

# Sachin Vishwakarma

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## PROFESSIONAL SUMMARY

Results-oriented Implementation Engineer with 2.6 years of hands-on experience in software implementation, technical support, and full-stack development. Adept at deploying and supporting HRMS and payroll systems, performing system configurations, database management, and end-user training. Proven expertise in SQL development, frontend technologies (React.js, JavaScript, HTML, CSS), and API integrations. Skilled in troubleshooting, documentation, and post-deployment support to ensure seamless system performance and high client satisfaction. A proactive problem-solver and calculated risk-taker, known for driving process improvements and delivering scalable, efficient solutions in fast-paced enterprise environments. Strong collaborator with cross-functional teams and a commitment to innovation and continuous learning.

## TECHNICAL SKILLS

**ERP Systems:** Payroll and HRMS (Implementation & Support)

**Frontend:** HTML, CSS, JavaScript, ReactJS

**Backend:** Node.js, RESTful API Integration, Software Configuration, Deployment & Installation, Troubleshooting, Technical Documentation

**Database:** SQL, MySQL, SQL Server Management Studio (SSMS)

**Tools & Platforms:** Git, GitHub, Netlify, Microsoft Excel

**Standard Software:** Microsoft Office Suite (Word, Excel, PowerPoint, Outlook), Office 365, Helpdesk/Ticketing Systems (Idesk)

**Soft Skills:** Escalation Management, Technical Support, Client Communication, Team Collaboration, Problem Solving, Analytical & Logical Thinking, Team Leadership

## PROFESSIONAL EXPERIENCE

### Assistant Manager - Payroll & HRMS — Software Implementation Specialist

Jan. 2025 – Present

*Beehive Software Pvt. Ltd.*

*Mumbai*

- ★ Configured Payroll and Taxation Masters (Old & New Regime) and guided subordinates in payroll processing and resolving taxation-related queries with real-time calculations.
- ★ Serve as an L2 Support Specialist, identifying and resolving issues in stored procedures and backend systems using SQL queries and SQL Server Profiler within SSMS.
- ★ Designed and automated generation of employee letters and compliance documents using advanced SQL joins for precise data extraction and formatting.
- ★ Worked as a Database Developer to analyze and resolve missing or malfunctioning stored procedures and ensure data integrity.
- ★ Partnered with Backend Developers to streamline data flow between frontend and backend systems, contributing to debugging, logic improvement, and system optimization.
- ★ Worked closely with Frontend Developers to enhance the user interface, improving client usability and experience in HRMS and Payroll modules.
- ★ Lead and manage a team, handling task allocation, performance monitoring, and ensuring timely and quality project deliveries.
- ★ Conducted onboarding and functional training sessions for new team members. Managed high-value client portfolios and resolved escalated tickets for premium clients, ensuring client satisfaction.

### Senior Payroll & HRMS Software Implementation Engineer

Sep 2022 – Aug 2024

*Spine Technologies Pvt. Ltd.*

*Mumbai*

- ★ Installed and configured enterprises PayrollNX, Spine HRMS, WindowsAPI and SpineService on client servers.
- ★ Integrated an (eSSL Security, Eviska & Realtime Biometrics) Attendance System using SQL Server (SSMS), ensuring seamless data transfer to Spine HRMS for accurate attendance.
- ★ Automated letter and report generation (Docx/PDF) using HTML, CSS & Macros and frontend technologies.
- ★ Strong understanding of statutory reports and salary structures, ensuring compliance and accuracy in payroll processing.
- ★ Assisted clients throughout the software implementation lifecycle, ensuring smooth deployment.
- ★ Led and trained the Lucknow team, exceeded project targets and delivered exceptional results beyond PMS goals.
- ★ Successfully implemented 50+ client projects, ensuring on-time delivery and system stability.

