
SecondaryEmail	string	01	(REQ if there is a secondary signer) Email address of the secondary signer

eContract API for Dealers

Component	Туре	Occurs	Description
SecondaryFirstName	string	01	(REQ if there is a secondary signer)First name of the secondary signer
SecondaryLastName	string	01	(REQ if there is a secondary signer)The last name of the secondary signer
SecondaryPhone	string	01	The phone number for the secondary signer
SecondaryTaxIDNumber	string	01	The Tax ID/SSN for the secondary signer
SurveyCancellingService	boolean	01	(REQ) Answer to the question about cancelling existing service during the creation of contract
SurveyConfirmContractLength	boolean	01	(REQ) Answer to the question confirming knowledge of the length of the contract
SurveyFamiliarizationPeriod	boolean	01	(REQ but only in Canada) Answer to the question about the desire to have a familiarization period
SurveyHomeowner	boolean	01	(REQ) Answer to question about the primary signer being the homeowner
SurveyNewConstruction	boolean	01	(REQ) Answer to question about the installation being in a newly constructed home
SurveyUnderContract	boolean	01	(REQ) Answer to the question about being under and existing contract.
DiscountAmount	decimal	01	The amount deducted from the full RMR in dollars. Even if the discount type is Percent this value will be the dollars deducted from the full RMR amount.
DiscountMemberID	string	01	The member ID or promo code for the program (for example if the AARP discount is selected this would be the AARP member number)
DiscountName	string	01	Name of the discount as retrieved from the AuthenticateUser2 method.
DiscountProgramID	int	01	Discount Program ID of the discount as retrieved from the AuthenticateUser2 method.
FullPriceRMR	decimal	01	RMR price before any discounts were taken

Complex Type: ContractEnvelope

Description

The data type which stored the envelope ID and the actual PDF bytes of the contract.

Content Model

Component	Туре	Occurs	Description
EnvelopeID	string	01	The envelope id just downloaded
PDFBytes	base64Binary	01	The PDF which contains the contract documents.

Complex Type: CreateContractResult

Description

This is the return object for the CreateContract method.

Content Model

Component	Туре	Occurs	Description
EnvelopeID	string	01	The envelope ID used to contain all the contract documents.
FaultFields	ArrayOfKeyValueOfstringstring	01	array of any errors that occurred during the validation process. These are key/value pairs that indicate the field that was being checked and what the issue is with the field.
Result	boolean	01	true = success, false = failure. when failure, check the ResultData for a message and possibly FaultFields if the error occurred during validation.
ResultData	string	01	empty when result = true, otherwise the error message.
SigningURL	ArrayOfstring	01	When embedded signing is used the URL(s) are returned in this list. The first URL is the primary signer URL. The second URL is the secondary signer URL. Typically you will only need the primary signer URL because the system is setup to launch the secondary URL once the primary URL signer is done signing.

Complex Type: DealerDBA

Description

The alternate business names for a dealer

Content Model

Component	Туре	Occurs	Description
ExtensionData	ExtensionDataObject	01	not used
DBAName	string	01	The alternate dealer business name

Complex Type: DealerEmail

Description

An object used to store a dealer email address and type. Typically this will be contained within an array of these objects.

Content Model

Component	Туре	Occurs	Description
ExtensionData	ExtensionDataObject	01	not used
EmailAddress	string	01	email address
Type_ID	string	01	type of email address, such as EContract. Technically any third party using this API should block access if they do not have an email address that has a Type_ID of EContract. If more than one email address has a Type_ID of EContract just select the first as the valid email address.

Complex Type: DealerInfo

Description

List of data elements specific to the dealer that the authenticated user is part of.

