

RISK ANALYSIS



Risk of Churn

- ☐ No
- ☐ Yes

Total Customer

7043

Churn Rate

0.265

Yearly Rate

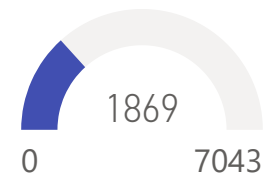
16M

Tech Tickets

2955

Tech Tickets

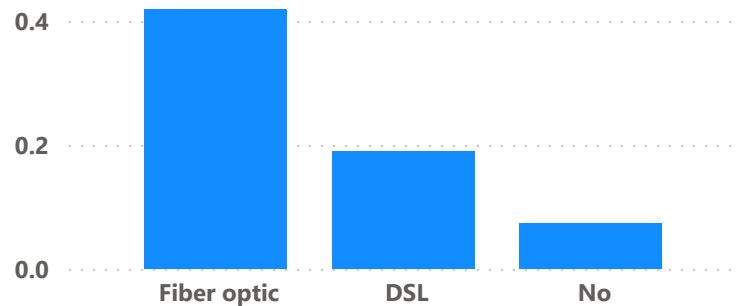
3632



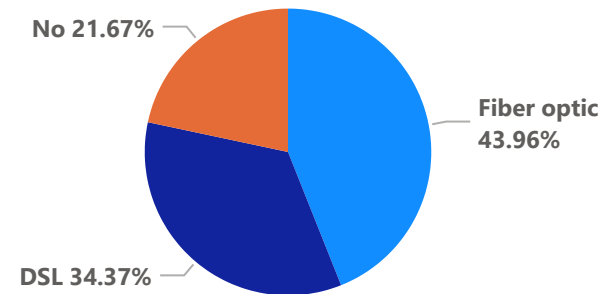
Internet Services

- ☐ DSL
- ☐ Fiber optic
- ☐ No

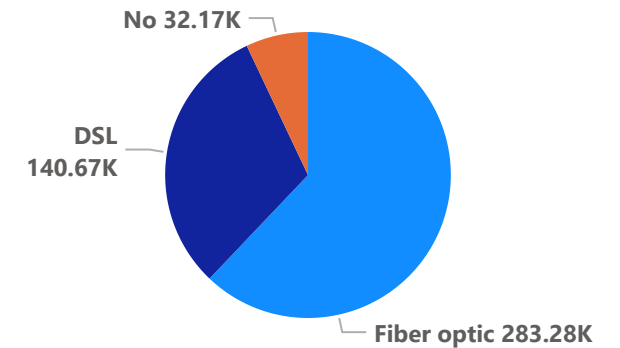
Churn by Internet Service



Customers by Internet Service



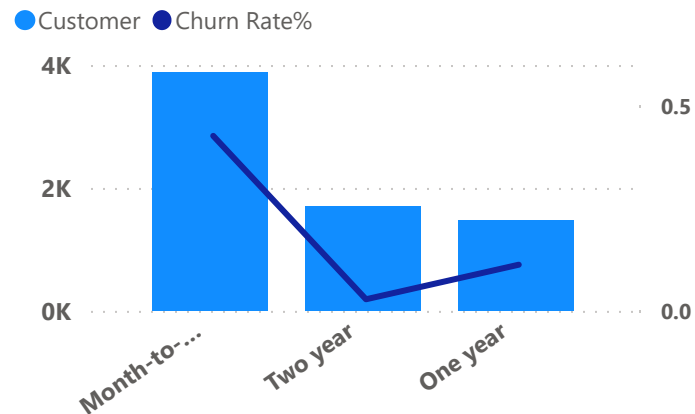
Customers by Internet Service



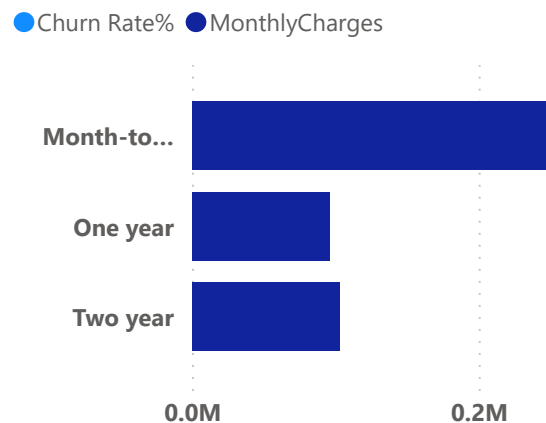
Month of Contract



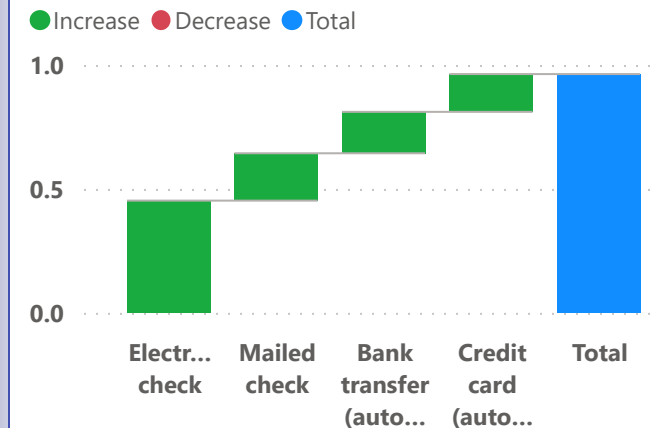
Type of Contract



Churn by Subscription Time



Churn by Payment Method



Contract

- ☐ Month-to-month
- ☐ One year
- ☐ Two year

Phone Services

- ☐ No
- ☐ Yes