

Mohammad Ummar

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PROFILE

- Experienced QA professional with overall **8 years** of extensive experience, comprising **manual testing** and **automation** with **Selenium**, **RestAssured** and **Appium**, utilizing **Core Java** as the scripting language and having worked in **real estate**, **financial services** and **E-commerce domains**. Extensive experience includes cloud-hosted application testing using **Sauce Labs**. **1 year** of academic experience in **Data Analytics**, **ML/AI** and **Python**.
- Skilled in **web application testing**, **mobile application (Android and iOS)** testing for native apps and mobile browsers, **API testing** using **Postman**. Familiar with **Jenkins** for CI/CD pipelines, showcasing versatility in testing methods to ensure the delivery of high-quality software products.
- Skilled in **Agile environments**, **UI testing**, **Regression Testing**, **Functional Testing**, **Ad-Hoc Testing**, **Exploratory Testing**, **UAT** and defect resolution using **JIRA**.

WORK EXPERIENCE

Senior Software Engineer, QA | Altisource Technology, India

Responsibilities:

Mar 2018 - Sep 2022

- Created and Executed test cases for financial services application called **Lenders One** and real estate application called **Hubzu**, following defined test procedures and documented test results.
- Led the comprehensive testing **lifecycle**, including **user story**, **integration**, **regression**, and **UAT** testing phases. Provided critical oversight to ensure application **functionality** and **stability**, culminating in confident **sign-off** for successful releases.
- Successfully conducted **API testing** and automation using **Postman** and **RestAssured** to seamlessly integrate **Lenders One** platform with industry-leading financial institutions including **Equifax**, **Experian**, **FormFree**, **Finicity**, **CoreLogic**, and **NCS**, ensuring robust functionality and data integrity across diverse ecosystems.
- Applied insights gained from **product support** interactions to design comprehensive test cases, ensuring thorough validation of software functionality and user experience.
- Developed highly reusable and efficient Automation scripts in **Selenium** using **Core Java** to maintain and support the Framework.
- Hands-on experience in build automation tool **Maven** and continuous integration tools like **Git**, **GitHub**, and **Jenkins**.
- Contributed to precise **defect tracking**, **resolution**, and **prioritization** throughout the software development process.
- Demonstrated abilities in writing or creating **Test Plans**, **Test Scenarios**, **Test Cases**, Traceability Matrix and Test Reports.
- Exhibited experience working in an **Agile Scrum environment**, actively participating in sprint planning, daily stand-ups, sprint reviews, and retrospectives.
- Skilled in SQL Server for executing **SQL queries** and managing database schema connections, demonstrating expertise in **database testing** methodologies to ensure data integrity and accuracy.
- Served as the lead for one of the projects and was responsible for task assignments, unblocking the team with issues, **Mentoring**, and ensuring smooth project delivery.
- Conducted extensive **UI testing across multiple platforms and browsers**, ensuring consistent performance and seamless user experience for web-based application.
- Utilized **Docker** and **Linux** to streamline development and deployment processes, ensuring efficient and reliable software delivery.
- Oversaw bug backlogs and prioritized issues with stakeholders using **JIRA**, culminating in a **25% reduction in critical bugs** and enhancing team efficiency in addressing issues by **15%**.

Software Test Engineer | Test Yantra, India

Responsibilities:

Dec 2016 - Mar2018

- Create and Execute **Test Cases** for real estate application called **Owners**, analyze and document results, report and track bugs(**Jira**), verify and validate fixes and work with the development team to resolve issues.
- Conducted extensive **UI testing across mobile devices**, ensuring consistent performance and seamless user experience for Mobile applications.
- Developed and maintained a suite of automated tests using **Appium** for the mobile application.
- Hands-on experience utilizing **SVN** (Apache Subversion) for tracking changes, managing code repositories, and facilitating collaborative software development
- As part of the **Agile setup**, was involved in Daily stand-up meetings, Poker Planning, Retrospective meetings, Demo meetings, Estimation meetings, Defect tracking meetings, etc.
- Utilized test and defect management tools like **qTest**, **Zephyr** and **Jira** to streamline testing processes and enhance software quality.
- Gained exposure to **JMeter** for **load testing**, contributing to the evaluation of web application scalability and **performance** under various load conditions.
- Performed **Regression testing** to ensure that software changes have not adversely affected existing functionality.

Device Associate | Amazon, India

Responsibilities:

Mar 2014 - Aug 2016

- Initiated a career in Quality Assurance with Amazon, actively contributing to the testing and validation of **e-commerce** software application called amazon.in.
- Collaborated with **cross-functional teams** to understand software requirements and participated in the design and execution of test cases.
- Performed **smoke, functional, regression, cross-browser, exploratory, compatibility, UAT and production testing**.
- Gained hands-on experience in automated testing using **Selenium**, supporting the team in improving the testing efficiency of the software application.
- Contributed to identifying and documenting software defects in the **defect management** tool CIC(in-house Amazon tool) and worked closely with the developers to facilitate timely resolutions.
- **Employed analytical thinking** and adept problem-solving skills to systematically identify, detect, and resolve intricate bugs, leading to efficient and effective solutions.

SKILLS

Programming Languages: Java, SQL, Python, R

Tools: Selenium WebDriver, Selenium IDE, Appium, RestAssured, Maven, TestNG, Postman, GitHub, Jira, Cucumber, Jenkins, JMeter, Docker, Sauce Labs, Google Analytics, Firebase Analytics, Appsee Analytics, Apptentive.

Methodologies: Agile Testing, Test Automation, Test Drive Development (TDD), Behavior Driven Development (BDD), End to End Testing, Continuous Integration and Continuous Deployment (CI/CD), Regression Testing, Functional Testing, UI Testing, Integration Testing, Data Visualization.

Domain Knowledge: Financial Services, Real-Estate, E-commerce.

Software Application Type: Web and Mobile (Android and iOS)

Soft Skills: Collaboration Skills, Time Management, Detail-Oriented, Leadership Competence, Decision Maker, Problem – Solving Acumen.

EDUCATION

Master of Science in Data Analytics | Dublin Business School 2:1

2022 - 2023

Bachelor of Engineering in Electronics and Communication | Visvesvaraya Technological University 2:1

2009 – 2013