Content Model

Component	Туре	Occurs	Description
ExtensionData	ExtensionDataObject	01	not used
CMDealerNo	string	01	alternate dealer number
DealerName	string	01	name of dealer
InsuranceCompany	string	01	name of insurance company for dealer
InsuranceExpirationDate	dateTime	11	expiration date of the insurance policy
InsurancePolicyNo	string	01	insurance policy number
InsuranceStatus	string	01	current status of the insurance policy
MASDealerNo	int	11	internal dealer number
MailingAddress	string	01	mailing street address
MailingCity	string	01	mailing city
MailingCounty	string	01	mailing county
MailingState	string	01	mailing state or province
MailingZip	string	01	mailing zip code or postal code
MainFax	string	01	dealer fax number
MainPhone	string	01	dealer phone number
PrimaryMASPin	string	01	dealer PIN for MAS
PurchaseDealerNo	string	01	alternate dealer number
PurchaseFundingTypeID	string	01	not used
ServiceDealerNo	string	01	not used
ServiceFax	string	01	not used
ServiceFundingTypeID	int	11	not used
ServicePhone	string	01	not used
ShippingAddress	string	01	not used
ShippingCity	string	01	not used
ShippingCounty	string	01	not used
ShippingState	string	01	not used
ShippingZip	string	01	not used

Complex Type: DealerLicense

Description

Object used to store the dealer license information

Content Model

Component	Туре	Occurs	Description
ExpireDate	dateTime	01	Date the license expires
LicenseNumber	string	01	The license number issued to the dealer from the state specified in LicensedState
LicenseType	string	01	A value that describes the type of license (not required)
LicensedState	string	01	Two letter abbreviation of the State or Province.

Complex Type: EquipmentItem

Description

The equipment item is used to define the equipment sold and installed for the customer.

Content Model

Component	Туре	Occurs	Description
Name	string	01	Name of the equipment to be installed
Points	int	01	Number of points for that piece of equipment
Price	decimal	01	Price of the equipment to be charged to the customer.
Quantity	int	01	Number of the items to be installed for the customer.
Total	decimal	01	Total cost of the equipment line (this field will typically be calculated automatically and returned within the completed object)

Complex Type: MoniNetUserInfo

Description

Information for the specific user that logged into the system with AuthenticateUser2

Content Model

Component	Туре	Occurs	Description
DealerNumber	int	11	dealer number for user
Branches	string	01	not used
EmailAddress	string	01	email address for user
FirstName	string	01	first name for user
LastName	string	01	last name for user
Roles	ArrayOfString	01	list of roles this user has assigned to them. If the roles does not include eContract the user should be denied from submitting a contract.
IsValidUser	boolean	11	not used
ContactNo	int	11	not used
APP_ID	int	11	application ID. Useful for the common funding API
DealerType	int	11	Dealer type code would be 0 or 1

Complex Type: OptionListing

Description

Various options that can be used to customize the eContract UI. This object is a single option that would normally be part of an array or collection.

For example there are several states that do not require a license. An option would be sent down that looks like this:

Code = NO_LIC_REQ_STATE

CodeDescription = No License Requirement States

Country = ALL

Description = No License Requirement States

Languages = ALL

OptionID = 4

Value = CO,ID,IN,KS,KY,MO,ME,NE,NH,OH,SD,VT

Content Model

Component	Туре	Occurs	Description
Code	string	01	Code that can be used to make decisions (some examples are TERMS, NO_LIC_REQ_STATE)
CodeDescription	string	01	Description of the code
Country	string	01	Some options are filtered by country, if so the country code would be here otherwise it will say ALL
Description	string	01	Description of what this option is about (for example Terms or No License Requirement States)
FilterIndex	string	01	not used
GroupOrState	string	01	not used
Language	string	01	ALL, ES for spanish, EN for English
OptionID	int	01	Unique ID that specifically refers to this option
Value	string	01	Value to use in the user interface for this option

Complex Type: PaymentItem

Description

This object defines the necessary fields for capturing payment information. It encapsulates both banking information and credit card information within the same object. Depending on the value of the PaymentType field will determine which fields are required.

Content Model

Contains elements as defined in the following table.