### Full-Stack Developer

Sep 2024 – Dec 2024

*RABS Net Solutions Pvt. Ltd.*

*Mumbai*

- ★ Designed and implemented scalable RESTful APIs and integrated automated email and WhatsApp notifications into CRM backends, streamlining communication workflows and enhancing real-world project performance.
- ★ Developed web based responsive user interfaces for CRM systems (Rabsnet, Durlax, invoiceWale) using React.JS.
- ★ Designed and implemented landing pages for Danube Properties and Bellaviu Hotel Booking App.

## EDUCATION

### B.Sc. in Information Technology

Bhavans College, Andheri West

CGPA: 9.2/10

Jun 2019 – May 2022

## CERTIFICATES

**Web Developer :** (SQL Server (SSMS), SQL, HTML, CSS, Javascript, ReactJS, NodeJS, Bootstrap) *RABS Net Solutions Pvt. Ltd.*

**Microsoft SQL :** (MS-SQL Server, T-SQL, SSMS)

*Udemy*

## KEY PROJECTS

Beehive - Mirador Hotel

Beehive Software Pvt Ltd

- ★ **Provided SQL-based support** to resolve employee activity and payroll discrepancies, ensuring data integrity, compliance, and prompt issue resolution.
- ★ **Extracted and delivered customized reports** through backend SQL queries, addressing client-specific requirements not available on the frontend, thereby enhancing client satisfaction and improving user experience.
- ★ **Managed monthly payroll and taxation-related queries**, ensuring accurate salary processing, statutory compliance, and timely resolution of discrepancies.
- ★ **Led the end-to-end implementation of core HRMS modules**, including Payroll, optimizing system functionality and streamlining processes for improved efficiency.
- ★ **Created and automated customized letter templates in PDF and DOCX formats** using advanced SQL joins, improving reporting efficiency, document accuracy, and client-specific customization.
- ★ **Re-engaged and retained a high-risk client** by providing consultative support and tailored solutions, directly contributing to revenue retention and increased customer satisfaction.

Spine HRMS Suite - MGM Hospital & Research Centre

Spine Technologies

- ★ **Integrated Spine HRMS with biometric systems via WindowsAPI**, enabling accurate attendance tracking and generating customized reports and salary sheets using HTML and CSS.
- ★ **Installed on-premise Spine HR Suite and trained 80+ employees** on HRMS web and mobile portals.
- ★ **Implemented Leave, Reimbursement, and Training modules** for MGM Hospital, aligning with organizational policies.
- ★ **Configured complex, department-specific salary structures** to eliminate manual Excel-based management.

Spine HRMS Suite - Panasonic India

Spine Technologies

- ★ **Migrated Payroll & HRMS software** from enterprise to sass, optimizing performance and ensuring efficient payroll management.
- ★ **Developed customized tax, salary, statutory, master reports, and salary pay slips** using HTML and CSS, tailored to client needs.
- ★ **Provided ongoing payroll and technical support** across 6 cities, ensuring seamless monthly salary processing with 100% accuracy.

## FREELANCING PROJECTS

UK PensionBee Calculator – Retirement Planning Tool [\[Link\]](#)

PensionBee

- ★ **Developed an interactive retirement planning calculator** based on UK pension norms, enabling users to estimate future retirement income using dynamic inputs such as employee and employer contributions, current age, and expected retirement age.
- ★ **Implemented responsive, data-driven charts** that adjust dynamically to user-defined slider values, enhancing visual clarity and user engagement.
- ★ **Independently deployed the application on Netlify** and managed version control through GitHub, ensuring streamlined development and continuous integration.

IRAA INTERIORS – Your Dream Home Starts Here! [\[Link\]](#)

Iraa Interiors

- ★ **Developed a modern, user-friendly interior design web application** enabling users to visualize and plan personalized living spaces with ease.
- ★ **Built the complete frontend using React.js and Material UI**, leveraging reusable components and grid systems for responsive and modular design.
- ★ **Independently deployed the application on Netlify** and utilized GitHub for version control, supporting continuous integration and efficient development workflows.

## LANGUAGES

English, Hindi, Marathi (Professional Working Proficiency)