

# SACHIN GAUTAM

Software & Systems Engineering Intern | Tech + Ops  
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## ABOUT

Dedicated Computer Engineering student with hands-on experience in software installation, troubleshooting, and client support and training. Proven ability to thrive in fast-paced environments and deliver solutions efficiently. Eager to leverage skills in a challenging Software technology and related role.

## ACADEMIC QUALIFICATIONS

Year	Qualification	Institute	% / CGPA
2025-28	B.Tech (CST)	Maharaja Agrasen Institute of Technology (GGSIPU)	9.1
2021-24	Diploma (CSE)	Delhi Skill & Entrepreneurship University, Dwarka	8.91

## PROFESSIONAL EXPERIENCE

Unicorn Denmart Ltd.	Software Support Engineer	Jun '24 – Nov '24
1. Improved medical device uptime by <b>40%</b> and ensured <b>98% client satisfaction</b> through software deployment, troubleshooting. 2. <b>Led 30+ engineers</b> in nationwide installation operations, reducing escalations and improving service efficiency.		

## INTERNSHIPS

Darsa Ai	Technical Client Support Intern	Jun '23– Nov '23
● Resolved alert-related issues and supported deployment fixes, reducing resolution time from <b>4 days</b> → <b>1 day</b> through coordination with engineering teams. (Remote)		
Airport Authority of India (AAI)	Technical Trainee	Aug '23 – Aug '23
● Updated airport website documentation, improving <b>information accuracy &amp; usability</b> for internal tech teams and passengers.		

## INDUSTRIAL LIVE PROJECTS

EYSONIC, Smart Wearable for the Visually Impaired	● Built an IoT wearable enabling object detection with <b>haptic + audio alerts</b> , increasing user navigation safety by <b>80%</b> in real-world testing.	2024
NGO Website – Social Impact Web Platform	● Enhanced site accessibility & navigation for faster user engagement.	2025

## TECHNICAL SKILLS

Languages	C++, Java, JavaScript
Web Technologies	HTML, CSS3, JavaScript (ES6)
Backend & DBMS	Node.js, SQL
Developer Tools	Git, GitHub, VS Code, Postman
Core CS Concepts	Data Structures & Algorithms (DSA), OOP, DBMS, OS Basics, Computer Networks
Other Tools	MS Office (Advanced), WordPress
Additional Skills	Technical Documentation & Content Writing

## POSITIONS OF RESPONSIBILITY

President, Placement Committee (DSEU&MAIT)	● Coordinated placement activities and employer relations, enhancing student readiness and supporting smooth recruitment operations. Leading a team of <b>20+ coordinators</b> .	2022-till date
Co-Founder, E-Cell, DSEU Dwarka	● Led campus-wide entrepreneurship initiatives, mentoring student teams and organizing events that boosted participation and innovation.	2023-24
President, Management & Marketing Club	● Directed a team in planning and executing college events, improving outreach, engagement, and operational efficiency, also organized college Foundation Day.	2022-24

## ACHIEVEMENTS & EXTRA-CURRICULARS

Achievements	● Awarded <b>Best Athlete Meet Coordinator</b> for leading event operations and ensuring smooth large-scale execution.
Competitions	● Represented college at <b>G20 Inter-University Group Discussion</b> , securing <b>2nd position</b> and enhancing institutional visibility.
Certifications	● Earned technical certifications in <b>SQL</b> and <b>JavaScript</b> from HackerRank, demonstrating validated coding proficiency.
Others	● Managed <b>40+ volunteers</b> for <b>2,000+ crowd operations</b> during Ethnic Day.