Component	Туре	Occurs	Description
BankAccountNumber	string	01	(REQ if PaymentType = BankAccount) The account number of the checking or savings account to be used for payment.
BankRoutingNumber	string	01	(REQ if PaymentType = BankAccount) The ABA rouing number of the bank to be used for payment. This is used in conjuction with BankAccountNumber to process the payment. This field must be at least 9 characters long.
CanadaRoutingBranch	string	01	Reserved for future use
CanadaRoutingInstitution	string	01	Reserved for future use
CreditCardExpireMonth	int	01	(REQ if PaymentType = CreditCard) Credit Card expiration month in numerical form (1 = Jan, 2 = Feb, etc)
CreditCardExpireYear	int	01	(REQ if PaymentType = CreditCard)Credit Card expirtion year in 4 digit representation (2016, 2017, etc)
CreditCardNumber	string	01	(REQ if PaymentType = CreditCard)15 or 16 digit credit card number depending on the CreditCardType field.
CreditCardType	CreditCardTypeEnum	01	(REQ if PaymentType = CreditCard)Credit card type to be used for payment (Visa, Mastercard, etc see CreditCardTypeEnum for valid values)
PaymentType	<u>PaymentTypeEnum</u>	01	(REQ) Payment method to be used. See PaymentTypeEnum for valid options.

Remarks

If PaymentType is CreditCard then all the credit card fields are required. If PaymentType is BankAccount then all the bank fields are required.

Complex Type: ProgramDiscounts

Description

Object used represent an available discount program which can be presented to the end user.

Content Model

Component	Туре	Occurs	Description
DisplayName	string	01	Name to be shown in the UI
ProgramCode	string	01	Unique name that should never change
ProgramID	int	01	Internal unique ID
RMRDiscountAmount	decimal	01	Amount the total should reduced by (See RMRIsPercent
RMRDiscountCode	string	01	Type of discount, but will likely only ever be RMR
RMRIsPercent	boolean	01	When true the discount amount is a percentage otherwise it is a dollar amount
ValidCountries	string	01	Comma delimited list of the countries this discount program is valid within
ValidForCommercial	boolean	01	If this discount is valid for a commercial customer than this will be true, otherwise false
ValidForResidential	boolean	01	If this discount is valid for a residential customer than this will be true, otherwise false

Complex Type: VoidEnvelopeResult

Description

the return object for the VoidEnvelope method

Content Model

Component	Туре	Occurs	Description
Result	boolean	01	true = success, false = failure. when failure, check the ResultData for a message and possibly FaultFields if the error occurred during validation.
ResultData	string	01	empty when result = true, otherwise the error message.

Simple Types: eContract API

Description

These are the various types that are used within the API. These are primarily enumerators to define specific values for certain data elements.

Simple Types

Name	Description
<u>AlarmNetworkEnum</u>	The alarm network enumerator is used to define the available alarm "networks" that a customer can link to during the installation. Only one alarm network can be selected per installation.
CompanyTypes	The CompanyTypes enumerator is to be used when the CustomerType = Commercial.
ContractLanguageEnum	Language the contract will be created
CountryEnum	List of valid countries for eContract
<u>CreditCardTypeEnum</u>	The CreditCardTypeEnum will be used to select the type of credit card being used for payment when the PaymentType is CreditCard.
<u>CustomerTypeEnum</u>	The customer types will be used to determine some of the business rules based on Residential versus Commercial/Business.
<u>PaymentTypeEnum</u>	The PaymentTypeEnum determines the type of payment that is being used both for the initial and monthly payments.
<u>PhoneTypeEnum</u>	The PhoneTypeEnum describes the types of phone numbers that can be specified in the ContactList
<u>SigningType</u>	Signing type to implement within the signing room.
<u>StateProvinceEnum</u>	List of all possible states for US and Canada

AlarmNetworkEnum

Description

The alarm network enumerator is used to define the available alarm "networks" that a customer can link to during the installation. Only one alarm network can be selected per installation.

Derived By

Restricting string

Value	Description	
AlarmDotcom	Alarm.com value	
AlarmNet	Alarmnet value	
Tellular	Tellular value	
DSC	Digital Security Controls value	
icontrol	icontrol value	
None	When no alarm network is selected then this value should be selected. It indicates that the user selected something and that something is None.	

