# Candidate Resume (ID: C7318)

Name: Mary Fernandez

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### **Education**

Ph.D. in Artificial Intelligence (2016-2021)

Research in NLP and Computer Vision, with publications in top-tier conferences.

## **Work Experience**

Product Manager at DEF Ltd. (2017-2021)

Led cross-functional teams to develop innovative solutions, increasing product adoption by 40%.

#### Skills

Cloud Computing - Expert in AWS, Azure, and GCP; implemented scalable cloud architectures for enterprise applications.

#### **Certifications**

Certified Ethical Hacker (CEH) - Demonstrated proficiency in ethical hacking, network security, and vulnerability assessment.

#### **Achievements**

Developed an AI chatbot - Built a chatbot that reduced customer support tickets by 40%, enhancing user experience and efficiency.

#### **Tech Stack**

Java, Spring Boot, MySQL, Kafka, Azure DevOps