



Certificate no: UC-48881791-5b1c-4fef-a863-024d54a612cf

Certificate url: ude.my/UC-48881791-5b1c-4fef-a863-024d54a612cf

Reference Number: 0004

## CERTIFICATE OF COMPLETION

# Advanced IT Troubleshooting for Helpdesk Support Technicians

Instructors **John Courtenay**

## Sachintha Praneeth

Date **Jan. 12, 2025**

Length **34 total mins**