Simple Type: CompanyTypes

Description

The CompanyTypes enumerator is to be used when the CustomerType = Commercial.

Derived By

Restricting string

Value	Description
Corporation	When the business is any type of corporation
Proprietorship	When the business is a single person
LLC	When the business is a limited liability corporation
Partnership	When the business is a partnership

Simple Type: ContractLanguageEnum

Description

Language the contract will be created

Derived By

Restricting string

Value	Description
English	Will use the English language
Spanish	Will use the Spanish language. NOTE: Spanish contracts are not valid in Canada.

CountryEnum

Description

List of valid countries for eContract

Derived By

Restricting string

Value	Description	
US	United States	
CA	Canada (NOTE: Only English contracts are valid in Canada)	

${\bf Credit Card Type Enum}$

Description

The CreditCardTypeEnum will be used to select the type of credit card being used for payment when the PaymentType is CreditCard.

Derived By

Restricting string

Value	Description
Visa	Credit card type of Visa (begins with 4)
MasterCard	Credit card type of MasterCard (begins with 5)
Discover	Credit card type of Discover (begins with 6)
AmericanExpress	Credit card type of American Express (begins with 3)

CustomerTypeEnum

Description

The customer types will be used to determine some of the business rules based on Residential versus Commercial/Business.

Derived By

Restricting string

Value	Description
Commercial	If the customer is not a home the contract should be tagged as a Business customer
Residential	If the customer is monitoring a home this value should be used for the CustomerType

PaymentTypeEnum

Description

The PaymentTypeEnum determines the type of payment that is being used both for the initial and monthly payments.

Derived By

Restricting string

Value	Description	
Invoice	This would be used for a monthly invoice payment	
BankAccount	This would be used for a checking or savings account	
CreditCard	This would be used when a credit card will be used for payment.	

PhoneTypeEnum

Description

The PhoneTypeEnum describes the types of phone numbers that can be specified in the ContactList

Derived By

Restricting string

Value	Description	
Home	Home phone number	
Cell	Cell or mobile phone number	
Work	Work or business phone number	

Simple Type: SigningType

Description

Signing type to implement within the signing room.

Derived By

Restricting string

Value	Description
Embedded	Embedded Signing (Within the browser)
Remote	Remote Signing (via email)
None	No Signing

StateProvinceEnum

Description

List of all possible states for US and Canada

Derived By

Restricting string

Value	Description
AL	Alabama
AK	Alaska
AZ	Arizona
AR	Arkansas
CA	California
СО	Colorado
СТ	Connecticut
DE	Delaware
FL	Florida
GA	Georgia
н	Hawaii
ID	Idaho
IL	Illinois
IN	Indiana
IA	lowa
KS	Kansas
KY	Kentucky
LA	Louisiana
ME	Maine
MD	Maryland
MA	Massachusetts
MI	Michigan
MN	Minnesota
MS	Mississippi
MO	Missouri
MT	Montana
NE	Nebraska
NV	Nevada
NH	New Hampshire
NJ	New Jersey
NM	New Mexico
NY	New York
NC	North Carolina

eContract API for Dealers

alue	Description
D	North Dakota
PH P	Ohio
K	Oklahoma
R	Oregon
A	Pennsylvania
I	Rhode Island
С	South Carolina
D	South Dakota
N	Tennessee
X	Texas
Т	Utah
Т	Vermont
A	Virginia
/A	Washington
//	West Virginia
/I	Wisconsin
/Y	Wyoming
S	American Samoa
С	District of Columbia
M	Federated States of Micronesia
U	Guam
IH	Marshall Islands
IP	Northern Mariana Islands
W	Palau
R	Puerto Rico
ı	Virgin Islands
В	Alberta
С	British Columbia
IB	Manitoba
В	New Brunswick
L	Newfoundland and Labrador
S	Nova Scotia
Т	Northwest Territories
U	Nunavut
N	Ontario
	Prince Edward Island
	Quebec
	Saskatchewan
	Yukon