

# SACHIN GAUTAM

Software & Systems Engineering Intern | Tech + Ops  
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[LinkedIn](#) | [GitHub](#)



## ABOUT

Dedicated Computer Engineering student with hands-on experience in software installation, troubleshooting, and client support and training. Proven ability to thrive in fast-paced environments and deliver solutions efficiently. Eager to leverage skills in a challenging Software technology and related role.

## ACADEMIC QUALIFICATIONS

Year	Qualification	Institute	% / CGPA
2025-28	B.Tech (CST)	Maharaja Agrasen Institute of Technology (GGSIPU)	9.1
2021-24	Diploma (CSE)	Delhi Skill & Entrepreneurship University, Dwarka	8.91

## PROFESSIONAL EXPERIENCE

<b>Unicorn Denmart Ltd.</b>	<b>Software Support Engineer</b>	<b>Jun '24 – Nov '24</b>
1. Improved medical device uptime by <b>40%</b> and ensured <b>98% client satisfaction</b> through software deployment, troubleshooting. 2. Led <b>30+ engineers</b> in nationwide installation operations, reducing escalations and improving service efficiency.		

## INTERNSHIPS

<b>Darsa Ai</b>	<b>Technical Client Support Intern</b>	<b>Jun '23– Nov '23</b>
● Resolved alert-related issues and supported deployment fixes, reducing resolution time from <b>4 days</b> → <b>1 day</b> through coordination with engineering teams. (Remote)		
<b>Airport Authority of India (AAI)</b> <b>Technical Trainee</b> <b>Aug '23 – Aug '23</b>		
● Updated airport website documentation, improving <b>information accuracy &amp; usability</b> for internal tech teams and passengers.		

## INDUSTRIAL LIVE PROJECTS

<b>EYSONIC</b> , Smart Wearable for the Visually Impaired	● Built an IoT wearable enabling object detection with <b>haptic + audio alerts</b> , increasing user navigation safety by <b>80%</b> in real-world testing.	2024
<b>NGO Website</b> – Social Impact Web Platform	● Enhanced site accessibility & navigation for faster user engagement.	2025

## TECHNICAL SKILLS

<b>Languages</b>	C++, Java, JavaScript
<b>Web Technologies</b>	HTML, CSS3, JavaScript (ES6)
<b>Backend &amp; DBMS</b>	Node.js, SQL
<b>Developer Tools</b>	Git, GitHub, VS Code, Postman
<b>Core CS Concepts</b>	Data Structures & Algorithms (DSA), OOP, DBMS, OS Basics, Computer Networks
<b>Other Tools</b>	MS Office (Advanced), WordPress
<b>Additional Skills</b>	Technical Documentation & Content Writing

## POSITIONS OF RESPONSIBILITY

<b>President, Placement Committee (DSEU&amp;MAIT)</b>	● Coordinated placement activities and employer relations, enhancing student readiness and supporting smooth recruitment operations. Leading a team of <b>20+ coordinators</b> .	2022-till date
<b>Co-Founder, E-Cell, DSEU Dwarka</b>	● Led campus-wide entrepreneurship initiatives, mentoring student teams and organizing events that boosted participation and innovation.	2023-24
<b>President, Management &amp; Marketing Club</b>	● Directed a team in planning and executing college events, improving outreach, engagement, and operational efficiency, also organized college Foundation Day.	2022-24

## ACHIEVEMENTS & EXTRA-CURRICULARS

<b>Achievements</b>	● Awarded <b>Best Athlete Meet Coordinator</b> for leading event operations and ensuring smooth large-scale execution.
<b>Competitions</b>	● Represented college at <b>G20 Inter-University Group Discussion</b> , securing <b>2nd position</b> and enhancing institutional visibility.
<b>Certifications</b>	● Earned technical certifications in <b>SQL</b> and <b>JavaScript</b> from HackerRank, demonstrating validated coding proficiency.
<b>Others</b>	● Managed <b>40+ volunteers</b> for <b>2,000+ crowd operations</b> during Ethnic Day.