

# Payal Dhillon

Gurgaon , Haryana | dhillonpayal5@gmail.com | 8053706091 | <https://shorturl.at/wnSk5>

<https://github.com/Payaldhillono>

## PROFILE

Passionate UX/UI designer pursuing B.Tech in CSE (UX/UI) at K.R. Mangalam University. Skilled in user research, interaction design, and front-end development, with a keen eye for detail and usability. Strong communicator and problem-solver, eager to design intuitive, user-centric experiences through real-world projects and internships. Serving as Hostel Secretary.

## EDUCATION

<b>BTech in CSE(UX/UI), K R Mangalam University</b> • CGPA: 9.39/10	08/2023 – 06/2027 Gurgaon, India
<b>12th Grade, R.P.S. Sr. Sec. School</b> <b>Percentage: 75%</b>	04/2021 – 03/2023 Mahendergarh, India
<b>10th Grade, R.P.S. Sr. Sec. School</b> <b>Percentage: 95%</b>	04/2019 – 03/2021 Mahendergarh, India

## EXPERIENCE

<b>Live Project</b> • Worked on an 8-week live project under the guidance of Mr. Sumit Rampal to develop a financial literacy mobile application specifically designed for women.	03/2025 – 06/2025
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## SKILL

**Design/UX Skills :** Wireframing & Prototyping (Figma) , UX Writing , Usability Testing  
**Research & Analytical Skills :** User Research  
**Interpersonal Skills :** Leadership, Teamwork , Communication , Problem Solving

## PROJECTS

<b>Grocerease – UX Writing &amp; App Design for Kirana Retailers</b> • Created flows, UI screens, and UX content focused on clarity, accessibility, and simplicity.	03/2025 – 04/2025
<b>Ixigo Trains App – Heuristic Evaluation &amp; Redesign</b> • Evaluated usability using Heuristic principles and identified key issues across the app • Conducted surveys and interviews, and redesigned the interface with hi-fi prototypes in Figma	01/2024 – 03/2024
<b>Psychological Laws of UX - Comparative Redesign Case Study, 2002</b> • Analyzed apps (SAVANA, Amazon, LinkedIn, Dailyhunt, Dream11) for UX law violations and redesign opportunities. • Redesigned select screens to enhance usability, applying laws like Jacob's, Miller's, Hick's, Fitts', and Aesthetic-Usability	

## TECHNOLOGIES

Languages : Python , Java , MySQL  
Design Tools : Figma , Canva

## CERTIFICATIONS

- Google UX Design Professional Certificate
- Google Analytics Certification
- Infosys Database and SQL certification

## ACHIEVEMENTS

### Top 10 position in the CodeRed Designathon

Top 10 position in the CodeRed Designathon for redesigning a **senior citizen fitness app**, showcasing creativity and user-centered design thinking.