Project: Online Ticket Booking System

Scope:

OTBS(Online Ticket Booking System) it allows customer to book online online ticket of any transport facility in single platform . The user can login into the portal with credintials and fill some details and able to book any transport facility. It include air ,road and water transport with hasstle free manner . Also user able to cancel ticket any time before 24 hours of transport.

Functional requirenement

1)customer:

1)with some details user can regioster in portal and then log in.

2)User able to select transport facility , time period in future ,and also fare discount if past history was good.

3)After booking user can able to download ticket after successful payment.

4) User also get reminder msg on its mobile before 24 hours of travels

5) if transport cancel user also get msg and ammmount return within 48 hrs.

2)Admin :

1)Admin shuld able to login from administration user id .

2)Admin have all rights to see all transport facility and user basic details with time ,

3) Admin shuld update any change in schedule , time , facility as per transport provider want to be .

4)Coordination is admins responcibility.

3)Customer services :

1)Costumer complain shuld taken by that department at any time ie. 24/7.

2)They shuld able to suggest customer in respond to change in any schedule , time ,service.

3)Payment related querries also they solve

Non-Functional requirenement:

1) Security of application.

2) usability of application.

3)reliability of application.